NGSConnex: MBI and Eligibility Lookup

1/10/2024

Closed Captioning: *Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.*

Today's Presenters

NGS PROVIDER EXPERIENCE
Innovation | Education | Collaboration

- Kathy Mersch
    - Provider Outreach and Education Consultant

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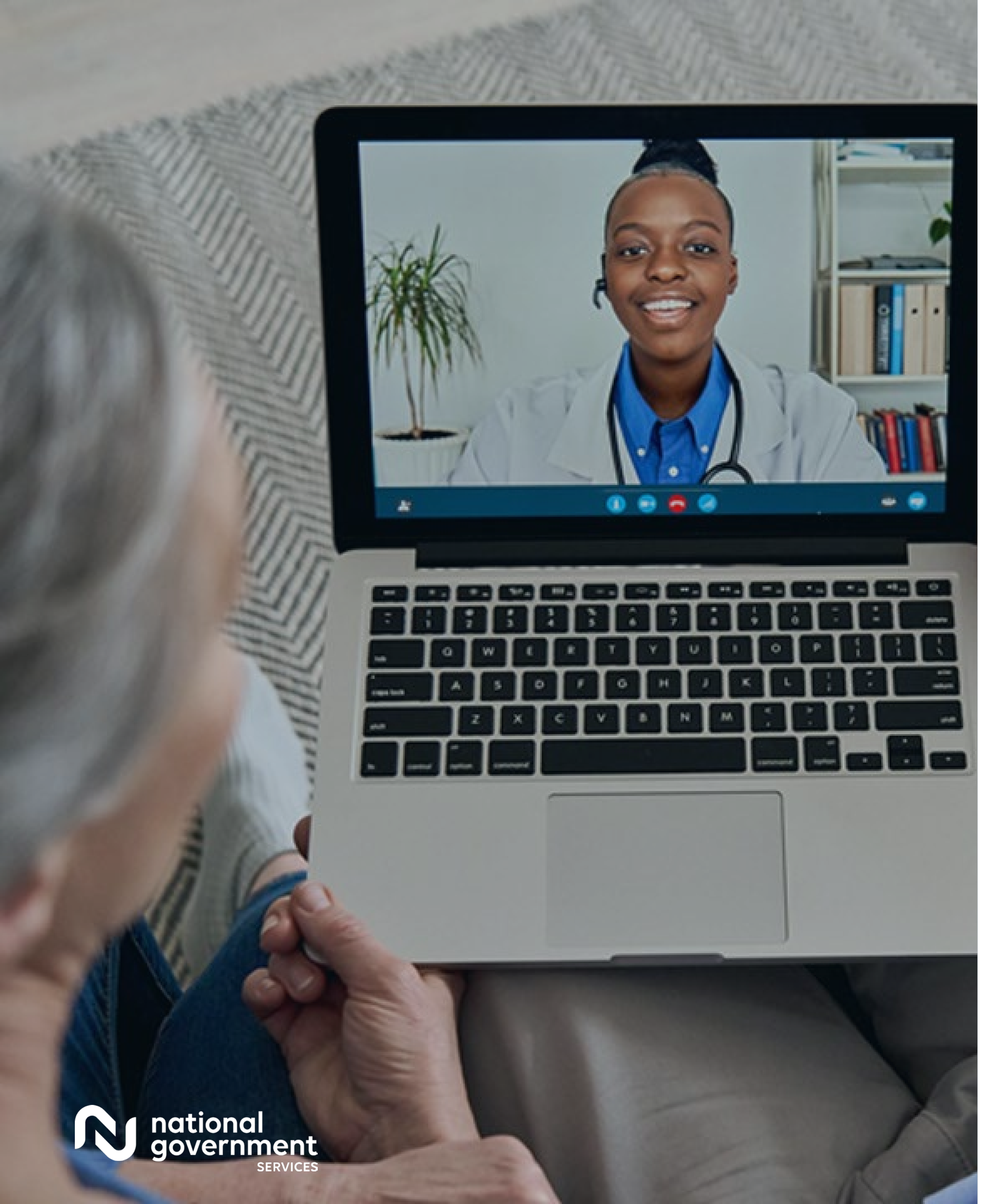

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Objective

The objective of this session is to assist providers with becoming familiar with the MBI and eligibility lookup process within NGSConnex.

Agenda

MBI Lookup

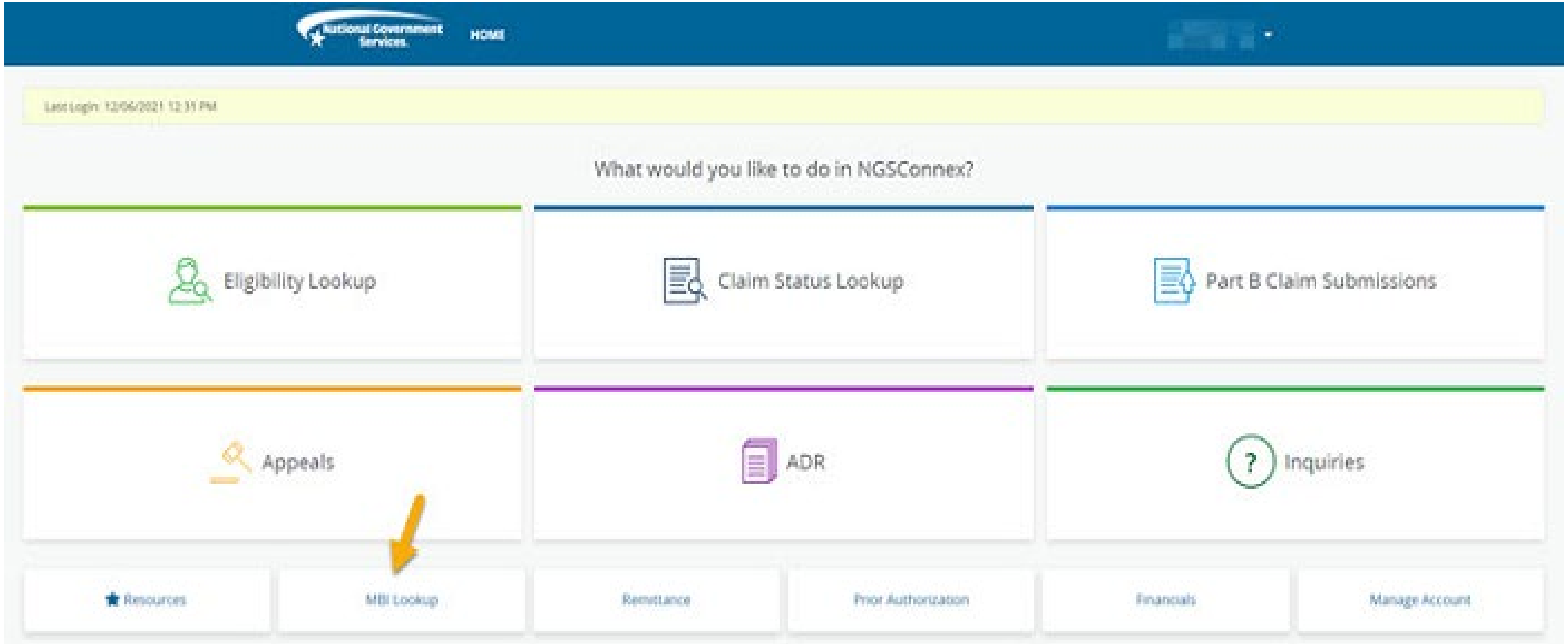
Checking Beneficiary Eligibility

Resources

Questions

MBI Lookup

NGSConnex Home Page



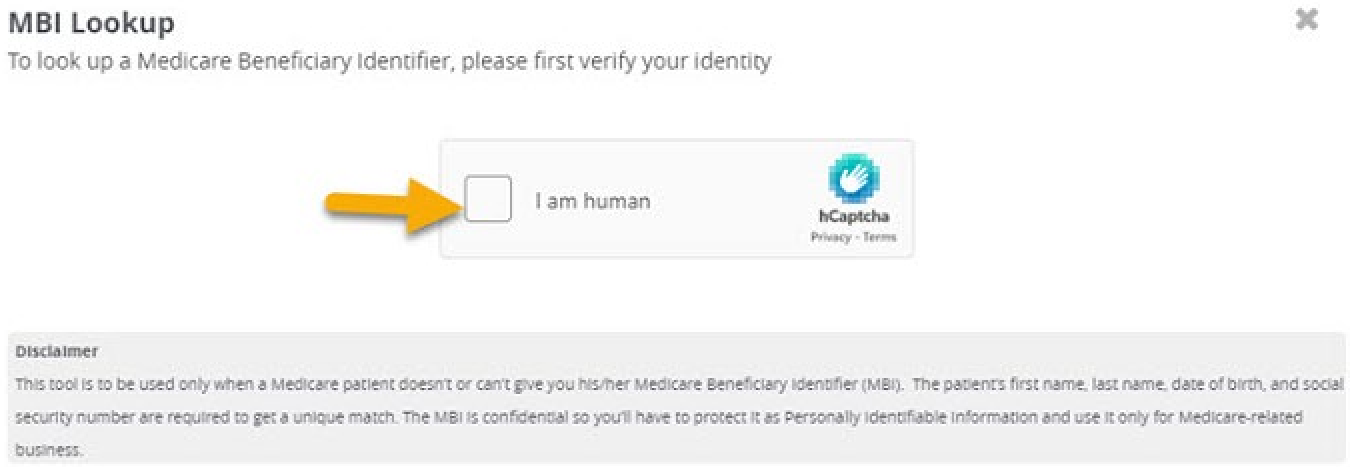
[redacted]

Last Login: 12/06/2021 12:31 PM

What would you like to do in NGSConnex?

National Government Services.
HOME
Eligibility Lookup
Claim Status Lookup
Part B Claim Submissions
Appeals
ADR
Inquiries
Resources
MBI Lookup
Remittance
Prior Authorization
Financials
Manage Account

Confirmation



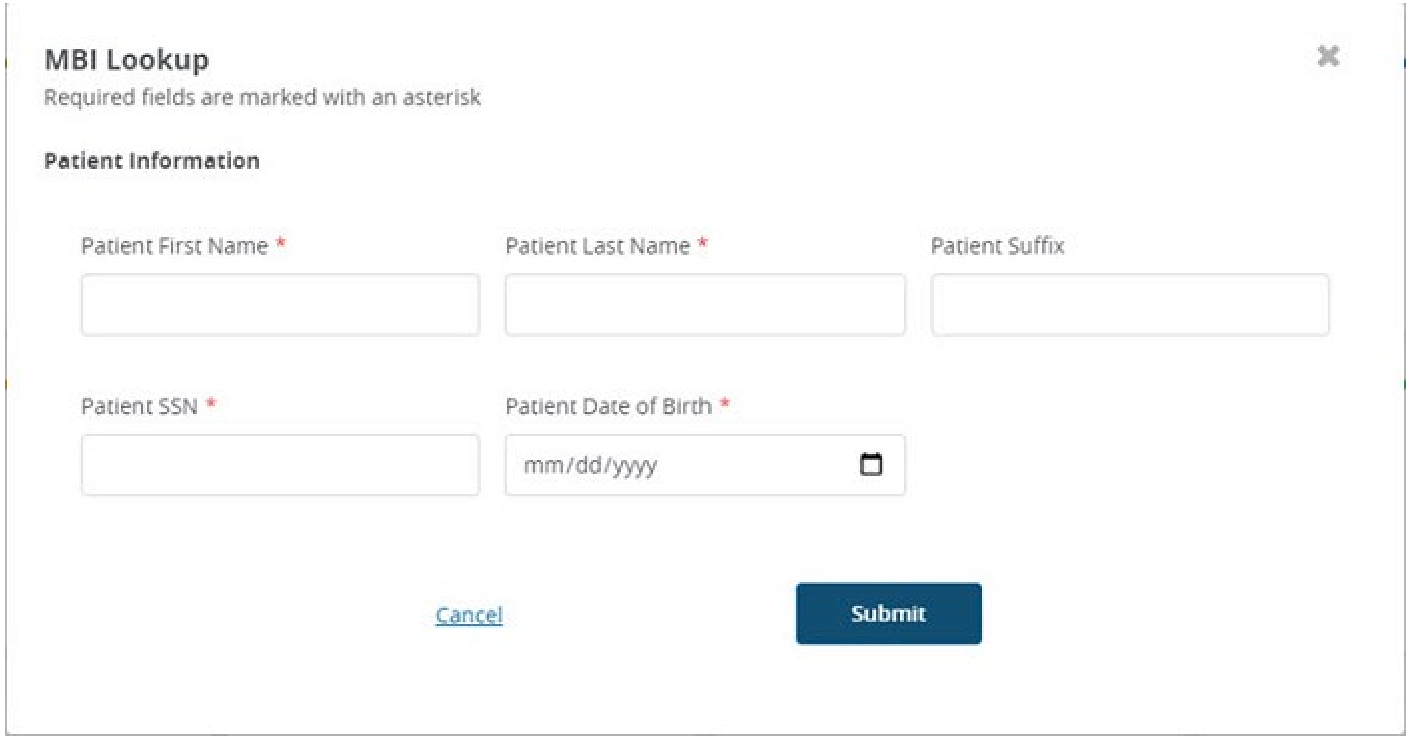
MBI Lookup

To look up a Medicare Beneficiary Identifier, please first verify your identity

Disclaimer

This tool is to be used only when a Medicare patient doesn't or can't give you his/her Medicare Beneficiary Identifier (MBI). The patient's first name, last name, date of birth, and social security number are required to get a unique match. The MBI is confidential so you'll have to protect it as Personally Identifiable Information and use it only for Medicare-related business.

MBI Lookup



MBI Lookup

Required fields are marked with an asterisk

Patient Information

Patient First Name *

Patient Last Name *

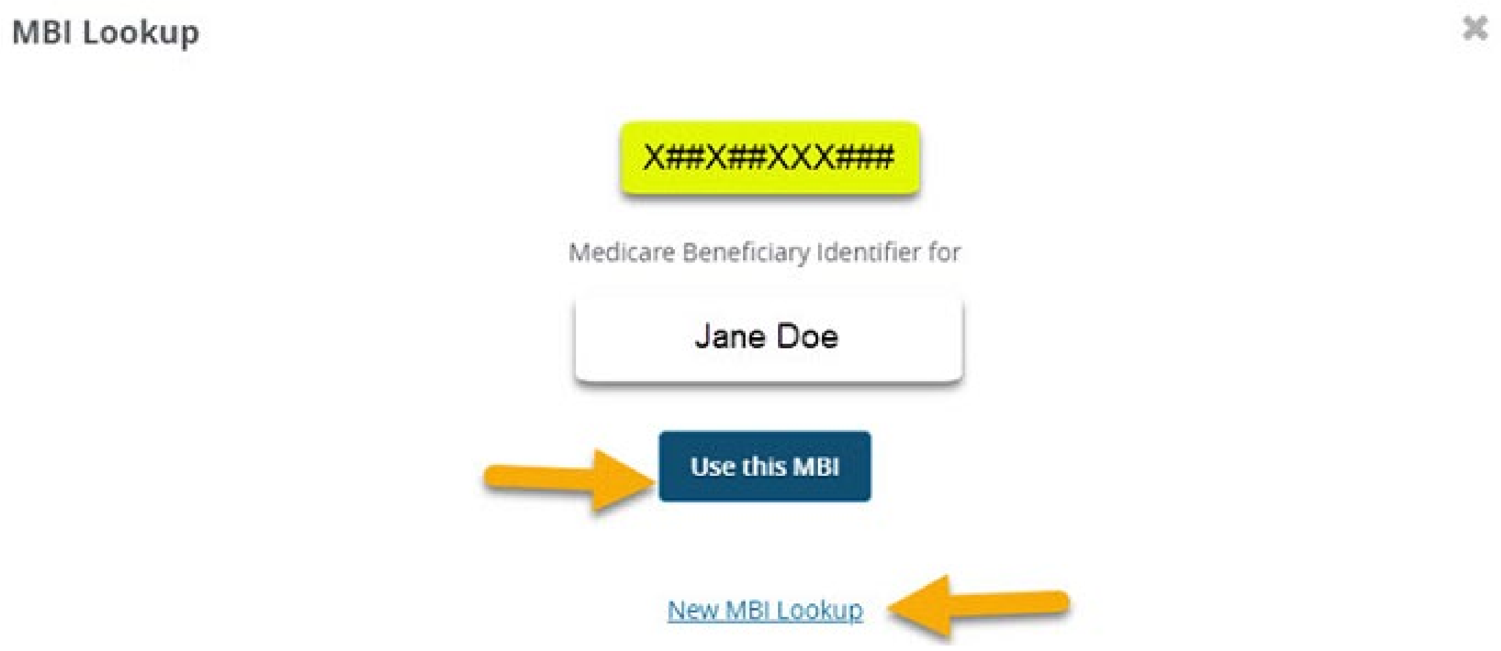
Patient Suffix

Patient SSN *

Patient Date of Birth *

mm/dd/yyyy

New MBI Link


MBI Lookup

X##X##XXX###

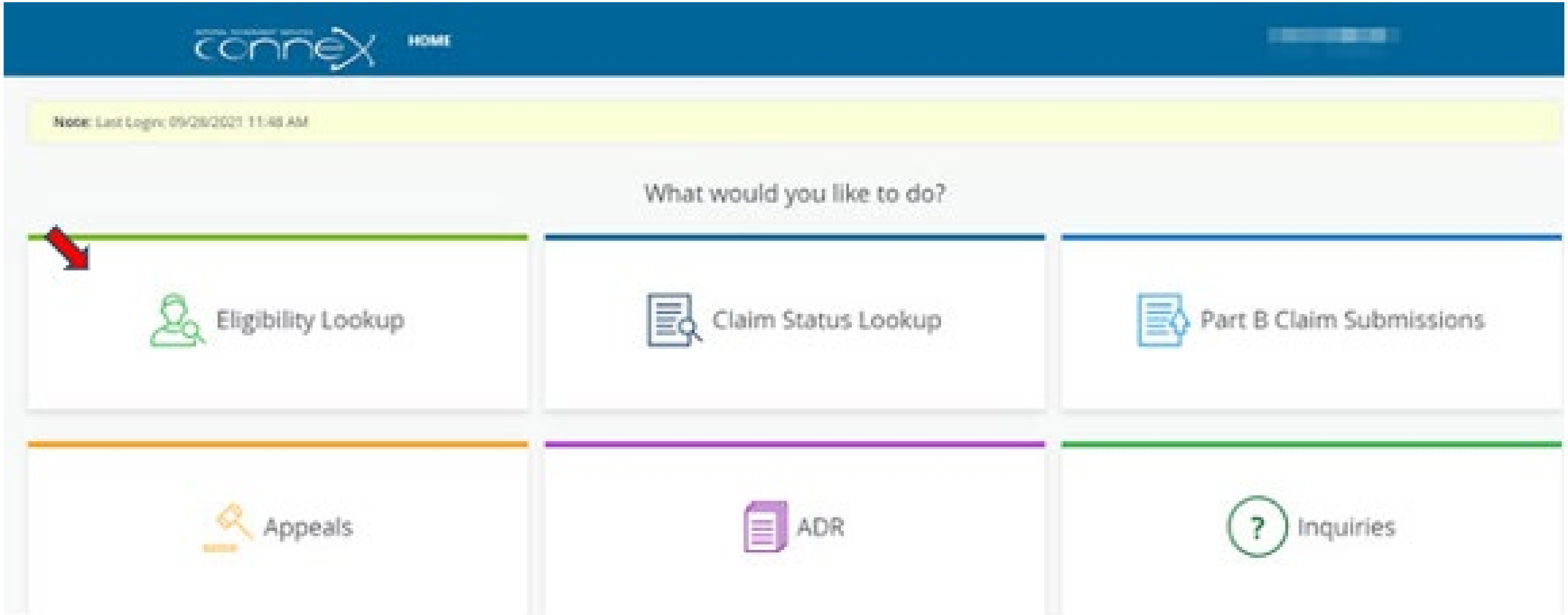
Medicare Beneficiary Identifier for

Jane Doe

Use this MBI
New MBI Lookup

Checking Beneficiary Eligibility

Eligibility Lookup



connex
HOME

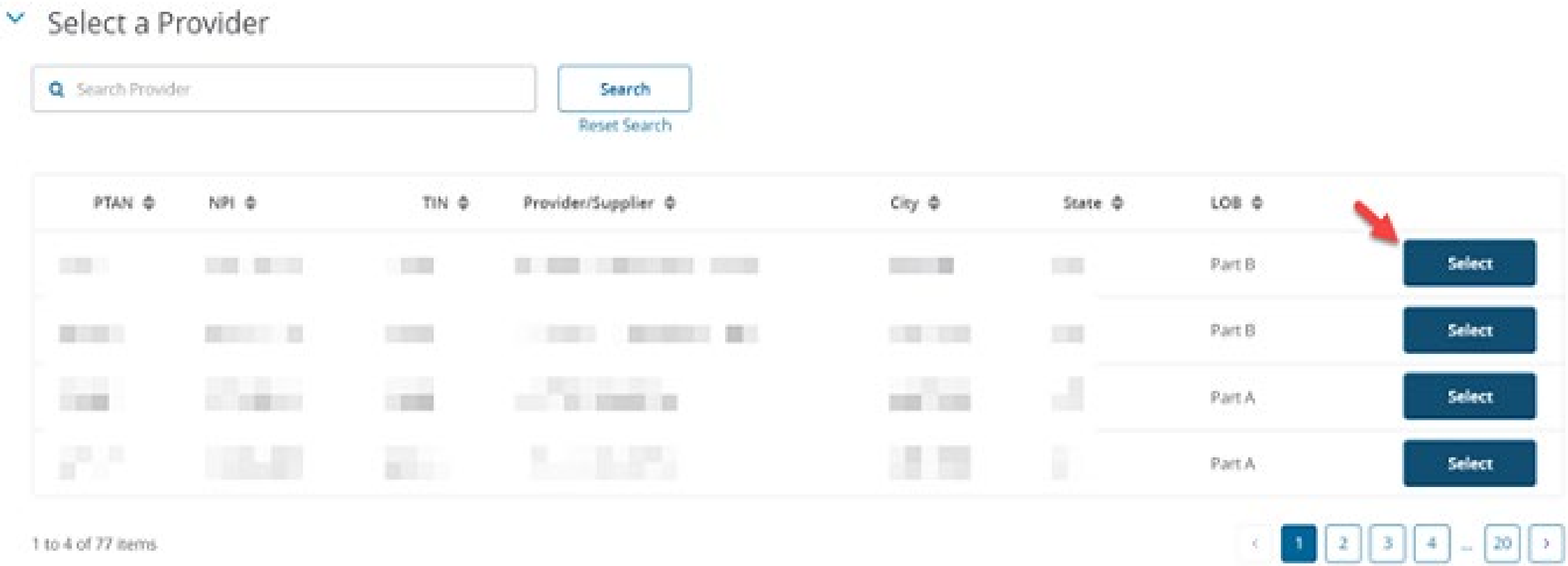
[redacted]

Note: Last Login: 09/28/2021 11:48 AM

What would you like to do?

Eligibility Lookup
Claim Status Lookup
Part B Claim Submissions
Appeals
ADR
Inquiries

Select a Provider Panel



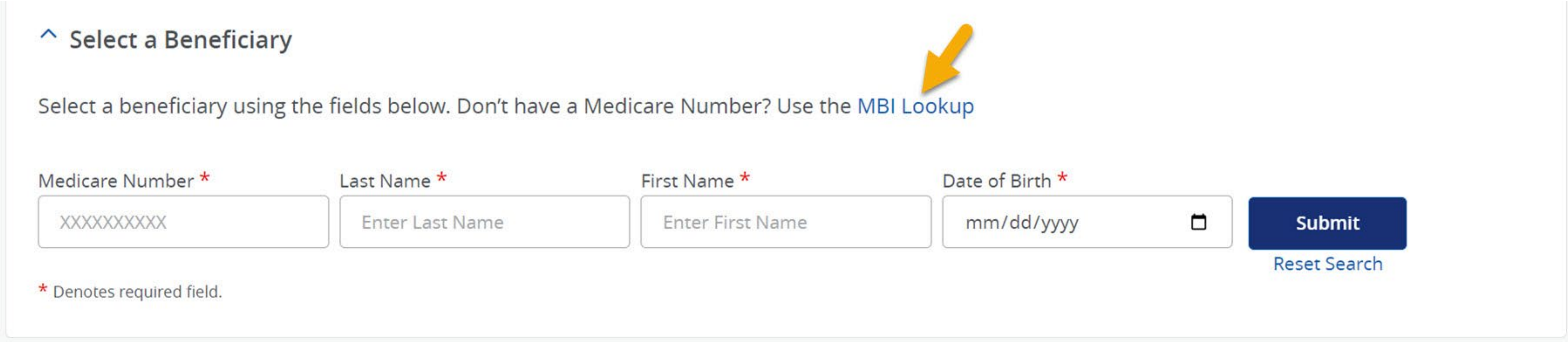
Select a Provider

Search Provider
Search
Reset Search

PTAN	NPI	TIN	Provider/Supplier	City	State	LOB	
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	Part B	Select
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	Part B	Select
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	Part A	Select
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	Part A	Select

1 to 4 of 77 items

MBI Lookup



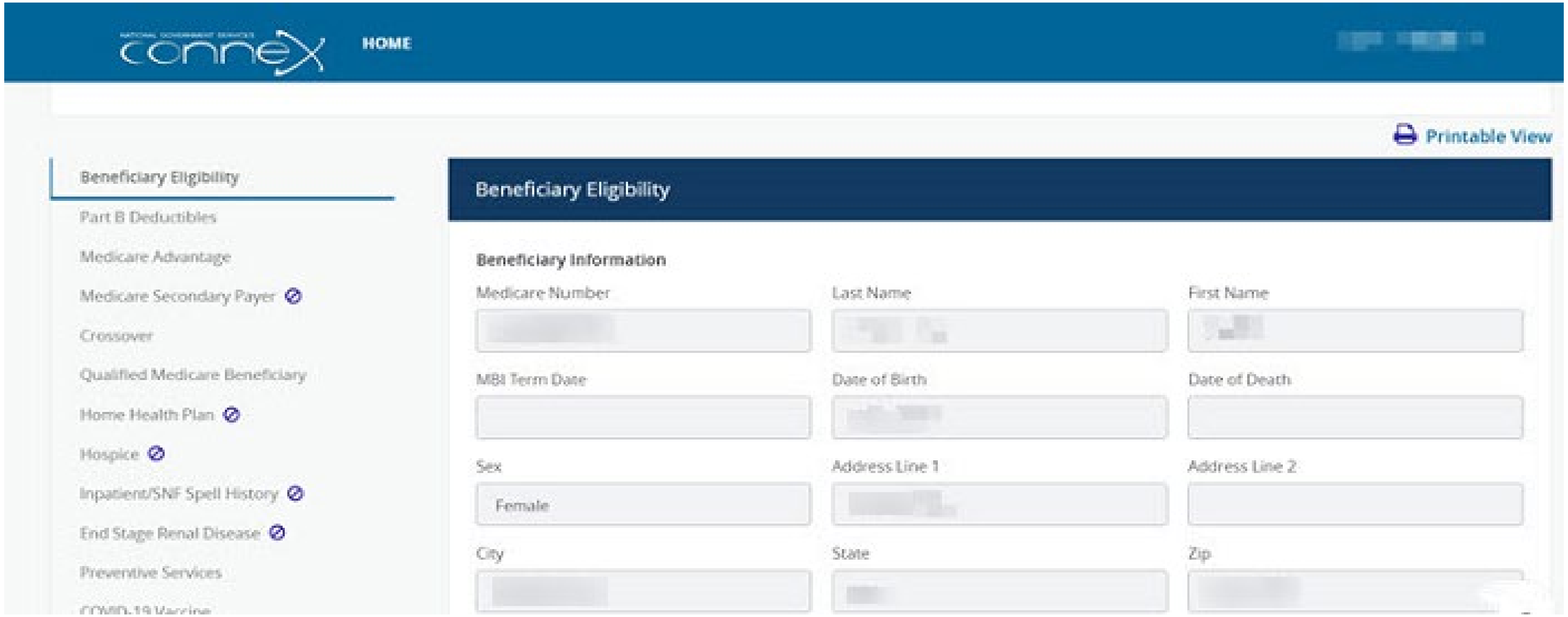
Select a Beneficiary

Select a beneficiary using the fields below. Don't have a Medicare Number? Use the MBI Lookup

Medicare Number *
XXXXXXXXXX
Last Name *
Enter Last Name
First Name *
Enter First Name
Date of Birth *
mm/dd/yyyy
Submit
Reset Search

* Denotes required field.

Beneficiary Eligibility Information Panel



[redacted]

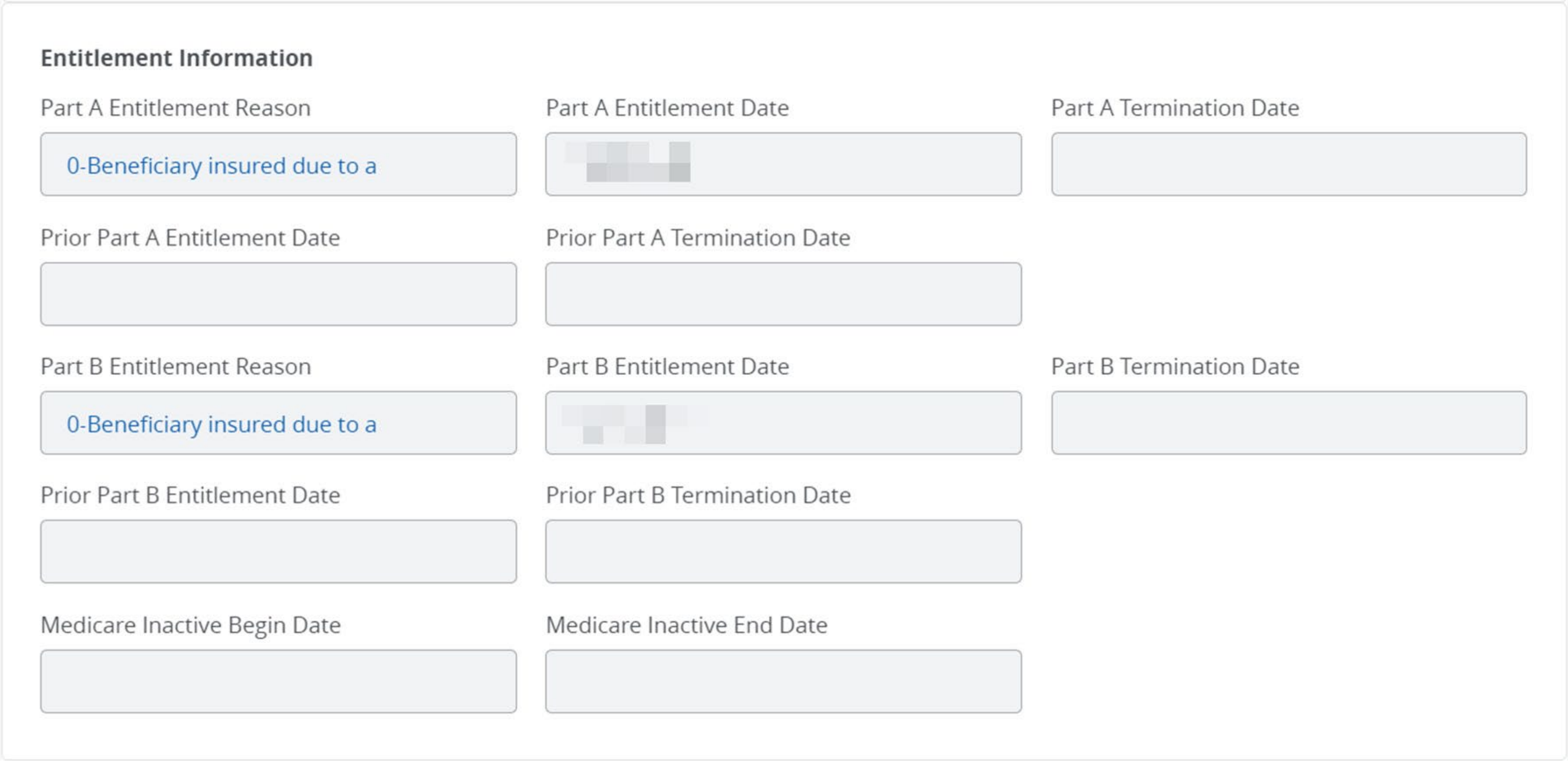
- Beneficiary Eligibility
- Part B Deductibles
- Medicare Advantage
- Medicare Secondary Payer
- Crossover
- Qualified Medicare Beneficiary
- Home Health Plan
- Hospice
- Inpatient/SNF Spell History
- End Stage Renal Disease
- Preventive Services
- COVID-19 Vaccine

Beneficiary Eligibility

Beneficiary Information

Medicare Number: [redacted]
Last Name: [redacted]
First Name: [redacted]
MBI Term Date:
Date of Birth: [redacted]
Date of Death:
Sex: Female
Address Line 1: [redacted]
Address Line 2:
City: [redacted]
State: [redacted]
Zip: [redacted]

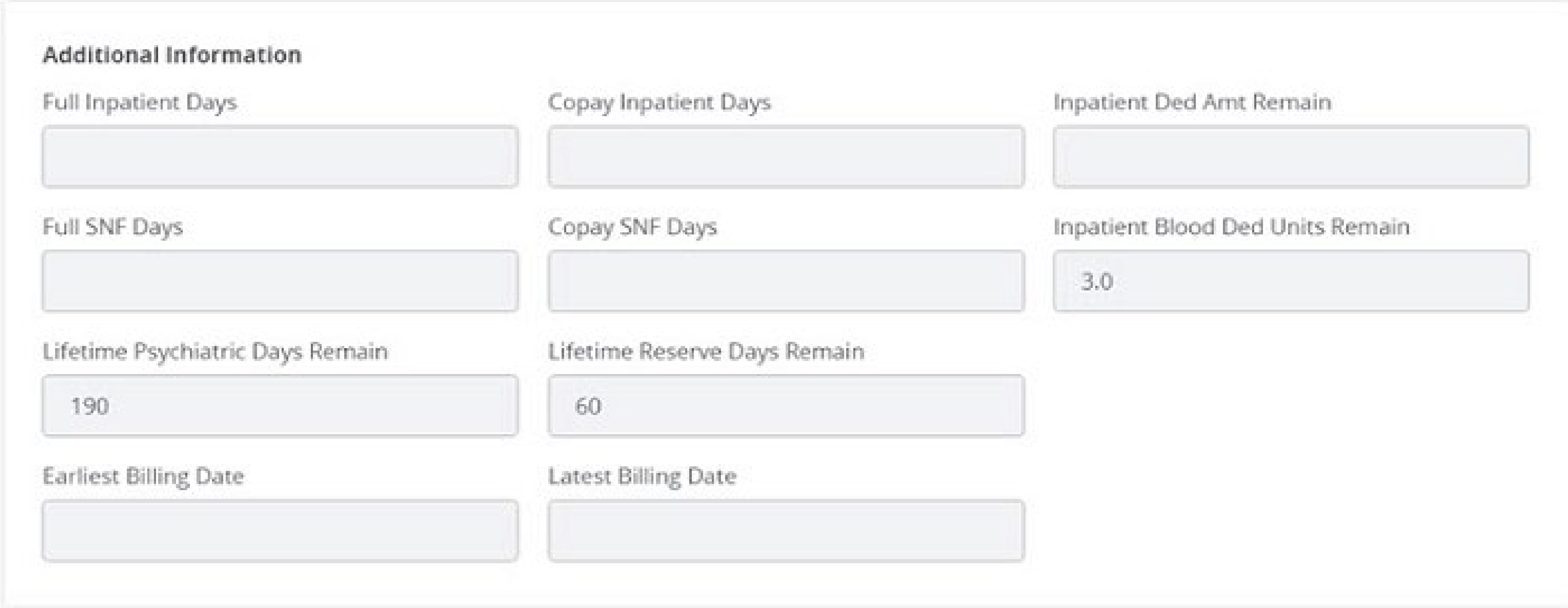
Entitlement Information



Entitlement Information

Part A Entitlement Reason	Part A Entitlement Date	Part A Termination Date
0-Beneficiary insured due to a	[redacted]	
Prior Part A Entitlement Date	Prior Part A Termination Date	
Part B Entitlement Reason	Part B Entitlement Date	Part B Termination Date
0-Beneficiary insured due to a	[redacted]	
Prior Part B Entitlement Date	Prior Part B Termination Date	
Medicare Inactive Begin Date	Medicare Inactive End Date	

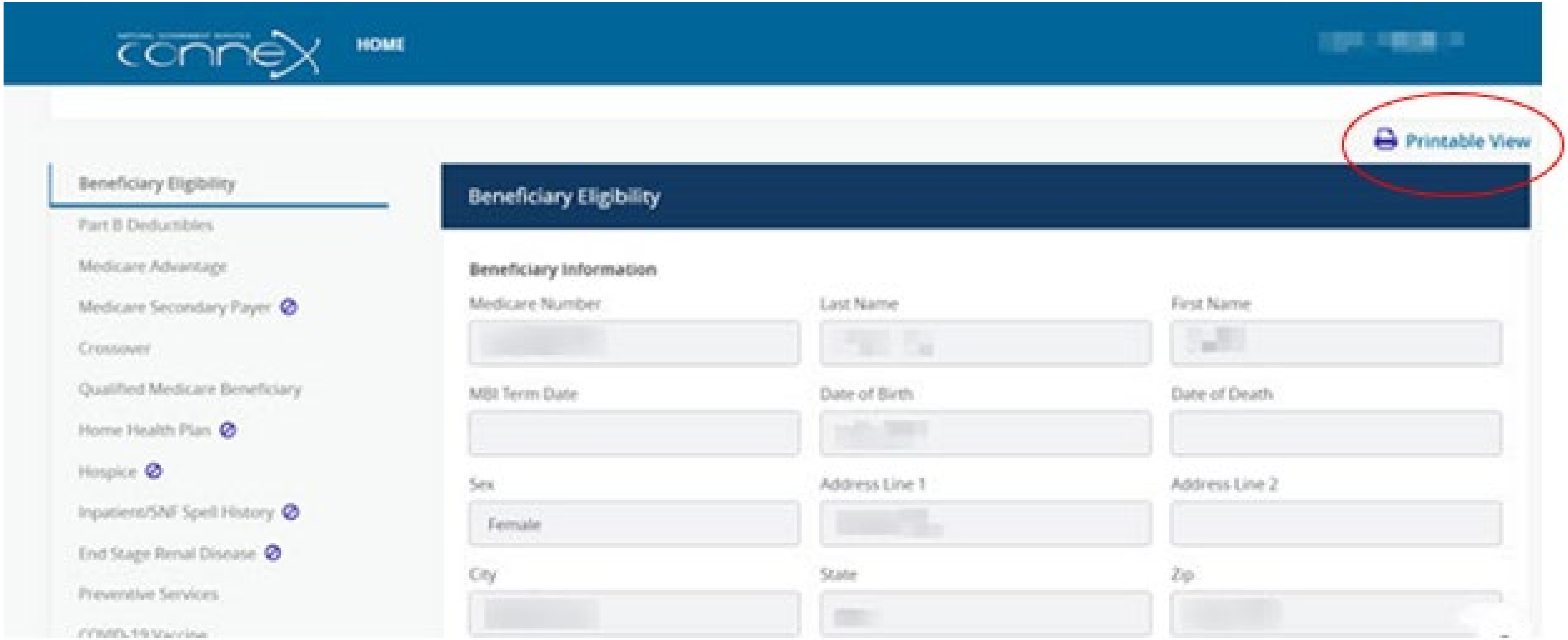
Additional Information



Additional Information

Full Inpatient Days	Copay Inpatient Days	Inpatient Ded Amt Remain
Full SNF Days	Copay SNF Days	Inpatient Blood Ded Units Remain
		3.0
Lifetime Psychiatric Days Remain	Lifetime Reserve Days Remain	
190	60	
Earliest Billing Date	Latest Billing Date	

Printable View

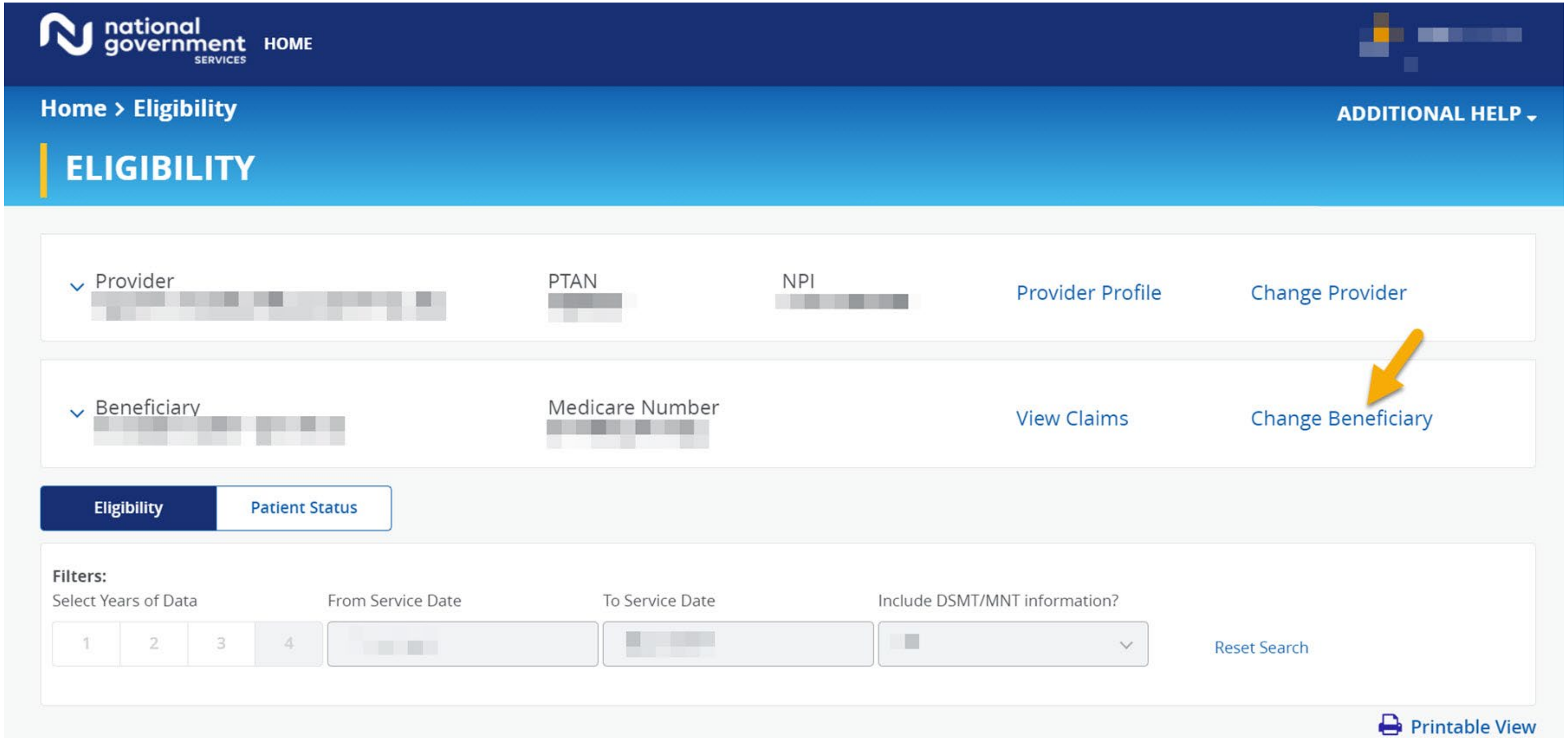

connex
HOME
Printable View
Beneficiary Eligibility
Part B Deductibles
Medicare Advantage
Medicare Secondary Payer
Crossover
Qualified Medicare Beneficiary
Home Health Plan
Hospice
Inpatient/SNF Spell History
End Stage Renal Disease
Preventive Services
COVID-19 Vaccine

Beneficiary Eligibility

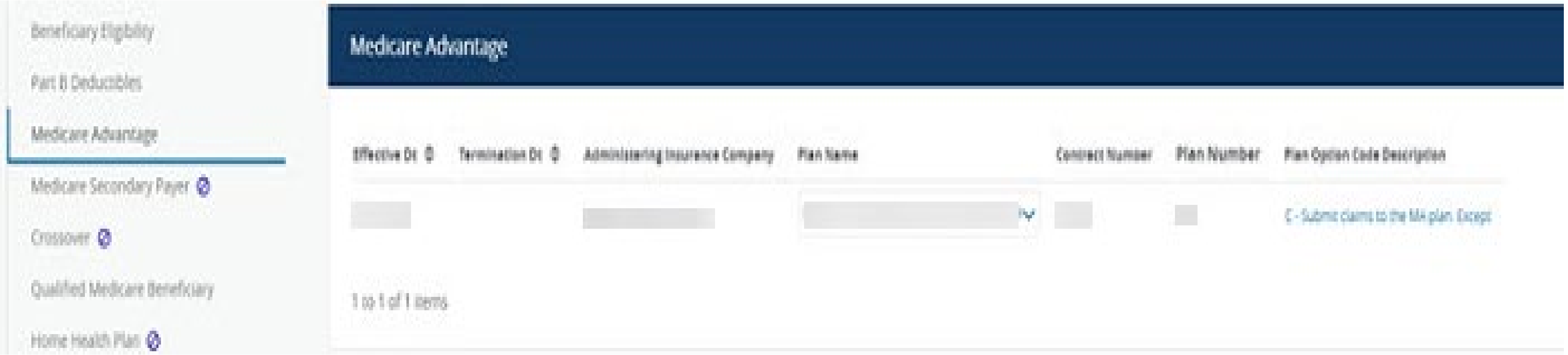
Beneficiary Information

Medicare Number: [redacted]
Last Name: [redacted]
First Name: [redacted]
MBI Term Date:
Date of Birth: [redacted]
Date of Death:
Sex: Female
Address Line 1: [redacted]
Address Line 2:
City: [redacted]
State: [redacted]
Zip: [redacted]

Initiate a New Search


national government SERVICES
HOME
Home > Eligibility
ADDITIONAL HELP
ELIGIBILITY
Provider
PTAN
NPI
Provider Profile
Change Provider
Beneficiary
Medicare Number
View Claims
Change Beneficiary
Eligibility
Patient Status
Filters:
Select Years of Data
1
2
3
4
From Service Date
To Service Date
Include DSMT/MNT information?
Reset Search
Printable View

Medicare Advantage

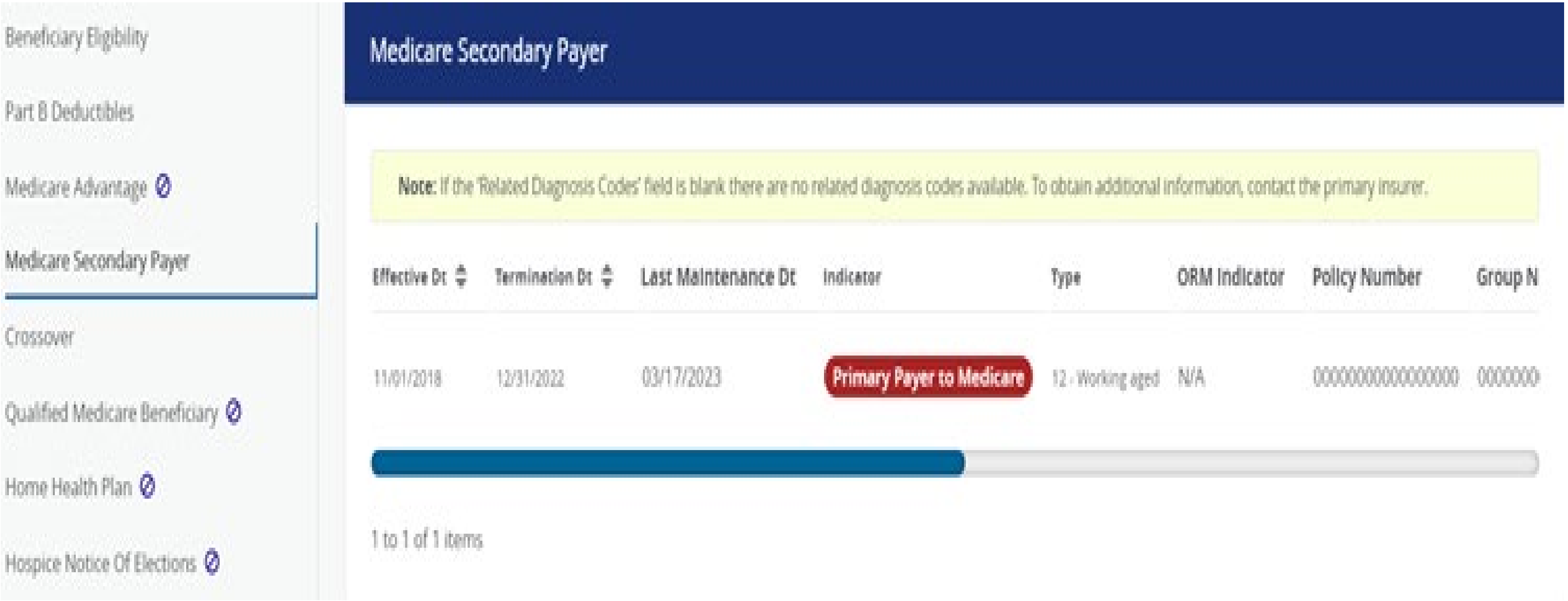

Beneficiary Eligibility
Part B Deductibles
Medicare Advantage
Medicare Secondary Payer
Crossover
Qualified Medicare Beneficiary
Home Health Plan

Medicare Advantage

Effective Dt	Termination Dt	Administering Insurance Company	Plan Name	Contract Number	Plan Number	Plan Option Code Description
[redacted]		[redacted]	[redacted]	[redacted]	[redacted]	C - Submit claims to the MA plan. Except

1 to 1 of 1 items

Medicare Secondary Payer


Beneficiary Eligibility
Part B Deductibles
Medicare Advantage
Medicare Secondary Payer
Crossover
Qualified Medicare Beneficiary
Home Health Plan
Hospice Notice Of Elections

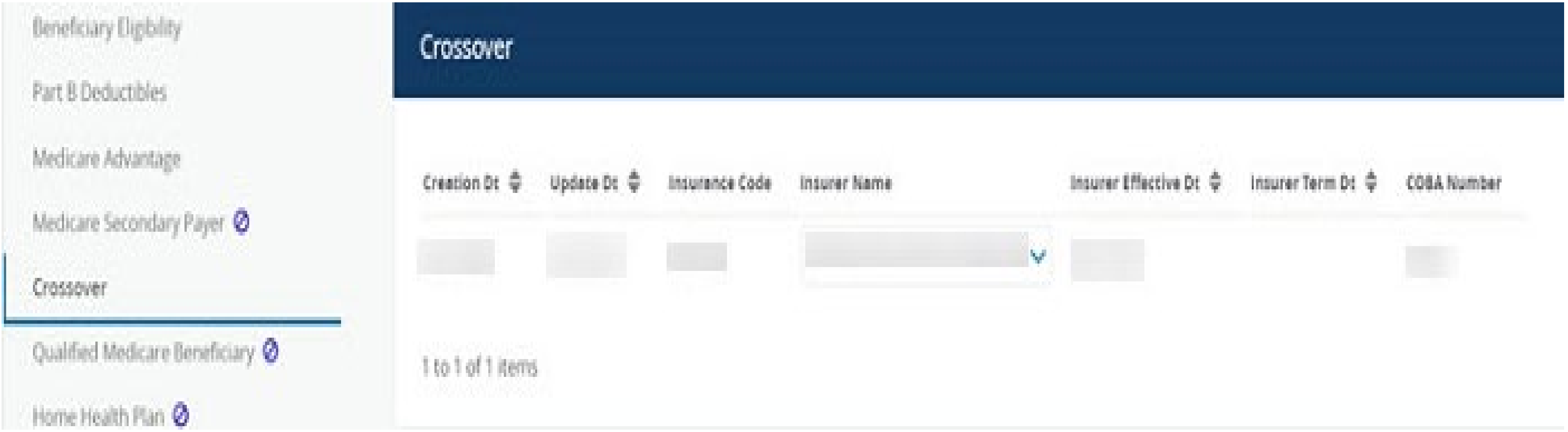
Medicare Secondary Payer

Note: If the 'Related Diagnosis Codes' field is blank there are no related diagnosis codes available. To obtain additional information, contact the primary insurer.

Effective Dt	Termination Dt	Last Maintenance Dt	Indicator	Type	ORM Indicator	Policy Number	Group N
11/01/2018	12/31/2022	03/17/2023	Primary Payer to Medicare	12 - Working aged	N/A	0000000000000000	0000000

1 to 1 of 1 items

Crossover



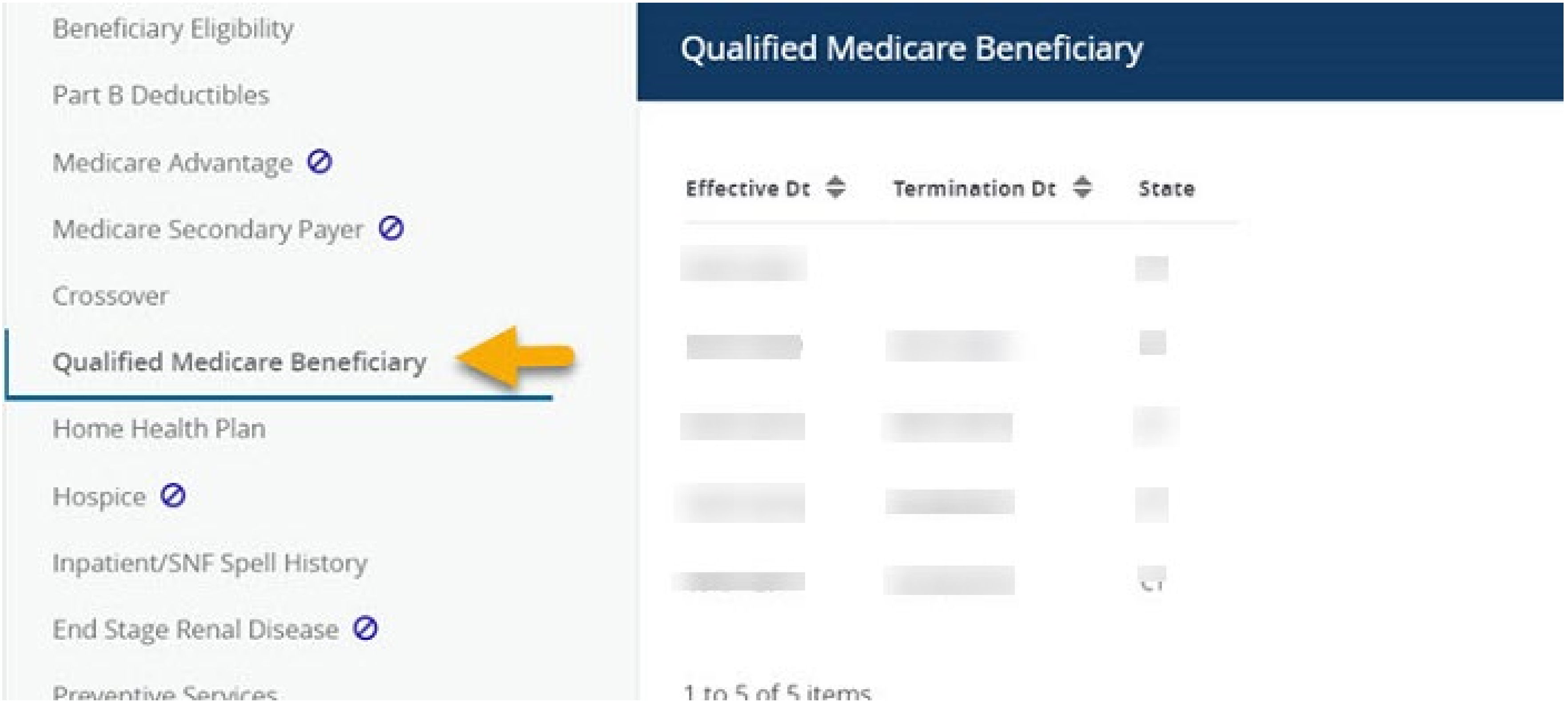
- Beneficiary Eligbility
- Part B Deductibles
- Medicare Advantage
- Medicare Secondary Payer
- **Crossover**
- Qualified Medicare Beneficiary
- Home Health Plan

Crossover

Creation Dt	Update Dt	Insurance Code	Insurer Name	Insurer Effective Dt	Insurer Term Dt	COBA Number

1 to 1 of 1 items

Qualified Medicare Beneficiary



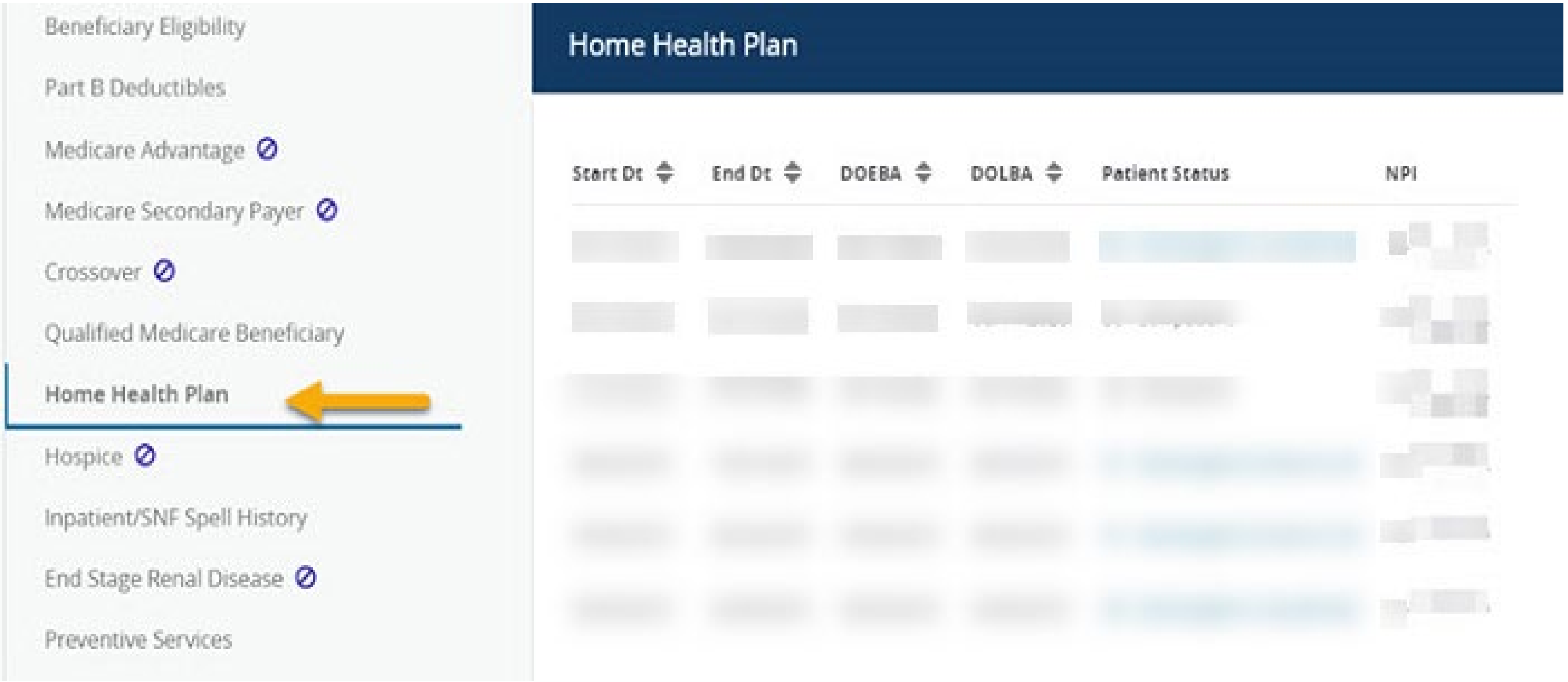
Beneficiary Eligibility
Part B Deductibles
Medicare Advantage ⊘
Medicare Secondary Payer ⊘
Crossover
Qualified Medicare Beneficiary
Home Health Plan
Hospice ⊘
Inpatient/SNF Spell History
End Stage Renal Disease ⊘
Preventive Services

Qualified Medicare Beneficiary

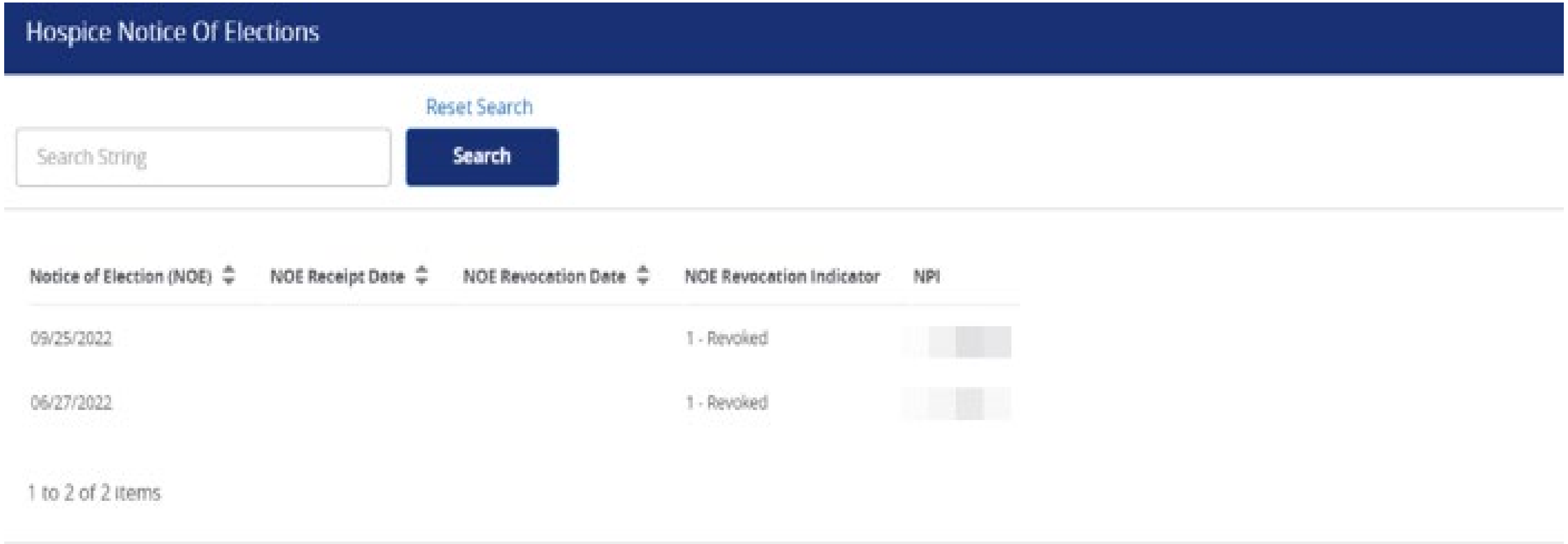
Effective Dt	Termination Dt	State
[redacted]		[redacted]
[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]

1 to 5 of 5 items

Home Health Plan


Beneficiary Eligibility
Part B Deductibles
Medicare Advantage ⊘
Medicare Secondary Payer ⊘
Crossover ⊘
Qualified Medicare Beneficiary
Home Health Plan
Hospice ⊘
Inpatient/SNF Spell History
End Stage Renal Disease ⊘
Preventive Services
Home Health Plan
Start Dt
End Dt
DOEBA
DOLBA
Patient Status
NPI

Hospice Notice of Elections

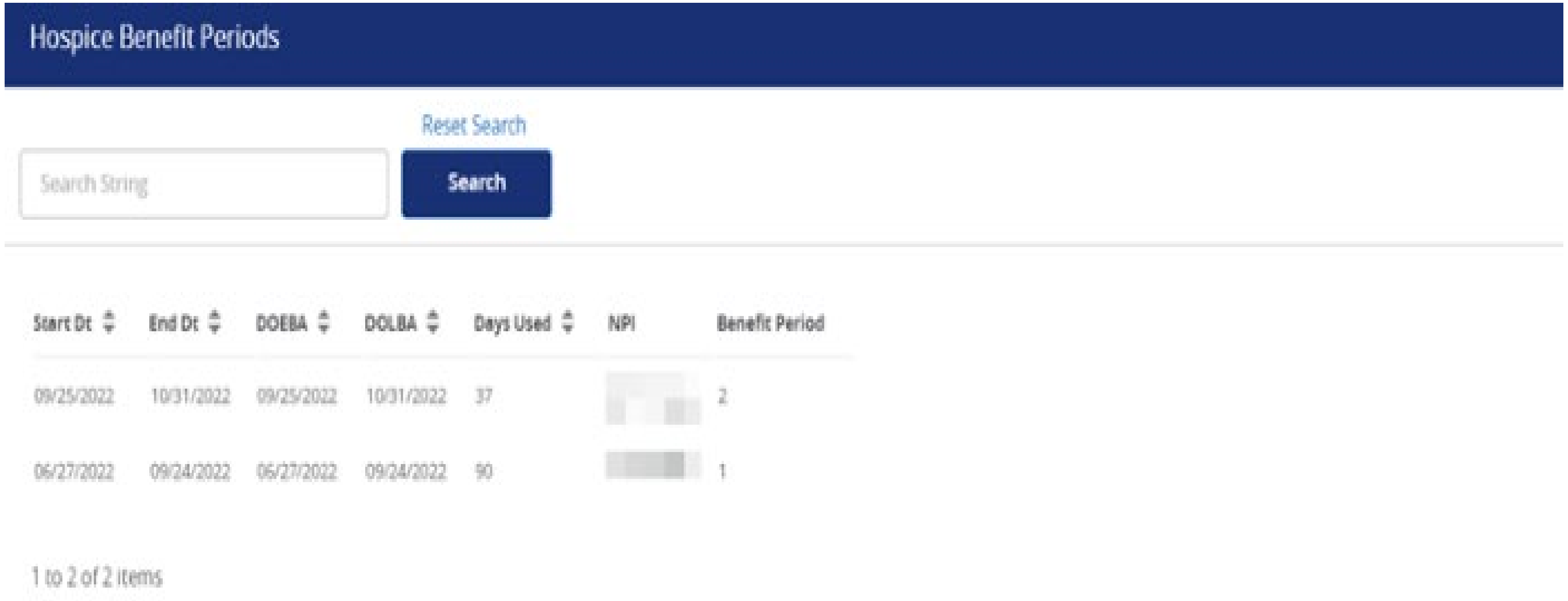

Reset Search
Search String
Search

Hospice Notice Of Elections

Notice of Election (NOE)	NOE Receipt Date	NOE Revocation Date	NOE Revocation Indicator	NPI
09/25/2022			1 - Revoked	[redacted]
06/27/2022			1 - Revoked	[redacted]

1 to 2 of 2 items

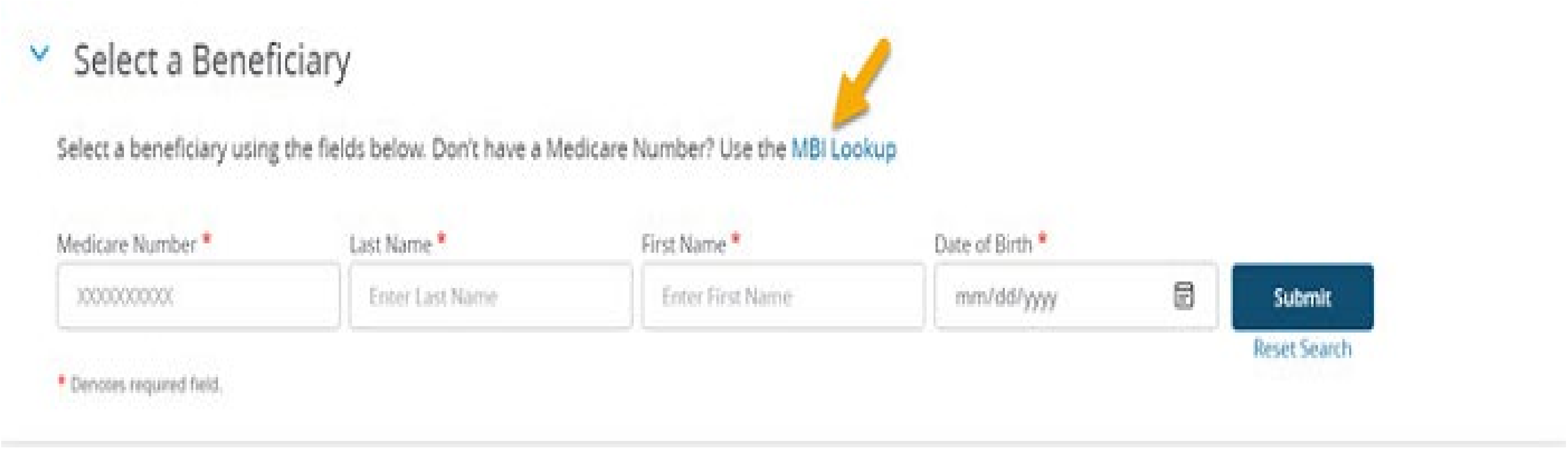
Hospice Benefit Periods


Hospice Benefit Periods
Reset Search
Search String
Search

Start Dt	End Dt	DOEBA	DOLBA	Days Used	NPI	Benefit Period
09/25/2022	10/31/2022	09/25/2022	10/31/2022	37	[redacted]	2
06/27/2022	09/24/2022	06/27/2022	09/24/2022	90	[redacted]	1

1 to 2 of 2 items

Initiate Patient Status Lookup



Select a Beneficiary

Select a beneficiary using the fields below. Don't have a Medicare Number? Use the MBI Lookup

Medicare Number *: XXXXXXXXXX

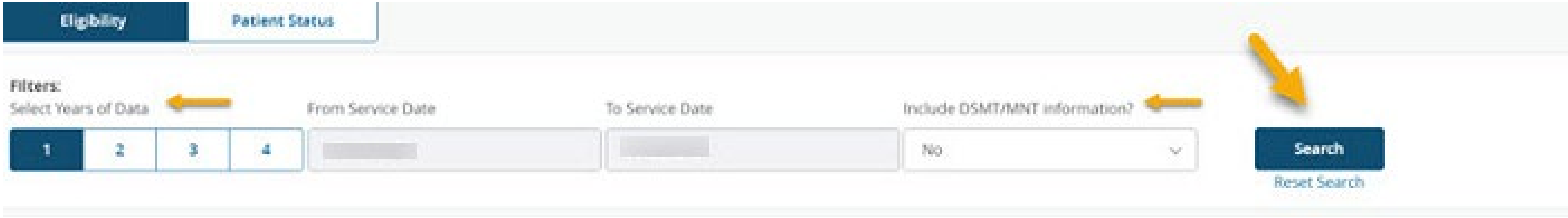
Last Name *: Enter Last Name

First Name *: Enter First Name

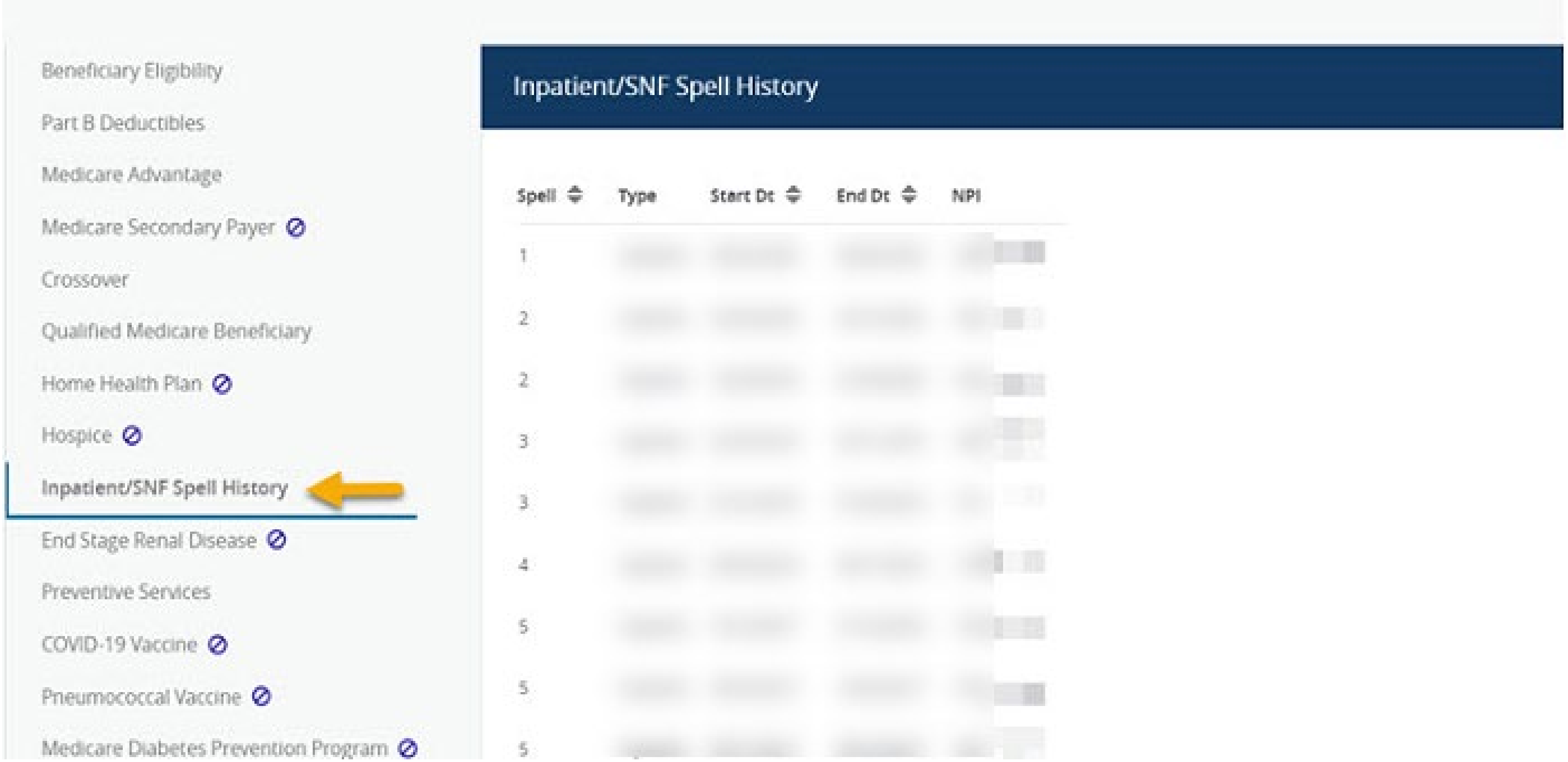
Date of Birth *: mm/dd/yyyy

* Denotes required field.

Select Years of Data


Eligibility
Patient Status
Filters:
Select Years of Data
1
2
3
4
From Service Date
To Service Date
Include DSMT/MNT information?
No
Search
Reset Search

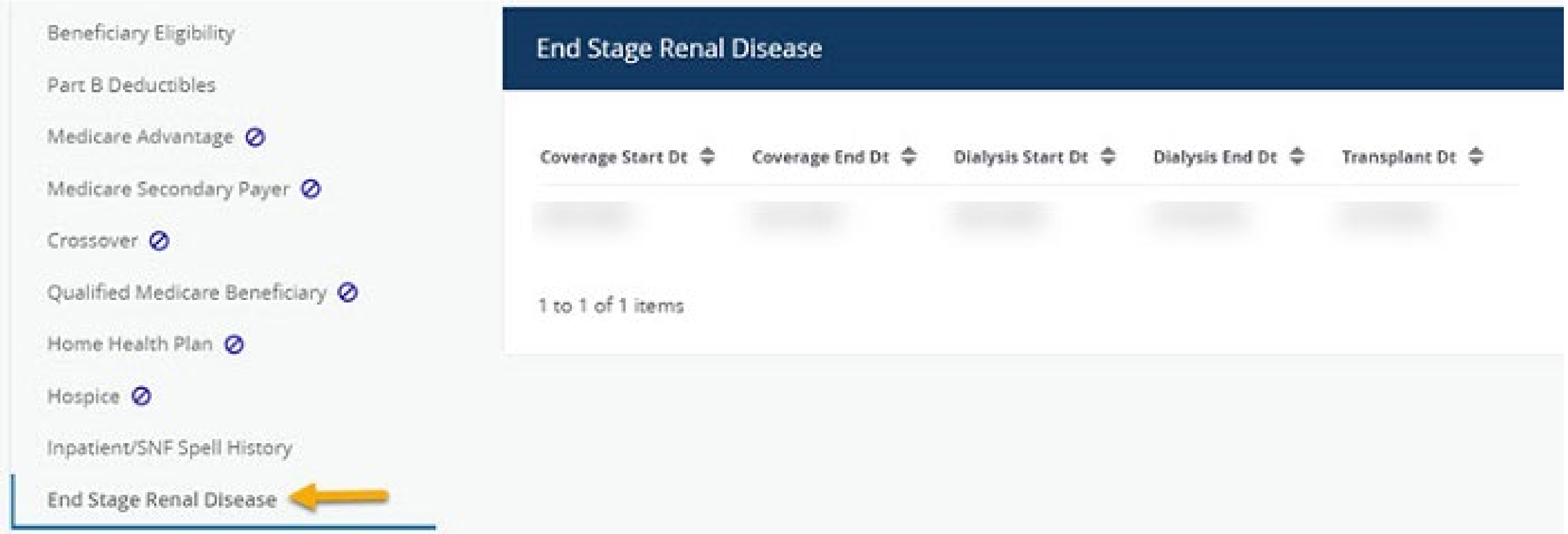
Inpatient and SNF Spell History


Beneficiary Eligibility
Part B Deductibles
Medicare Advantage
Medicare Secondary Payer ⊘
Crossover
Qualified Medicare Beneficiary
Home Health Plan ⊘
Hospice ⊘
Inpatient/SNF Spell History
End Stage Renal Disease ⊘
Preventive Services
COVID-19 Vaccine ⊘
Pneumococcal Vaccine ⊘
Medicare Diabetes Prevention Program ⊘

Inpatient/SNF Spell History

Spell	Type	Start Dt	End Dt	NPI
1	[redacted]	[redacted]	[redacted]	[redacted]
2	[redacted]	[redacted]	[redacted]	[redacted]
2	[redacted]	[redacted]	[redacted]	[redacted]
3	[redacted]	[redacted]	[redacted]	[redacted]
3	[redacted]	[redacted]	[redacted]	[redacted]
4	[redacted]	[redacted]	[redacted]	[redacted]
5	[redacted]	[redacted]	[redacted]	[redacted]
5	[redacted]	[redacted]	[redacted]	[redacted]
5	[redacted]	[redacted]	[redacted]	[redacted]

End Stage Renal Disease

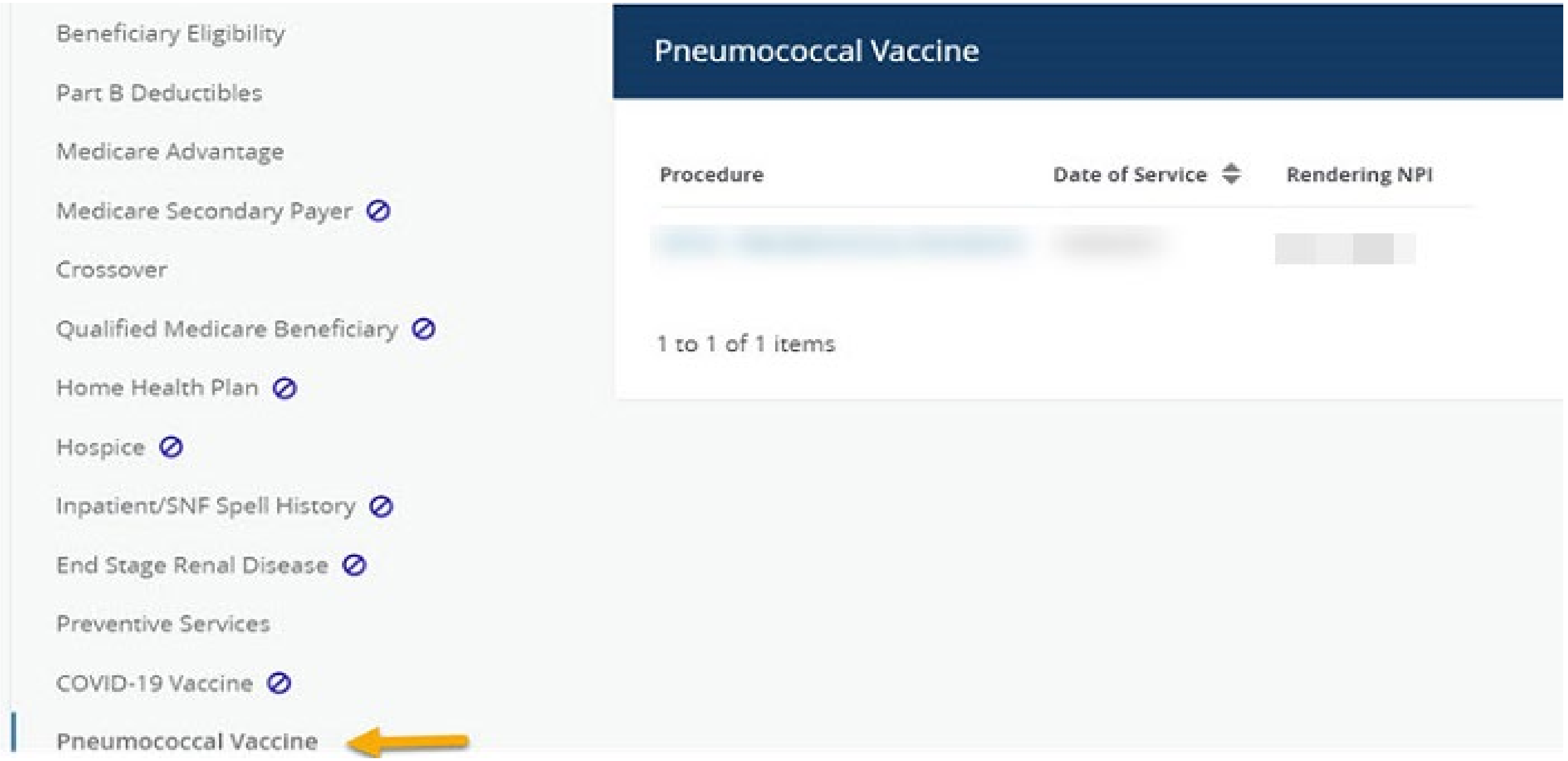

Beneficiary Eligibility
Part B Deductibles
Medicare Advantage ⊘
Medicare Secondary Payer ⊘
Crossover ⊘
Qualified Medicare Beneficiary ⊘
Home Health Plan ⊘
Hospice ⊘
Inpatient/SNF Spell History
End Stage Renal Disease

End Stage Renal Disease

Coverage Start Dt	Coverage End Dt	Dialysis Start Dt	Dialysis End Dt	Transplant Dt
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

1 to 1 of 1 items

Pneumococcal Vaccine



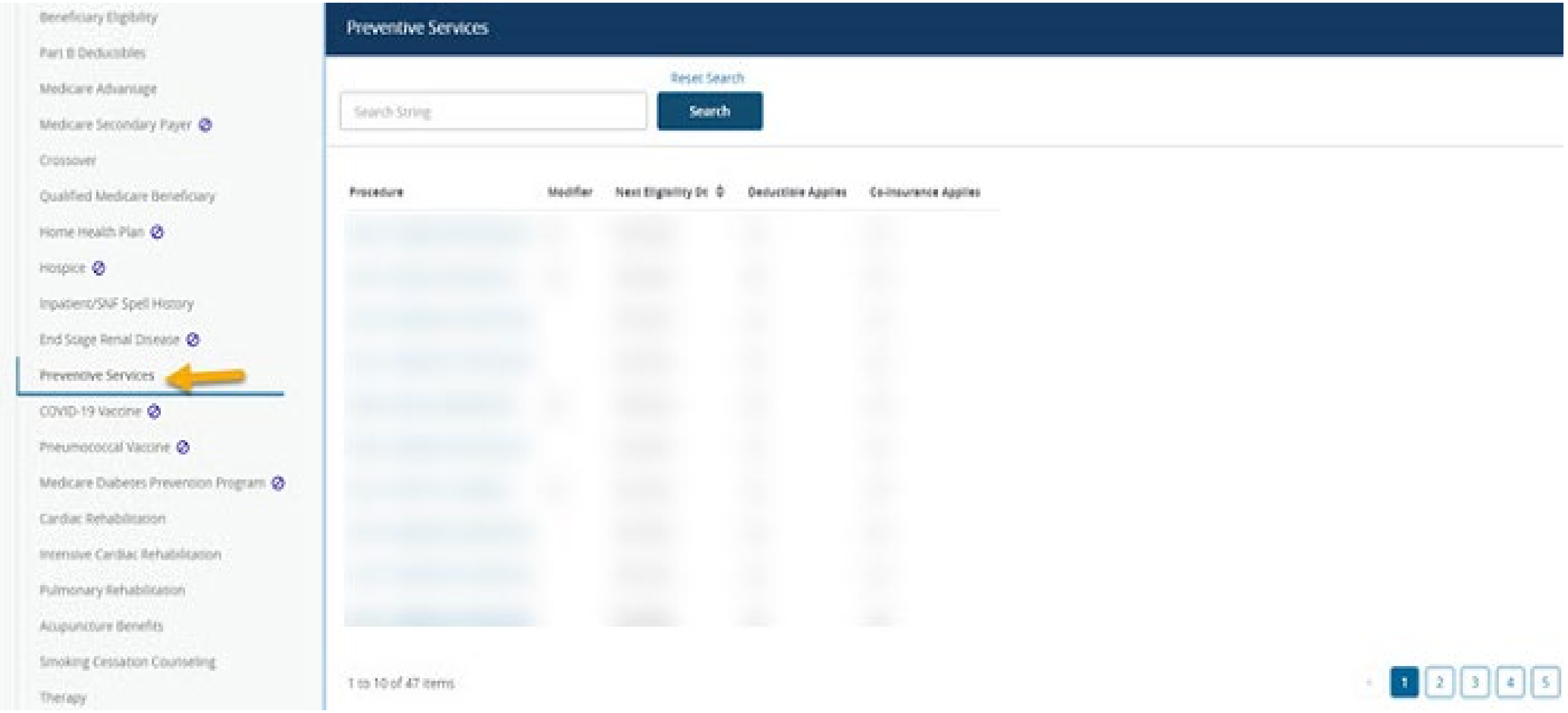
- Beneficiary Eligibility
- Part B Deductibles
- Medicare Advantage
- Medicare Secondary Payer ⊘
- Crossover
- Qualified Medicare Beneficiary ⊘
- Home Health Plan ⊘
- Hospice ⊘
- Inpatient/SNF Spell History ⊘
- End Stage Renal Disease ⊘
- Preventive Services
- COVID-19 Vaccine ⊘
- Pneumococcal Vaccine

Pneumococcal Vaccine

Procedure	Date of Service	Rendering NPI
[redacted]	[redacted]	[redacted]

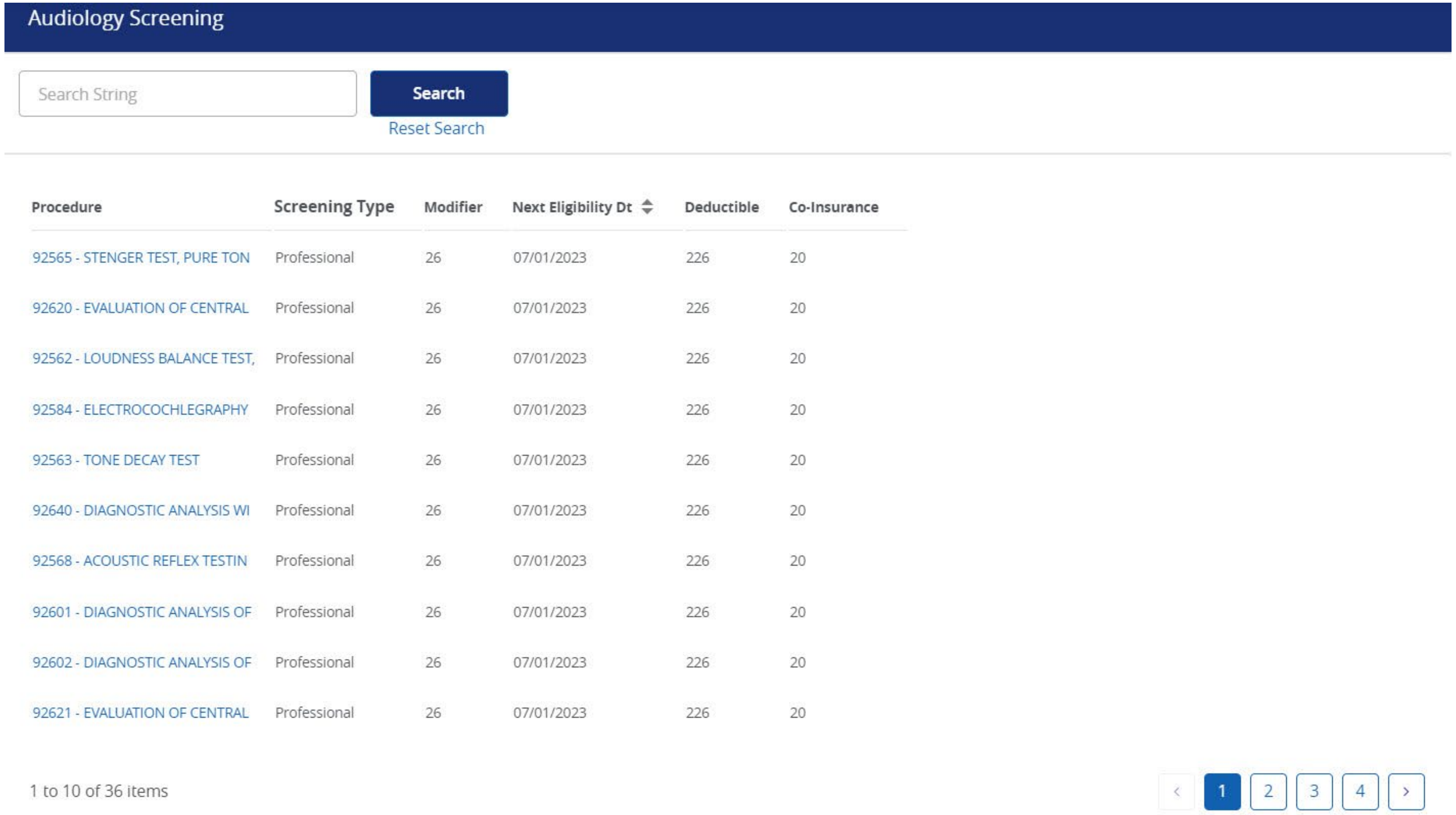
1 to 1 of 1 items

Preventive Services


Beneficiary Eligibility
Part B Deductibles
Medicare Advantage
Medicare Secondary Payer
Crossover
Qualified Medicare Beneficiary
Home Health Plan
Hospice
Inpatient/SNF Spell History
End Stage Renal Disease
Preventive Services
COVID-19 Vaccine
Pneumococcal Vaccine
Medicare Diabetes Prevention Program
Cardiac Rehabilitation
Intensive Cardiac Rehabilitation
Pulmonary Rehabilitation
Acupuncture Benefits
Smoking Cessation Counseling
Therapy
Preventive Services
Reset Search
Search String
Search
Procedure
Modifier
Next Eligibility Dt
Deductible Applies
Co-Insurance Applies
1
2
3
4
5

1 to 10 of 47 items

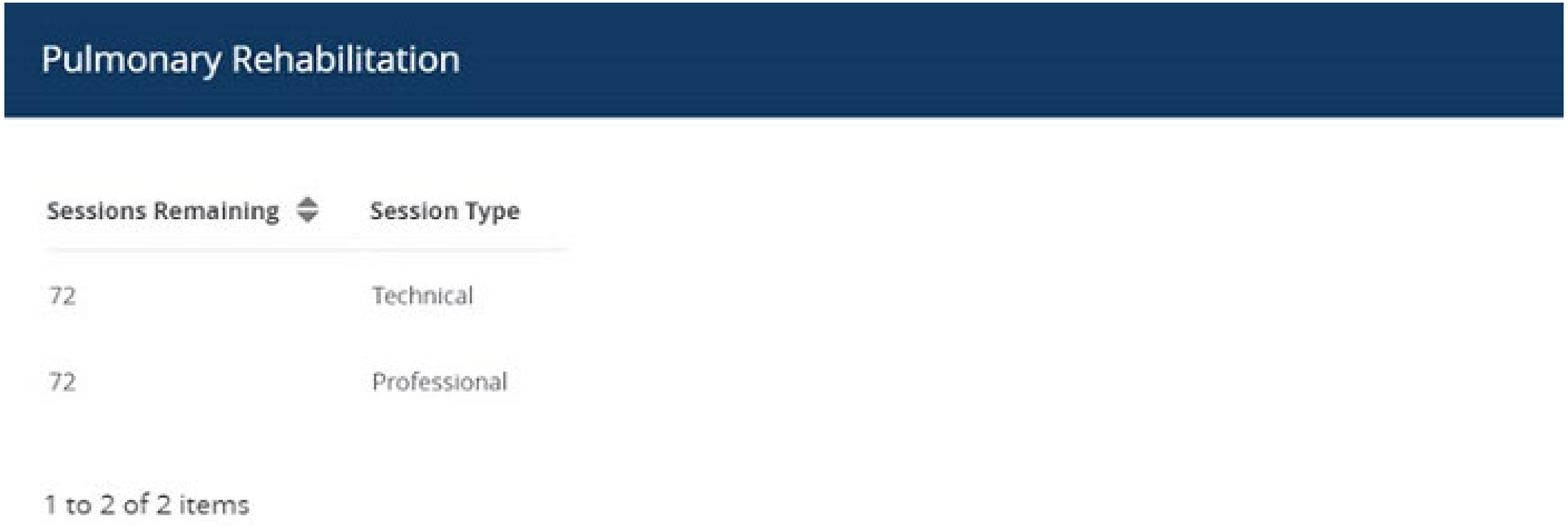
Audiology Screening



Procedure	Screening Type	Modifier	Next Eligibility Dt	Deductible	Co-Insurance
92565 - STENGER TEST, PURE TON	Professional	26	07/01/2023	226	20
92620 - EVALUATION OF CENTRAL	Professional	26	07/01/2023	226	20
92562 - LOUDNESS BALANCE TEST,	Professional	26	07/01/2023	226	20
92584 - ELECTROCOCHLEGRAPHY	Professional	26	07/01/2023	226	20
92563 - TONE DECAY TEST	Professional	26	07/01/2023	226	20
92640 - DIAGNOSTIC ANALYSIS WI	Professional	26	07/01/2023	226	20
92568 - ACOUSTIC REFLEX TESTIN	Professional	26	07/01/2023	226	20
92601 - DIAGNOSTIC ANALYSIS OF	Professional	26	07/01/2023	226	20
92602 - DIAGNOSTIC ANALYSIS OF	Professional	26	07/01/2023	226	20
92621 - EVALUATION OF CENTRAL	Professional	26	07/01/2023	226	20

1 to 10 of 36 items

Pulmonary Rehabilitation

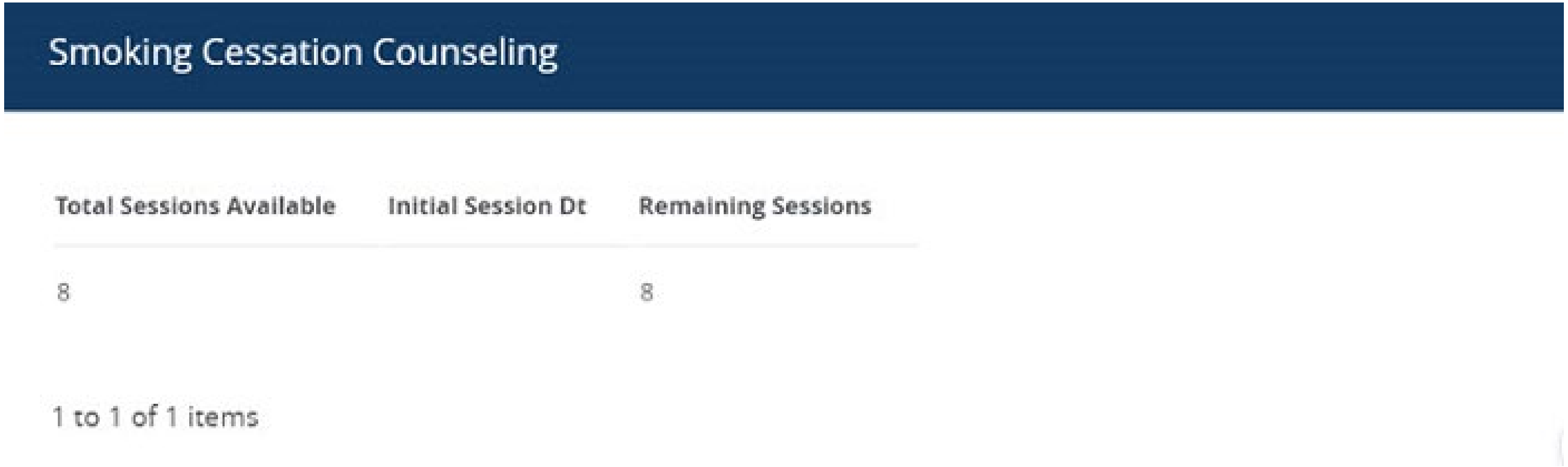


Pulmonary Rehabilitation

Sessions Remaining ⬍	Session Type
72	Technical
72	Professional

1 to 2 of 2 items

Smoking Cessation Counseling

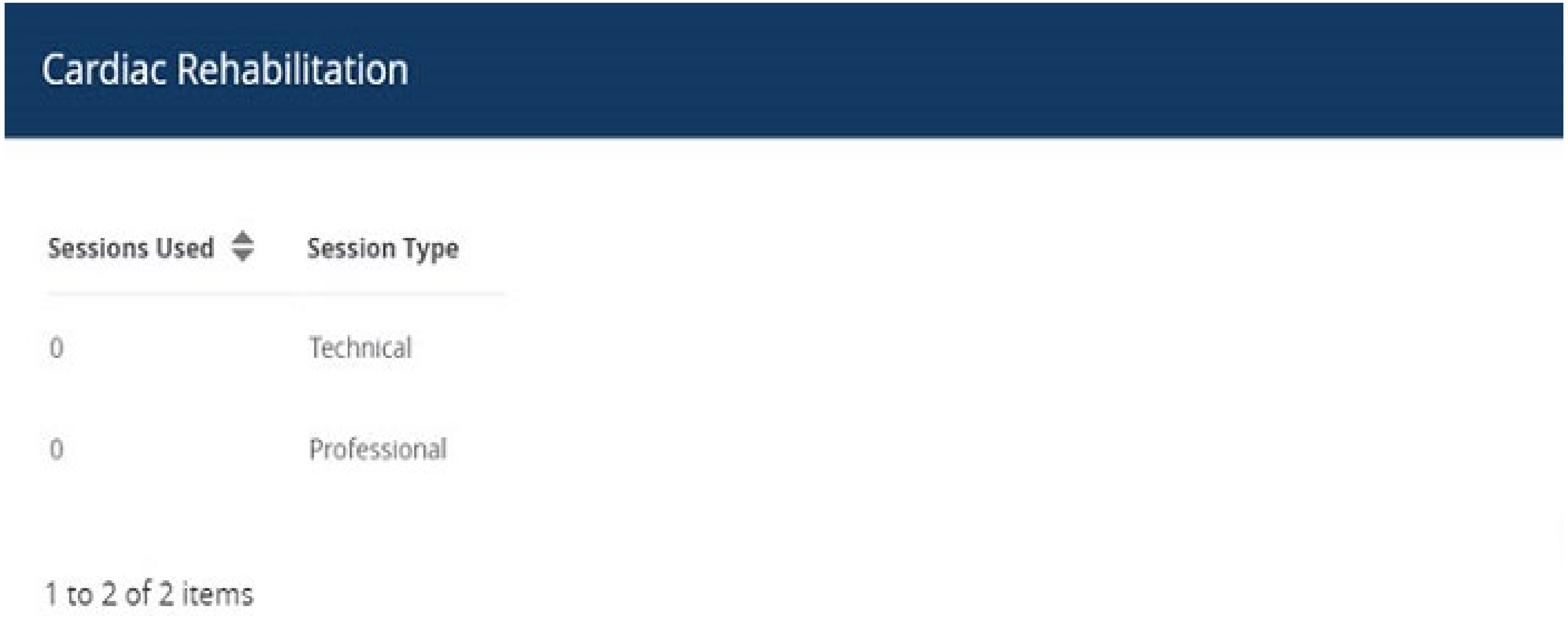


Smoking Cessation Counseling

Total Sessions Available	Initial Session Dt	Remaining Sessions
8		8

1 to 1 of 1 items

Cardiac Rehabilitation

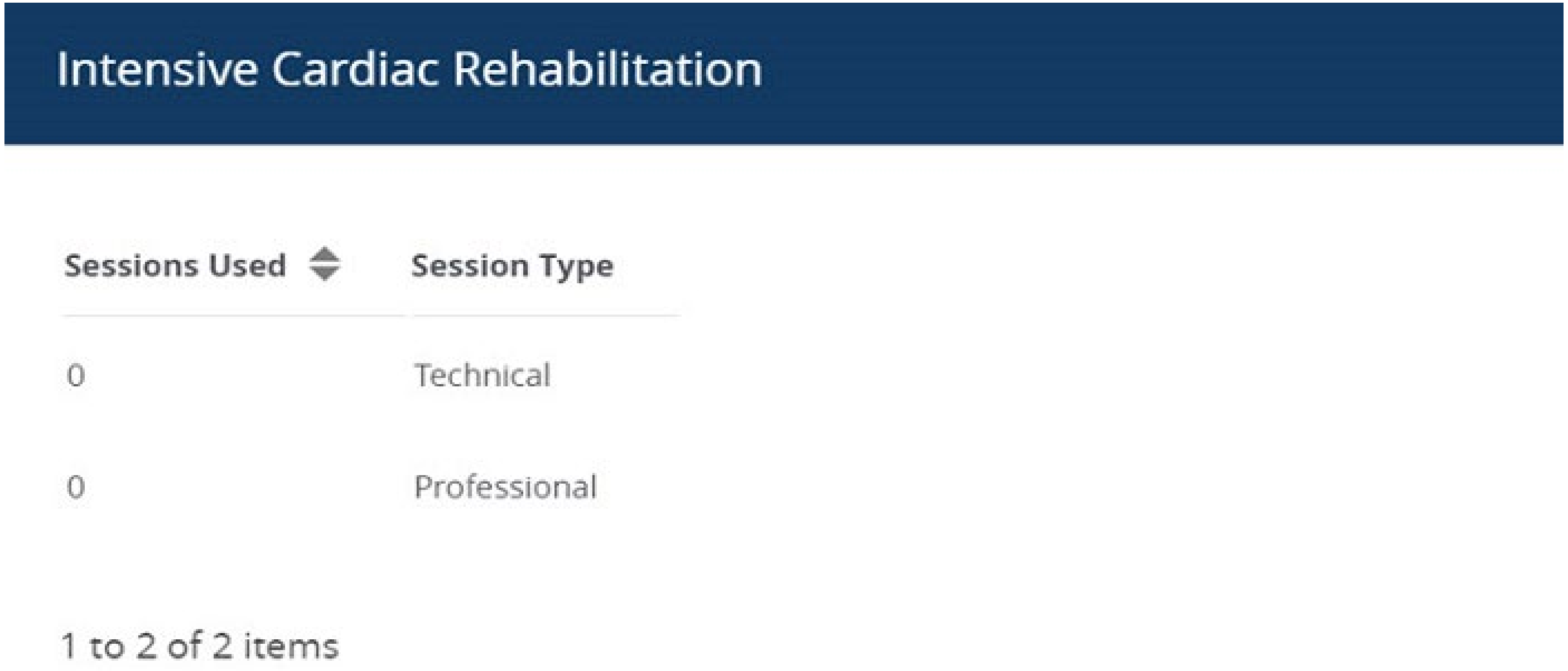


Cardiac Rehabilitation

Sessions Used ⬍	Session Type
0	Technical
0	Professional

1 to 2 of 2 items

Intensive Cardiac Rehabilitation

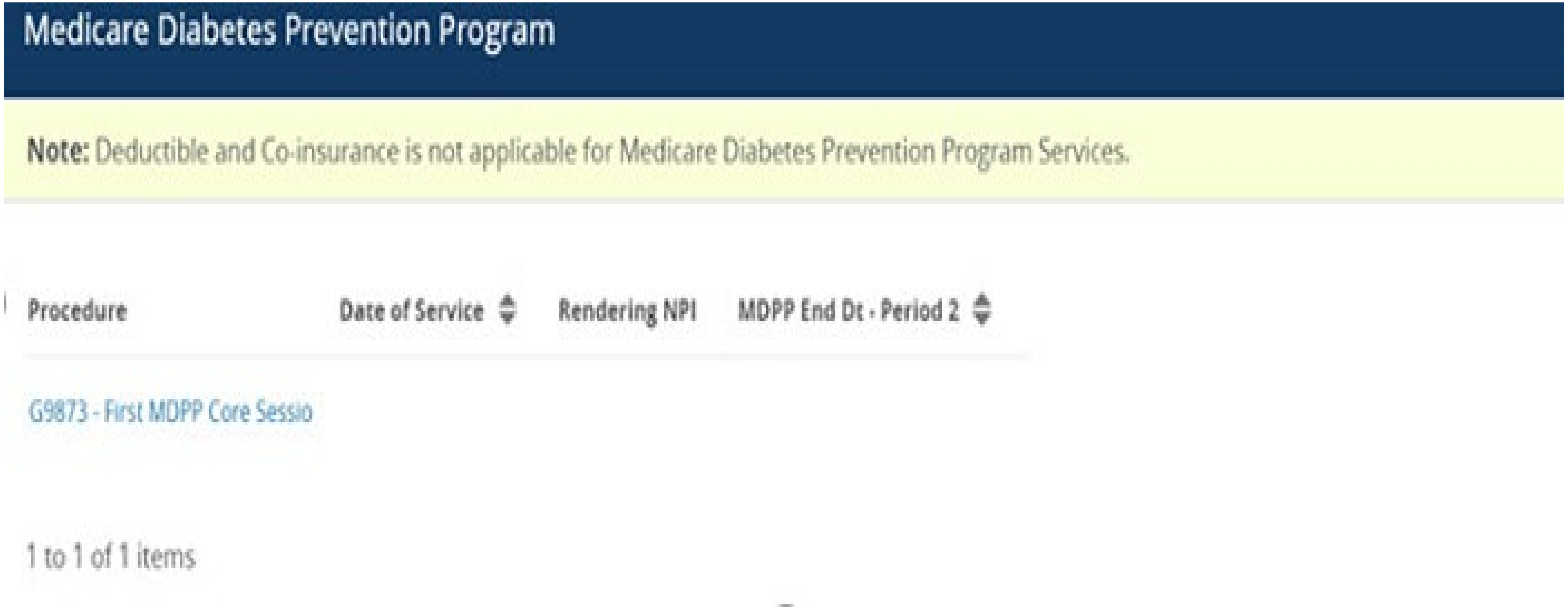


Intensive Cardiac Rehabilitation

Sessions Used	Session Type
0	Technical
0	Professional

1 to 2 of 2 items

Accessing Eligibility for MDPP



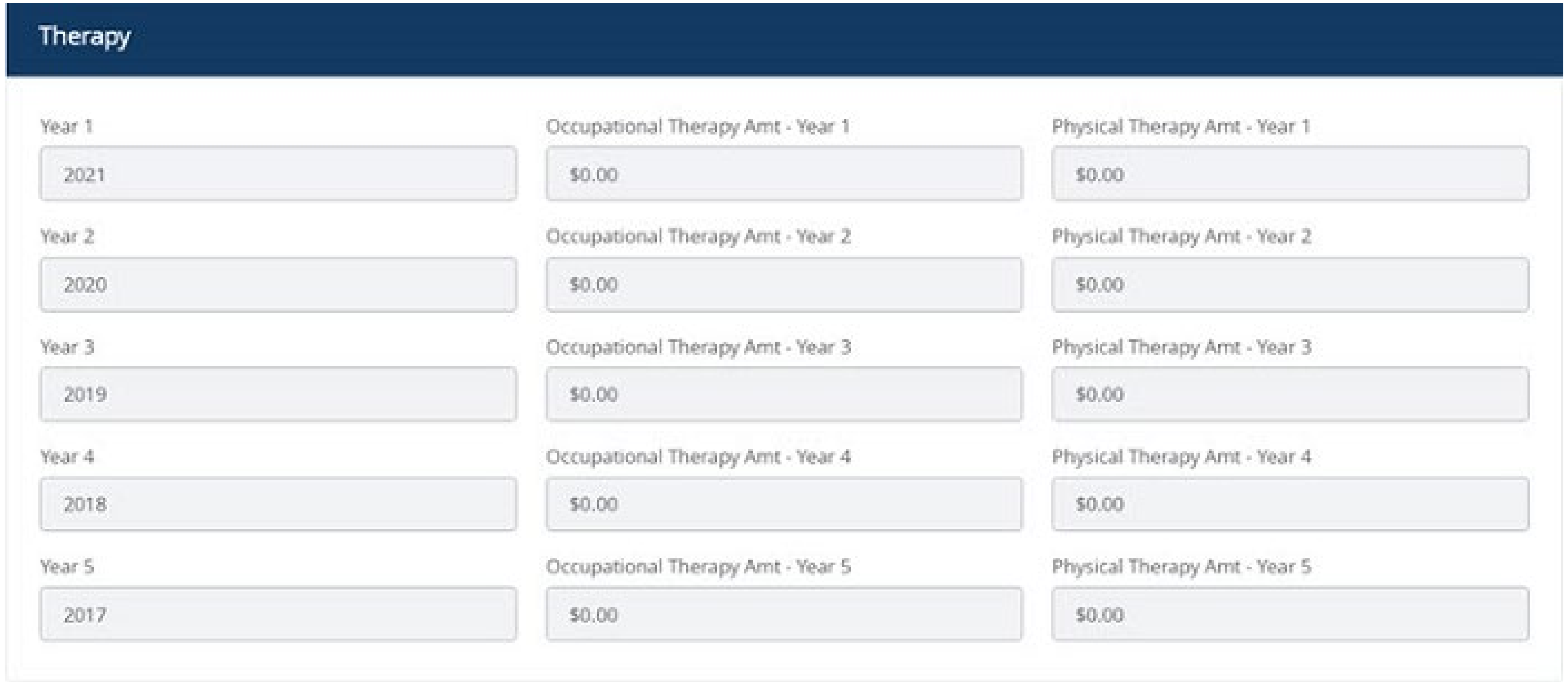
Medicare Diabetes Prevention Program

Note: Deductible and Co-insurance is not applicable for Medicare Diabetes Prevention Program Services.

Procedure	Date of Service ⬍	Rendering NPI	MDPP End Dt - Period 2 ⬍
G9873 - First MDPP Core Sessio			

1 to 1 of 1 items

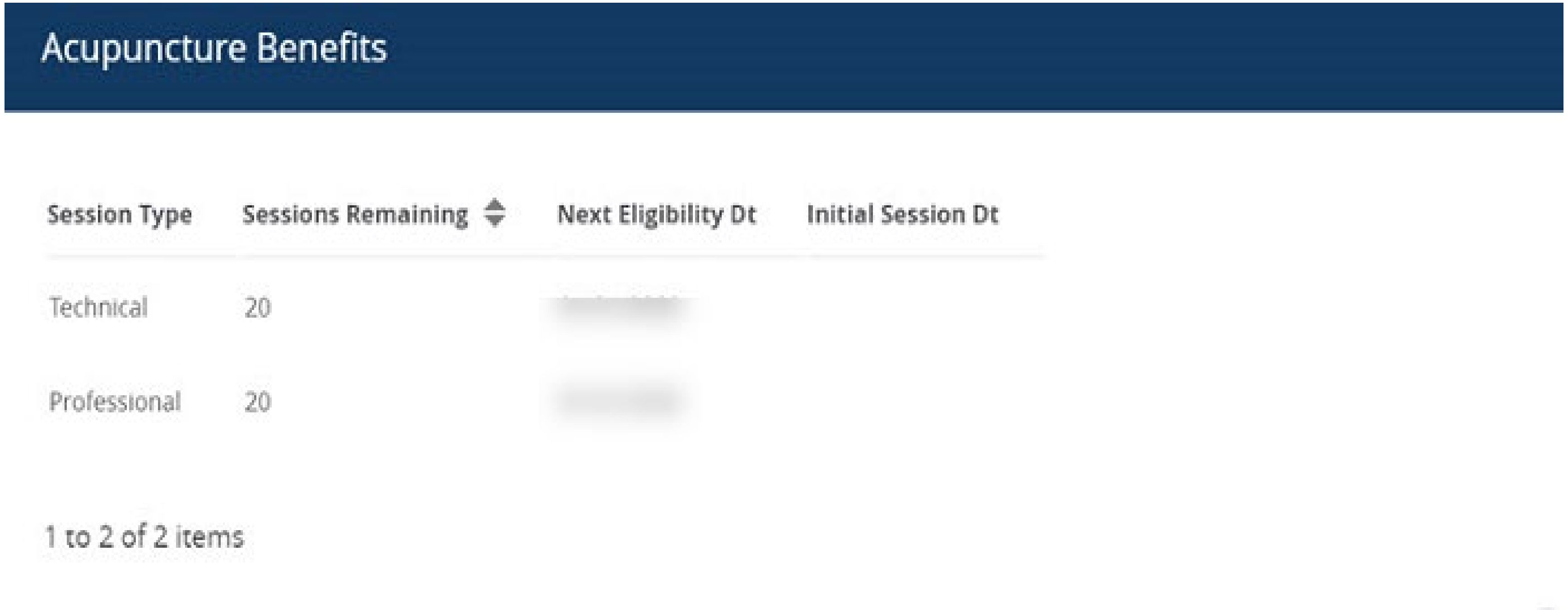
Therapy



Therapy

Year 1	Occupational Therapy Amt - Year 1	Physical Therapy Amt - Year 1
2021	$0.00	$0.00
Year 2	Occupational Therapy Amt - Year 2	Physical Therapy Amt - Year 2
2020	$0.00	$0.00
Year 3	Occupational Therapy Amt - Year 3	Physical Therapy Amt - Year 3
2019	$0.00	$0.00
Year 4	Occupational Therapy Amt - Year 4	Physical Therapy Amt - Year 4
2018	$0.00	$0.00
Year 5	Occupational Therapy Amt - Year 5	Physical Therapy Amt - Year 5
2017	$0.00	$0.00

Acupuncture Benefits

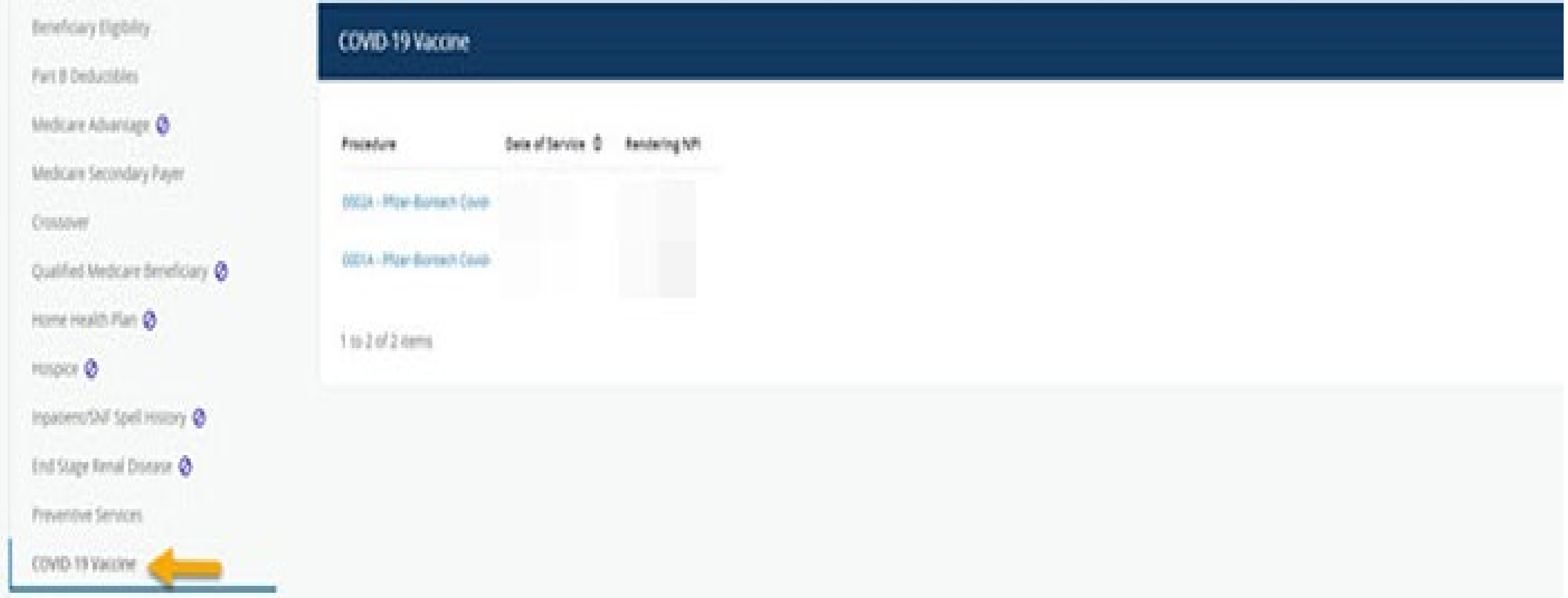


Acupuncture Benefits

Session Type	Sessions Remaining	Next Eligibility Dt	Initial Session Dt
Technical	20	[redacted]	
Professional	20	[redacted]	

1 to 2 of 2 items

COVID-19 Vaccine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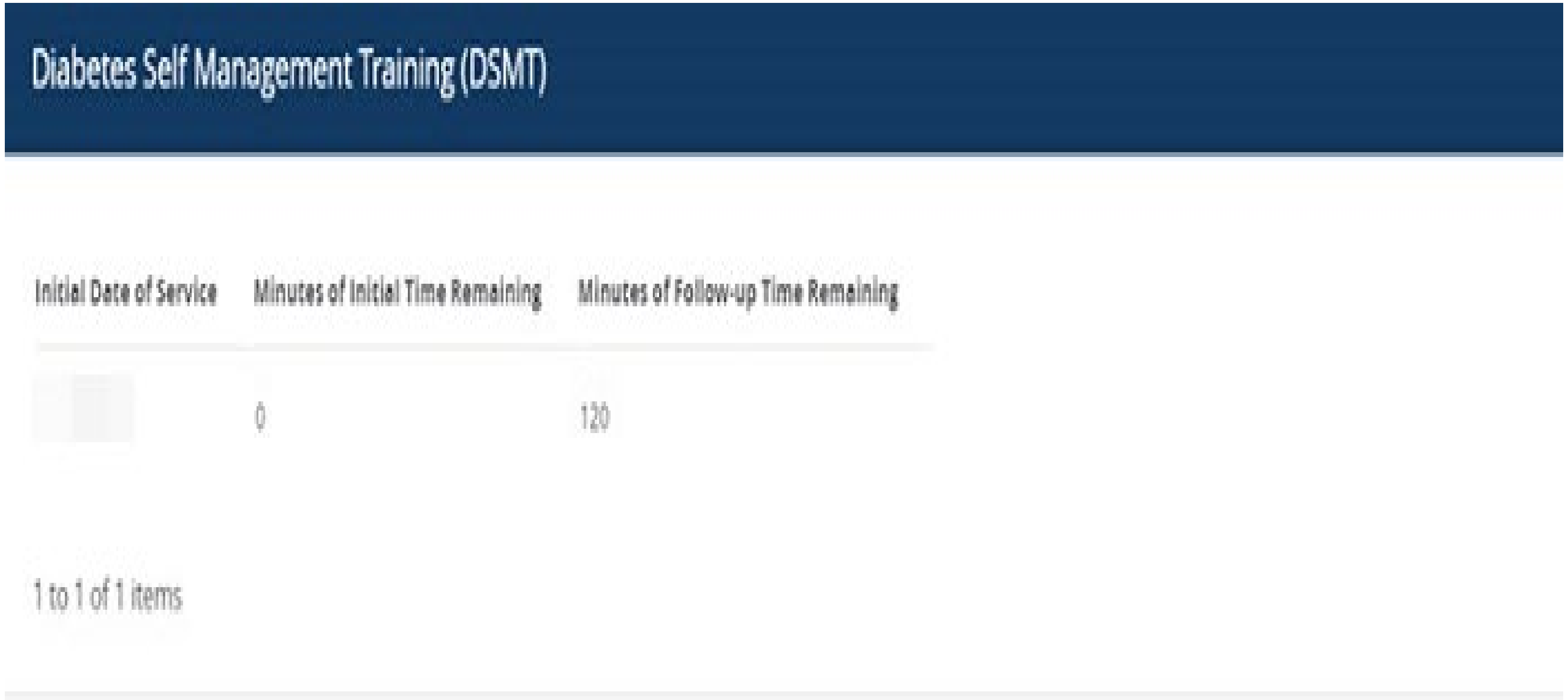
Medicare Advantage
Medicare Secondary Payer
Crossover
Qualified Medicare Beneficiary
Home Health Plan
Hospice
Inpatient/SNF Spell History
End Stage Renal Disease
Preventive Services
COVID 19 Vaccine

COVID 19 Vaccine

Procedure	Date of Service	Rendering NPI
0002A - Pfizer-Biontech Covid		
0001A - Pfizer-Biontech Covid		

1 to 2 of 2 items

Diabetes Self Management Training (DSMT)

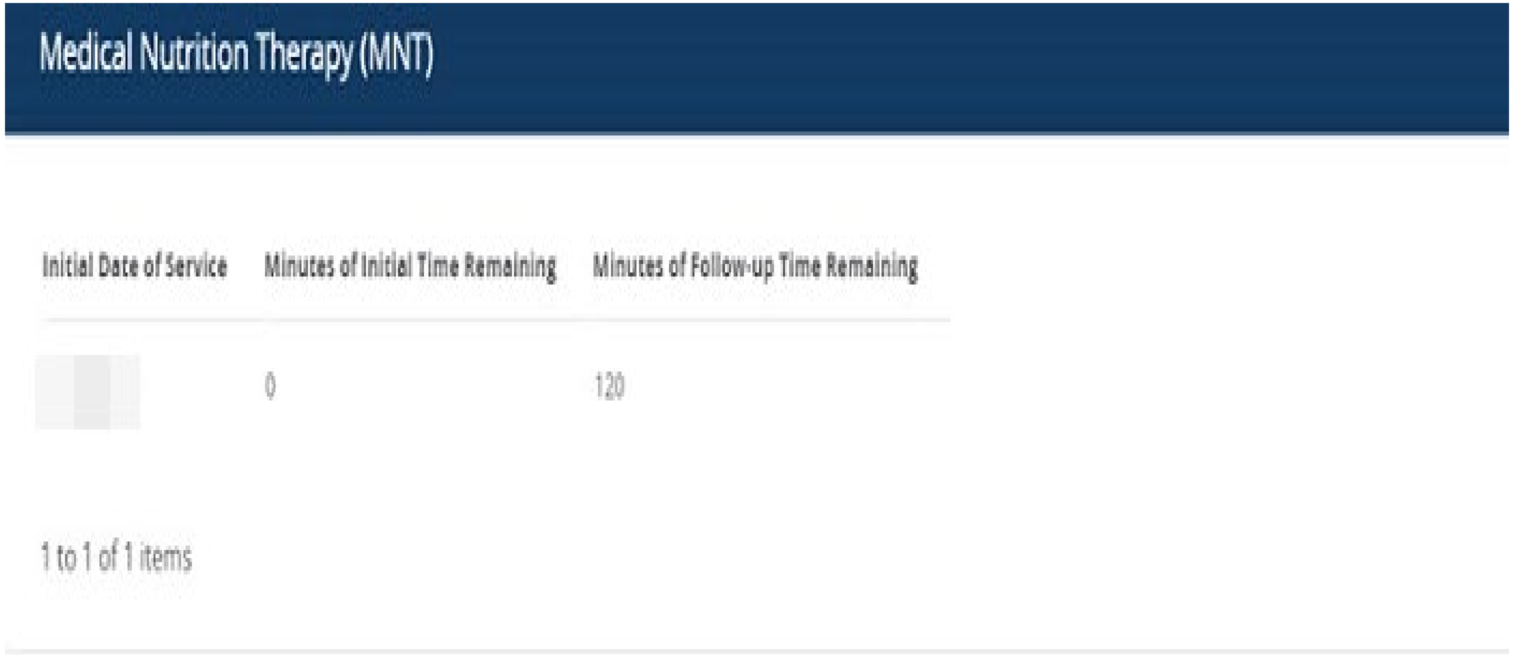


Diabetes Self Management Training (DSMT)

Initial Date of Service	Minutes of Initial Time Remaining	Minutes of Follow-up Time Remaining
[redacted]	0	120

1 to 1 of 1 items

Medical Nutrition Therapy (MNT)



Medical Nutrition Therapy (MNT)

Initial Date of Service	Minutes of Initial Time Remaining	Minutes of Follow-up Time Remaining
[redacted]	0	120

1 to 1 of 1 items

Resources

Resources

- YouTube Videos
    - Navigating the New NGSConnex
- NGSConnex User Guide

Questions?

Thank you! A follow-up email will be sent to attendees with the Medicare University Course Code.

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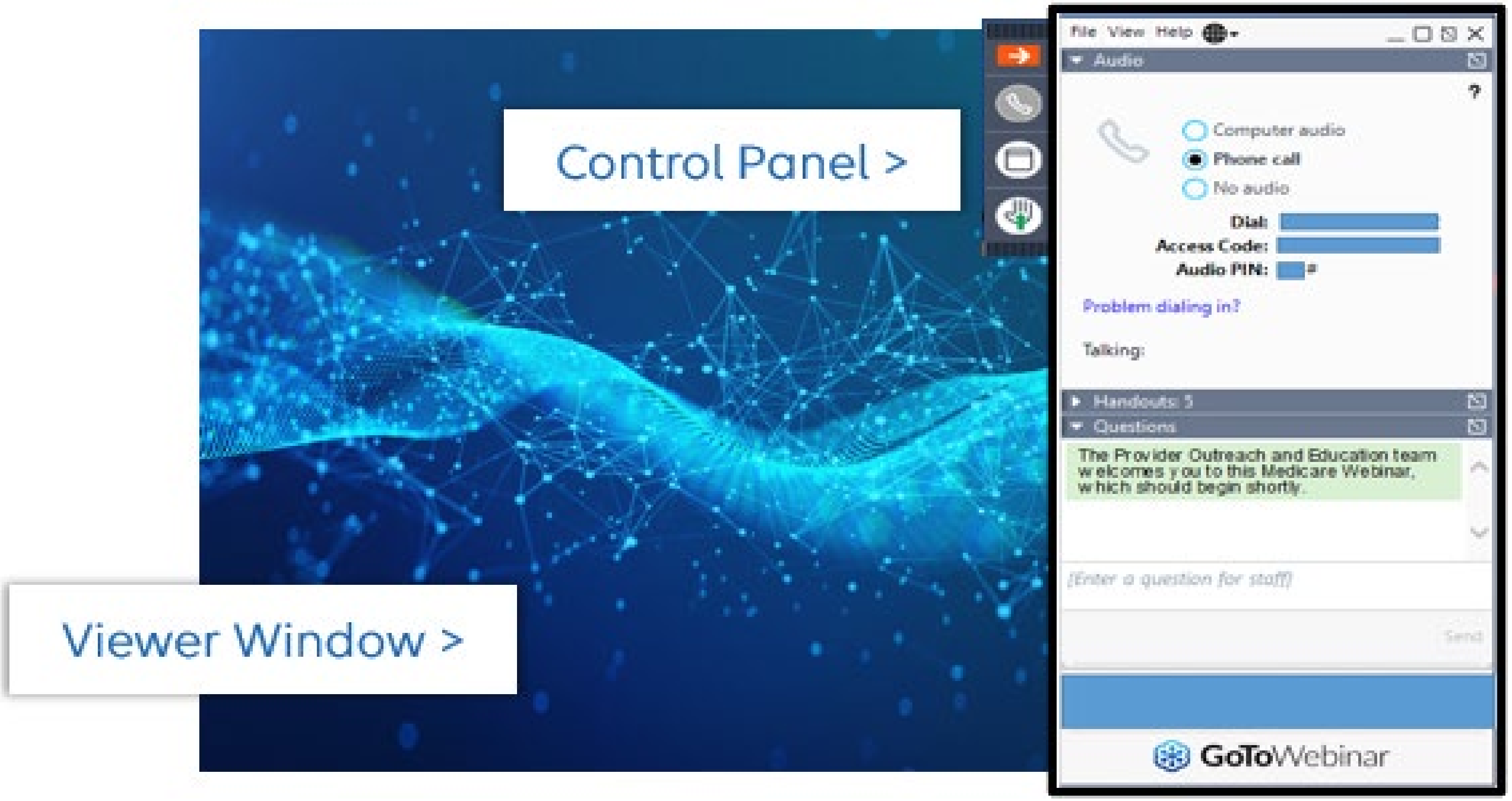

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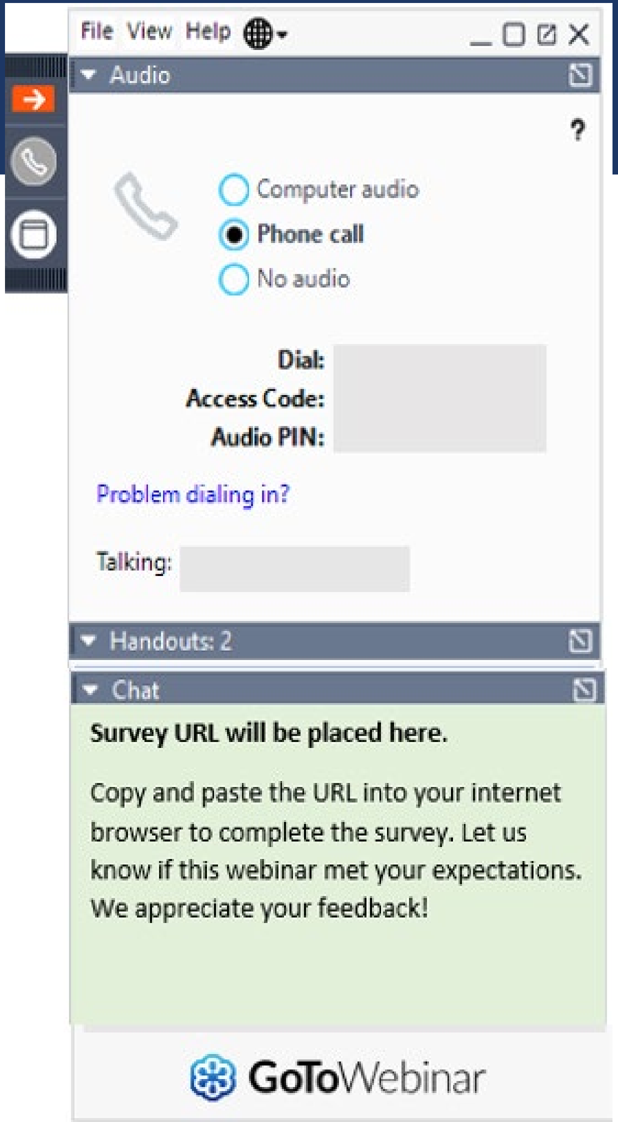
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    - ✓ Where we can improve

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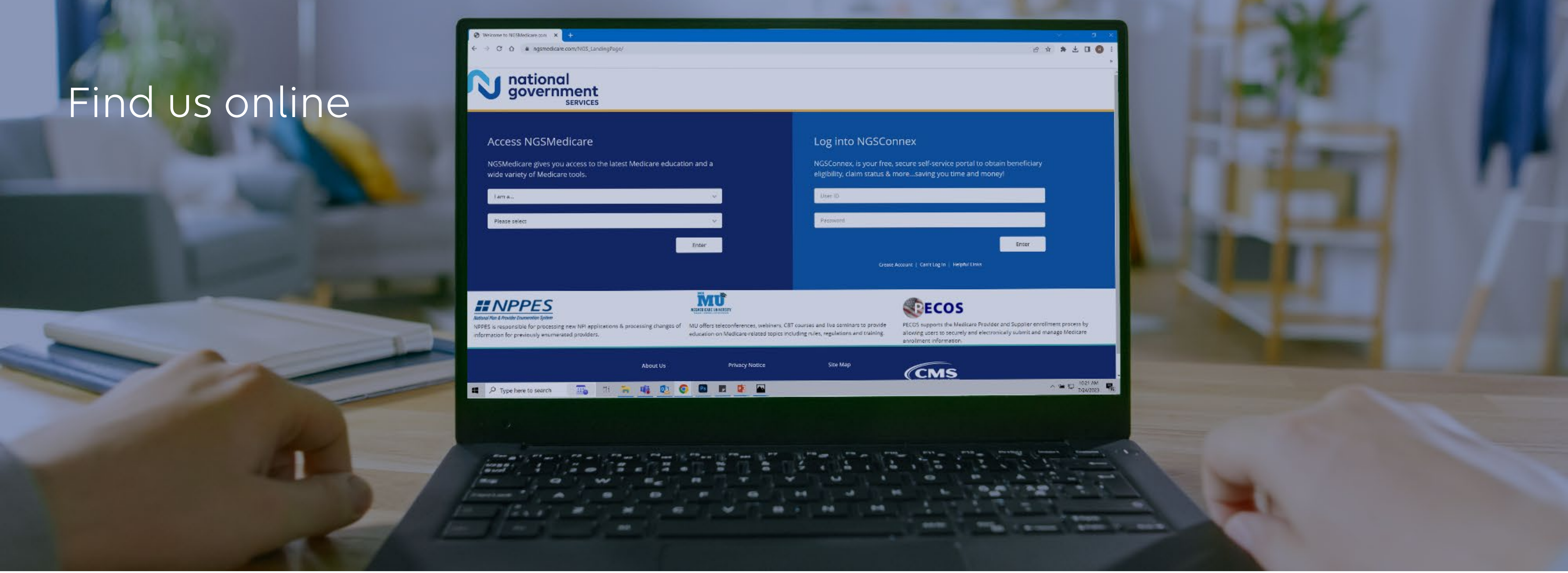

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NPPES
National Plan & Provider Enumeration System

NPPES is responsible for processing new NPI applications & processing changes of information for previously enumerated providers.

MU offers teleconferences, webinars, CBT courses and live seminars to provide education on Medicare-related topics including rules, regulations and training.

PECOS supports the Medicare Provider and Supplier enrollment process by allowing users to securely and electronically submit and manage Medicare enrollment information.

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