



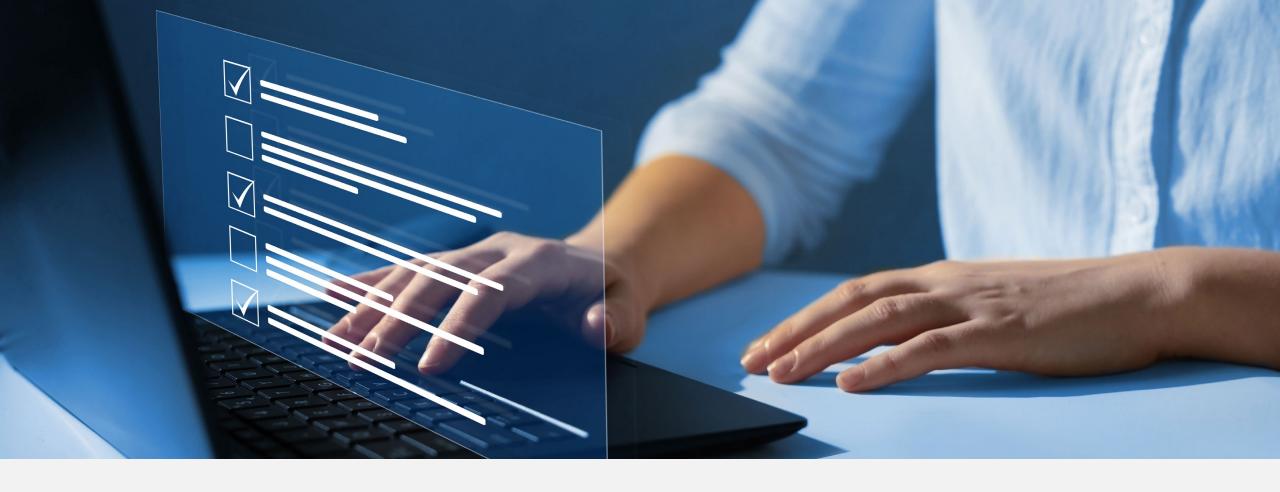
Provider Enrollment: Initially Enrolling a MFT and MHC in the Medicare Program

5/9/2024

Closed Captioning: Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.





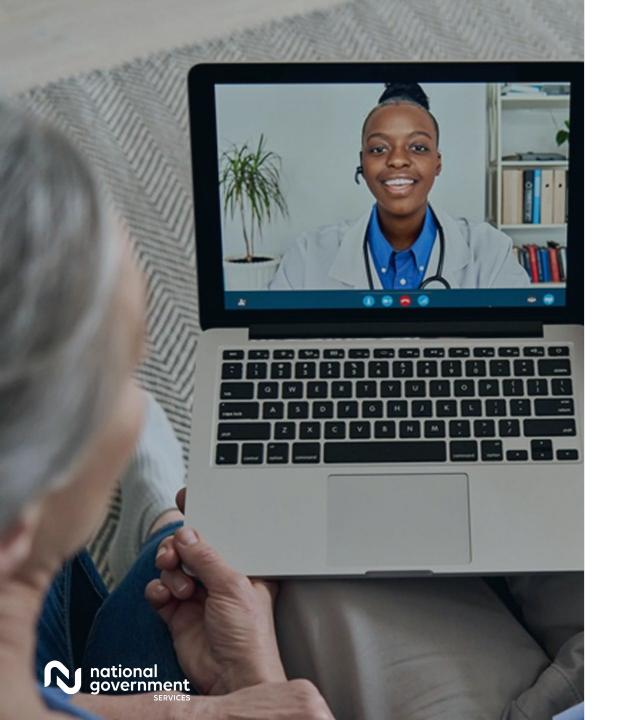


Disclaimer

National Government Services, Inc. has produced this material as an informational reference for providers furnishing services in our contract jurisdiction. National Government Services employees, agents, and staff make no representation, warranty, or guarantee that this compilation of Medicare information is error-free and will bear no responsibility or liability for the results or consequences of the use of this material. Although every reasonable effort has been made to assure the accuracy of the information within these pages at the time of publication, the Medicare Program is constantly changing, and it is the responsibility of each provider to remain abreast of the Medicare Program requirements. Any regulations, policies and/or guidelines cited in this publication are subject to change without further notice. Current Medicare regulations can be found on the CMS website.







Recording

Attendees/providers are never permitted to record (tape record or any other method) our educational events. This applies to webinars, teleconferences, live events and any other type of National Government Services educational events.

Today's Presenters

Provider Outreach and Education Consultants

- Laura Brown, CPC
- Susan Stafford PMP, COA, AMR











Agenda

- Overview
- Medicare Enrollment Requirements
- Electronic Application: PECOS
 - Sole Owner Questionnaire
 - Sole Proprietor Questionnaire
 - Group Member Questionnaire
 - Errors/Warnings Check
- Paper Application: CMS-8551
- Supporting Documentation
- Process After Submission
- Check Application Status
- Resources









Overview

- Obtain NPI from NPPES
 - NPI Type 1 for individual physicians or nonphysicians practitioners
 - NPI Type 2 for organization, clinics and/or group practices
- Meet Medicare Enrollment Requirements
- Complete and Submit Medicare Application
 - <u>PECOS</u> Application
 - Paper Application
 - ✓ <u>CMS-855I</u> Physicians and Nonphysician Practitioners
 - Reassigning all benefits
 - Sole owner
 - Sole proprietor
 - ✓ <u>CMS-855B</u> Clinic/Group Practices and other Suppliers
 - Clinic/Group practices with multiple owners
 - One owner but not the practitioner
 - Additional Forms
 - ✓ Sole owner, sole proprietor and clinic/group practices
 - CMS-588 –EFT Authorization Agreement
 - <u>CMS-460</u> Medicare Participating Physician or Supplier Agreement (optional)





Overview

Resources

- Federal Register Medicare and Medicaid Programs; CY 2024 Payment Policies Under the Physician Fee Schedule and Other Changes to Part B Payment and Coverage Policies; Medicare Shared Savings Program Requirements; Medicare Advantage; Medicare and Medicaid Provider and Supplier Enrollment Policies; and Basic Health Program
- Marriage and Family Therapists & Mental Health Counselors
- Marriage and Family Therapists (MFT) and Mental Health Counselors (MHC) Provider Enrollment Frequently Asked Questions (FAQs)
- CMS IOM Publication 100-08, Medicare Program Integrity Manual, Chapter 10.2.3.17 and 10.2.3.18
- How to Determine if the Provider is Active and Get the Provider Enrolled in Medicare Part B
- Understanding Participating, Nonparticipating and Opt Out Status
- <u>Provider Enrollment: Announcement About Medicare Participation for Calendar Year</u> 2024
- Issues with Medicare Beneficiary Submitted Claims We Need Your Help





- Marriage and Family Therapist
 - Qualifications and requirements as defined in 42 CFR Section 410.53(a)(1)-(3)
 - ✓ Possesses a master's or doctor's degree which qualifies for licensure or certification as a MFT pursuant to state law of the state in which such individual furnishes the services defined as MFT services;
 - ✓ After obtaining such degree, has performed at least two years or 3,000 hours of post-master's degree clinical supervised experience in marriage and family therapy in an appropriate setting such as a hospital, SNF, private practice, or clinic; and
 - \checkmark Is licensed or certified as an MFT by the state in which the services are performed



Mental Health Counselor

- Qualifications and requirements as defined in <u>42 CFR Section 410.54(a)</u>
 - ✓ Possesses a master's or doctor's degree which qualifies for licensure or certification as an MHC, clinical professional counselor, or professional counselor under the state law of the state in which such individual furnishes the services defined as mental health counselor services:
 - ✓ After obtaining such a degree, has performed at least two years or 3,000 hours of post-master's degree clinical supervised experience in mental health counseling in an appropriate setting such as a hospital, SNF, private practice, or clinic; and
 - ✓ Is licensed or certified as an MHC, clinical professional counselor, professional counselor, addiction counselor, or ADC by the state in which the services are performed



- State Requirements
 - Is the state requirement to be issued a license or certification the same as Medicare requirements?
 - ✓ If yes, no additional documentation needed
 - ✓ If no, additional documentation must be submitted as proof Medicare requirements are met (e.g., performed at least two years or 3,000 hours of post master's degree clinical supervised experience)



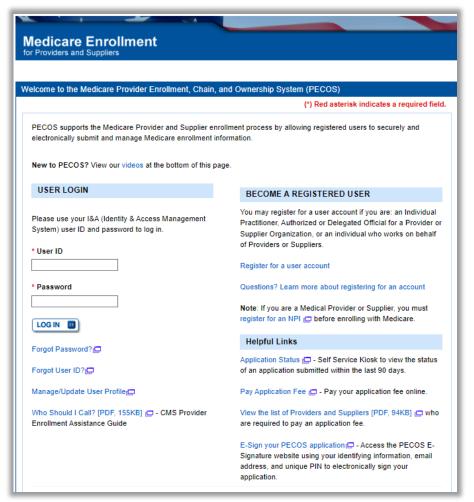


- Additional documentation if qualifications not met by state or license shall be one of the following
 - A statement from the provider/supplier at which the individual performed the services in question (e.g., hospital, clinic) verifying that the individual performed services at that setting for the required number of years or hours
 - ✓ The statement shall
 - Be on the provider's/supplier's letterhead (email is not acceptable); and
 - Be signed by
 - the provider/supplier supervisor under whom the individual performed the services; or
 - an applicable department head (e.g., chief of psychology) of the provider/supplier; or
 - a current authorized or delegated official of the provider/supplier (i.e., the AO/DO has already been approved as such in the provider/supplier's enrollment record) if the provider/supplier is Medicare-enrolled



Electronic Application: Provider Enrollment Chain and Ownership System

<u>PECOS</u> Home Page to Login



Provider & Supplier Resources

- CMS.gowProviders - Section of the CMS.gov website that is designed to provide Medicare enrollment information for providers, physicians, nonphysician practitioners, and other suppliers.
- Revalidation Notice Sent List Check to see if you have been sent a notice to revalidate your information on file with Medicare.
- Ordering, Certifying, or Prescribing Practitioners List
 View the Ordering, Certifying, or Prescribing
 Practitioners List to verify eligibility to order or certify items or services to Medicare beneficiaries.
- Medicare Learning Network® (MLN) @ Helpful articles and tutorials about changes in Medicare expellence.
- Ordering, Certifying, or Prescribing Information [PDF, 1.64MB] — - Learn about the Ordering, Certifying, or Prescribing enrollment process.

Enrollment Tutorials

- Initial Enrollment

Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider 😅 or Organization/Supplier 😅

Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider 💭 or Organization/Supplier 💭

Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider C or Organization/Supplier C

· Deactivated:

Example of how to deactivate an existing enrollment record.

Individual Provider 💋

Reactivation:

Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier

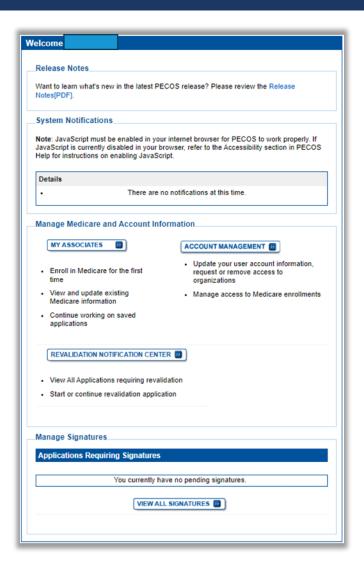
Adding a Practice Location (DMEPO'S Only):

Demonstration of how to add a new grantice location.





Welcome – My Associates







Create Initial Enrollment Application

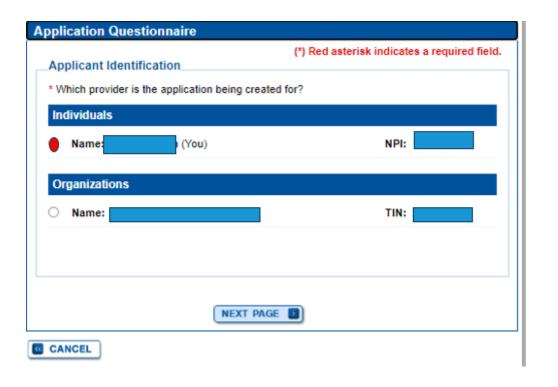
My Associates Initial Enrollment Create an application for initial enrollment ONLY if you are: . Enrolling in Medicare for the first time Enrolling in a new state, or · Enrolling with a new specialty IMPORTANT: If you are responding to a request for Revalidation, do not create an initial enrollment application. Instead, select a provider from the "Existing Associates" section below then select from the list of existing enrollments. Please Note: If your organization is currently enrolled in Medicare but you do not see your enrollment, please take the following steps to confirm your access to the If you are a Staff End User of the organization, please contact the organization's Authorized/Delegated Official to ensure your account has access to PECOS. If you are an Authorized/Delegated Official of the organization, please confirm your role with the organization and ensure access to PECOS is active. To verify your account status, select the Account Management button on the Home Page and then choose Update user account information option. The following checklists will help you gather the information needed to enroll via Internet-. Checklist for Sole Proprietor or Solely Owned Organizations (eq. LLC, PC) using PECOS 🖃 Checklist for Individual Physician and Non-Physician Practitioners using PECOS Checklist for Provider or Supplier Organization using PECOS Select the Create Initial Enrollment Application button ONLY if you are enrolling for the first time, or enrolling in a new state or specialty.

CREATE INITIAL ENROLLMENT APPLICATION



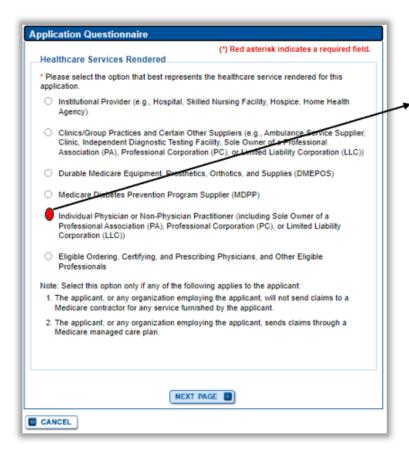


Application Questionnaire





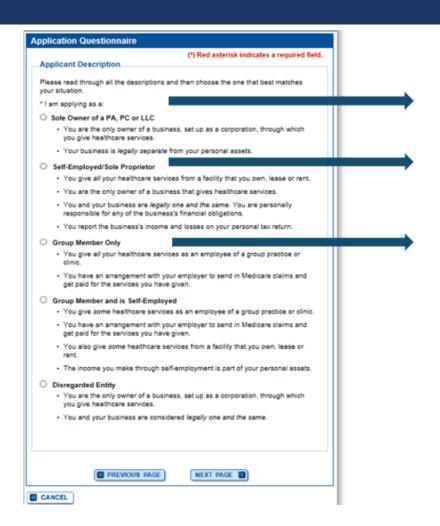
Healthcare Services Rendered



 Individual Physician or Non-Physician Practitioner (including Sole Owner of a Professional Association (PA), Professional Corporation (PC), or Limited Liability Corporation (LLC))



Applicant Description



Sole Owner of a PA, PC or LLC

- You are the only owner of a business, set up as a corporation, through which you give healthcare services.
- Your business is legally separate from your personal assets.

Self-Employed/Sole Proprietor

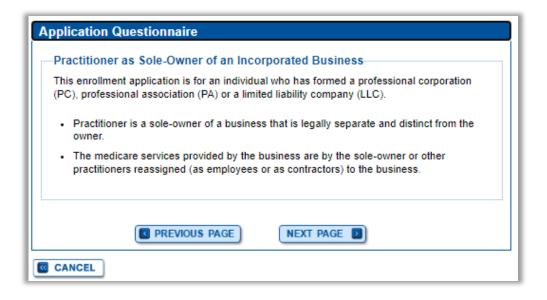
- You give all your healthcare services from a facility that you own, lease or rent.
- · You are the only owner of a business that gives healthcare services.
- You and your business are legally one and the same. You are personally responsible for any of the business's financial obligations.
- · You report the business's income and losses on your personal tax return.

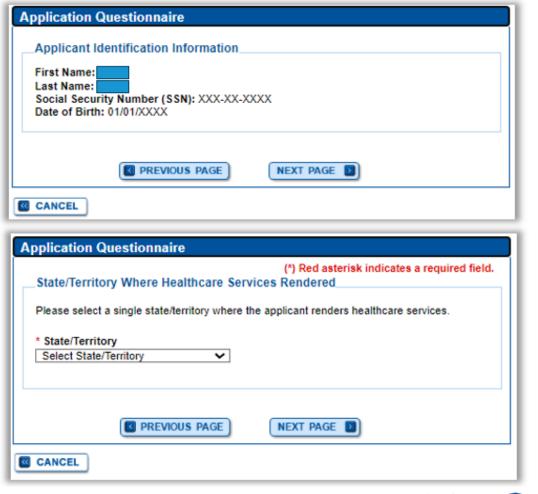
Group Member Only

- You give all your healthcare services as an employee of a group practice or clinic.
- You have an arrangement with your employer to send in Medicare claims and get paid for the services you have given.



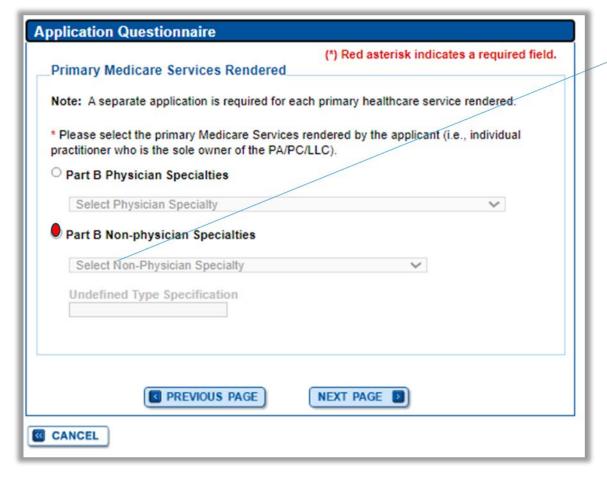


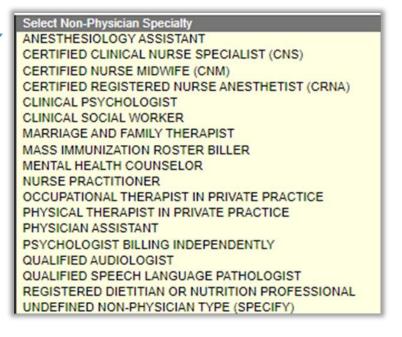




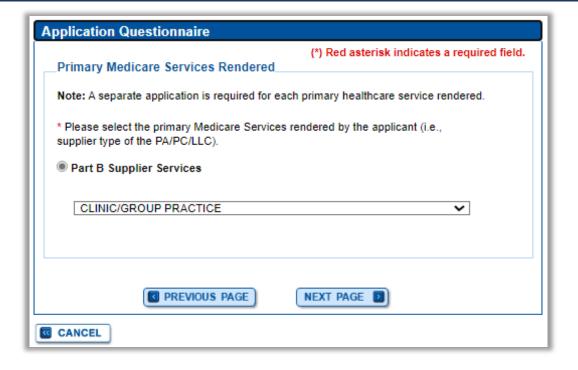


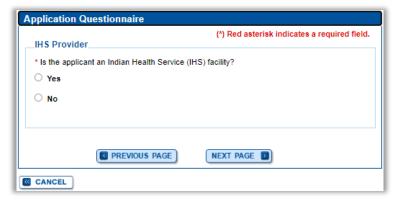


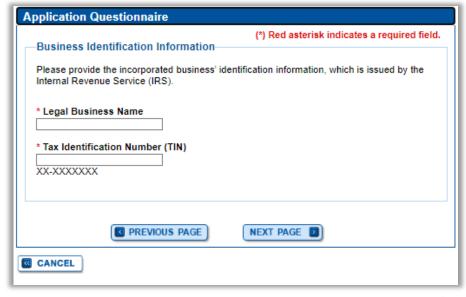








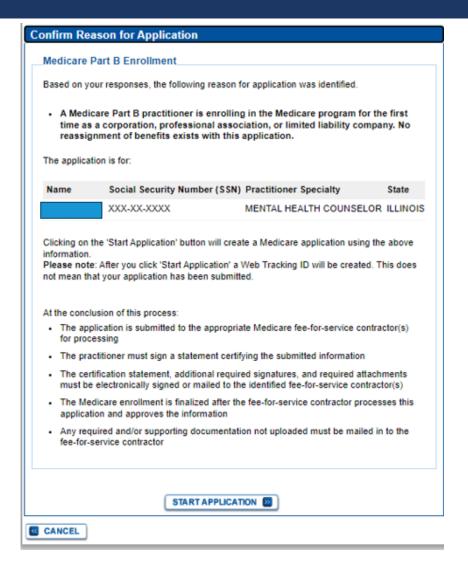








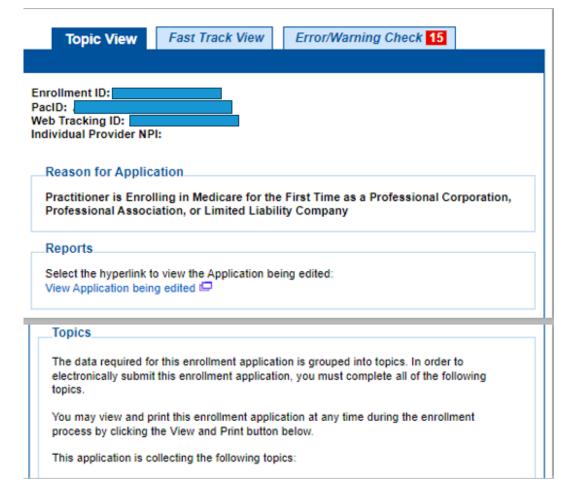
Sole Owner - Reason for Application







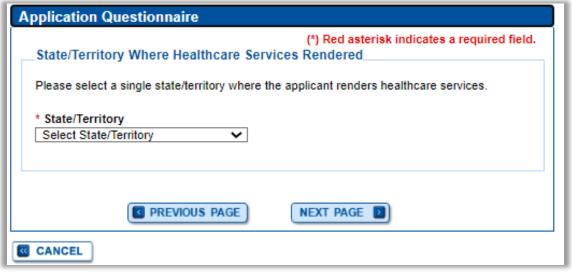
Sole Owner – Topic View





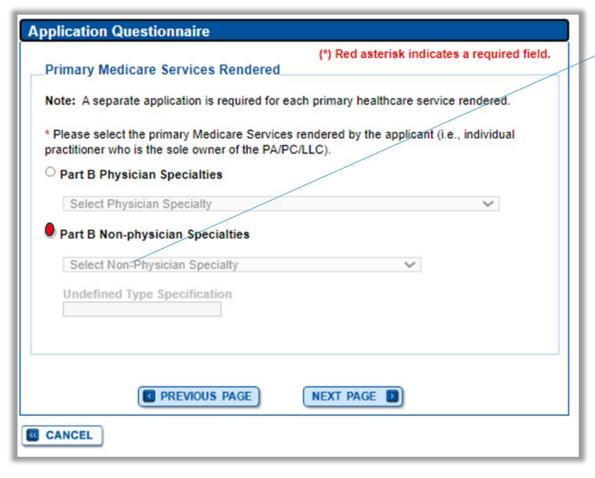






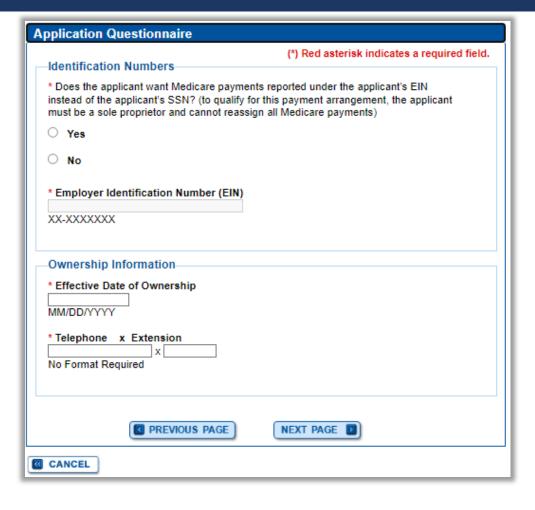






Select Non-Physician Specialty ANESTHESIOLOGY ASSISTANT CERTIFIED CLINICAL NURSE SPECIALIST (CNS) CERTIFIED NURSE MIDWIFE (CNM) CERTIFIED REGISTERED NURSE ANESTHETIST (CRNA) CLINICAL PSYCHOLOGIST CLINICAL SOCIAL WORKER MARRIAGE AND FAMILY THERAPIST MASS IMMUNIZATION ROSTER BILLER MENTAL HEALTH COUNSELOR NURSE PRACTITIONER OCCUPATIONAL THERAPIST IN PRIVATE PRACTICE PHYSICAL THERAPIST IN PRIVATE PRACTICE PHYSICIAN ASSISTANT PSYCHOLOGIST BILLING INDEPENDENTLY QUALIFIED AUDIOLOGIST QUALIFIED SPEECH LANGUAGE PATHOLOGIST REGISTERED DIETITIAN OR NUTRITION PROFESSIONAL UNDEFINED NON-PHYSICIAN TYPE (SPECIFY)

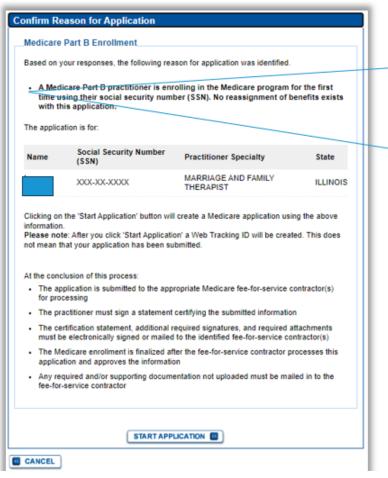








Sole Proprietor - Reason for Application



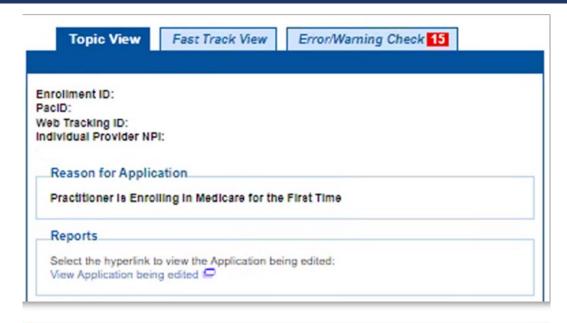
 A Medicare Part B practitioner is enrolling in the Medicare program for the first time using their social security number (SSN). No reassignment of benefits exists with this application.

 A Medicare Part B practitioner is enrolling in the Medicare program for the first time using their social security number (SSN). The Medicare Part B practitioner will be billing using 99-9999999 (EIN). No reassignment of benefits exists with this application.





Sole Proprietor – Topic View



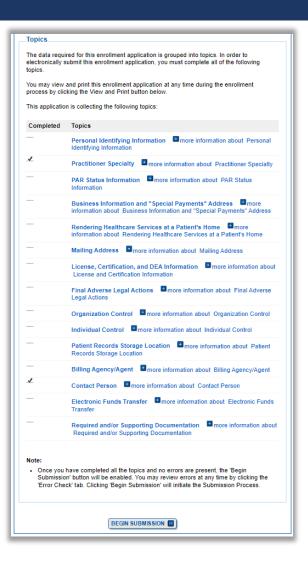
Topics

The data required for this enrollment application is grouped into topics. In order to electronically submit this enrollment application, you must complete all of the following topics.

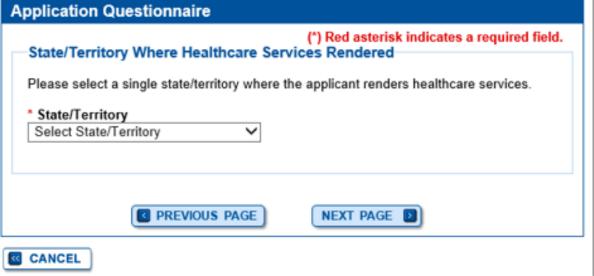
You may view and print this enrollment application at any time during the enrollment process by clicking the View and Print button below.

This application is collecting the following topics:

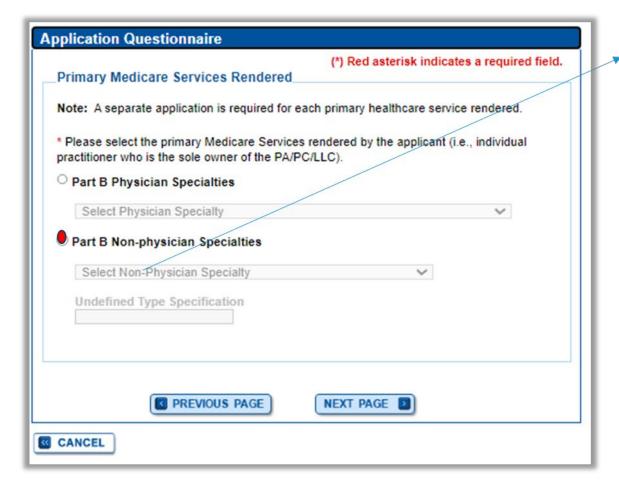


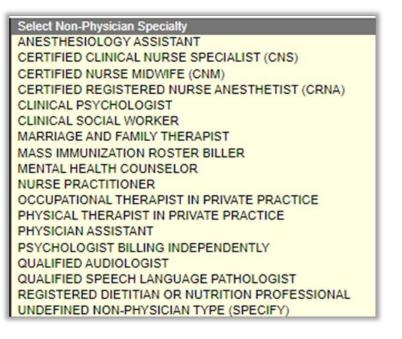




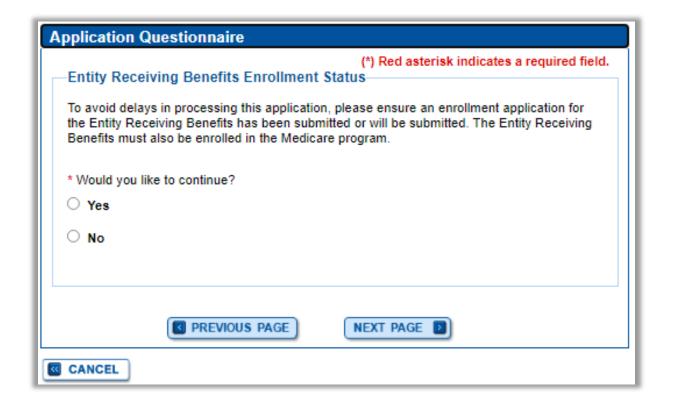






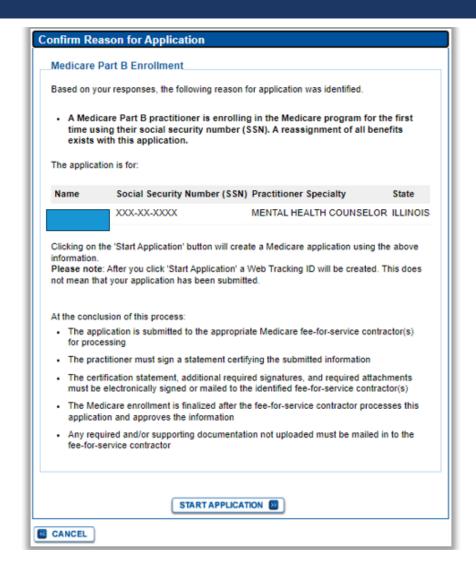








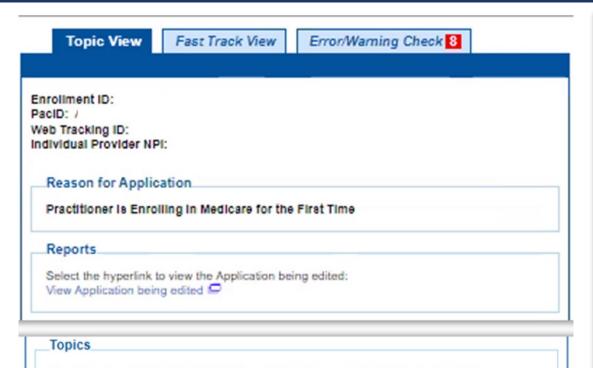
Group Member - Reason for Application







Group Member – Topic View



The data required for this enrollment application is grouped into topics. In order to electronically submit this enrollment application, you must complete all of the following topics.

You may view and print this enrollment application at any time during the enrollment process by clicking the View and Print button below.

This application is collecting the following topics:

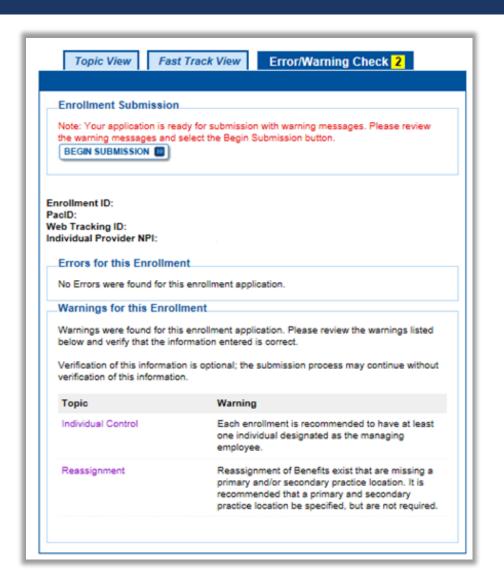






Errors/Warnings Check

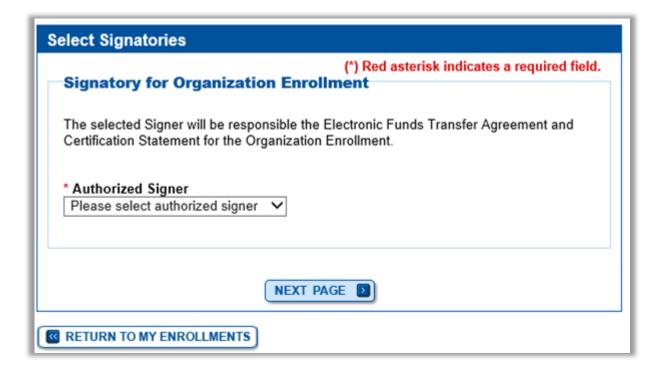
Error/Warning Check







Manage Signatures





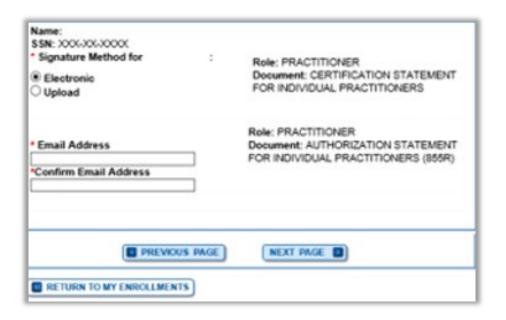
Manage Signatures

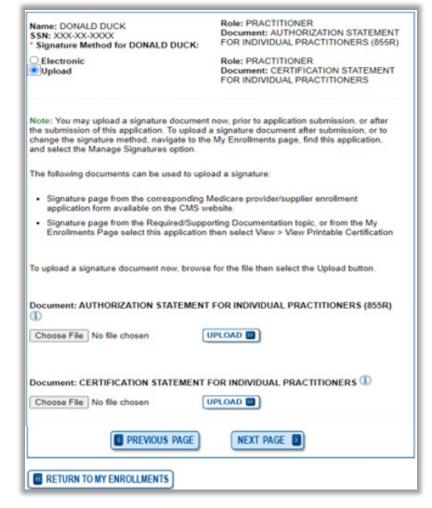
Home > My Associates > My Enrollment	s > <u>Reassignment</u> > Submission Process				
Manage Signatures					
	(*) Red asterisk indicates a required field.				
Name: Web Tracking ID:	TIN: XX-XXXXXXX				
NEW! PECOS now allows users to upload signed documents. Please upload your certification statement(s), authorization statement(s), and CMS-588 forms on this page, or after submission, by navigating to the My Enrollments page and selecting the Manage Signatures option.					
Note: Users will no longer be able to mail in signature documents. Please select either Electronic or Upload.					
NEW! - Any Authorized or Delegated Officials with an ITIN will not be able to submit electronic signatures. Authorized or Delegated Officials with an ITIN entered on this application must now upload their signature documents.					
Please select a signature method for each signer:					
Name: Donald Duck SSN: XXX-XX-XXXX * Signature Method for Donald Duck: ☐ Electronic ☐ Upload	Role: AUTHORIZED OFFICIAL Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R)				
Name: [You] SSN: XXX-XX-XXXX Signature Method for E-Sign (Sign Now) Upload	Role: PRACTITIONER Document: CERTIFICATION STATEMENT FOR INDIVIDUAL PRACTITIONERS Role: PRACTITIONER Document: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R)				
R PREVIOUS PAGE	NEXT PAGE				
RETURN TO MY ENROLLMENTS					





Manage Signatures

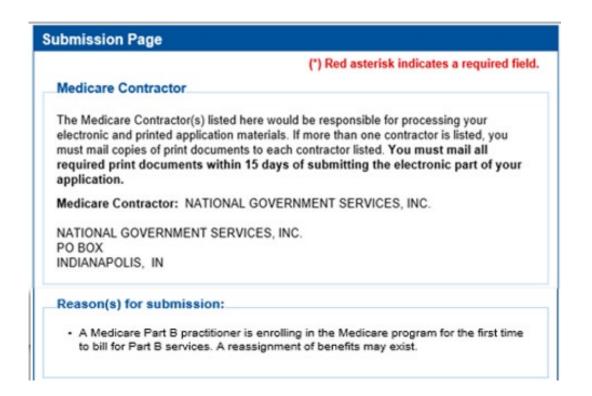


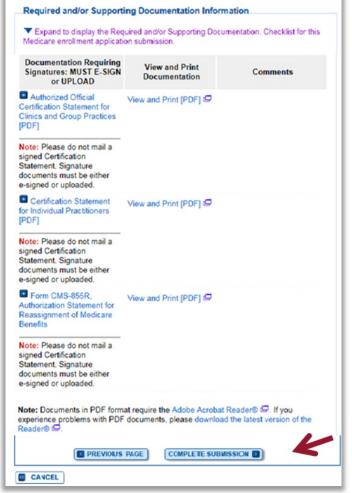






Complete Submission



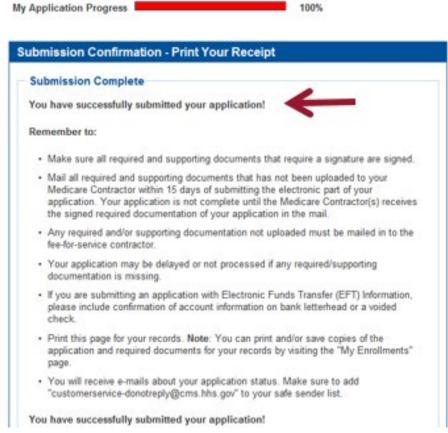






Submission Confirmation







Paper Application: CMS-8551

CMS-8551



MEDICARE ENROLLMENT APPLICATION

PHYSICIANS AND **NON-PHYSICIAN PRACTITIONERS**

CMS-8551

SEE PAGE 1 TO DETERMINE IF YOU ARE COMPLETING THE CORRECT APPLICATION. SEE PAGE 3 FOR INFORMATION ON WHERE TO MAIL THIS COMPLETED APPLICATION.

SEE SECTION 12 FOR A LIST OF SUPPORTING DOCUMENTATION TO BE SUBMITTED WITH THIS APPLICATION.

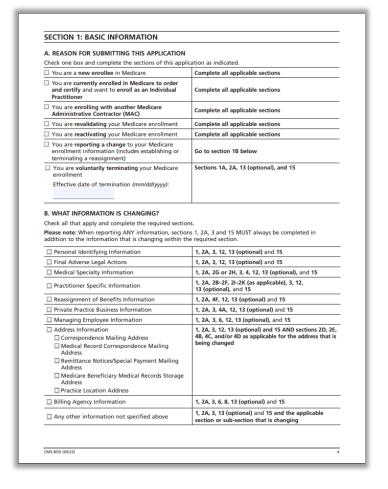
TO VIEW YOUR CURRENT MEDICARE ENROLLMENT RECORD GO TO: PECOS.CMS.HHS.GOV





Section 1: Basic Information

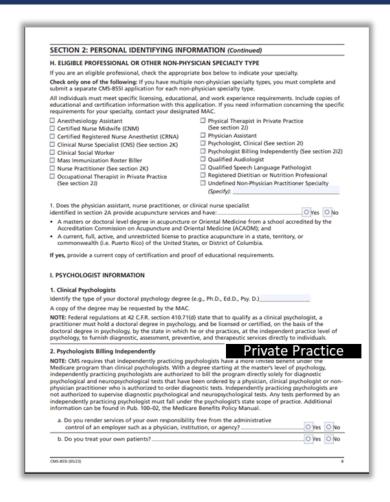
- A. Reason for Submitting this Application
 - Mark and complete entire application for
 - ✓ New enrollee
 - ✓ Currently enrolled to order/refer only and want to enroll to bill Medicare
 - ✓ Enrolling with another MAC
 - ✓ Revalidating
 - ✓ Reactivating
 - Mark and complete specified section if
 - ✓ Reporting a change; or
 - ✓ Voluntarily terminating





Section 2: Personal Identifying Information

- H. Eligible Professional or Other Nonphysician Specialty Type
 - Select one specialty
 - ✓ Undefined Non-Physician Practitioner specialty:
 - MFT
 - MHC
 - Must meet the licensing, educational, work experience as well as federal and state requirements for specialty





Section 4: Business Information

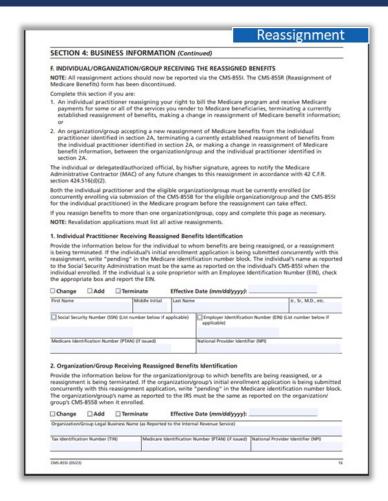
- Check applicable box for additional instructions
 - Individual reassigning all benefits, 4F only
 - Sole Owner and also reassigning benefits, 4A 4F
 - Sole Proprietor in private practice, not reassigning benefits, 4A – 4E
- A. Private Practice Business Information
 - Identify business structure
 - Sole Owner: PC, PA or LLC complete sections 4A1 and 4A2
 - Sole Proprietor complete section 4A3
 - Corporations, Associations and Limited Liability Company (LLC)
 - ✓ Indicate legal business name and TIN as it appears on the IRS document
 - 2. Final Adverse Legal Action History
 - ✓ Indicate any final adverse legal action history on the entity identified in this section

SECTION 4: BUSINESS		4 /	
	vate practice but you reassign and only complete section 4F.		fits to an organization/group or
	practice and you also reassign and complete sections 4A – 4I		efits to an organization/group or
If you DO have a private complete sections 4A – 4		vices in your own	private practice, check this box and
A. PRIVATE PRACTICE BU	SINESS INFORMATION		Private Praction
Business Structure Inform	ation		
Identify how your business Proprietary Non-Profi	is registered with the IRS: it (Submit IRS Form 501(c)(3)	☐ Disregarded E	ntity (Submit IRS Form 8832)
For the purposes of section	4A, if you are a:		
 Professional Corporation 			
 Professional Association, Limited Liability Compar 	complete 4A1 and 4A2 ly (LLC), including a single me	mber IIC. compl	ete 461 and 462
	prietorship, complete 4A3		
If your private practice is es company, including single r business entity, complete th	nember LLCs and you are the is section with information at	rporation, profes sole owner and v bout your busine	sional association or limited liability will bill Medicare through this ss entity. on 4F to reassign your benefits as a
practitioner to your busines		o complete section	on 4F to reassign your benefits as a
NOTE: The LBN and TIN you	furnish in section 4A must be	the same LBN ar	nd TIN you used to obtain your NPI.
Legal Business Name as Reported	to the Internal Revenue Service		
Tax Identification Number	Medicare Identification Numbe	r (PTAN) (if issued)	NPI (Type 2 – Organization)
	our business as reported in sec		If you need additional information
	please refer to section 3 of this sired for Sole Proprietor/Sole P		
a. Has your business, under		or business ident	ity, had a final adverse legal action
		occurred, and the	federal or state agency or the court
NOTE: To satisfy the reporti attachments must be include		must be filled ou	t in its entirety, and all applicable
FINAL ADVERSE LEGAL ACTION		DATE	ACTION TAKEN BY



Section 4: Business Information

- F. Individual/Organization/Group Receiving the Reassigned Benefits
 - 1. Individual Practitioner Receiving Reassigned Benefits Identification
 - ✓ Legal Name
 - ✓ SSN or EIN
 - 2. Organization/Group Receiving Reassigned Benefits Identification
 - ✓ Legal Business Name
 - ✓ TIN
- Note: All reassignment actions should be reported via the CMS-855I





Section 15: Certification Statement and Signature

A. Certification Statement

- Medicare requirements providers must meet and maintain in order to bill Medicare
- By signing the form, the individual provider agrees to adhere to the requirements listed

SECTION 15: CERTIFICATION STATEMENT AND SIGNATURE

As an individual practitioner, you are the only person who can sign this application. The authority to sign the application on your behalf may not be delegated to any other person.

The Certification Statement contains certain standards that must be met for initial and continuous enrollment in the Medicare program. Review these requirements carefully.

By signing this Certification Statement, you agree to adhere to all of the requirements listed therein and acknowledge that you may be denied entry into or have your billing privileges revoked from the Medicare program if any requirements are not met.

Title XVIII of the Social Security Act prohibits payment for services provided by an individual practitioner to be paid to another individual or organization/group unless the individual practitioner who provided the services specifically authorizes another individual or organization/group to receive said payments in accordance with 42 CFR, section 44-80. By signing this Certification Statement, you are authorizing the organization/group or individual identified in Section 4F to receive Medicare payments on your behalf. The signature(s) below authorize the reassignment of benefits, or the termination of a reassignment of benefits or the termination of a reassignment of benefits of the signature of the section 4F. The employment of, or contract between the individual practitioner and organization/group or individual must be in compliance with CMF segulations and applicable Medicare program safeguard standards described in 42 C.F.R. section 424.80. These signatures also serve as an attestation and acknowledgment to the compliance with all laws and regulations pertaining to the reassignment of Medicare benefits. NOTE: this language only applies if the application is submitted to establish, change or terminate a reassignment of benefits.

A. CERTIFICATION STATEMENT

You MUST sign and date the certification statement below in order to be enrolled in the Medicare program. In doing so, you are attesting to meeting and maintaining the Medicare requirements stated below.

Under the penalty of perjury, I, the undersigned, certify to the following:

- I have read the contents of this application, and the information contained herein is true, correct, and complete. If become aware that any information in this application is not rune, correct or complete, I agree to notify my designated Medicare Administrative Contractor of this fact in accordance with the time frames established in 42 C.F.R. section 424.516.
- 2. I authorize the Medicare Administrative Contractor to verify the information contained herein. I agret to notify the Medicare Administrative Contractor of any change in practice location, final adverse legal action, or any other changes to the information in this form in accordance with the timeframes established in 42 C.F.R. section 424.516. I understand that any change to my status as an individual practitioner may require the submission of a new application. I understand that any change in the business structure of my private practice may require the submission of a new application.
- 3. I have read and understand the Penalties for Falsifying Information, as printed in this application. I understand that any omission, misrepresentation, or falsification of any information contained in this application or contained in any communication supplying information to Medicare, or any alteration of any text on this application, may be punishable by criminal, civil, or administrative penalties including, but not limited to, the denial or revocation of Medicare billing privileges, and/ or the imposition of fines, civil damages, and/or imprisonment.
- 4. I agree to abide by the Medicare laws, regulations and program instructions that apply to me or to the organization listed in section Ad of this application. The Medicare laws, regulations, and program instructions are available through the Medicare Administrative Contractor. I understand that payment of a claim by Medicare is conditioned upon the claim and the underlying transaction complying with such laws, regulations and program instructions (including, but not limited to, the Federal Anti-Kickback Statute, 42 U.S.C. section 1320a-7b(b) (section 1128B(b) of the Social Security Act) and the Physician Self Referral Law (Stark Law), 42 U.S.C. section 1395nn (section 1877 of the Social Security Act)
- 5. Neither I, nor any managing employee reported in this application, is currently sanctioned, suspended, debarred or excluded by Medicare or a State Health Care Program (e.g., Medicaid program), or any other Federal program, or is otherwise prohibited from providing services to Medicare or other federal program beneficiaries.

i-855i (05/23)



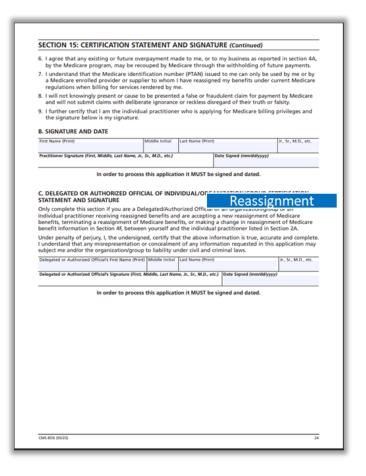


Section 15: Certification Statement and Signature

- A. Certification Statement (continue)
- B. Signature and Date
 - Signed only by the Individual provider
- C. Delegated or Authorized Official of Individual/Organization/Group Certification Statement and Signature
 - Sign and date for reassignment of benefits

Note:

- Must be original signature in ink
- Stamped signatures are not acceptable
- Reassignment
 - ✓ Add reassignment: B and C signatures are required
 - ✓ Terminating or making a change: B or C signature is required





Supporting Documentation

Key Documents

- The following key documents are required when applicable
 - CMS-460 Medicare Participating Physician or Supplier Agreement (optional)
 - CMS-588 Electronic Funds Transfer Authorization Agreement and voided check or bank letter
 - IRS document with legal business name and TIN or EIN confirmation
 - ✓ IRS form CP-575, IRS form 147c. IRS form 501(c)(3) or Disregard entity IRS form 8832
 - Current copy of certification and proof of educational requirements
 - ✓ Diploma of highest degree and if applicable supporting documentation of requirements
 - Final adverse legal action documentation and resolution



Process After Submission

After Submission

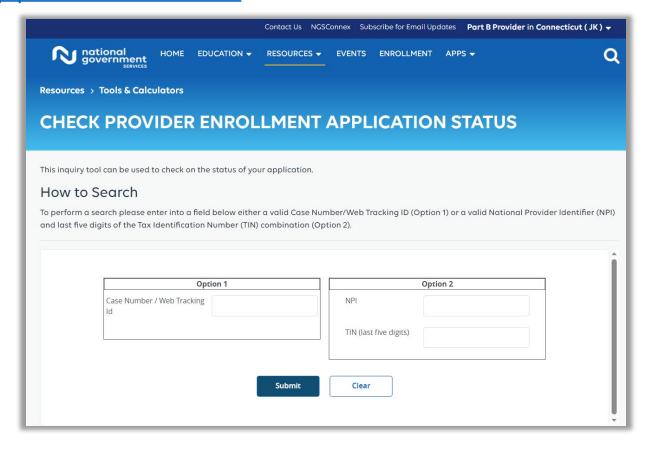
- Contact person on application will receive by email
 - Acknowledgement Notice
 - ✓ Add to safe sender list
 - customerservice-donotreply@cms.hhs.gov
 - NGS-PE-Communications@elevancehealth.com
 - Development requests for additional information
 - ✓ Respond within 30 days
 - ✓ Log into PECOS to make necessary corrections or upload the required documents, view and manage signatures
 - Response letter
 - ✓ Rejection for incomplete/no response to development request
 - ✓ Approval



Check Application Status

Check Provider Enrollment Application Status

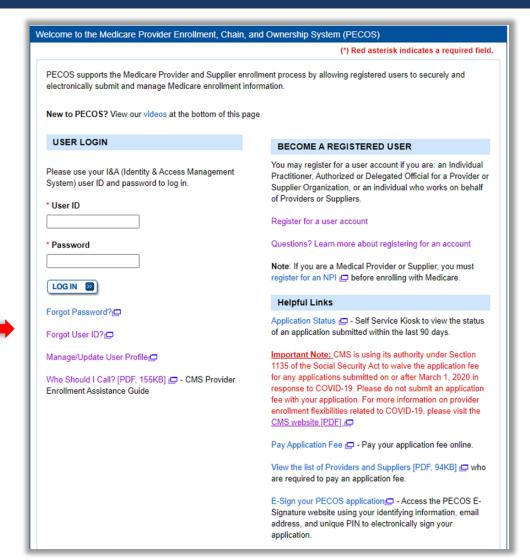
 Go to <u>our website</u> > Resources > Tools & Calculators > <u>Check Provider</u> <u>Enrollment Application Status</u>





Resources

Online Account Self-Service Features





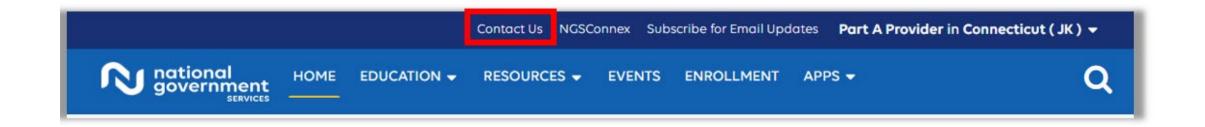




Resources

For Assistance With	Contact	Contact Information
 Changing an NPPES password Establishing a new user ID and password for NPPES Questions related to the NPI application 	NPI Enumerator	Phone: 800-465-3203 TTY: 800-692-2326 Email: customerservice@npienumerator.com
 Errors encountered while accessing or entering information in PECOS Forgotten PECOS user IDs and passwords 	EUS Help Desk	Phone: 866-484-8049 TTY: 866-523-4759 Email: EUSSupport@cgi.com Live Chat: https://eus.custhelp.com/

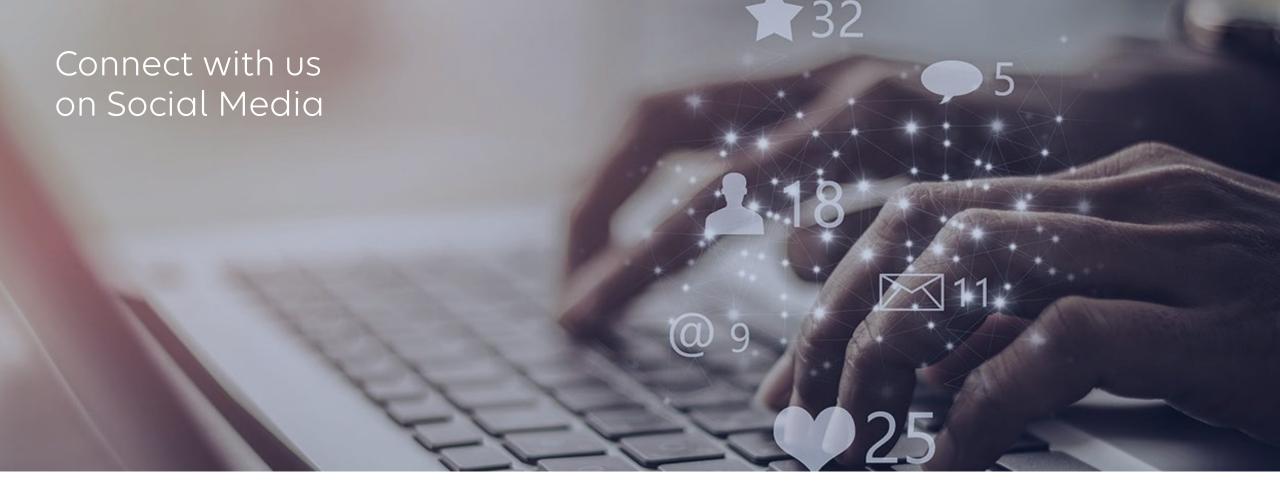
NGS Website



Mailing Addresses

For ADRs, claims, EDI, FOIA, medical policy, enrollment, or other inquiries. **Provider Enrollment**









Text NEWS to 37702; Text GAMES to 37702

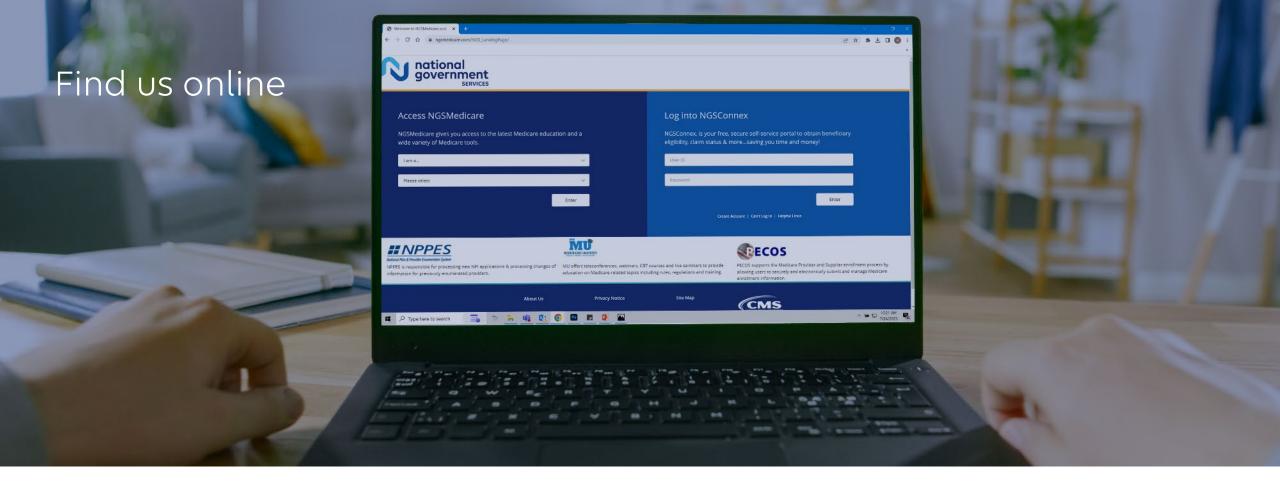


www.MedicareUniversity.com Self-paced online learning











www.NGSMedicare.com

Online resources, event calendar, LCD/NCD, and tools



IVR System

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



NGSConnex

Web portal for claim information



Sign up for Email Updates

Subscribe for Email updates at the top of any NGSMedicare.com webpage to stay informed of news





Questions?

Thank you! A follow-up email will be sent to attendees with the Medicare University Course Code.