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NGS Medicare Virtual Conference

Fall 2021

The Public Health Emergency and COVID-19 Telehealth Services

11/9/2021

CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

Today's Presenters

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  - NGS Provider Outreach and Education, Consultants

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  - This applies to our webinars, teleconferences, live events and any other type of National Government Services educational events

Objectives

- To make the provider community aware of the current guidelines for the PHE and COVID-19 telehealth services

Agenda

- How to Stay Informed
- Important Modifiers
- Telehealth Services

How to Stay Informed

Suggested Actions

- During the COVID-19 Public Health Emergency, information and instructions may change and will turn to prior instructions following the PHE
  - U.S. Department of HHS Public Health Emergency
- It is vital to ensure that you receive the latest information as soon as it becomes available
- Therefore, please take the following steps to ensure you have access to the latest updates
  - Sign up for listserv messaging from both
    - CMS Listserv and
    - National Government Services Email Updates
- Routinely check
  - CMS Current Emergencies webpage and
  - NGS COVID-19 News page

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Learn More
We're putting patients first.
We pledge to put patients first in all of our programs – Medicaid, Medicare, and the Health Insurance Exchanges. To do this, we must empower patients to work with their doctors and make health care decisions that are best for them.
This means giving them meaningful information about quality and costs to be active health care consumers. It also includes supporting innovative approaches to improving quality, accessibility, and affordability, while finding the best ways to use innovative technology to support patient-centered care.
But we can't and we don't do all of this alone. Learn more about how we are working together to ensure all patients get the very best health care.
Top 5 resources
Manuals
Medicare coverage database
CMS forms
Transmittals
MLN Homepage
Spotlight
CMS news

NGSMedicare Website

Stay Updated on the COVID-19 Vaccine

COVID-19 Vaccines and Monoclonal Antibodies

Medicare Part B Payment for COVID-19 Vaccines and Certain Monoclonal Antibodies during the Public Health Emergency

CMS has released a set of toolkits for providers, states and insurers to help the health care system prepare and assist in swiftly administering these products once they become available. These resources are designed to increase the number of providers that can administer the products and ensure adequate reimbursement for administration in Medicare, while making it clear to private insurers and Medicaid programs their responsibility to cover these products at no charge to beneficiaries. This webpage provides the payment allowances and other related information for these products. For more information, review the COVID-19 provider toolkit.

Payment Allowances and Effective Dates for COVID-19 Vaccines and their Administration During the Public Health Emergency:(DOS = Date of Service, TBD = To Be Determined)

CPT Code or HCPCS Code	CPT or HCPCS Short Descriptor	Labeler Name	Vaccine/Procedure Name	National Payment Allowance Effective for Claims with DOS on or after 03/15/2021	National Payment Allowance Effective for Claims with DOS through 03/14/2021	Effective Dates
91300	SARSCOV2 VAC 30MCG/0.3ML IM	Pfizer	Pfizer-Biontech Covid-19 Vaccine	$0.010[1]	$0.010[1]	12/11/2020 – TBD
0001A	ADM SARSCOV2 30MCG/0.3ML 1ST	Pfizer	Pfizer-Biontech Covid-19 Vaccine Administration – First Dose	$40.000[2]	$16.940[2]	12/11/2020 – TBD

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Important Modifiers

Modifier CR

- Modifier CR (catastrophe/disaster related)
  - Used on professional and outpatient institutional claims
  - **CR modifier is not required on telehealth services**

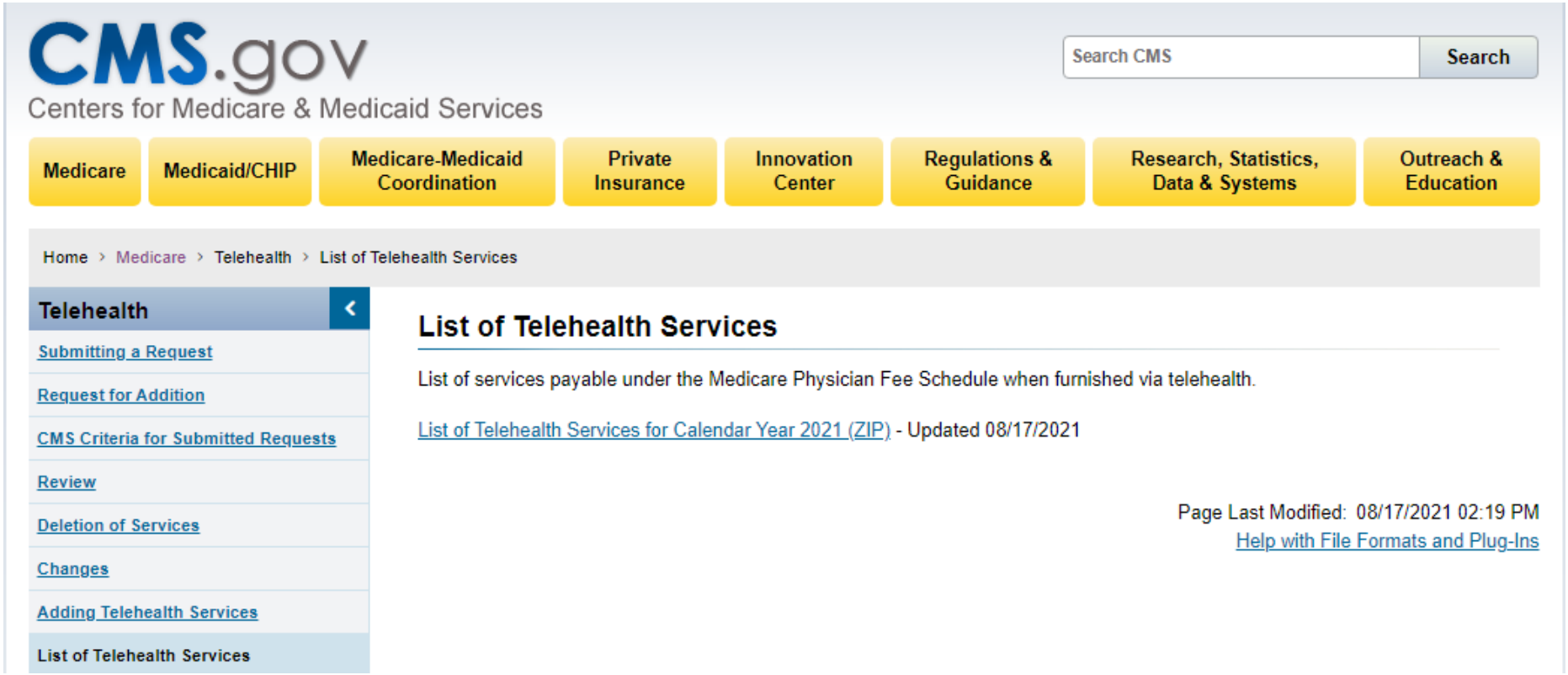
✓ Mandatory coding for any claim for which Medicare payment is conditioned on the presence of a "formal waiver" including the Section 1135 waiver

✓ Used to identify claims that are/may be impacted by specific payer/health plan policies related to a national or regional disaster

CS Modifier

- CS modifier waives cost sharing requirements
- MLN Matters® *SE20011 Revised: Medicare FFS Response to the PHE on COVID-19*
- DOS on/after 3/18/2020: Cost-sharing does not apply for COVID-19 testing-related services, which are medical visits
  - Append CS modifier to EM service performed
    - When E/M service leads to COVID-19 testing
    - Allows E/M to be paid at 100% of the fee schedule

Telehealth Services



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LIST OF MEDICARE TELEHEALTH SERVICES effective January 1, 2021-updated August 12, 2021				
Code	Short Descriptor	Status	Can Audio-only Interaction Meet the Requirements	Medicare Payment Limitations
95984	Alys brn npgt prgrmg addl 15	Temporary Addition for the PHE for the COVID-19 Pandemic—Added 10/14/20		
96105	Assessment of aphasia	Temporary Addition for the PHE for the COVID-19 Pandemic—Added 3/30/21		
96110	Developmental screen w/score	Temporary Addition for the PHE for the COVID-19 Pandemic—Added 4/30/20		Non-covered service
96112	Devel tst phys/qhp 1st hr	Temporary Addition for the PHE for the COVID-19 Pandemic—Added 4/30/20		
96113	Devel tst phys/qhp ea addl	Temporary Addition for the PHE for the COVID-19 Pandemic—Added 4/30/20		
96116	Nubhvl xm phys/qhp 1st hr		Yes	
96121	Nubhvl xm phy/qhp ea addl hr		Yes	
96125	Cognitive test by hc pro	Temporary Addition for the PHE for the COVID-19 Pandemic—Added 3/30/21		
96127	Brief emotional/behav assmt	Temporary Addition for the PHE for the COVID-19 Pandemic—Added 4/30/20	Yes	
96130	Psycl tst eval phys/qhp 1st	Available up Through the Year in Which the PHE Ends	Yes	
96131	Psycl tst eval phys/qhp ea	Available up Through the Year in Which the PHE Ends	Yes	
96132	Nrpsyc tst eval phys/qhp 1st	Available up Through the Year in Which the PHE Ends	Yes	
96133	Nrpsyc tst eval phys/qhp ea	Available up Through the Year in Which the PHE Ends	Yes	
96136	Psycl/nrpsyc tst phy/qhp 1st	Available up Through the Year in Which the PHE Ends	Yes	
96137	Psycl/nrpsyc tst phy/qhp ea	Available up Through the Year in Which the PHE Ends	Yes	
96138	Psycl/nrpsyc tech 1st	Available up Through the Year in Which the PHE Ends	Yes	
96139	Psycl/nrpsyc tst tech ea	Available up Through the Year in Which the PHE Ends	Yes	
96156	Hlth bhv assmt/reassessment		Yes	
96158	Hlth bhv ivntj indiv 1st 30		Yes	
96159	Hlth bhv ivntj indiv ea addl		Yes	
96160	Pt-focused hlth risk assmt		Yes	
96161	Caregiver health risk assmt		Yes	
96164	Hlth bhv ivntj grp 1st 30		Yes	
96165	Hlth bhv ivntj grp ea addl		Yes	
96167	Hlth bhv ivntj fam 1st 30		Yes	
96168	Hlth bhv ivntj fam ea addl		Yes	
96170	Hlth bhv ivntj fam wo pt 1st	Temporary Addition for the PHE for the COVID-19 Pandemic—Added 4/30/20		Non-covered service
96171	Hlth bhv ivntj fam w/o pt ea	Temporary Addition for the PHE for the COVID-19 Pandemic—Added 4/30/20		Non-covered service
97110	Therapeutic exercises	Available up Through the Year in Which the PHE Ends		
97112	Neuromuscular reeducation	Available up Through the Year in Which the PHE Ends		
97116	Gait training therapy	Available up Through the Year in Which the PHE Ends		

Telehealth_Updated_12Aug2021

Services Added to the Medicare Telehealth List on a Category 1 Basis

- For CY 2021, CMS is finalizing the addition of the following list of services to the Medicare telehealth list
  - Group Psychotherapy – 90853
  - Psychological and Neuropsychological Testing – 96121
  - Domiciliary, Rest Home, or Custodial Care services – 99334–99335
  - Home Visits – 99347–99348
  - Cognitive Assessment and Care Planning Services – 99483
  - Visit Complexity Inherent to Certain Office/Outpatient E/M – G2211
  - Prolonged Services – G2212
- Category 1 means permanent telehealth services

Addition of Services to the Medicare Telehealth List on a Category 3 Basis

- Category 3 - services added to the Medicare telehealth list during the public health emergency for the COVID-19 pandemic that will remain on the list through the calendar year in which the PHE ends
  - Domiciliary, Rest Home, or Custodial Care services – 99336–99337
  - Home Visits – 99349–99350
  - Emergency Department Visits – 99281–99285
  - Nursing facilities discharge day management – 99315–99316
  - Psychological & Neuropsychological Testing – 96130–96133; 96136–96139

Addition of Services to the Medicare Telehealth list on a Category 3 Basis

- Therapy Services, Physical and Occupational Therapy - 97161-97168; 97110, 97112, 97116, 97535, 97750, 97755, 97760, 97761, 92521-92524, 92507
- Hospital Discharge Day Management – 99238–99239
- Inpatient Neonatal and Pediatric Critical Care – 99469, 99472, 99476
- Continuing Neonatal Intensive Care Services – 99478–99480
- Critical Care Services – 99291–99292
- End-Stage Renal Disease Monthly Capitation Payment – 90952, 90953, 90956, 90959, 90962
- Subsequent Observation and Observation Discharge Day Management – 99217; 99224–99226

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Reminders for Telehealth Services

- On/after 3/1/2020 and for duration of PHE
  - Bill audio or audio/video telehealth service with modifier 95 (professional telehealth service from a distant site)
  - POS equal to what it would have been (if were performed FTF) in the absence of a PHE
  - **CR modifier not required on telehealth services**
  - Telehealth services are professional services billed as distant site
  - Teaching physician may use audio/video telecommunications during key portions of service

Telehealth Documentation

- Same as any face-to-face patient encounter, except a statement needed indicating service was telehealth, along with
  - Patient location
  - Provider location
  - Names of all persons participating in the telemedicine service and their role in the encounter
- Time-based services, document start/stop time or total time
- Teaching physician may use audio/video telecommunications during key portions of service

Telephone Services

- 99441-99443
  - Telephone E/M service by a practitioner or qualified health care professional
  - **4/30/2020 added to telehealth services; use modifier 95**
  - Physicians (including Osteopaths, Podiatrists, and Optometrists), Dentists, Non-Physician Practitioners (including Nurse Practitioner, Clinical Nurse Specialist, Physician Assistant, Certified Nurse Midwife) and Maxillofacial Surgeon
- 98966-98968
  - Telephone assessment and management service
  - **Not on the CMS list of telehealth codes**
  - Clinical Psychologists, PT/OT/SLP, Optometrists, Non-Physician practitioners (including Nurse Practitioner, Clinical Nurse Specialist, Physician Assistant, Certified Nurse Midwife), LCSWs, Registered Dietitians (RDs) and Nutrition Professionals (NPs)

Thank You!

- Follow-up email
  - Attendees will be provided a Medicare University Course Code
- Questions?

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