



MEDICARE

A CMS Medicare Administrative Contractor
<http://www.NGSMedicare.com>

September 4, 2014

Dear Medicare Beneficiary,

National Government Services, the Medicare Jurisdiction B Durable Medical Equipment (DME) Contractor, is aware of many instances in which Medicare beneficiaries have more than one supplier of nebulizer drugs.

You should only be receiving medications your doctor has ordered. **Medicare only covers each drug to be dispensed once in a 30-day period by one supplier.** Claims from more than one supplier will be denied.

Your supplier must contact you prior to shipping your next supply of medications. This contact must occur no sooner than 14 days before shipping. If you received a shipment that you did not order, **please do not sign for it or accept it.** In addition, you should contact the supplier and request that they discontinue sending you the medication(s).

Be aware that when you get your medications from more than one source it can create problems when claims are submitted to Medicare. It can also cost you extra money. Please review your medication needs with your doctor and think about obtaining your supplies from one source.

If you have questions about this letter or if a supplier continues to send you items that you do not need, you should call **1-800-MEDICARE (1-800-633-4227)** and report this. Customer service agents are available 24 hours a day; 7 days a week to assist you.

Sincerely,

Jurisdiction B DME Provider Outreach and Education
National Government Services, Inc.