



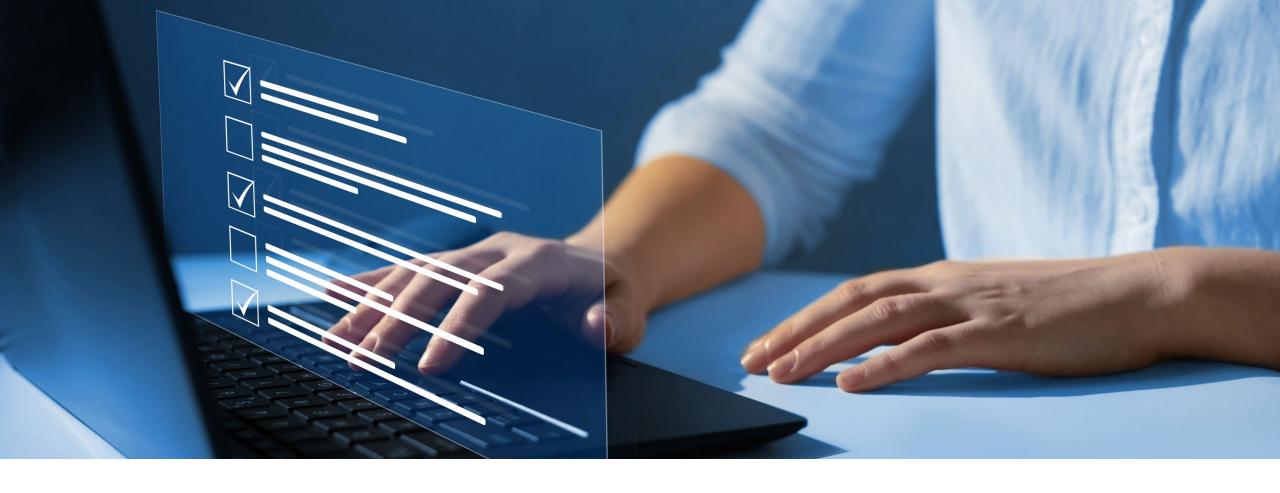
# Provider Enrollment: Initially Enrolling a Dentist in the Medicare Program

7/30/2024

**Closed Captioning**: Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.





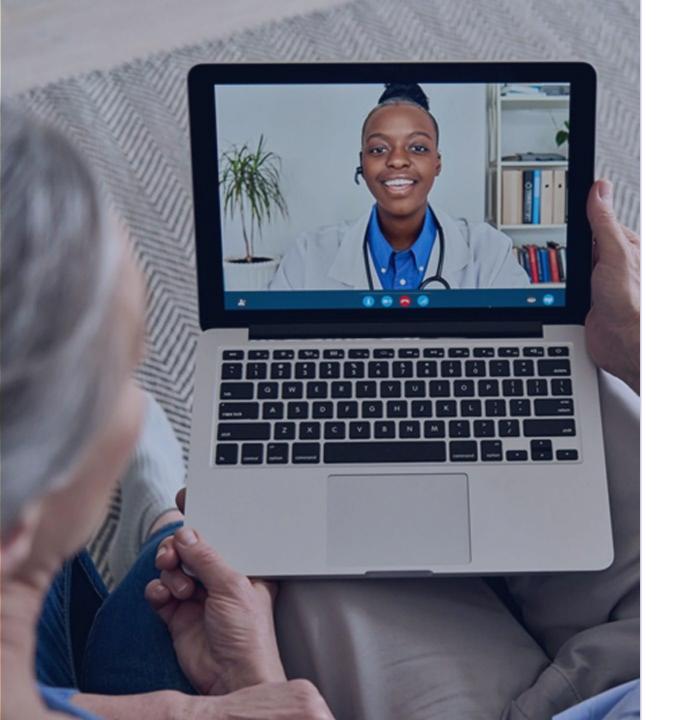


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# Today's Presenters



- Provider Outreach and Education Consultants
  - Susan Stafford PMP, COA, AMR
  - Laura Brown, CPC







# Agenda

- Overview
- <u>Dental Specialties</u>
- Electronic Application: PECOS
  - Sole Owner Questionnaire
  - <u>Sole Proprietor Questionnaire</u>
  - Group Member Questionnaire
  - <u>Errors/Warnings Check</u>
- Paper Application: CMS-8551
- Supporting Documentation
- Process After Submission
- Check Application Status
- Contact Information and Resources







# Overview

# Overview

- Obtain NPI from NPPES
  - NPI Type 1 for individual physicians or nonphysicians practitioners
  - NPI Type 2 for organization, clinics and/or group practices
- Dental Specialties
- Complete and Submit Medicare Application
  - PECOS Application
  - Paper Application
    - <u>CMS-855I</u> Physicians and Nonphysician Practitioners
      - Reassigning all benefits
      - Sole owner
      - Sole proprietor
    - <u>CMS-855B</u> Clinic/Group Practices and other Suppliers
      - Clinic/Group practices with multiple owners
      - One owner but not the practitioner
  - Additional Forms
    - Sole owner, sole proprietor and clinic/group practices
      - CMS-588 -EFT Authorization Agreement
      - <u>CMS-460</u> Medicare Participating Physician or Supplier Agreement (optional)





## Overview

### Resources

- <u>Federal Register Medicare and Medicaid Programs; CY 2024 Payment Policies Under the Physician Fee Schedule and Other Changes to Part B Payment and Coverage Policies; Medicare Shared Savings Program Requirements; Medicare Advantage; Medicare and Medicaid Provider and Supplier Enrollment Policies; and Basic Health Program
  </u>
- <u>CMS IOM Publication 100-08, Medicare Program Integrity Manual, Chapter 10.2.3.11</u>
- How to Determine if the Provider is Active and Get the Provider Enrolled in Medicare Part B
- Understanding Participating, Nonparticipating and Opt Out Status
- Provider Enrollment: Announcement About Medicare Participation for Calendar Year 2024
- <u>Issues with Medicare Beneficiary Submitted Claims We Need Your Help</u>





# Dental Specialties

# **Dental Specialties**

### Physician Specialty Codes for Dentist

- 19 Oral Surgery (dentists only)
- 85 Maxillofacial Surgery
- C5 Dentist
- E3 Dental Anesthesiology
- E4 Dental Public Health
- E5 Endodontics
- E6 Oral and Maxillofacial Pathology
- E7 Oral and Maxillofacial Radiology
- E9 Oral Medicine
- F1 Orofacial Pain
- F2 Orthodontics and Dentofacial Orthopedics
- F3 Pediatric Dentistry
- F4 Periodontics
- F5 Prosthodontic





# Electronic Application: Provider Enrollment Chain and Ownership System

# PECOS Home Page to Login

(\*) Red asterisk indicates a required field.

BECOME A REGISTERED USER

of Providers or Suppliers.

Register for a user account

Helpful Links

application.

You may register for a user account if you are: an Individual

Practitioner, Authorized or Delegated Official for a Provider or

Supplier Organization, or an individual who works on behalf

Questions? Learn more about registering for an account

register for an NPI \_ before enrolling with Medicare.

of an application submitted within the last 90 days.

are required to pay an application fee.

Application Status [ - Self Service Kiosk to view the status

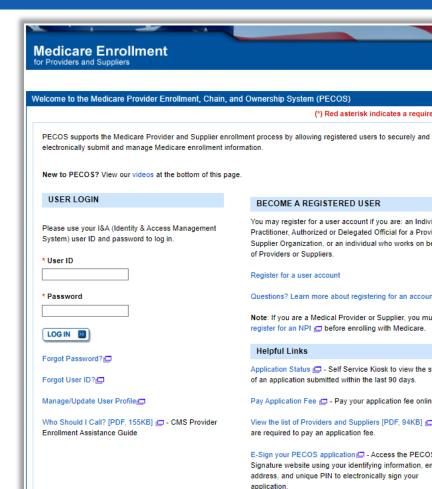
View the list of Providers and Suppliers [PDF, 94KB] I who

E-Sign your PECOS application - Access the PECOS E-

Signature website using your identifying information, email

address, and unique PIN to electronically sign your

Pay Application Fee - Pay your application fee online.



### . CMS.gov/Providers . Section of the CMS.gov website that is designed to provide Medicare enrollment information for providers, physicians, nonphysician practitioners, and other suppliers. . Revalidation Notice Sent List . - Check to see if you

Provider & Supplier Resources

have been sent a notice to revalidate your information on file with Medicare.

- . Enrollment Checklists C Review checklists of information needed to complete an application for various provider and supplier types.
- . Ordering, Certifying, or Prescribing Practitioners List - View the Ordering, Certifying, or Prescribing Practitioners List to verify eligibility to order or certify items or services to Medicare beneficiaries.
- Medicare Learning Network® (MLN) ← Helpful articles and tutorials about changes in Medicare
- . Ordering, Certifying, or Prescribing Information [PDF, 1.64MB] C - Learn about the Ordering, Certifying, or Prescribing enrollment process.

### Note: If you are a Medical Provider or Supplier, you must

**Enrollment Tutorials** 

Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider C or Organization/Supplier C

. Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider 😭 or Organization/Supplier 😭

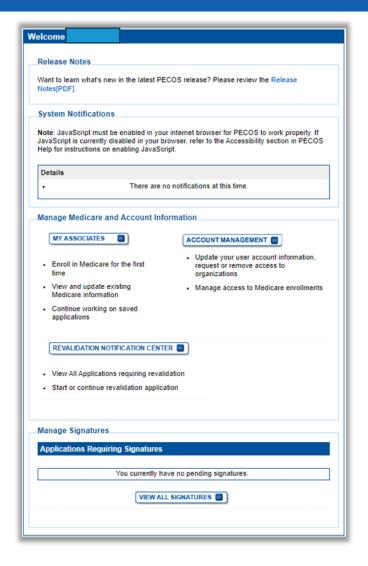
Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider C or Organization/Supplier C

- Example of how to deactivate an existing enrollment record.
- Individual Provider · Reactivation:
- Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier @
- · Adding a Practice Location (DMEPOS Only): Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS.





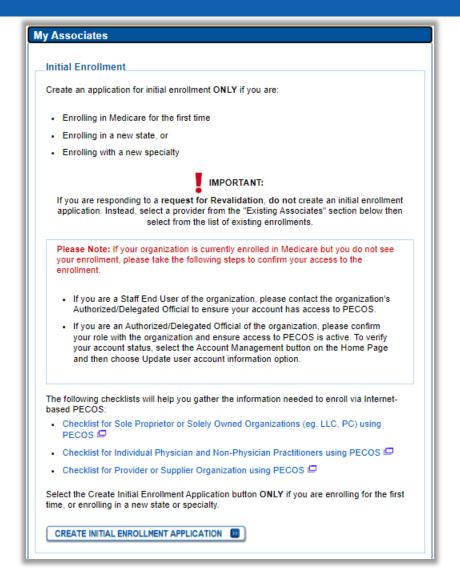
# Welcome – My Associates





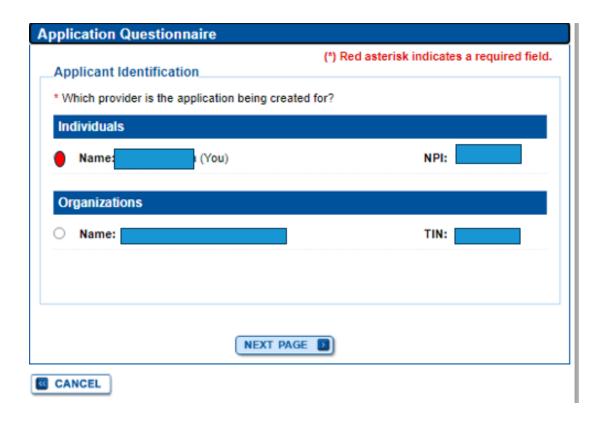


# Create Initial Enrollment Application



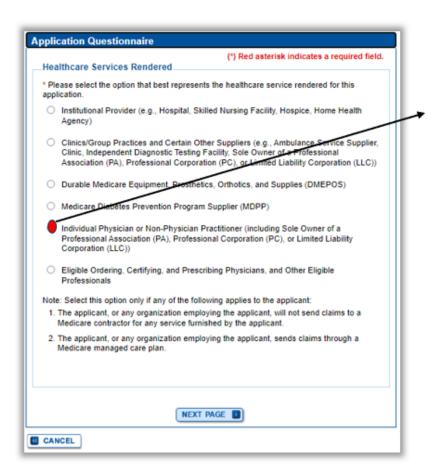


# Application Questionnaire





# Healthcare Services Rendered

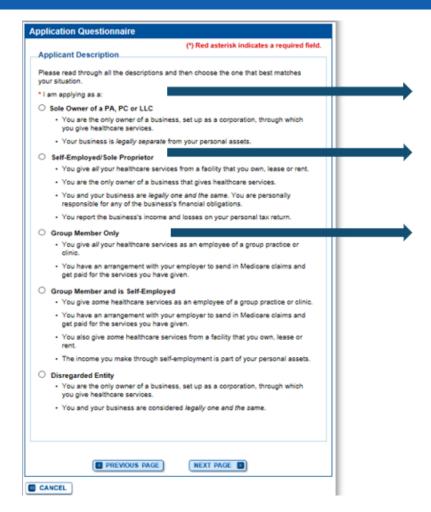


 Individual Physician or Non-Physician Practitioner (including Sole Owner of a Professional Association (PA), Professional Corporation (PC), or Limited Liability Corporation (LLC))





# **Applicant Description**



### Sole Owner of a PA, PC or LLC

- You are the only owner of a business, set up as a corporation, through which you give healthcare services.
- · Your business is legally separate from your personal assets.

### Self-Employed/Sole Proprietor

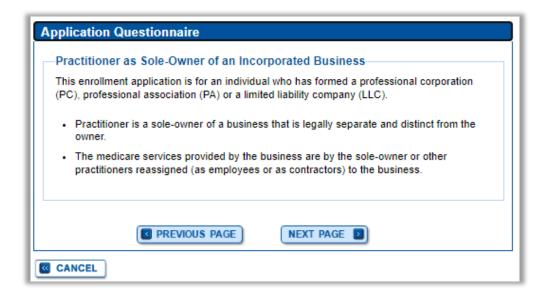
- · You give all your healthcare services from a facility that you own, lease or rent.
- You are the only owner of a business that gives healthcare services.
- You and your business are legally one and the same. You are personally responsible for any of the business's financial obligations.
- · You report the business's income and losses on your personal tax return.

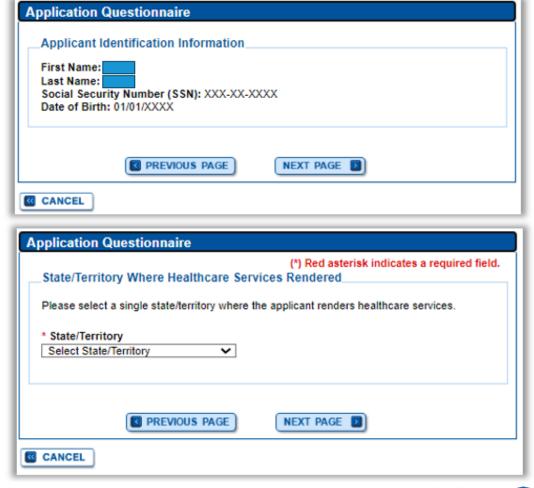
### Group Member Only

- You give all your healthcare services as an employee of a group practice or clinic.
- You have an arrangement with your employer to send in Medicare claims and get paid for the services you have given.



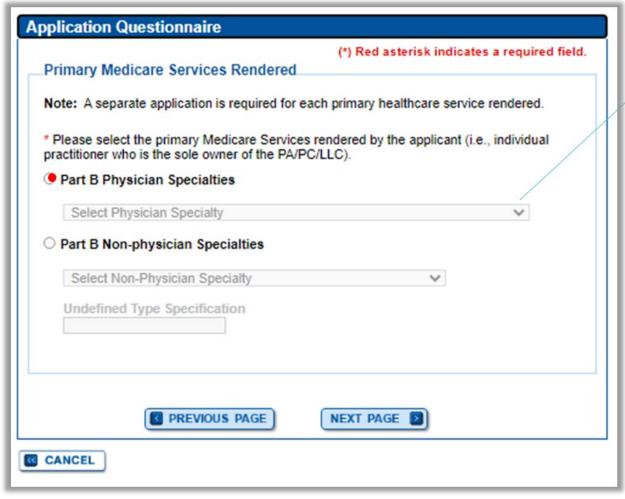


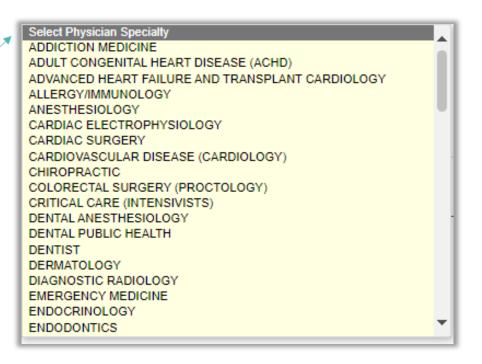
















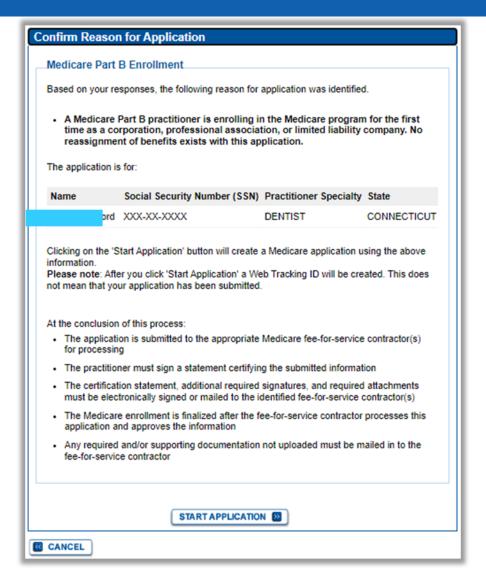


Application Questionnaire	
(*) Red asterisk indicates a required field.	
IHS Provider	
* Is the applicant an Indian Health Service (IHS) facility?	
○ Yes	
○ No	
REVIOUS PAGE NEXT PAGE	
<b>☑</b> CANCEL	
Application Questionnaire	
(*) Red asterisk indicates a red	guired field.
Business Identification Information	•
Please provide the incorporated business' identification information, which is issue	d by the
Internal Revenue Service (IRS).	d by the
* Legal Business Name	
* Tax Identification Number (TIN)	
XX-XXXXXXX	
■ PREVIOUS PAGE ■	
CANCEL CANCEL	





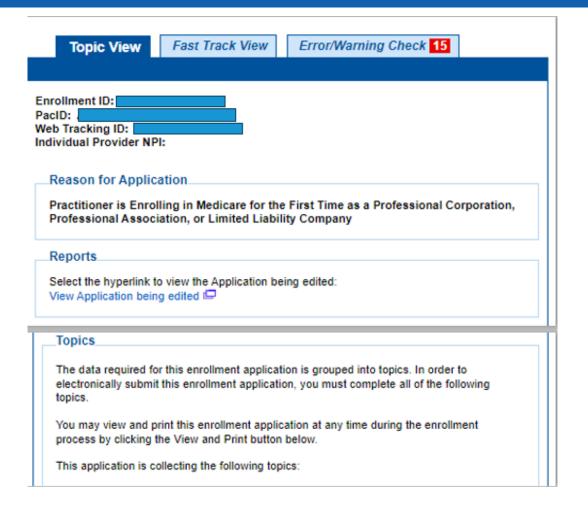
# Sole Owner - Reason for Application

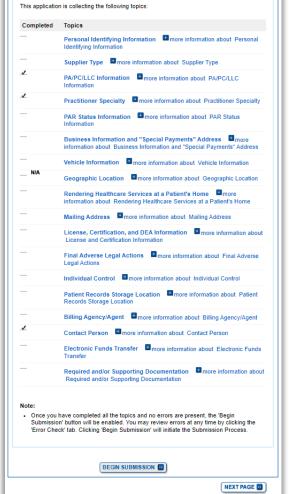






# Sole Owner - Topic View







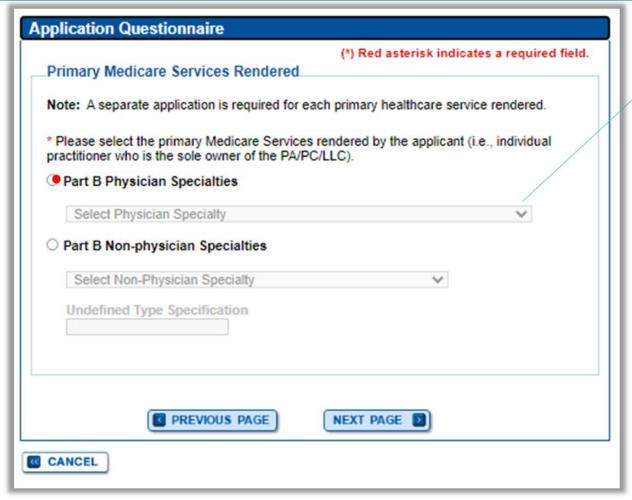
# Sole Proprietor Questionnaire

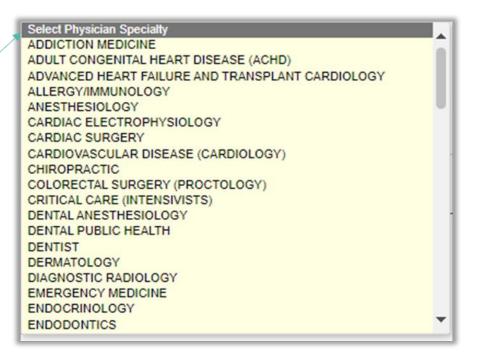
# Sole Proprietor Questionnaire

Application Questionnaire
Applicant Identification Information
First Name:  Last Name:  Social Security Number (SSN): XXX-XX-XXXX  Date of Birth: 01/01/XXXX
PREVIOUS PAGE NEXT PAGE
@ CANCEL
Application Questionnaire
(*) Red asterisk indicates a required field.  State/Territory Where Healthcare Services Rendered
Please select a single state/territory where the applicant renders healthcare services.
* State/Territory Select State/Territory
PREVIOUS PAGE NEXT PAGE
CANCEL CANCEL





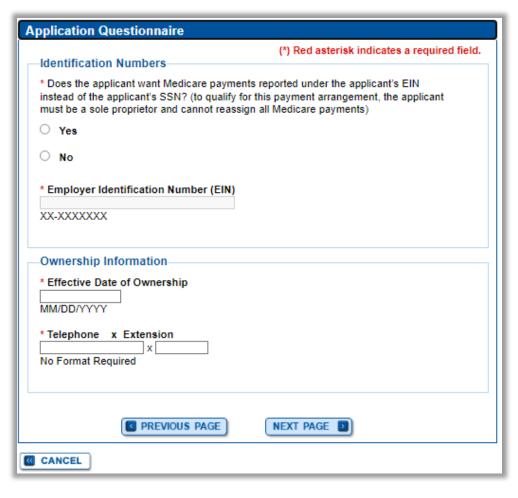


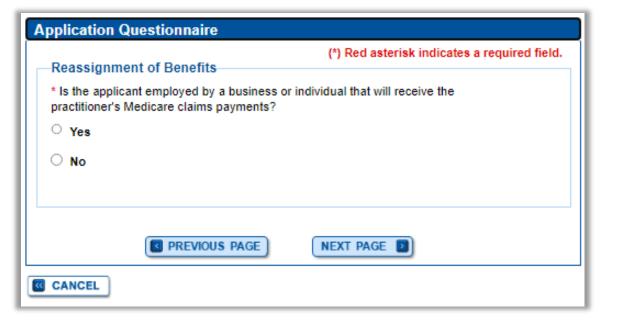






# Sole Proprietor Questionnaire

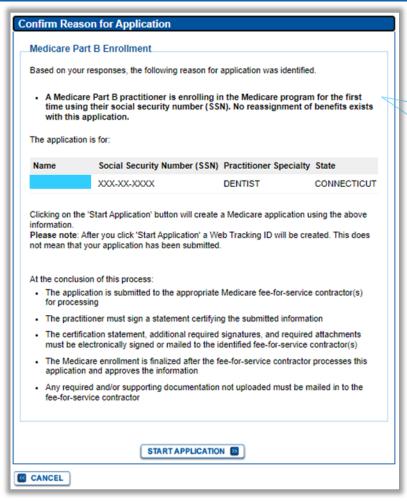








# Sole Proprietor - Reason for Application

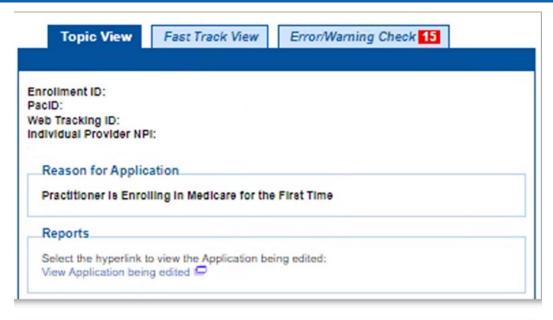


- A Medicare Part B practitioner is enrolling in the Medicare program for the first time using their social security number (SSN). No reassignment of benefits exists with this application.
- A Medicare Part B practitioner is enrolling in the Medicare program for the first time using their social security number (SSN). The Medicare Part B practitioner will be billing using 99-9999999 (EIN). No reassignment of benefits exists with this application.





# Sole Proprietor – Topic View



Topics

The data required for this enrollment application is grouped into topics. In order to electronically submit this enrollment application, you must complete all of the following topics.

You may view and print this enrollment application at any time during the enrollment process by clicking the View and Print button below.

This application is collecting the following topics:





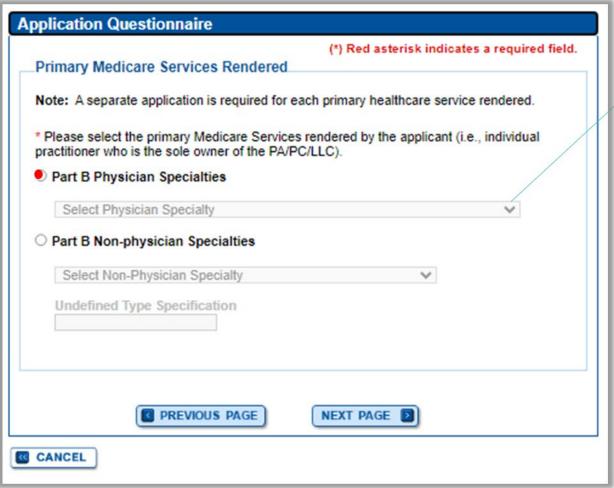
# Group Member Questionnaire

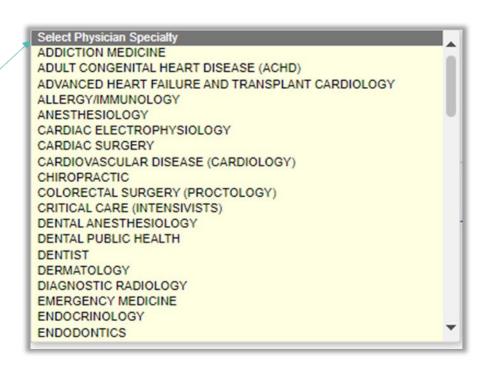
# Group Member Questionnaire

Application Questionnaire
Applicant Identification Information
First Name:  Last Name:  Social Security Number (SSN): XXX-XX-XXXX  Date of Birth: 01/01/XXXX
PREVIOUS PAGE NEXT PAGE
@ CANCEL
Application Questionnaire
(*) Red asterisk indicates a required field.  State/Territory Where Healthcare Services Rendered
Please select a single state/territory where the applicant renders healthcare services.
* State/Territory Select State/Territory
PREVIOUS PAGE NEXT PAGE
CANCEL CANCEL





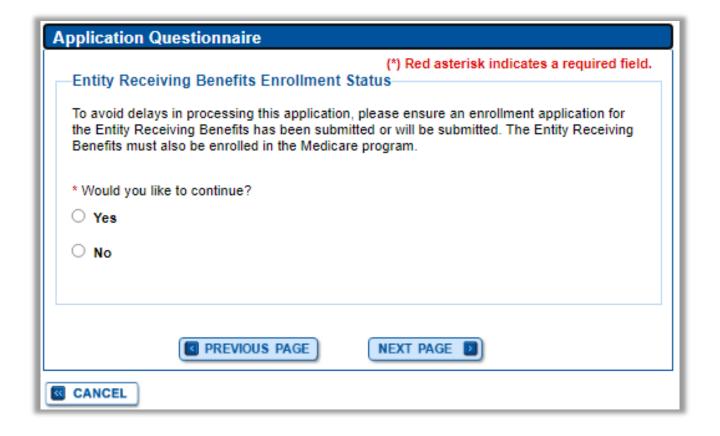






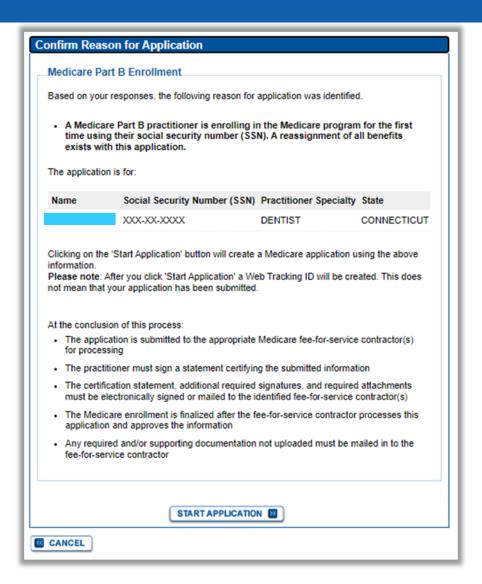


# Group Member Questionnaire



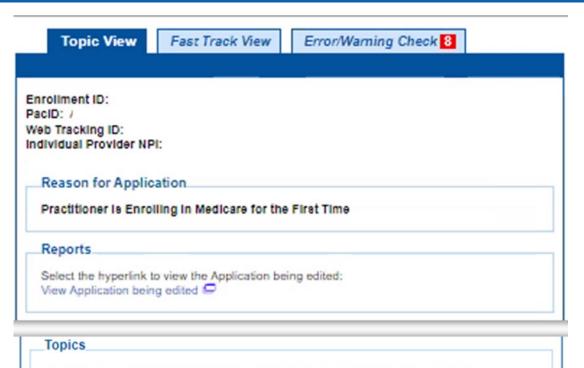


# Group Member - Reason for Application





# Group Member – Topic View



The data required for this enrollment application is grouped into topics. In order to electronically submit this enrollment application, you must complete all of the following topics.

You may view and print this enrollment application at any time during the enrollment process by clicking the View and Print button below.

This application is collecting the following topics:

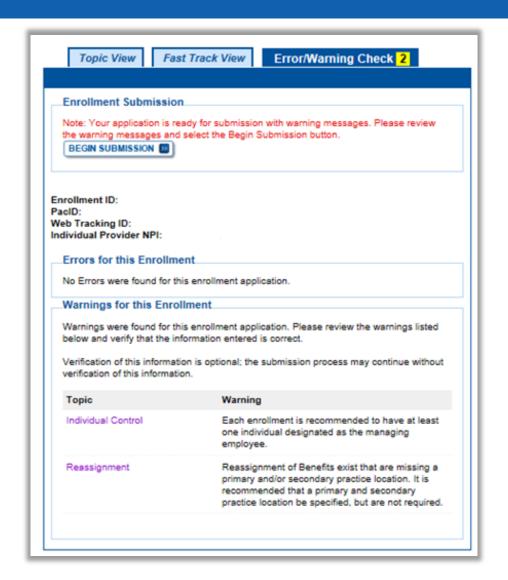






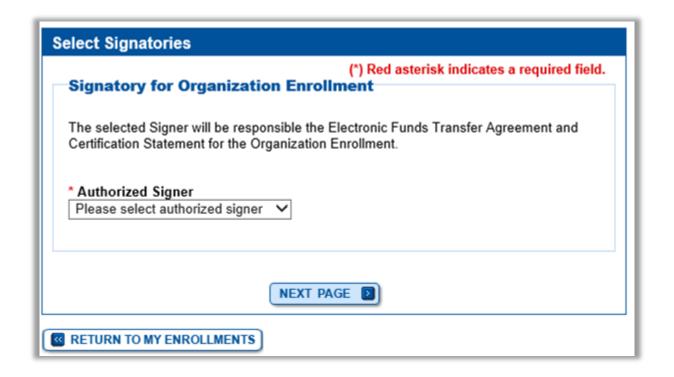
# **Errors/Warning Check**

# Error/Warning Check





# Manage Signatures





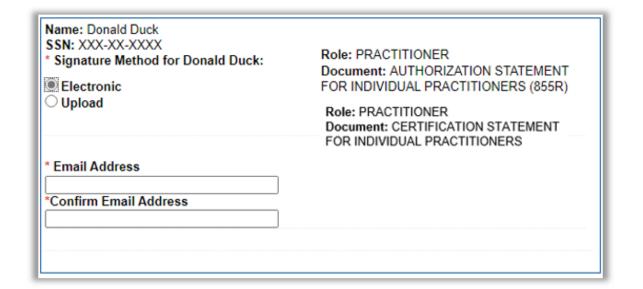
# Manage Signatures

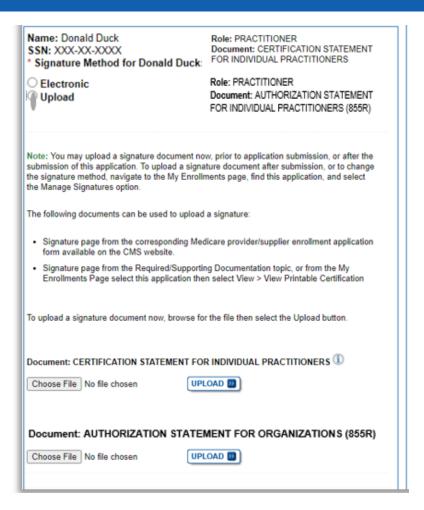
	(#) Dad autorial indicator a consist of Fold					
	(*) Red asterisk indicates a required field					
Name: Web Tracking ID:	TIN: XX-XXXXXXX					
IEW! PECOS now allows users to upload signed documents. Please upload your ertification statement(s),authorization statement(s), and CMS-588 forms on this page, or fter submission, by navigating to the My Enrollments page and selecting the Manage signatures option.						
ote: Users will no longer be able to mail in signature documents. Please select either lectronic or Upload.						
electronic signatures. Authorized or Dele	EW! - Any Authorized or Delegated Officials with an ITIN will not be able to submit lectronic signatures. Authorized or Delegated Officials with an ITIN entered on this polication must now upload their signature documents.					
Please select a signature method f	or each signer:					
Name: Donald Duck SSN: XXXXXXXXX  * Signature Method for Donald Duck:  Clectronic Upload	Role: AUTHORIZED OFFICIAL Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R)					
Name: [You] \$\$N: XXX-XX-XXX * Signature Method for  © E-Sign (Sign Now)	Role: PRACTITIONER Document: CERTIFICATION STATEMENT FOR INDIVIDUAL PRACTITIONERS					
SSN: XXX-XX-XXXX Signature Method for	Document: CERTIFICATION STATEMENT					





# Manage Signatures



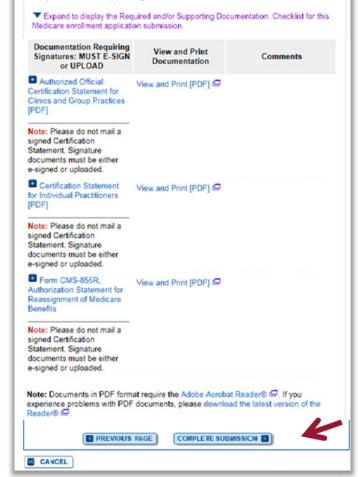






# Complete Submission

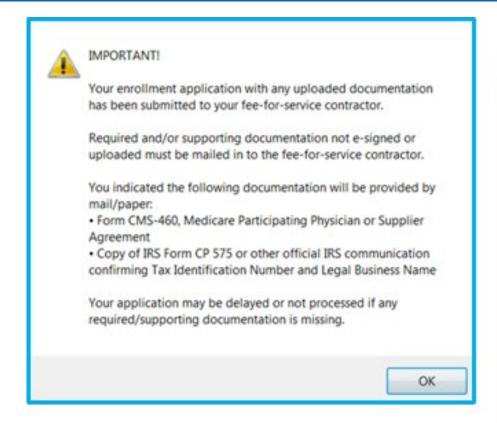
# Submission Page (\*) Red asterisk indicates a required field. Medicare Contractor The Medicare Contractor(s) listed here would be responsible for processing your electronic and printed application materials. If more than one contractor is listed, you must mail copies of print documents to each contractor listed. You must mail all required print documents within 15 days of submitting the electronic part of your application. Medicare Contractor: NATIONAL GOVERNMENT SERVICES, INC. NATIONAL GOVERNMENT SERVICES, INC. PO BOX INDIANAPOLIS, IN Reason(s) for submission: A Medicare Part B practitioner is enrolling in the Medicare program for the first time to bill for Part B services. A reassignment of benefits may exist.

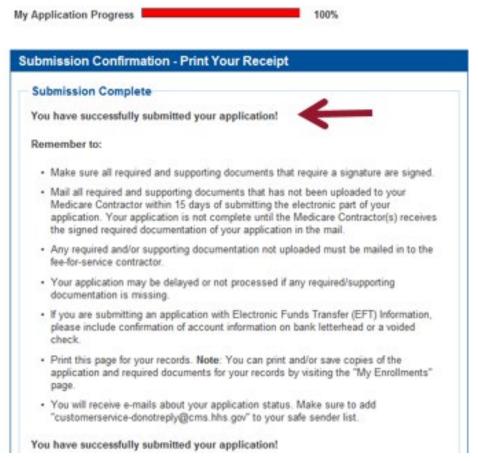


Required and/or Supporting Documentation Information



# Submission Confirmation







# Paper Application: CMS-8551

# CMS-8551



### MEDICARE ENROLLMENT APPLICATION

PHYSICIANS AND **NON-PHYSICIAN PRACTITIONERS** 

#### CMS-8551

SEE PAGE 1 TO DETERMINE IF YOU ARE COMPLETING THE CORRECT APPLICATION.

SEE PAGE 3 FOR INFORMATION ON WHERE TO MAIL THIS COMPLETED APPLICATION. SEE SECTION 12 FOR A LIST OF SUPPORTING DOCUMENTATION TO BE SUBMITTED

WITH THIS APPLICATION.

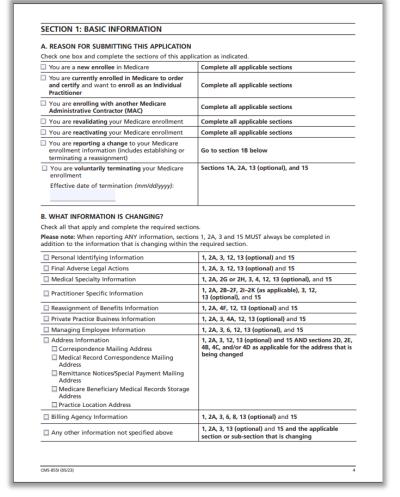
TO VIEW YOUR CURRENT MEDICARE ENROLLMENT RECORD GO TO: PECOS.CMS.HHS.GOV





### Section 1: Basic Information

- A. Reason for Submitting this Application
  - Mark and complete entire application for
    - New enrollee
    - Currently enrolled to order/refer only and want to enroll to bill Medicare
    - Enrolling with another MAC
    - Revalidating
    - Reactivating
  - Mark and complete specified section if
    - Reporting a change; or
    - Voluntarily terminating





# Section 2: Personal Identifying Information

### G. Physician Specialty

- Select a primary specialty (designated with a "P")
  - you may select multiple secondary specialties (designated with "S")
- Must meet all federal and state requirements for specialty checked

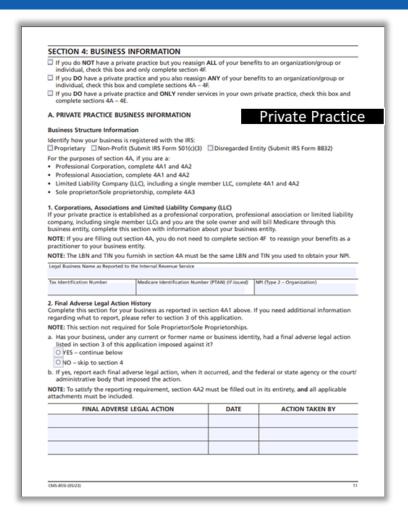
F. RESIDENT INFORMATION (Continued)						
3. Do you also render services at of	her facilities or practice locations?	O Yes O No				
If yes, you must report these practice locations in section 4B and/or section 4F.  4. Are the services that you render in any of the practice locations you will be reporting in section 4B and/or section 4F part of your requirements for graduation from a residency program?  O Yes O No If yes, has the teaching hospital/facility reported in section 2F1 above agreed to incur all or substantially all of the costs of your training in the non-hospital/facility location?  O Yes O No						
Designate your primary specialty a	nd all secondary specialty(s) below using	ng:				
P=Primary S=Secondary						
and submit a separate CMS-8551 a specialties. A physician must meet	ecialty. If you have multiple primary spoplication for each primary specialty. Y all federal and state requirements for	ou may select multiple secondary the type of specialty(s) checked.				
Addiction Medicine	Hematology	Orthopedic Surgery				
Adult Congenital Heart Disease	Hematology/Oncology	Osteopathic Manipulative Medicine				
Advanced Heart Failure	Hematopoietic Cell Transplantation and	Otolaryngology				
and Transplant Cardiology	Cellular Therapy	Pain Management				
Allergy/Immunology	☐ Hospice/Palliative Care	Pathology				
Anesthesiology	Hospitalist	Pediatric Medicine				
Cardiac Electrophysiology	Infectious Disease	Peripheral Vascular Disease				
Cardiac Surgery	Internal Medicine	Physical Medicine and				
Cardiovascular Disease	Interventional Cardiology	Rehabilitation				
(Cardiology)	Interventional Pain	Plastic and Reconstructive				
Chiropractic	Management	Surgery				
Colorectal Surgery (Proctology)	Interventional Radiology	Podiatry				
Critical Care (Intensivists)	Maxillofacial Surgery	Preventive Medicine Psychiatry				
Dentist	Medical Genetics and Genomics	Pulmonary Disease				
Dermatology	Medical Oncology	Radiation Oncology				
Diagnostic Radiology	Medical Toxicology	Rheumatology				
Emergency Medicine	Micrographic Dermatologic	Sleep Medicine				
Endocrinology	Surgery	Sports Medicine				
Family Medicine	Nephrology	Surgical Oncology				
Gastroenterology	Neurology	☐ Thoracic Surgery				
General Practice	Neuropsychiatry	Undersea and Hyperbaric				
General Surgery	Neurosurgery	Medicine				
Geriatric Medicine	Nuclear Medicine	Urology				
Geriatric Psychiatry	Obstetrics/Gynecology	☐ Vascular Surgery				
Gynecological Oncology	Ophthalmology	Undefined Physician Specialty				
Hand Surgery	Optometry	(Specify):				
	Oral Surgery					
Does the physician identified in all state laws and requirements rec	section 2A provide acupuncture service	es and meet				





## **Section 4: Business Information**

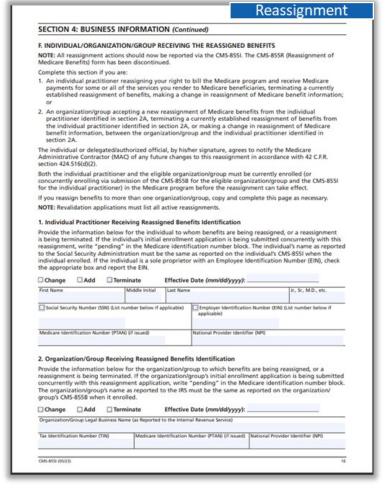
- Check applicable box for additional instructions
  - Individual reassigning all benefits, 4F only
  - Sole Owner and also reassigning benefits, 4A – 4F
  - Sole Proprietor in private practice, not reassigning benefits, 4A 4E
- A. Private Practice Business Information
  - Identify business structure
  - Sole Owner: PC, PA or LLC complete sections 4A1 and 4A2
  - Sole Proprietor complete section 4A3
    - Corporations, Associations and Limited Liability Company (LLC)
      - Indicate legal business name and TIN as it appears on the IRS document
    - 2. Final Adverse Legal Action History
      - Indicate any final adverse legal action history on the entity identified in this section





### Section 4: Business Information

- F. Individual/Organization/Group Receiving the Reassigned Benefits
  - 1. Individual Practitioner Receiving Reassigned Benefits Identification
    - Legal Name
    - SSN or EIN
  - 2. Organization/Group Receiving Reassigned Benefits Identification
    - Legal Business Name
    - TIN
- Note: All reassignment actions should be reported via the CMS-855I





# Section 15: Certification Statement and Signature

### A. Certification Statement

- Medicare requirements providers must meet and maintain in order to bill Medicare
- By signing the form, the individual provider agrees to adhere to the requirements listed

#### SECTION 15: CERTIFICATION STATEMENT AND SIGNATURE

As an individual practitioner, you are the only person who can sign this application. The authority to sign the application on your behalf may not be delegated to any other person.

The Certification Statement contains certain standards that must be met for initial and continuous enrollmen in the Medicare program. Review these requirements carefully.

By signing this Certification Statement, you agree to adhere to all of the requirements listed therein and acknowledge that you may be denied entry into or have your billing privileges revoked from the Medicare program if any requirements are not met.

Title XVIII of the Social Security Act prohibits payment for services provided by an individual practitioner to be paid to another individual or organization/group unless the individual practitioner who provided the services specifically authorizes another individual or organization/group to receive said payments in accordance with 42 C.F.R. section 424.73 and 42 C.F.R. section 424.80. By signing this Certification Statement, you are authorizing the organization/group or individual identified in Section 4F to receive Medicare payments on your behalf. The signature(s) below authorize the reassignment of benefits, or the termination of a reassignment of benefits, between the individual practitioner shown in Section 2A and the organization/group or individual shown in Section 4F. The employment of, or contract between, the individual practitioner and organization/group or individual manner with C.F.R. regulations and applicable Medicare program safeguard standards described in 42 C.F.R. section 424.80. These signatures also serve as an attestation and acknowledgment to the compliance with All laws and regulations pertaining to the reassignment of Medicare benefits. NOTE: this language only applies if the application is submitted to establish, change or terminate a reassignment of benefits.

#### A. CERTIFICATION STATEMENT

You MUST sign and date the certification statement below in order to be enrolled in the Medicare program. In doing so, you are attesting to meeting and maintaining the Medicare requirements stated below.

#### Under the penalty of perjury, I, the undersigned, certify to the following:

- I have read the contents of this application, and the information contained herein is true, correct, and
  complete. If I become aware that any information in this application is not true, correct or complete, I agree
  to notify my designated Medicare Administrative Contractor of this fact in accordance with the time frames
  established in 42 C.F.R. section 424.516.
- 2. I authorize the Medicare Administrative Contractor to verify the information contained herein. I agree to notify the Medicare Administrative Contractor of any change in practice location, final adverse legal action, or any other changes to the information in this form in accordance with the timeframes established in 42 C.F.R. section 424.516. I understand that any change to my status as an individual practitioner may require the submission of a new application. I understand that any change in the business structure of my private practice may require the submission of a new application.
- 3. I have read and understand the Penalties for Falsifying Information, as printed in this application. I understand that any omission, misrepresentation, or falsification of any information contained in this application or contained in any communication supplying information to Medicare, or any alteration of any text on this application, may be punishable by criminal, civil, or administrative penalties including, but not limited to, the denial or revocation of Medicare billing privileges, and/ or the imposition of fines, civil damages, and/or imprisonment.
- 4. I agree to abide by the Medicare laws, regulations and program instructions that apply to me or to the organization listed in section 4A of this application. The Medicare laws, regulations, and program instructions are available through the Medicare Administrative Contractor. I understand that payment of a claim by Medicare is conditioned upon the claim and the underlying transaction complying with such laws, regulations and program instructions (including, but not limited to, the Federal Anti-Kickback Statute, 42 U.S.C. section 1320a-7b(b) (section 1128B(b) of the Social Security Act) and the Physician Self-Referral Law (Stark Law), 42 U.S.C. section 1395n (section 187 of the Social Security Act).
- Neither I, nor any managing employee reported in this application, is currently sanctioned, suspended, debarred or excluded by Medicare or a State Health Care Program (e.g., Medicaid program), or any other Federal program, or is otherwise prohibited from providing services to Medicare or other federal program beneficiaries.

5-855i (05/23)





# Section 15: Certification Statement and Signature

- A. Certification Statement (continue)
- B. Signature and Date
  - Signed only by the Individual provider
- C. Delegated or Authorized Official of Individual/Organization/Group Certification Statement and Signature
  - Sign and date for reassignment of benefits

### Note

- Must be original signature in ink
- Stamped signatures are not acceptable
- Reassignment
  - Add reassignment: B and C signatures are required
  - Terminating or making a change: B or C signature is required

6. I agree that any existing or future overpayment made to me, or to my business as reported in section 4A,					
by the Medicare program, may be recouped by Medicare through the withholding of future payments.					
<ol><li>I understand that the Medica a Medicare enrolled provider regulations when billing for s</li></ol>	or suppli	er to whom I	have reassigned		
<ol> <li>I will not knowingly present o and will not submit claims wit</li> </ol>					
<ol> <li>I further certify that I am the the signature below is my sig</li> </ol>		I practitione	r who is applyin	g for Medicare billing	privileges and
B. SIGNATURE AND DATE					
First Name (Print)		Middle Initial	Last Name (Print)		Jr., Sr., M.D., etc.
Practitioner Signature (First, Middle, Las	of Marma for	Se M.D. etc.)		ate Signed (mm/dd/yyyy)	
Practitioner signature (Pirst, Milddle, Las	it name, ir.,	sr., m.D., etc.)		ate signed (minidayyyy)	
	are a Del				or an
Only complete this section if you individual practitioner receiving	are a Del			an organizacioniyroup	or an
benefits, terminating a reassign benefit information in Section 48					
understand that any misreprese	entation o	r concealmen	t of any informa	ation requested in this a	
I understand that any misreprese subject me and/or the organizati	entation o ion/group	r concealmen to liability ur	t of any informa nder civil and cri	ation requested in this a	
I understand that any misreprese subject me and/or the organizati Delegated or Authorized Official's First N	entation o ion/group Name (Print)	r concealmen to liability ur Middle Initial	nt of any informa nder civil and cri Last Name (Print)	ation requested in this a minal laws.	Application may
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Under penalty of perjury, I, the u I understand that any misrepress subject me and/or the organizati Delegated or Authorized Official's First N Delegated or Authorized Official's Signa In order t	entation o ion/group Name (Print) sture (First, A	r concealmen to liability un Middle Initial Middle, Last Nam	et of any information of civil and cri- last Name (Print)	ation requested in this a minal laws.  Date Signed (mm/dd/yyyy)	Application may
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# Supporting Documentation

# **Key Documents**

- The following key documents are required when applicable
  - CMS-460 Medicare Participating Physician or Supplier Agreement (optional)
  - CMS-588 Electronic Funds Transfer Authorization Agreement and voided check or bank letter
  - IRS document with legal business name and TIN or EIN confirmation
    - IRS form CP-575, IRS form 147c. IRS form 501(c)(3) or Disregard entity IRS form 8832
  - Final adverse legal action documentation and resolution



# Process After Submission

## After Submission

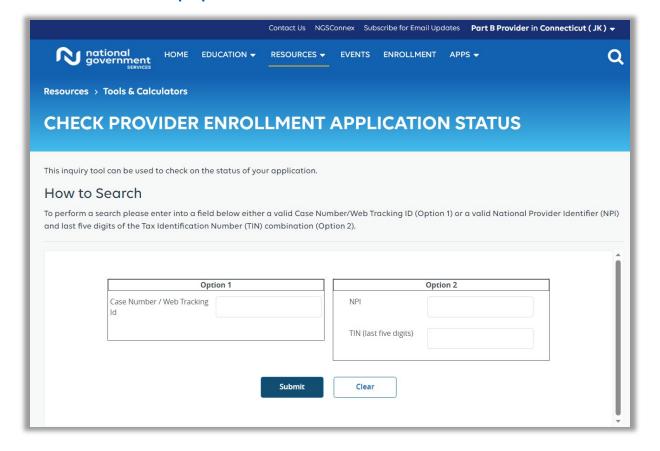
- Contact person on application will receive by email
  - Acknowledgement Notice
    - Add to safe sender list
      - customerservice-donotreply@cms.hhs.gov
      - NGS-PE-Communications@elevancehealth.com
  - Development requests for additional information
    - Respond within 30 days
    - Log into PECOS to make necessary corrections or upload the required documents, view and manage signatures
  - Response letter
    - Rejection for incomplete/no response to development request
    - Approval



# Check Application Status

# Check Provider Enrollment Application Status

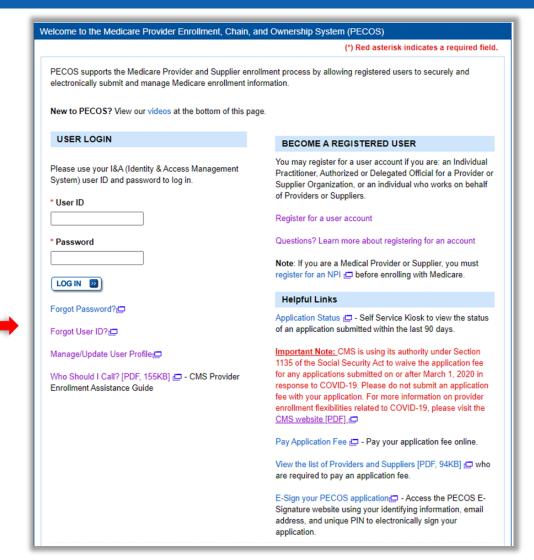
Go to <u>our website</u> > Resources > Tools & Calculators > <u>Check</u>
 <u>Provider Enrollment Application Status</u>





# Contact Information and Resources

## Online Account Self-Service Features





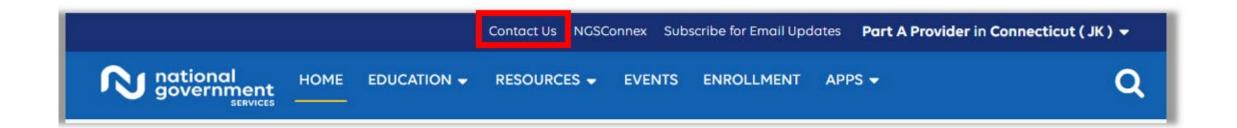


# **Contact Information**

For Assistance With	Contact	Contact Information
<ul> <li>Changing an NPPES password</li> <li>Establishing a new user ID and password for NPPES</li> <li>Questions related to the NPI application</li> </ul>	NPI Enumerator	Phone: 800-465-3203 TTY: 800-692-2326 Email: customerservice@npienumerator.com
<ul> <li>Errors encountered while accessing or entering information in PECOS</li> <li>Forgotten PECOS user IDs and passwords</li> </ul>	EUS Help Desk	Phone: 866-484-8049 TTY: 866-523-4759 Email: <u>EUSSupport@cgi.com</u> Live Chat: <u>https://eus.custhelp.com/</u>



# NGS Website



### **Mailing Addresses**

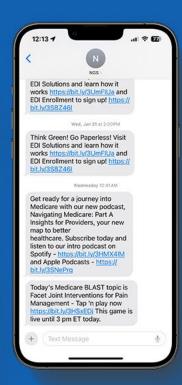
For ADRs, claims, EDI, FOIA, medical policy, enrollment, or other inquiries. **Provider Enrollment** 











# Connect with us on social media





Text NEWS to 37702: Text GAMES to 37702



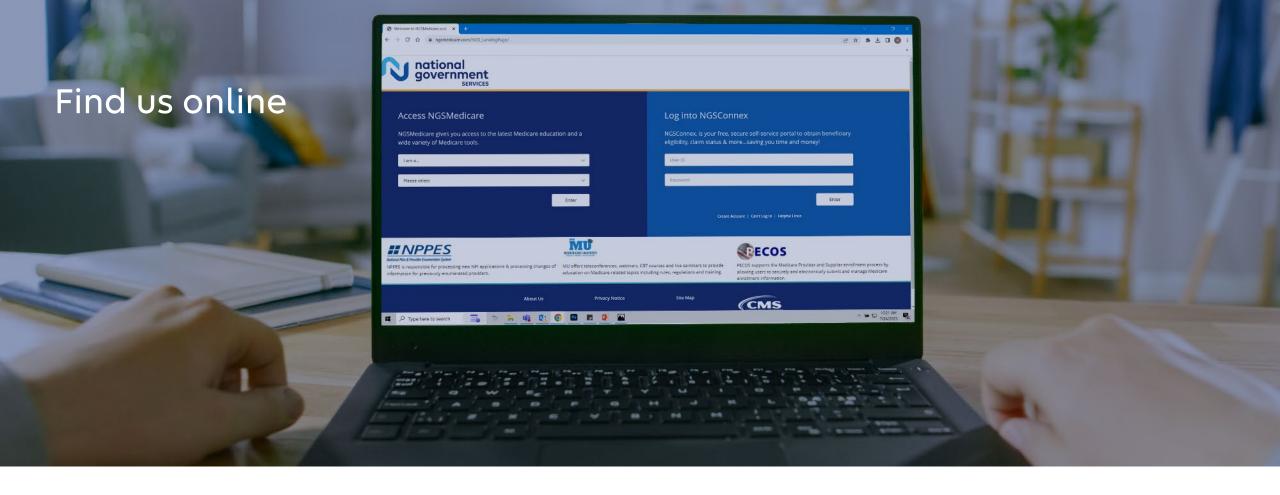
www.MedicareUniversity.com

Self-paced online learning











### www.NGSMedicare.com

Online resources, event calendar, LCD/NCD, and tools



### IVR System

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



### NGSConnex

Web portal for claim information



### Sign up for Email Updates

Subscribe for Email updates at the top of any NGSMedicare.com webpage to stay informed of news





# Questions?

Thank you!