

Home Health Telehealth Billing

G-code Reporting

3/7/2023



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Objective

Attendees will understand the background of telehealth use in home health, and the current and upcoming billing requirements for use of telecommunications technology.



Today's Presenter: Christa Shipman

Background and Use of Telehealth Services

Claims Reporting Requirements

Reporting Examples

Q&A

Background

- Prior to 1/1/2023, telehealth visits were required to be included on patient POC, but not required to be reported on the period of care claim
 - POC must describe how telecommunications technology is tied to the patient-specific needs identified in the comprehensive assessment and how it will help achieve outlined goals

Use of Telehealth Services

- Must use two-way audio-video telecommunications technology
- Cannot substitute for a home health visit as identified and ordered in the POC
- Cannot be considered a home visit for the purposes of:
 - Patient eligibility or payment
 - Outlier unit amounts sent to the HH Pricer
 - Calculating LUPA add-on payments
 - Ensuring covered skilled visit requirements are met
 - Review of claims with unusually high numbers of covered visits
 - Total visits counts and validation of the total visits counts shown in value codes 62 and 63

Data Collection

- Use of telecommunications technology currently collected as part of the HHA's administrative costs on the Medicare cost report
- Collecting remote services via claims data allows CMS to:
 - Analyze characteristics of patients using remote services, and
 - Give a broader understanding of the social determinants that affects those who use and benefit most from remote services

Claims Reporting

- Starting 1/1/2023, HHAs may voluntarily report use of telecommunications technology
- Starting 7/1/2023, claims reporting will be required

Telehealth G-codes

- G0320: Home health services furnished using synchronous telemedicine rendered via a real-time two-way audio and video telecommunications system
 - Report each service as a separate dated line under the appropriate revenue code for each discipline providing the service
- G0321: Home health services furnished using synchronous telemedicine rendered via telephone or other real-time interactive audio-only telecommunications system
 - Report each service as a separate dated line under the appropriate revenue code for each discipline providing the service
- G0322: The collection of physiologic data digitally stored and/or transmitted by the patient to the home health agency (for example, remote patient monitoring)
 - Report remote patient monitoring that spans a number of days as a single line item showing the start date of monitoring and the total number of days of monitoring in the Units field

Claim Requirements

- Telehealth G-codes can only be reported on bill type 32X
- Must be billed with one of the following revenue codes:
 - 042x
 - 043x
 - 044x
 - 055x
 - 056x
 - 057x
- Line item billing must include appropriate revenue code, G-code, total units, total charges, and service date

Claim Reporting Examples

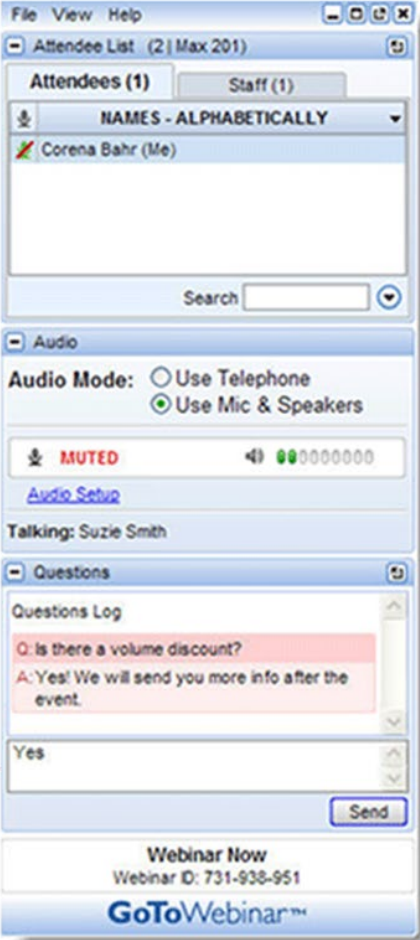
REV	HCPC	TOT UNIT	TOT CHARGE	SERV DT
0441	G0321	1	50.00	XXXXXX

REV	HCPC	TOT UNIT	TOT CHARGE	SERV DT
0561	G0320	1	50.00	XXXXXX

REV	HCPC	TOT UNIT	TOT CHARGE	SERV DT
0551	G0322	7	50.00	XXXXXX

Resources

Ask a Question Using the Question Box



The screenshot displays the GoToWebinar interface. At the top, there is a menu bar with 'File', 'View', and 'Help'. Below it, a window titled 'Attendee List (2 | Max 201)' shows a list of attendees under the 'Attendees (1)' tab, with 'Corena Bahr (Me)' listed. A search bar is located below the list. The 'Audio' section shows 'Audio Mode' with 'Use Mic & Speakers' selected, and a 'MUTED' status with a volume icon and a progress bar. Below the audio controls, it says 'Talking: Suzie Smith'. The 'Questions' section contains a 'Questions Log' with a question 'Q: Is there a volume discount?' and an answer 'A: Yes! We will send you more info after the event.' Below the log is a text input field containing 'Yes' and a 'Send' button. At the bottom, it says 'Webinar Now' and 'Webinar ID: 731-938-951' with the 'GoToWebinar™' logo.

Type questions here →

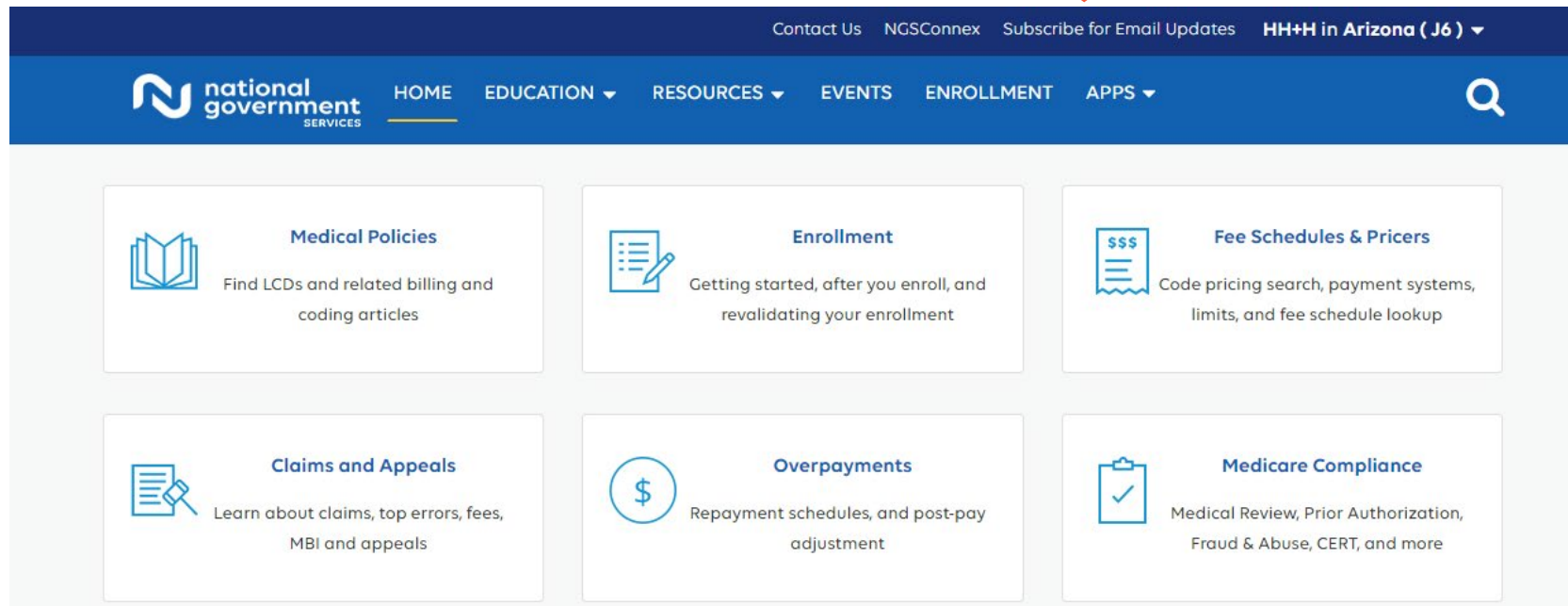
← **Then click Send**

National Government Services Web Resources

- [NGS website](#)
- Events
 - Upcoming education sessions
 - Past events material
- Education
 - Medicare Topics
 - ✓ Home Health Billing (job aids)
- Medicare University
 - HH+H CBT courses

NGS Email Updates

Subscribe to receive the latest Medicare information.

A screenshot of the National Government Services website. The top navigation bar is dark blue with white text for 'Contact Us', 'NGSConnex', 'Subscribe for Email Updates', and 'HH+H in Arizona (J6)'. Below this is a blue header with the 'national government SERVICES' logo, a search icon, and menu items for 'HOME', 'EDUCATION', 'RESOURCES', 'EVENTS', 'ENROLLMENT', and 'APPS'. The main content area features six white boxes with icons and text: 'Medical Policies' (book icon), 'Enrollment' (document with pencil icon), 'Fee Schedules & Pricers' (dollar sign icon), 'Claims and Appeals' (document with magnifying glass icon), 'Overpayments' (dollar sign in a circle icon), and 'Medicare Compliance' (clipboard with checkmark icon).

Provider Contact Center

- First option when contacting National Government Services
 - Required to log and track all incoming inquiries
- Tiered system to respond accurately to all provider inquiries
- Contact number and hours available on our website
 - Resources > Contact Us > Provider Contact Center

CMS Resources

[CMS website](#)

- CMS IOM Publication 100-02, *Medicare Benefit Policy Manual*
 - Chapter 7 (Home Health Services)
- CMS IOM Publication 100-04, *Medicare Claims Processing Manual*
 - Chapter 1, Section 70 (Claim Processing Timeliness)
 - Chapter 10, Sections 40.1 and 40.2 (Home Health Agency Billing)
- Medicare Learning Network
 - Resource Materials
 - Training
 - MLN Matters Articles
- [Home Health Agency \(HHA\) Center](#)

Questions?

Thank you! A follow-up email will be sent to attendees with the Medicare University Course Code.

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