



# Part A Summit Let's Chat: Prior Authorization for Certain Hospital Outpatient Department Services

06/12/2025

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# Today's Panel of Experts

## Prior Authorization Clinical Review Nurses

- Stefanie Boucher, BSN, RN – Clinical Review Nurse Team Lead
- Lisa Gross, RN – Clinical Review Nurse Team Lead
- Michelle Pierce, RN – Clinical Review Nurse Senior
- Madison Armstrong, RN – Clinical Review Nurse Senior

## Provider Outreach and Education Consultant

- Jean Roberts, RN, BSN, CPC



# About Let's Chat

- Let's Chat sessions are informal opportunities for providers to chat with our PA for Certain Hospital OPD Services team
- Questions submitted in advance will be answered by the PA team during today's session
- You will have an opportunity to ask for clarification on the answers provided
- Please refrain from sharing claim-specific information, PHI, or PII.
- Note: No handout for this session

The background is a solid dark blue color. Overlaid on this are several large, semi-transparent, light blue geometric shapes. These shapes include triangles, polygons, and rounded rectangles, some of which are nested or overlapping each other, creating a layered, architectural effect. The shapes are primarily located on the right side of the image, with some extending towards the center.

# Updates

# How to Be successful in Prior Authorization



## Life Cycle of a PAR

Duration: Seven (7) calendar days

Initial verification of billing information

Nurses review each request

Processed requests result in decisions and notification letters



## Submission of all required medical records



## Provider outreach conducted if necessary



## Timely responses are essential



# Calendar for Providers Currently on Exemption

**January 1-December 31, 2025:** Exemption cycle

**June 30, 2025:** Providers must have ten (10) claims processed for payment

**August 1, 2025:** ADRs will be issued

**November 2, 2025:** ADR results will be sent





# Calendar for Providers Wanting to Go on Exemption

A minimum of ten (10) PARs must be submitted between

November 2, 2025

January 1 -  
September 30, 2025

Exemption notices will be issued with an option to opt-out

# Prior Authorization Affirmation Rates

JK	Affirmation Rate
Blepharoplasty/Eyelid/Brow Repair	79.28%
Botulinum Toxin Injection	91.67%
Cervical Fusion	85.33%
Facet Joint Interventions	80.76%
Panniculectomy/Excision Skin/Lipectomy	62.50%
Rhinoplasty	94.42%
Spinal Neurostimulators	83.47%
Vein Ablation	82.13%

J6	Affirmation Rate
Blepharoplasty/Eyelid/Brow Repair	79.66%
Botulinum Toxin Injection	90.46%
Cervical Fusion	87.77%
Facet Joint Interventions	83.41%
Panniculectomy/Excision Skin/Lipectomy	65.48%
Rhinoplasty	93.82%
Spinal Neurostimulators	85.66%
Vein Ablation	85.55%

# Prior Authorization Upcoming Events and Reminders

- Upcoming Quarterly Webinars
  - August 6, 2025
  - December 3, 2025
- Upcoming Quarterly “Let’s Chat”
  - September 11, 2025

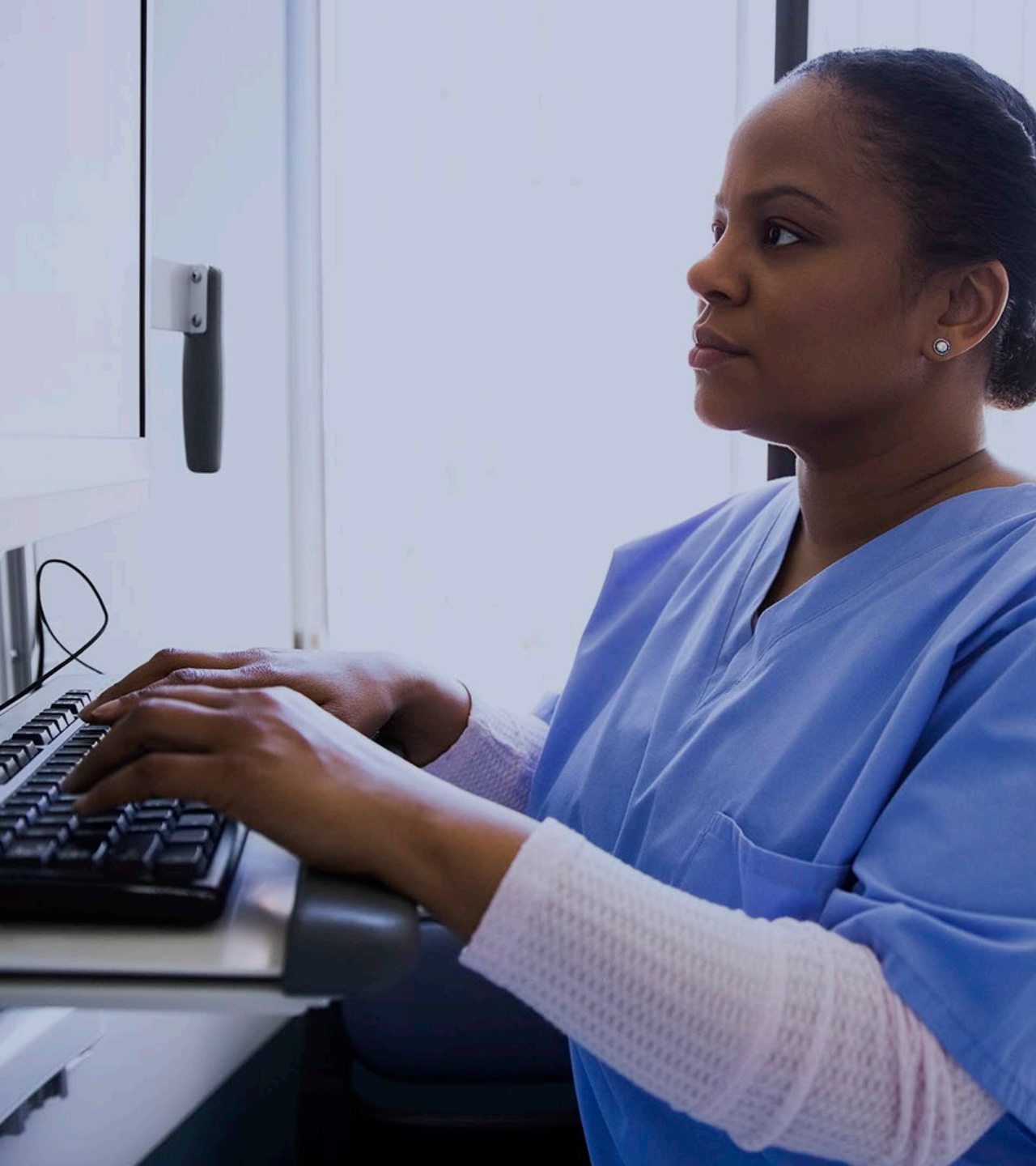
Questions for Let’s Chat can be pre-submitted to:

[NGSJ6PriorAuthorization@elevancehealth.com](mailto:NGSJ6PriorAuthorization@elevancehealth.com)

[NGSJKPriorAuthorization@elevancehealth.com](mailto:NGSJKPriorAuthorization@elevancehealth.com)

All sessions scheduled for 11 am EST





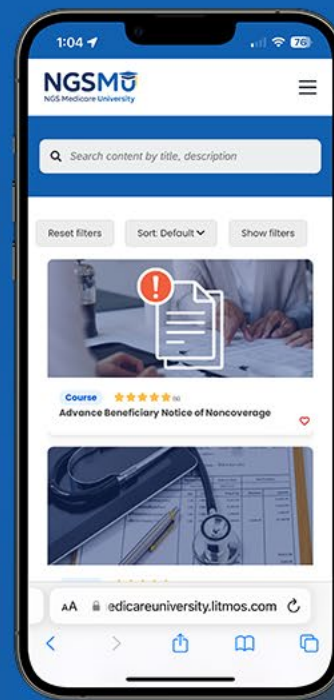
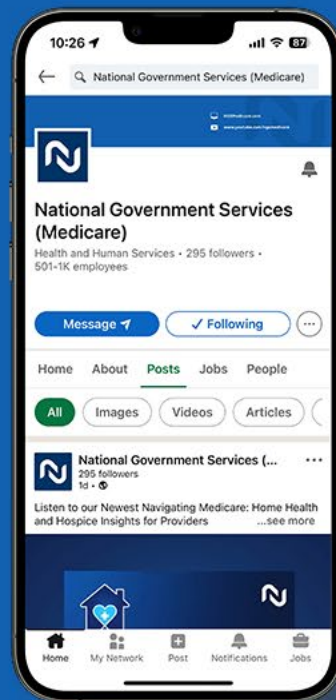
# Resources

- NGS Prior Authorization
  - Part A: [Prior Authorization for Certain Hospital Outpatient Department Services](#)
  - Part B: [Prior Authorization for Certain Hospital Outpatient Department Services](#)
- CMS
  - [Prior Authorization \(PA\) Program for Certain Hospital Outpatient Department \(OPD\) Services Operational Guide](#)



# Questions?

Thank you!



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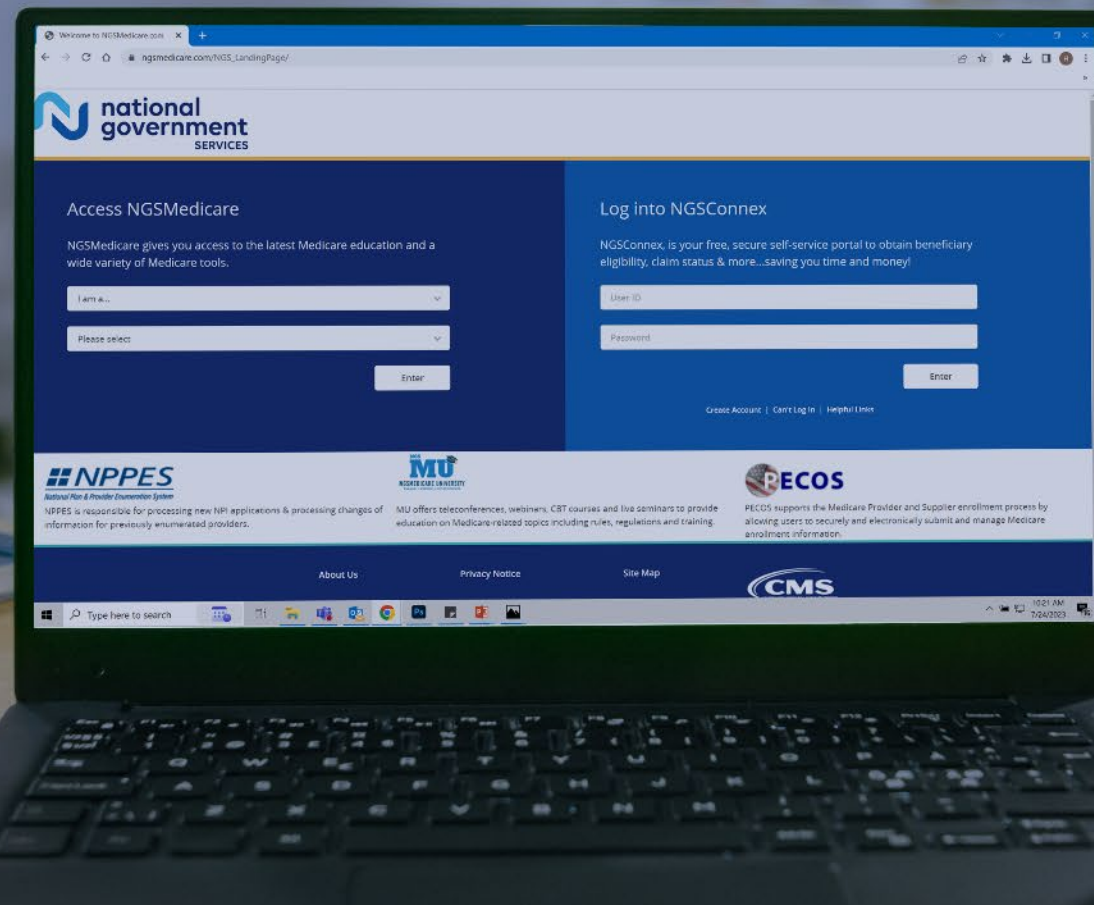


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