

Medicare Secondary Payer: Let's Chat About Preparing MSP and Conditional Claims

4/29/2025

Closed Captioning: *Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.*



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Objective

In this session, we will address questions Part A providers may have regarding MSP billing and/or conditional billing to assist you in submitting correct claims to us.

Today's Presenters

- Provider Outreach and Education Consultants
 - Andrea Freibauer
 - Christine Janiszczak
 - Kathy Mersch



MSP and Conditional Billing Webinars

- Presentations available to download from [Past Events](#)
 - Preparing and Submitting Claims
 - Part 1 - 1/29/2025
 - Part 2 (Examples) – 1/30/2025
 - Preparing and Submitting Conditional Claims
 - Part 1 - 2/26/2025
 - Part 2 (Examples) – 2/27/2025



Common MSP and Conditional Billing Questions

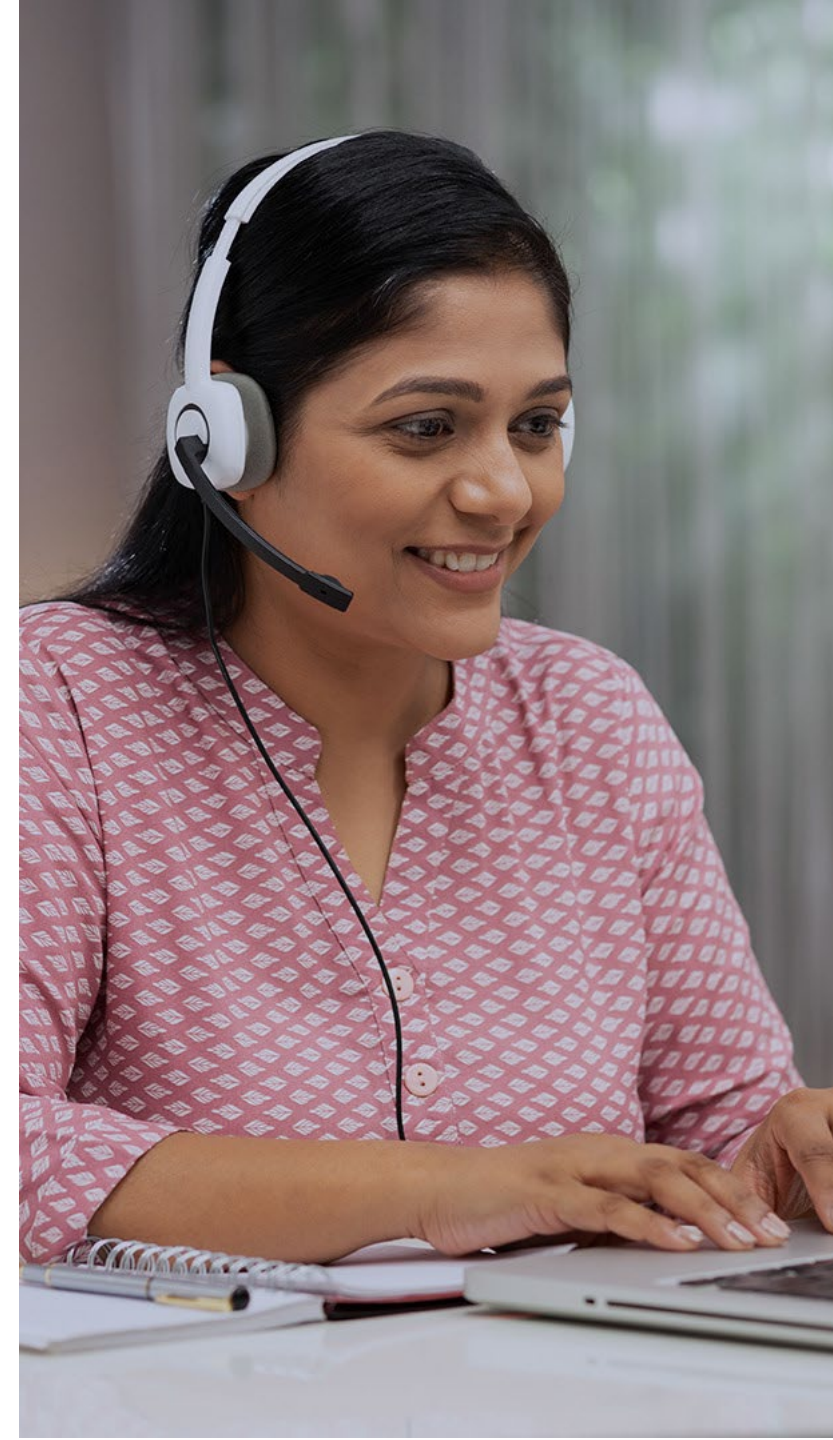
- How do I prepare an MSP or conditional claim?
- What is difference between MSP and conditional claims?
- What codes do I use on MSP vs. conditional claims?
- How do I submit an MSP or conditional claim?
- How do I correct an MSP or conditional claim?

MSP Resources – NGS

- [What is Medicare Secondary Payer?](#)
- [Identify the Proper Order of Payers for a Beneficiary's Services](#)
- [Set Up a Beneficiary's Medicare Secondary Payer Record](#)
- [Correct a Beneficiary's MSP Record](#)
- [Prevent an MSP Rejection on a Medicare Primary Claim](#)
- [Collect and Report Retirement Dates on Medicare Claims](#)
- [Prepare and Submit a Medicare Secondary Payer Claim](#)
- [Prepare and Submit an MSP Conditional Claim](#)
- [Correct or Adjust a Claim Due to an MSP-Related Issue](#)
- [Determine if Medicare will Make an MSP Payment](#)
- [Determine Beneficiary Responsibility on an MSP Claim](#)

Additional Resources – NGS

- [Acronym Search](#)
- [Billing Medicare Part A When Veteran's Administration Eligible Medicare Beneficiaries Receive Services in Non-VA Facilities](#)
- [Contact Us](#)
- [FAQs](#)
- [FISS DDE Provider Online Guide](#)
- [NGSConnex](#)



MSP Resources – CMS

- CMS IOM Publications:
 - [100-02, Medicare Benefit Policy Manual, Chapter 16](#)
 - [100-05, Medicare Secondary Payer, Manual](#)
 - [Chapter 1 - General MSP Overview](#)
 - [Chapter 2 - MSP Provisions](#)
 - [Chapter 3 - MSP Provider, Physician, and Other Supplier Billing Requirements](#)
 - [Chapter 5 - Contractor MSP Claims Prepayment Processing Requirements](#)
 - [Chapter 6 - Medicare Secondary Payer \(MSP\) CWF Process](#)
 - [Chapter 7 – MSP Recovery](#)

MSP Resources – CMS (continued 1)

- Coordination of Benefits & Recovery
 - [Overview](#)
 - [What's New](#)
 - [Medicare Secondary Payer](#)
 - [End-Stage Renal Disease \(ESRD\)](#)
 - [Coordination of Benefits](#)
 - [Group Health Plan Recovery](#)
 - [Non-Group Health Plan Recovery](#)
 - [Contacts](#)
 - [Mandatory Insurer Reporting for Group Health Plans \(GHP\)](#)
 - [Mandatory Insurer Reporting \(NGHP\)](#)

MSP Resources – CMS (continued 2)

- Coordination of Benefits & Recovery
 - [Workers' Comp Medicare Set Aside Arrangements](#)
 - [Attorney Services](#)
 - [Reporting a Case](#)
 - [Beneficiary services](#)
 - [Reporting Other Health Insurance](#)
 - [Employer Services](#)
 - [Insurer Services](#)
 - [Provider Services](#)
 - [Your Billing Responsibilities](#)

MSP Resources – CMS (continued 3)

- [CMS HETS 270/271 5010 Companion Guide \(MSP in Table 44\)](#)
- [How Medicare Works With Other Insurance](#) (for beneficiaries)
- MLN[®] Booklet: [Medicare Secondary Payer](#)
- MLN[®] Fact Sheet: [Medicare Secondary Payer: Don't Deny Services & Bill Correctly](#)



Additional Resources – CMS

- [HIPAA Eligibility Transaction System \(HETS\)](#)
- [MLN Connects® Newsletters](#)
- [MLN Matters® Articles](#)
- [MLN® Web-Based Training](#)
- [Transmittals/CRs](#)

BCRC

- Providers may contact BCRC to ask general MSP questions
- Providers should not contact BCRC to
 - Set up new MSP records
 - Report MSP coding on your MSP and conditional claims
 - Change MSP records to Medicare primary
 - Report coding on primary claims to indicate why Medicare primary
 - If no applicable coding, refer beneficiaries or other entities to BCRC
- BCRC contact information:
 - 855-798-2627
 - TTY/TDD: 855-797-2627



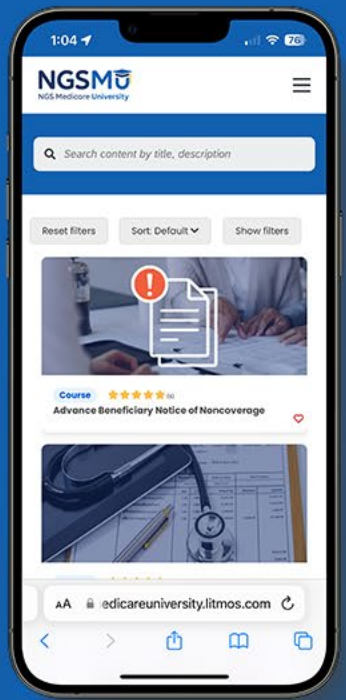
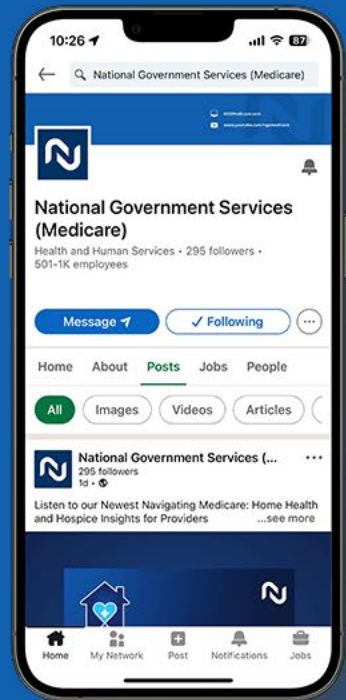
Questions?

Thank you!




MSP Questions Are Common!

- What is your MSP billing or conditional billing question?
 - Do not submit beneficiary or claim-specific questions including PHI/PII
 - Contact our PCC



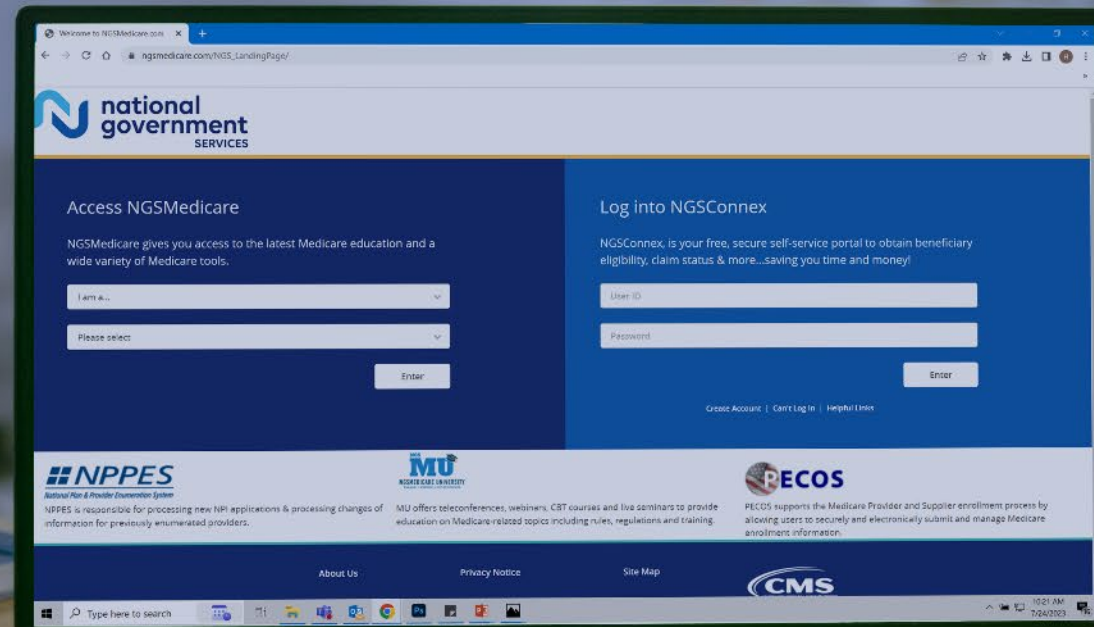
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Educational Content

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Online resources, event calendar, LCD/NCD, and tools



[IVR System](#)

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



[NGSConnex](#)

Web portal for claim information



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