



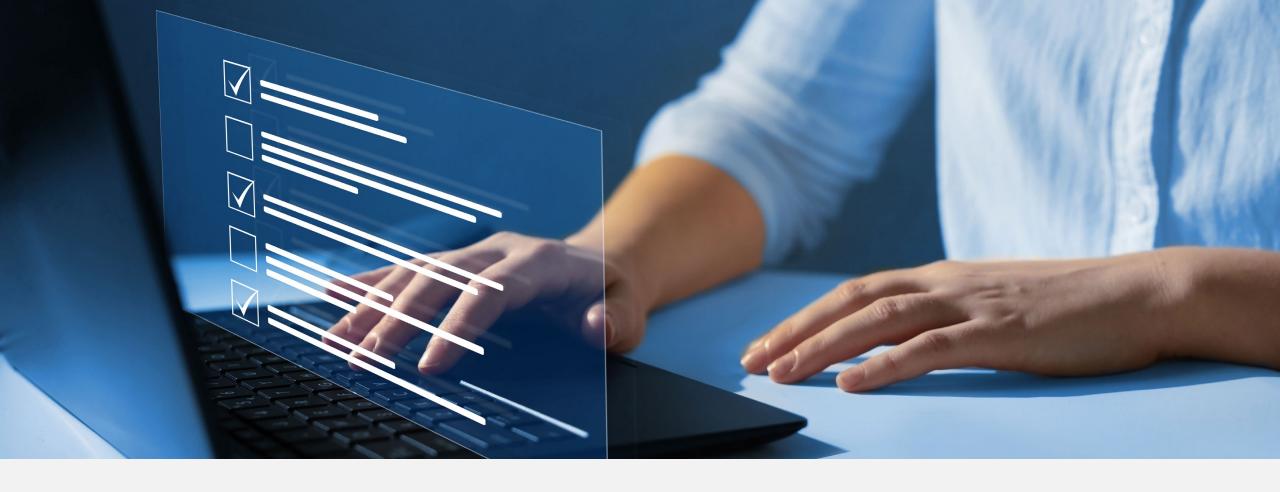
PECOS: Manage Signatures and Additional Information Requests

4/18/2024

Closed Captioning: Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.





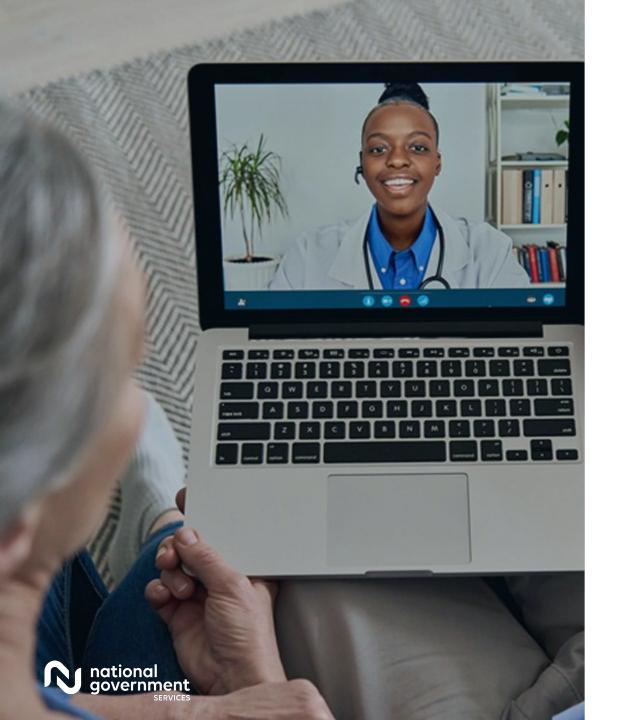


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Today's Presenters

Provider Outreach and Education Consultants

- Laura Brown CPC
- Susan Stafford PMP, COA, AMR











Agenda

- Verify and Manage Signature(s) After Submission
 - Print Certification Statements
 - Upload Certification Statements
 - E-signature Certification
- PECOS Application Status
- Request for Additional Information
 - Returned for Corrections
 - Verify and Manage Signatures after Corrections
- Resources







Verify and Managing Signature(s) After Submission

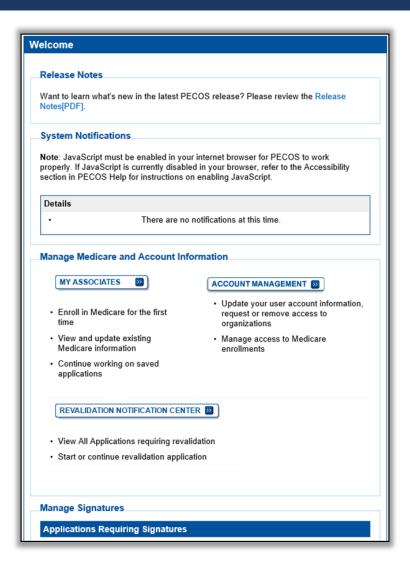
Log Into PECOS

elcome to the Medicare Provider Enrollment, Chain, a	nd Ownership System (PECOS)
	(*) Red asterisk indicates a required field.
PECOS supports the Medicare Provider and Supplier enro electronically submit and manage Medicare enrollment info	allment process by allowing registered users to securely and permation.
New to PECOS? View our videos at the bottom of this pag	je.
SYSTEM NOTIFICATIONS	
for any applications submitted on or after March 1	n 1135 of the Social Security Act to waive the application fee , 2020 in response to COVID-19. Please do not submit an ormation on provider enrollment flexibilities related to
USER LOGIN	BECOME A REGISTERED USER
Please use your I&A (Identity & Access Management System) user ID and password to log in. * User ID	You may register for a user account if you are: an Individual Practitioner, Authorized or Delegated Official for a Provider or Supplier Organization, or an individual who works on behalf of Providers or Suppliers.
	Register for a user account
* Password	Questions? Learn more about registering for an account
LOG IN D	Note: If you are a Medical Provider or Supplier, you must register for an NPI 🔄 before enrolling with Medicare.
	Helpful Links
Forgot Password?	Application Status 🚅 - Self Service Kiosk to view the status of an application submitted within the last 90 days.
Manage/Update User Profile	Important Note: CMS is using its authority under Section 1135 of the Social Security Act to waive the application fee
Who Should I Call? [PDF, 155KB] CMS Provider Enrollment Assistance Guide	for any applications submitted on or after March 1, 2020 in response to COVID-19. Please do not submit an application fee with your application. For more information on provider enrollment flexibilities related to COVID-19, please visit the CMS website [PDF].
	Pay Application Fee 🗗 - Pay your application fee online.
	View the list of Providers and Suppliers [PDF, 94KB] who are required to pay an application fee.





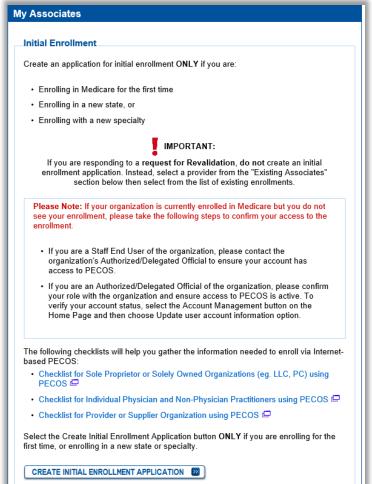
Select My Associates

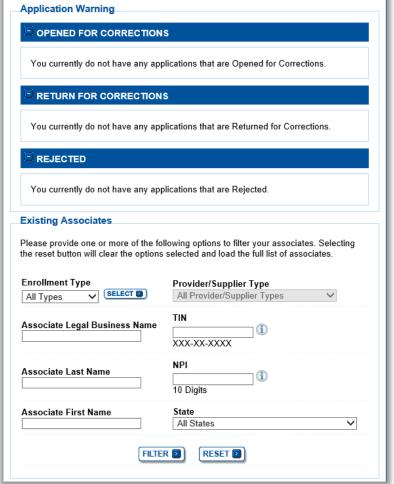






My Associates Filter



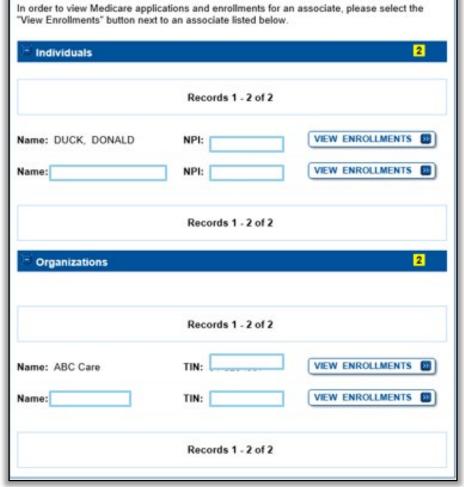






My Associates

Select "View Enrollments"







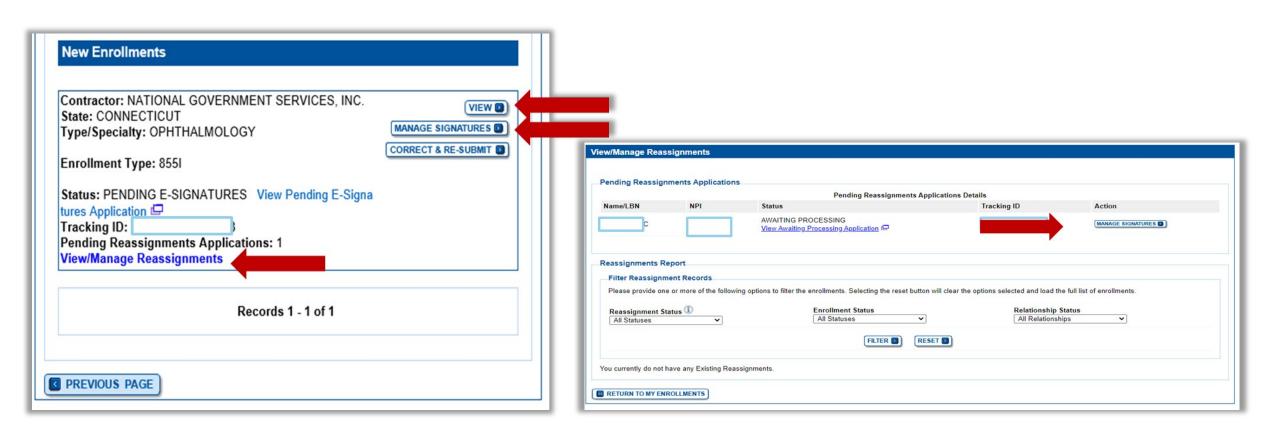
Verify All Signatures – Existing Enrollment



		Pending Reassig	nments Applications	Details		
ame/LBN	NPI	Status		Tracking ID	Action	
		PENDING E-SIGNATURES View Pending E-Signatures Application			MANAGE SIGNATURE CORRECT & RE-SUB	
assignments f Filter Reassign						
Please provide of Reassignment S		ing options to filter the enrollments. Selecting the Enrollment Status All Statuses	reset button will clear	the options selected and load the Relationship All Relationsh	Status	
Reassignment 5	Status ①	Enrollment Status		Relationship	Status	

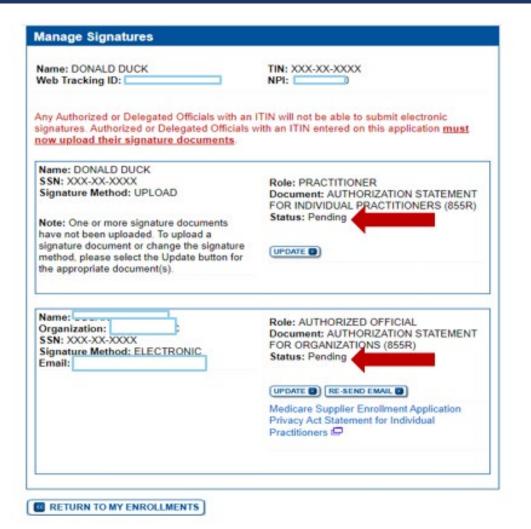


Verify All Signatures – New Enrollment





Signature Status

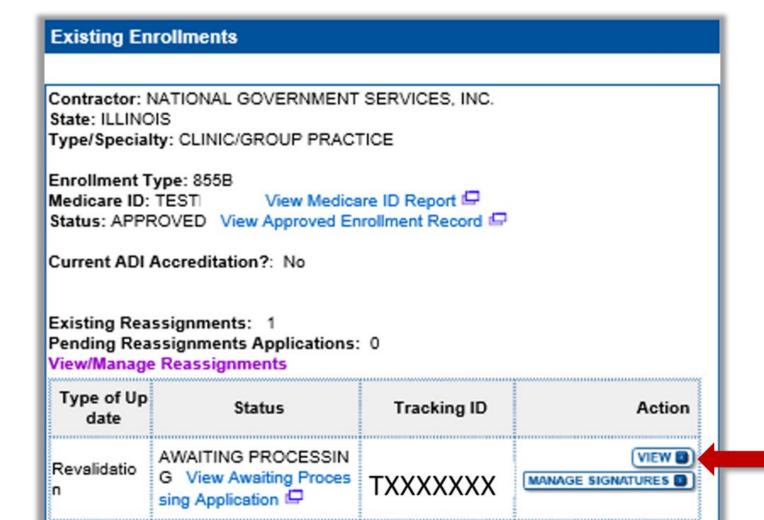






Print Certification Statements

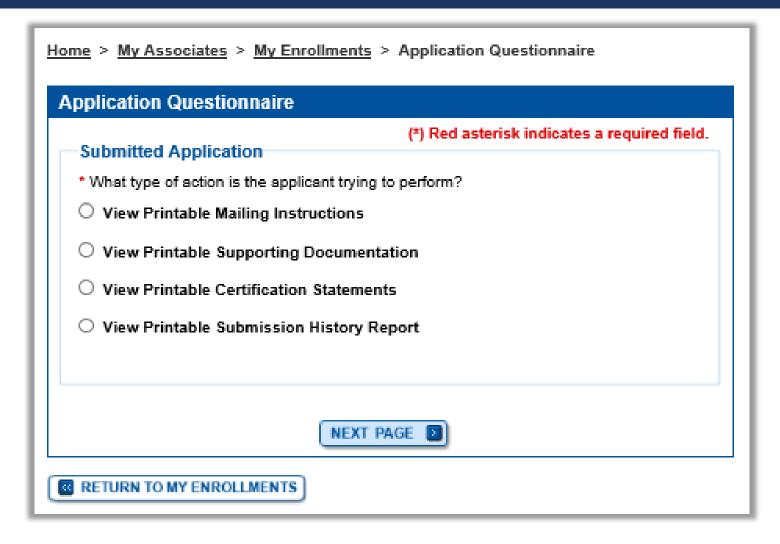
Enrollment Record







View Certification Statements







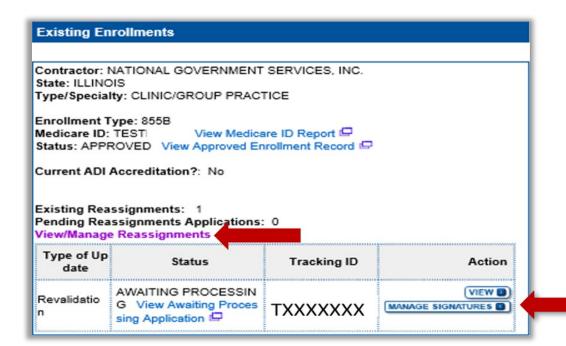
Print Certification Statements

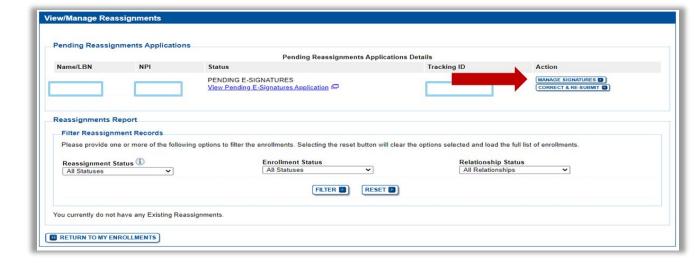




Upload Certification Statements

Manage Signatures







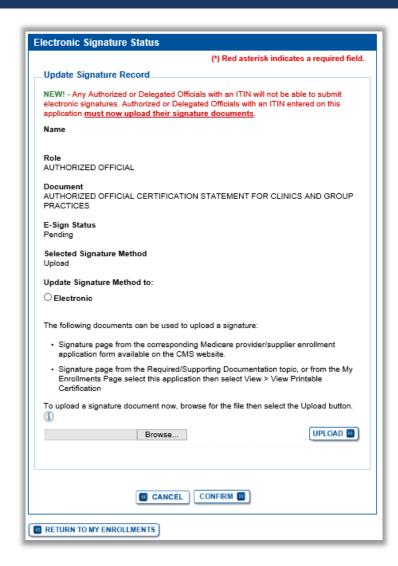
Update

Manage Signatures	
Name: DONALD DUCK Web Tracking ID:	TIN: XXX-XX-XXXXX NPI
Any Authorized or Delegated Officials with an I signatures. Authorized or Delegated Officials wow upload their signature documents.	
Name: DONALD DUCK SSN: XXX-XXXX Signature Method: UPLOAD	Role: PRACTITIONER Document: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R)
Note: One or more signature documents have not been uploaded. To upload a signature document or change the signature method, please select the Update button for the appropriate document(s).	Status: Pending UPDATE UPDATE
Name: Organization: SSN: XXX-XXXX Signature Method: ELECTRONIC Email:	Role: AUTHORIZED OFFICIAL Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R) Status: Pending
	Medicare Supplier Enrollment Application Privacy Act Statement for Individual Practitioners
RETURN TO MY ENROLLMENTS	





Upload Certification Statement







Verify Signature Status

Name: DONALD DUCK Web Tracking ID:	TIN: XXX-XX-XXXX NPI:
Any Authorized or Delegated Officials with an signatures. Authorized or Delegated Officials now upload their signature documents.	ITIN will not be able to submit electronic with an ITIN entered on this application must
Name: DONALD DUCK SSN: XXX-XX-XXXX Signature Method: UPLOAD File Name: Certification statement.pdf Date Uploaded: 02/26/2021	Role: PRACTITIONER Document: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R) Status: Complete Date: 02/26/2021
Name: Organization: SSN: XXX-XX-XXXX Signature Method: ELECTRONIC Email:	Role: AUTHORIZED OFFICIAL Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R) Status: Pending
	Medicare Supplier Enrollment Application Privacy Act Statement for Individual Practitioners





E-Signature Certification

E-Signature Status

I not be able to submit electronic TIN entered on this application must : PRACTITIONER IMENT: AUTHORIZATION STATEMENT INDIVIDUAL PRACTITIONERS (855R) Is: Complete : 02/26/2021
ment: AUTHORIZATION STATEMENT INDIVIDUAL PRACTITIONERS (855R is: Complete
: AUTHORIZED OFFICIAL Iment: AUTHORIZATION STATEMENT ORGANIZATIONS (855R) Is: Pending
Care Supplier Enrollment Application cy Act Statement for Individual





Resend E-Signature Email Confirmation





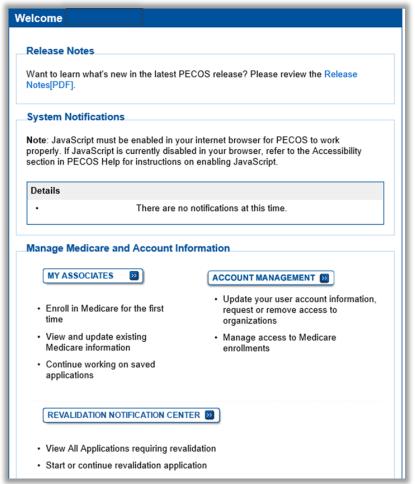


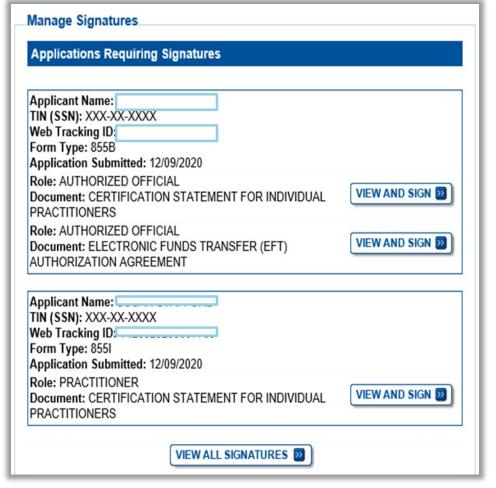
E-Signature Email

From: customerservice-donotreply@cms.hhs.gov <customerservice-donotreply@cms.hhs.gov></customerservice-donotreply@cms.hhs.gov>	
Sent: Monday, September 13, 2021 3:39 PM	
To:	
Subject: PECOS Electronic Signature Request	
A Medicare application for authorized signer for this application for which CMS allows you to provide an electronic signature using the instructions below. Please disregard this email if you have all signature. Enrollment Application Information: Provider/Supplier Name: Provider/Supplier Specialty Type: CLINIC/GROUP PRACTICE State: IL	ave been identified as an Iready submitted a
Form Type: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R) Practice Location Y, SPRINGFIELD, IL 627021507 NPI: Web Tracking ID Signatory Name: Signatory Role: PRACTITIONER Topic/s Changed: Reassignment The email will provide 2 options for e-signing the application: 1. Log into Internet-based PECOS using your existing PECOS ID and password 2. 2. E-sign via the PECOS e-signature website if you do have an existing PECOS ID and password	n't
Instructions: You may provide an electronic signature using your PECOS user ID at (https://pecos.cms.hhs.gov ;!!IZ3lH8c!nJWZzGuzwfvG QUbqrdGdM fiT0hi7FMWT9G5n6nBBooJyaUmsVvley1ND9jSg\$) OR through the PECOS E-Signature website (https://pecos.cms.cmsval/pecos/eSignLogin.do ;!!IZ3lH8c!nJWZzGuzwfvG QUbqrdGdMdDc2-fiT0hi7FMWT9G5n6nBBooJyaUmsVvlewFk identifying information, e-mail address, and unique PIN XXXXXXXX is Continue to the 'Pending Signatures' section and locate the respective enrollment application to E-Signature.	KprDXQ\$), using your
Please note the PIN is valid for 14 days from the time the submitter completed the application. If 14 days or more have elapsed, you can access the PECOS E-Signature will plin or contact the submitter identified above.	ebsite to request a new



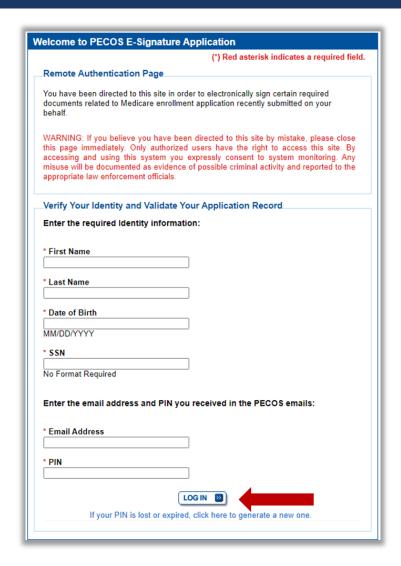
Login to PECOS







Copy PIN and Select Link





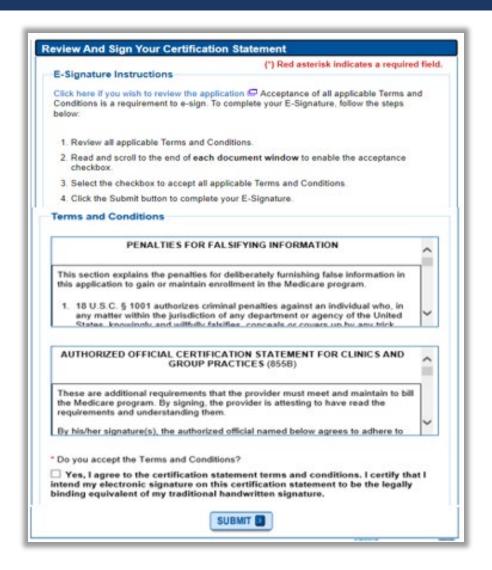


Application Requiring Signature

Applications Requiring Signatures	
Applicant Name:	
TIN (EIN):	
Web Tracking ID:	
Form Type: 855B	
Application Submitted: 03/23/2021	
Role: AUTHORIZED OFFICIAL	VIEW AND SIGN 2



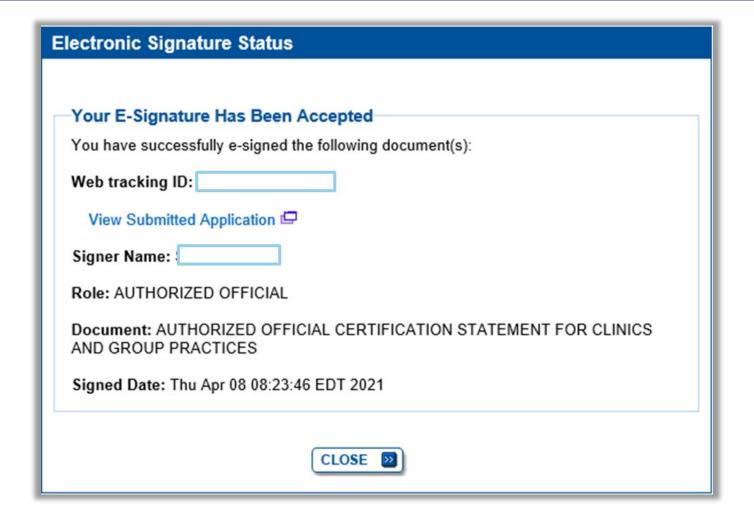
E-Signature Attestation







E-Signature Completion







PECOS Application Status

PECOS Application Status









PECOS Self-Service Application

PECOS Self Service Application

Search and View PECOS Application Status

Providers/Suppliers may run simple search queries to retrieve and view the status of their PECOS application. For example, users may search for the application status by the NPI or Legal Business Name. There is no charge to use this functionality.

Search & View PECOS application status for an:

Individual

View the enrollment application status of an individual provider in an organization or private practice setting.

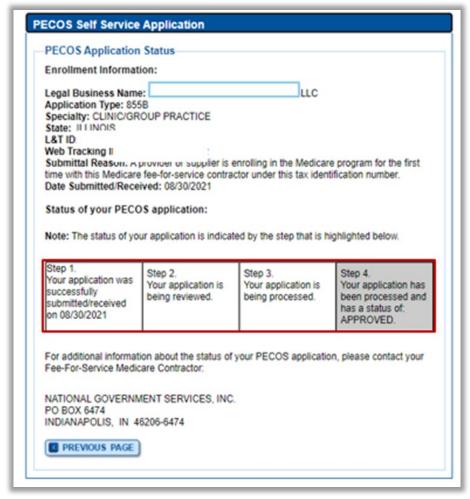
Organization

View the enrollment application status of an organization.



PECOS Application Status Steps

- Step 1
 - Received
- Step 2
 - Being Reviewed
 - Returned for Corrections
- Step 3
 - Entering Information In PECOS
- Step 4
 - Processed in PECOS and being transferred to claims system
 - Note: Wait for approval letter before you submit claims





Request for Additional Information

Email Request

- Email to Contact Person
 - customerservice-donotreply@cms.hhs.gov
- Information on Email
 - Tracking number, NPI, legal name, state and MAC
 - Instructions for request
 - ✓ States additional information needed
 - ✓ Directions on "How to Correct & Resubmit" in the PECOS system
 - Processor contact and phone number



Respond to Request

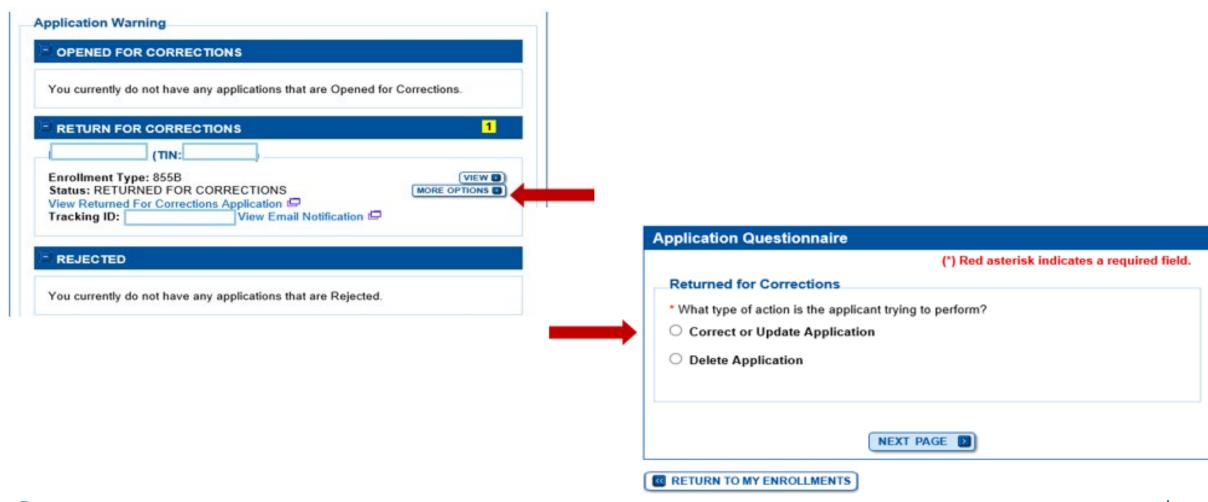
- Sign into PECOS
 - Select "Return for Corrections" or "Correct & Resubmit" button
 - Update Topics where needed
 - ✓ Upload missing supporting documents in PDF or TIFF format
 - Resubmit application to return for review to MAC
 - Verify all signatures are complete
 - ✓ Even if no signatures were required when resubmitting





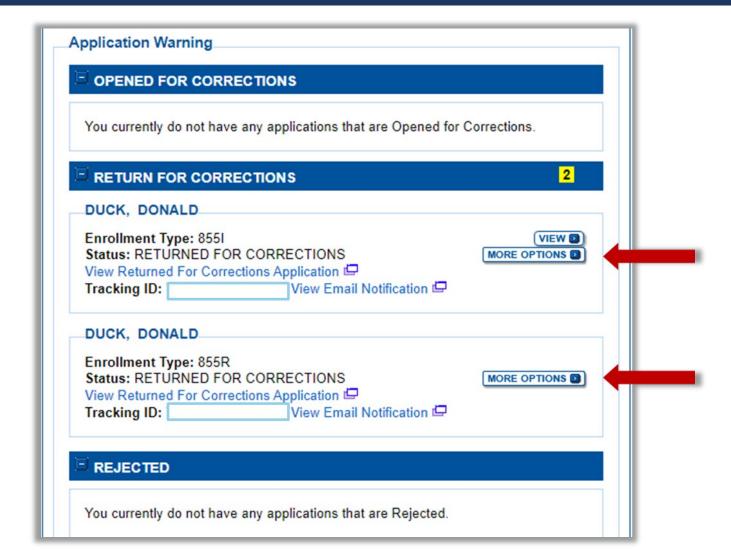
Return for Corrections

My Associates – Return for Corrections





My Associates – Multiple Return for Corrections







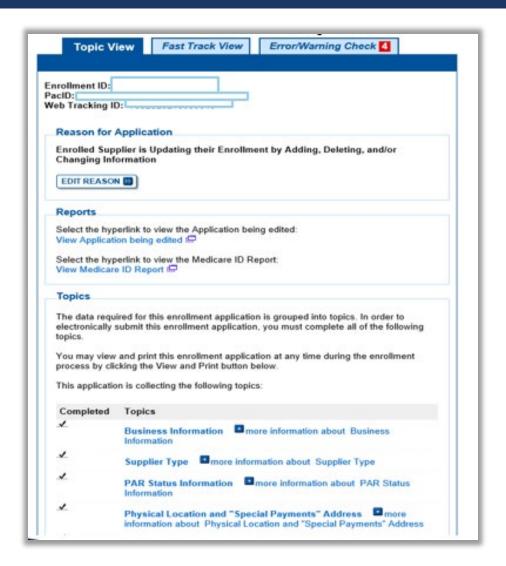
Correct and Resubmit



NPI	Status RETURNED FOR CORRECTIONS View Returned For Corrections Application	Tracking ID	Action CORRECT & RE-SUBMIT
			DELETE (2)
nt Records or more of the follo		Property No. 2012	t of enrollments.
			▼ 1
0	oort ont Records or more of the follo	or more of the following options to filter the enrollments. Selecting the reset button will tus Enrollment Status	or more of the following options to filter the enrollments. Selecting the reset button will clear the options selected and load the full listus Enrollment Status Relationship Status Relations



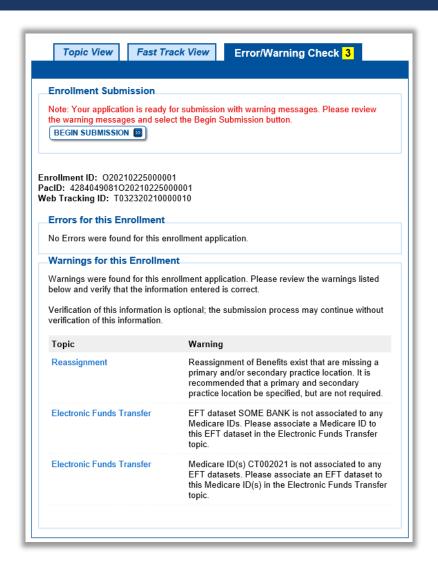
Make Corrections or Upload Document(s)







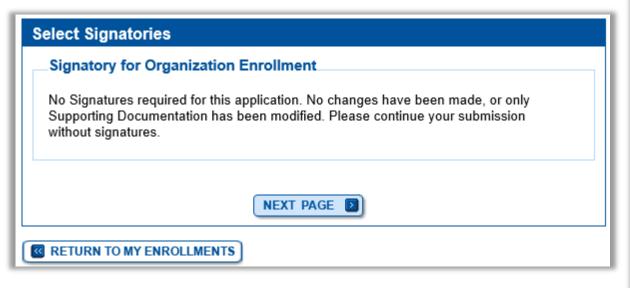
Error/Warning Check Tab







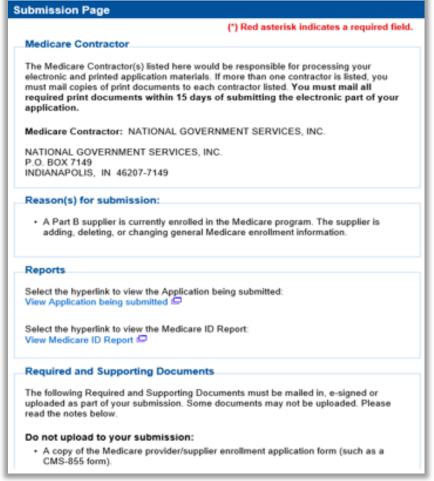
Select Signatories







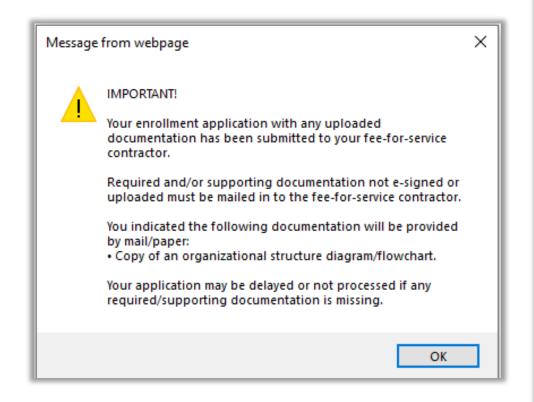
Complete Submission

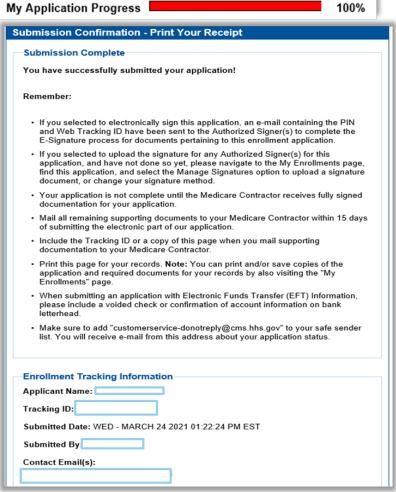






Submission Confirmation

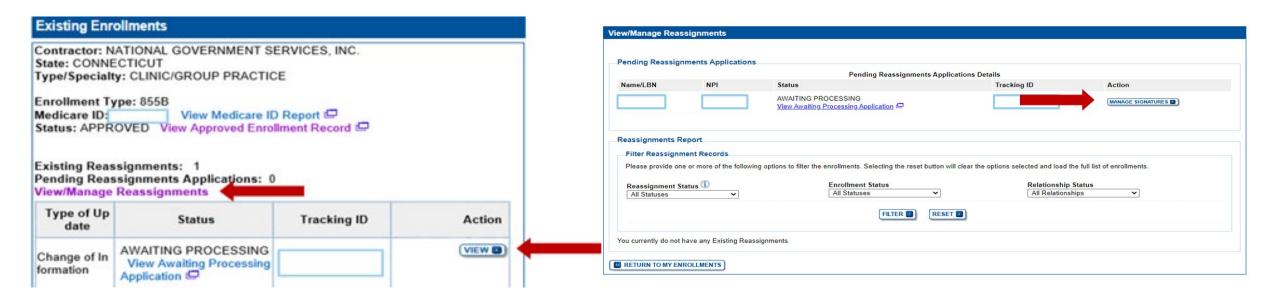






Verify and Manage Signatures after Corrections

Verify Signature Completed





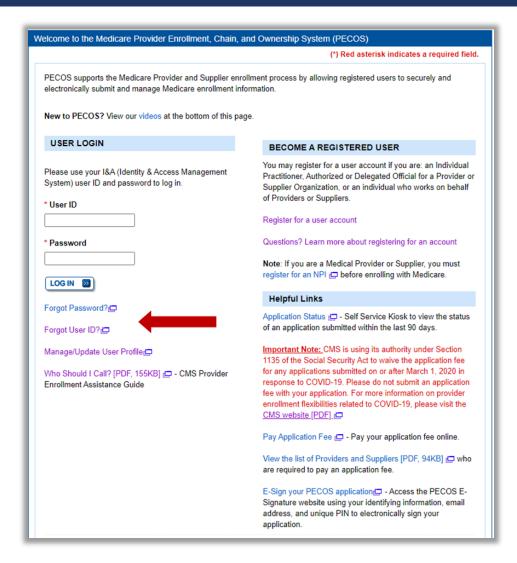
Resources

Internet-Based PECOS Tutorials

Enrollment Tutorials Initial Enrollment: Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider 🗗 or Organization/Supplier 📮 · Change of Information: Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider 📮 or Organization/Supplier 📮 Revalidation: Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider or Organization/Supplier Deactivated: Example of how to deactivate an existing enrollment record. Individual Provider Reactivation: Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier Adding a Practice Location (DMEPOS Only): Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS. DME Supplier



Online Account Self-Service Feature





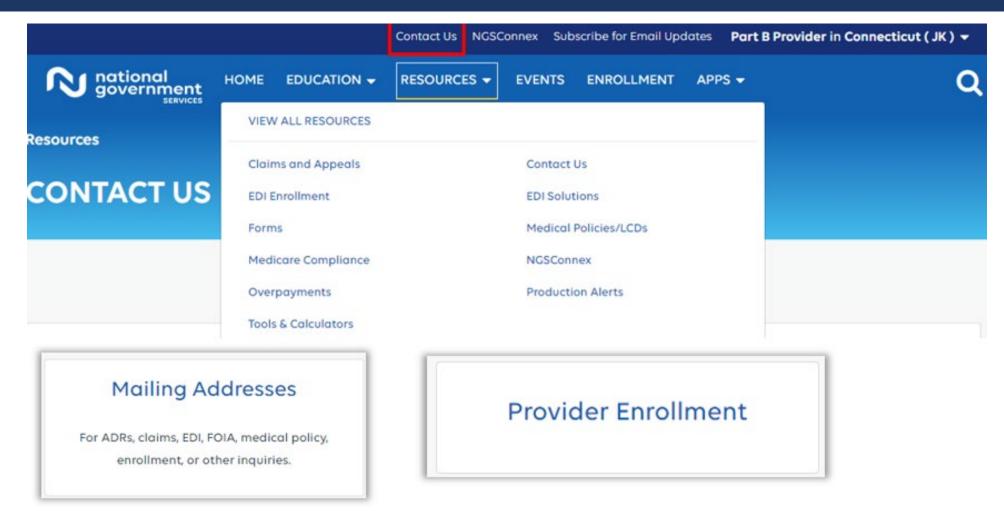




Contact Information

For Assistance With	Contact	Contact Information
 Changing an NPPES password Establishing a new user ID and password for NPPES Questions related to the NPI and/or application 	NPI Enumerator	Phone: 800-465-3203 TTY: 800-692-2326 Email: customerservice@npienumerator.com
 Errors encountered while accessing or entering information in PECOS Forgotten PECOS user IDs and passwords 	EUS Help Desk	Phone: 866-484-8049 TTY: 866-523-4759 Email: EUSSupport@cgi.com Live Chat: https://eus.custhelp.com/

NGS Website











Text NEWS to 37702; Text GAMES to 37702



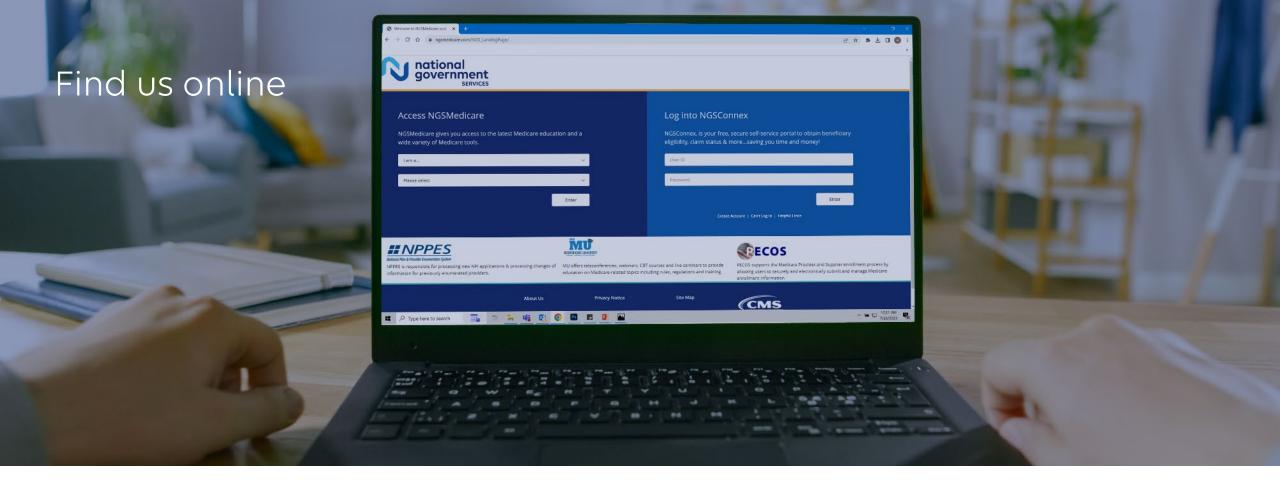
www.MedicareUniversity.com

Self-paced online learning











www.NGSMedicare.com

Online resources, event calendar, LCD/NCD, and tools



IVR System

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



NGSConnex

Web portal for claim information



Sign up for Email Updates

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Questions?

Thank you! A follow-up email will be sent to attendees with the Medicare University Course Code.