Provider Enrollment Status

Authentication Elements for Enrollment

Case Number If case number is unavailable, you must provide the NPI, TIN (group), or the SSN (individual)

Provider Enrollment Release Elements

- Case Number
- The number of applications found
- The application type
- The receipt date
- The status of the application
- PECOS
- Verification
- Development
- Screening
- Indexing
- Pre-Screen
- Pending
- Closed
- Voluntary Withdrawal
- Duplicate
- Approved or Approved Late
- Denied or Denied Late
- Returned
- Rejected
- Deleted

Eligibility

Authentication Elements for Eligibility

- HIC Number
- First/Last Name of Beneficiary
- Date of Birth
- Date of Service*
- NPI
- PTAN
- Last five (5) digits of the TIN
- Beneficiary Medicare number
- Beneficiary first and last name (last name and first initial if using touch-tone)
 - Beneficiary date of birth
 - Date of service

*If date of service is in the future, use current date or say "today"

Eligibility Release Elements

- Part A/B Effective/Termination Dates
- MSP Information (Type, Name, Effective/ Termination Date)
- Last Billing Date
- Hospital Inpatient, SNF Benefit Days, and Lifetime Reserve Days Available
- Psychiatric Days Available (Psychiatric Providers Only)
- Amount Applied to Current and Prior Year Part B Deductible
- · Amount Applied to Current and Prior Year Therapy Limits
- Home Health Information (Name, Address. Effective/Termination Date)
- Hospice Information (Name, Address, Effective/Termination Date)
- Date of death
- Corrected Medicare Number
- Crossover information (i.e., supplemental, Medicaid, TRICARE coverage) Note: The IVR will playback two occurrences of Crossover Coverage. The caller will be notified to contact the beneficiary for information related to additional occurrences
- Last pneumonia vaccine date or date eligible for vaccine

Remittance Statements

Last Three Checks Specific Check

Checks

Check Authentication Elements

- Check Date (for Specific Check only)
- NPI PTAN
- Last five (5) digits of the TIN
- Check date (for specific check only)

Check Release Elements

- Issue Date
- Check Amount
- Check Number

Medicare Part A Interactive Voice Response (IVR) Application Visit www.NGSMedicare.com for IVR Telephone Numbers

Remittance Authentication Elements

- Remittance Date
- PTAN

General Information

Phone Numbers: Commonly requested telephone numbers

HMOs: HMO address information released based on HMO

Remittance Advice Code (RAC) Definitions: RAC definitions

Addresses: Commonly requested addresses

Hours of Operation: Customer Care and IVR

Appeal Rights: Part A and Part B

released based on RAC provided

ID provided

- Last five (5) digits of the TIN
- Remittance date

Remittance Release Elements

- Remittance Number
- Total Check Amount
- Payment Breakdown
- Withholding Breakdown

Claim Status Release Elements

Beneficiary first and last name (last name and first initial if using touch-tone)

Total Number of Claims

Beneficiary Medicare number

Total number of claims located for the specified Medicare number/dates of service

Claim Status

Authentication Elements for Claim Status

Once the provider authentication elements have been verified, the IVR will offer the option to hear

If No, or you have already received requested payment floor information, the IVR will request the

If Yes, the IVR will advise if there are claims pending on payment floor, the total number of

Status (processed, denied, pending, etc.)

Last 5 (five) digits of the TINHIC Number

information about claims on the payment floor.

claims, and the total pay amount for those claims.

Dates of service – starting and ending date

- Received date
- Claim dates of service
- Bill type

NPI

PTAN

following:

- Total charges submitted
- Claim status and location
- Advises if claim was adjusted or cancelled.
- Overlap Information
- Claim Count
- PTAN
- Processed, Denied, Rejected, SuspendedFacility Name, and Address
- Claim From Date
- Claim to Date
- Overlapping Claim DCN
- Overlapping Claim Cancelled Date

Claim Detail

Claim Detail Release Elements

- · Claim Process Date
- Whether Claim processed as Medicare Primary or Secondary
- Claim Level Reason Code/Narrative
- Provider Reimbursement Amount
- Deductible/Coinsurance Amount
- Patient Responsibility Amount (MSP Claims)Noncovered Charges
- Check Number
- DCN
- Claim Level Liability (Denials)
- Retrieval of Offline Claims
- Advises if Claim is Suppressed
- Date ADR Requested (Claim Pending for Records)
- Date ADR Records Received (Records Under Review)

Authentication Elements for Patient Status

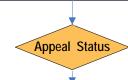
Patient Status

- NPI
- PTAN
- TIN
- Medicare Number
- Patient First and Last Name
- Date of Birth
- Ending Date of Service

Patient Status Release Elements

- Inpatient Status Start Date
- Facility Type Home Health Start Date
 - Hospice Start Date

If no information is found, the IVR will state no records found.



Authentication Elements for Appeal Status

- PTAN TIN
- Medicare Number
- Beneficiary First and Last Nme
- DCN of Appealed Claim

Appeal Status Release Elements

- No Appeal in System Appeal Receipt Date
- Appeal Finalized Date Appeal Pending



