



# PECOS: Manage Signatures and Additional Information Requests

7/17/2025

**Closed Captioning**: Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.





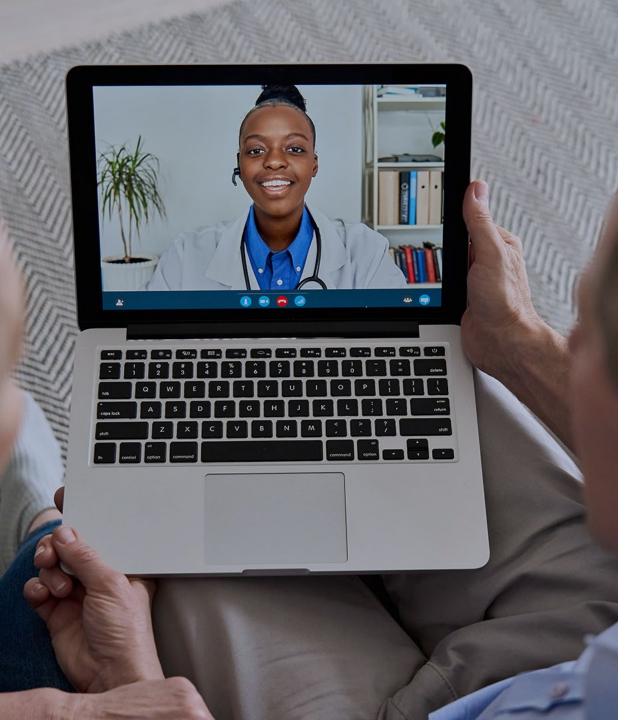


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## Today's Presenters



- Provider Outreach and Education Consultants
  - Susan Stafford PMP, COA, AMR
  - Laura Brown, CPC







## Agenda

- <u>Verify and Manage Signature(s)</u> <u>After Submission</u>
  - <u>Print Certification Statements</u>
  - <u>Upload Certification Statements</u>
  - E-signature Certification
- <u>PECOS Application Status</u>
- <u>Request for Additional</u> <u>Information</u>
  - <u>Returned for Corrections</u>
  - <u>Verify and Manage Signatures</u>
     <u>after Corrections</u>
- <u>Resources</u>





# Verify and Managing Signature(s) After Submission

# Log Into PECOS

#### Welcome to the Medicare Provider Enrollment, Chain, and Ownership System (PECOS)

#### (\*) Red asterisk indicates a required field.

PECOS supports the Medicare Provider and Supplier enrollment process by allowing registered users to securely and electronically submit and manage Medicare enrollment information.

New to PECOS? View our videos at the bottom of this page.

#### SYSTEM NOTIFICATIONS

 [NOTICE] CMS is using its authority under Section 1135 of the Social Security Act to waive the application fee for any applications submitted on or after March 1, 2020 in response to COVID-19. Please do not submit an application fee with your application. For more information on provider enrollment flexibilities related to COVID-19, please visit the CMS website<sup>[]</sup>.

#### USER LOGIN

#### BECOME A REGISTERED USER

Please use your I&A (Identity & Access Management System) user ID and password to log in.



\* Password



LOG IN 🗾

Forgot Password?

Forgot User ID?

Manage/Update User Profile

Who Should I Call? [PDF, 155KB] C - CMS Provider Enrollment Assistance Guide You may register for a user account if you are: an Individual Practitioner, Authorized or Delegated Official for a Provider or Supplier Organization, or an individual who works on behalf of Providers or Suppliers.

Register for a user account

Questions? Learn more about registering for an account

Note: If you are a Medical Provider or Supplier, you must register for an NPI 
perform before enrolling with Medicare.

#### Helpful Links

Application Status - Self Service Kiosk to view the status of an application submitted within the last 90 days.

Important Note: CMS is using its authority under Section 1135 of the Social Security Act to waive the application fee for any applications submitted on or after March 1, 2020 in response to COVID-19. Please do not submit an application fee with your application. For more information on provider enrollment flexibilities related to COVID-19, please visit the CMS website [PDF].

Pay Application Fee 🖾 - Pay your application fee online.

View the list of Providers and Suppliers [PDF, 94KB] 
who are required to pay an application fee.





# Select My Associates

Velcome	
Release Notes	
Want to learn what's new in the latest PECC Notes[PDF].	DS release? Please review the Release
System Notifications	
Note: JavaScript must be enabled in your in properly. If JavaScript is currently disabled i section in PECOS Help for instructions on e	n your browser, refer to the Accessibility
Details	
There are no no	tifications at this time.
Manage Medicare and Account Inform	nation
MY ASSOCIATES 2	ACCOUNT MANAGEMENT  O
time <ul> <li>View and update existing Medicare information</li> </ul>	organizations <ul> <li>Manage access to Medicare <ul> <li>enrollments</li> </ul> </li> </ul>
<ul> <li>Continue working on saved applications</li> </ul>	
REVALIDATION NOTIFICATION CENTER	
View All Applications requiring revalida	tion
Start or continue revalidation applicatio	n
Manage Signatures	
Applications Requiring Signatures	





# My Associates Filter

#### My Associates

#### Initial Enrollment

Create an application for initial enrollment ONLY if you are:

- · Enrolling in Medicare for the first time
- Enrolling in a new state, or
- · Enrolling with a new specialty

#### IMPORTANT:

If you are responding to a request for Revalidation, do not create an initial enrollment application. Instead, select a provider from the "Existing Associates" section below then select from the list of existing enrollments.

Please Note: If your organization is currently enrolled in Medicare but you do not see your enrollment, please take the following steps to confirm your access to the enrollment.

- If you are a Staff End User of the organization, please contact the organization's Authorized/Delegated Official to ensure your account has access to PECOS.
- If you are an Authorized/Delegated Official of the organization, please confirm your role with the organization and ensure access to PECOS is active. To verify your account status, select the Account Management button on the Home Page and then choose Update user account information option.

The following checklists will help you gather the information needed to enroll via Internetbased PECOS:

- Checklist for Sole Proprietor or Solely Owned Organizations (eg. LLC, PC) using PECOS 
   P
- Checklist for Individual Physician and Non-Physician Practitioners using PECOS 🖾
- Checklist for Provider or Supplier Organization using PECOS II

Select the Create Initial Enrollment Application button ONLY if you are enrolling for the first time, or enrolling in a new state or specialty.

CREATE INITIAL ENROLLMENT APPLICATION

### national government

#### Application Warning

#### **OPENED FOR CORRECTIONS**

You currently do not have any applications that are Opened for Corrections.

#### RETURN FOR CORRECTIONS

You currently do not have any applications that are Returned for Corrections.

#### REJECTED

You currently do not have any applications that are Rejected.

#### Existing Associates

Please provide one or more of the following options to filter your associates. Selecting the reset button will clear the options selected and load the full list of associates.

Enrollment Type

All Types

 e
 Provider/Supplier Type

 SELECT (a)
 All Provider/Supplier Types

XXX-XX-XXXX

RESET D

**(i)** 

**(i)** 

TIN

NPI

 $\sim$ 

 $\sim$ 

Associate Legal Business Name

Associate Last Name 10 Digits

\_

FILTER **D** 

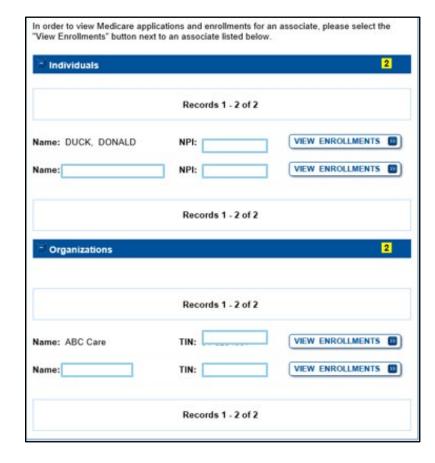
Associate First Name State
All States



9

# My Associates

• Select "View Enrollments"







## Verify All Signatures – Existing Enrollment

Existing En	rollments							
State: CONNE	IATIONAL GOVERNMENT SE ECTICUT ty: CLINIC/GROUP PRACTIC							
Enrollment Ty Medicare ID:		Report						
Status: APPR	OVED View Approved Enrol	Iment Record 🖾						
	ssignments: 1 ssignments Applications: 0							
View/Manage	Reassignments							
Type of Up date	Status	Tracking ID	Action					
Change of In	AWAITING PROCESSING							
formation	View Awaiting Processing Application			View/Manage Reas	ssignments			
				Pending Reassign	nments Applications	Pending Reassignments App	liestisse Detaile	
				Name/LBN	NPI	Status	Tracking ID	Action
						PENDING E-SIGNATURES View Pending E-Signatures Application	,,	MANAGE SIGNATU
				Reassignments R				
				Filter Reassignr Please provide on		g options to filter the enrollments. Selecting the reset button	will clear the options selected and load the fu	Ill list of enrollments.
				Reassignment S All Statuses	itatus 🛈 🗸	Enrollment Status All Statuses	Relationship State All Relationships	
						FILTER D RESI		
				You currently do not	have any Existing Reass	lgnments.		
					ROLLMENTS			





# Verify All Signatures – New Enrollment

Contractor: NATIONAL GOVERNMENT SERVICES, INC. State: CONNECTICUT	VIEW 🕑	
Type/Specialty: OPHTHALMOLOGY	MANAGE SIGNATURES	
Enrollment Type: 8551	CORRECT & RE-SUBMIT	
Status: PENDING E-SIGNATURES View Pending E-Signa tures Application Tracking ID: Pending Reassignments Applications: 1 View/Manage Reassignments		
Records 1 - 1 of 1		

			lications Details	
ame/LBN	NPI	Status	Tracking ID	Action
c		AWAITING PROCESSING View Awaiting Processing Application		MANAGE SIGNATURES
assignments R Filter Reassignm Please provide on Reassignment St All Statuses	e or more of the followi	ng options to filter the enrollments. Selecting the reset button Enrollment Status All Statuses	will clear the options selected and load the Relationship	Status
		FILTER D (RES		





# Signature Status

TIN: XXX-XX-XXXXX
NPI:
an ITIN will not be able to submit electronic Is with an ITIN entered on this application must
Role: PRACTITIONER Document: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R)
Status: Pending
Role: AUTHORIZED OFFICIAL Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R) Status: Pending
UPDATE () RE-SEND EMAIL ()
Medicare Supplier Enrollment Application Privacy Act Statement for Individual





# **Print Certification Statements**

# **Enrollment Record**

### **Existing Enrollments**

Contractor: NATIONAL GOVERNMENT SERVICES, INC. State: ILLINOIS Type/Specialty: CLINIC/GROUP PRACTICE

Enrollment Type: 8558 Medicare ID: TESTI View Medicare ID Report Status: APPROVED View Approved Enrollment Record

Current ADI Accreditation?: No

Existing Reassignments: 1 Pending Reassignments Applications: 0 View/Manage Reassignments

Type of Up date	Status	Tracking ID	Action	
Revalidatio n	AWAITING PROCESSIN G View Awaiting Proces sing Application 🖵	тххххххх		





## **View Certification Statements**

Home > My Associates > My Enrollments > Application Questionnaire
Application Questionnaire
(*) Red asterisk indicates a required field. Submitted Application * What type of action is the applicant trying to perform? O View Printable Mailing Instructions
<ul> <li>View Printable Supporting Documentation</li> <li>View Printable Certification Statements</li> <li>View Printable Submission History Report</li> </ul>
NEXT PAGE   RETURN TO MY ENROLLMENTS





## Print Certification Statements

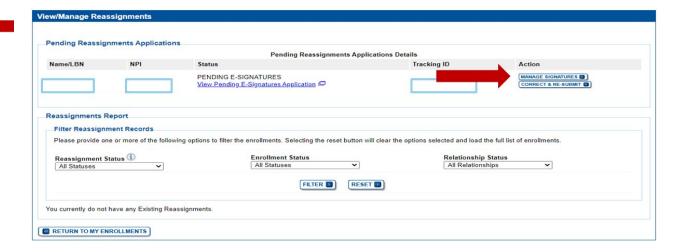
personal records by clic required supporting doc	elow may be saved to your computer and/or printed for your king the "View and Print"link next to each document. Only the umentation must be printed and mailed to the Medicare / Authorization Statement(s) must be printed and uploaded if
	by of this application or the Certification / Authorization care contractor if you are submitting it electronically.
View and Print [PDF]	Group Practices
	Note: Please do not mail a signed Certification Statement. Signature documents must be either e-signed or uploaded.
View and Print 🗗	Medicare Supplier Enrollment Application Privacy Act Statement for Clinics and Group Practices
View and Print 🖨	Supporting Documentation
View and Print [PDF] 🖆	CMS-588 Electronic Funds Transfer (EFT) Authorization Agreement
	Note: Please do not mail a signed Certification Statement. Signature documents must be either e-signed or uploaded.
View and Print 🗳	CMS-460 Medicare Participating Physician or Supplier Agreement
	format require the Adobe Acrobat Reader® 🖃. If you s with PDF documents, please download the latest version of
the Reader® 🖵.	S war i of decements, prease download the ratest version of



# **Upload Certification Statements**

# Manage Signatures

	rollments		
	NATIONAL GOVERNMENT	SERVICES, INC.	
State: ILLINC			
ype/Special	ty: CLINIC/GROUP PRACT	TICE	
Enrollment T	VDA: 255P		
	TESTI View Medica	are ID Report	
	ROVED View Approved En		
Aatus. Ai i i	toves the Approved En	in on mentioned and and	
urrent ADI	Accreditation?: No		
Existing Rea	ssignments: 1		
	ssignments: 1 ssignments Applications:	: 0	
Pending Rea		: 0	
Pending Rea /iew/Manage	ssignments Applications: Reassignments		
Pending Rea	ssignments Applications:	Tracking ID	Action
Pending Rea /iew/Manage Type of Up	ssignments Applications: Reassignments Status		
Pending Rea /iew/Manage Type of Up	Status	Tracking ID	VIEW
Pending Rea /iew/Manage Type of Up date	ssignments Applications: Reassignments Status	Tracking ID	







# Update

Manage Signatures	
Name: DONALD DUCK Web Tracking ID:	TIN: XXX-XX-XXXX NPI
Any Authorized or Delegated Officials with an ignatures. Authorized or Delegated Officials v now upload their signature documents.	ITIN will not be able to submit electronic with an ITIN entered on this application <u>must</u>
Name: DONALD DUCK SSN: XXX-XX-XXXX Signature Method: UPLOAD	Role: PRACTITIONER Document: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R)
Note: One or more signature documents have not been uploaded. To upload a signature document or change the signature method, please select the Update button for the appropriate document(s).	Status: Pending
Name: Organization: S SN: XXX-XX-XXXX Signature Method: ELECTRONIC Email:	Role: AUTHORIZED OFFICIAL Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R) Status: Pending
	WPDATE (RE-SEND EMAIL







## **Upload Certification Statement**

#### **Electronic Signature Status**

#### Update Signature Record

NEW! - Any Authorized or Delegated Officials with an ITIN will not be able to submit electronic signatures. Authorized or Delegated Officials with an ITIN entered on this application <u>must now upload their signature documents</u>.

(\*) Red asterisk indicates a required field.

Name

Role AUTHORIZED OFFICIAL

Document AUTHORIZED OFFICIAL CERTIFICATION STATEMENT FOR CLINICS AND GROUP PRACTICES

E-Sign Status Pending

Selected Signature Method Upload

Update Signature Method to:

RETURN TO MY ENROLLMENTS

Electronic

The following documents can be used to upload a signature:

- Signature page from the corresponding Medicare provider/supplier enrollment application form available on the CMS website.
- Signature page from the Required/Supporting Documentation topic, or from the My Enrollments Page select this application then select View > View Printable Certification

To upload a signature document now, browse for the file then select the Upload button.

Browse	UPLOAD 🛂
CANCEL	CONFIRM 8





# Verify Signature Status

TIN: XXX-XX-XXXX NPI:
TTIN will not be able to submit electronic with an ITIN entered on this application must
Role: PRACTITIONER Document: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R) Status: Complete Date: 02/26/2021
Role: AUTHORIZED OFFICIAL
Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R) Status: Pending
WPDATE (RE-SEND EMAIL ) Medicare Supplier Enrollment Application Privacy Act Statement for Individual Practitioners







# **E-Signature Certification**

# E-Signature Status

Manage Signatures		
Name: DONALD DUCK Web Tracking ID:	TIN: XXX-XX-XXXX NPI:	
Any Authorized or Delegated Officials with an signatures. Authorized or Delegated Officials now upload their signature documents.	ITIN will not be able to submit electronic with an ITIN entered on this application must	
Name: DONALD DUCK SSN: XXX-XX-XXXX Signature Method: UPLOAD File Name: Certification statement.pdf 🖙 Date Uploaded: 02/26/2021	Role: PRACTITIONER Document: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R) Status: Complete Date: 02/26/2021	
Name: Organization: SSN: XXX-XX-XXXX Signature Method: ELECTRONIC Email:	Role: AUTHORIZED OFFICIAL Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R) Status: Pending	
	Medicare Supplier Enrollment Application Privacy Act Statement for Individual	





\_ \_ \_

# **Resend E-Signature Email Confirmation**

Electronic Signature Status
(*) Red asterisk indicates a required field.  Authorization Statement  Electronic Signature Confirmation E-mail: An e-mail has been resent to: Name  Name  Role AUTHORIZED OFFICIAL  Document AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R)
RETURN TO E-SIGNATURES
RETURN TO MY ENROLLMENTS





# E-Signature Email

From: customerservice-donotreply@cms.hhs.gov <customerservice-donotreply@cms.hhs.gov> Sent: Monday, September 13, 2021 3:39 PM To:   Subject: PECOS Electronic Signature Request</customerservice-donotreply@cms.hhs.gov>			
A Medicare application for authorized signer for this application for which CMS allows you to provide an electronic signature usignature.			
Enrollment Application Information: Provider/Supplier Name:LC Provider/Supplier Specialty Type: CLINIC/GROUP PRACTICE State: IL Form Type: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R) Practice LocatiorY, SPRINGFIELD, IL 627021507 NPI: Web Tracking ID Signatory Name:Signatory Role: PRACTITIONER Signatory Role: PRACTITIONER Topic/s Changed: Reassignment	<ul> <li>The email will provide 2 options for e-signing the application:</li> <li>1. Log into Internet-based PECOS using your existing PECOS ID and password</li> <li>2. 2. E-sign via the PECOS e-signature website if you don't have an existing PECOS ID and password</li> </ul>		
Instructions: You may provide an electronic signature using your PECOS user ID at ( <u>https://urldefense.com/v3/_https://pecos.cms.hhs.gov_;!!IZ3IH8c!nJWZzGuzwfvG_QUbqrdGdMdDc2-fiT0hi7FMWT9G5n6nBBooJyaUmsVvley1ND9jSg\$</u> ) OR through the PECOS E-Signature website ( <u>https://urldefense.com/v3/_https://pecos.cms.cmsval/pecos/eSignLogin.do_;!!IZ3IH8c!nJWZzGuzwfvG_QUbqrdGdMdDc2-fiT0hi7FMWT9G5n6nBBooJyaUmsVvlewFKprDXQ\$</u> ), using your identifying information, e-mail address, and unique PIN XXXXXX b. Continue to the 'Pending Signatures' section and locate the respective enrollment application to review and apply your E-Signature.			
Please note the PIN is valid for 14 days from the time the submitter completed the application. If 14 days or more have elapsed, you can access the PECOS E-Signature website to request a new PIN or contact the submitter identified above.			





# Login to PECOS

#### Welcome

#### Release Notes

Want to learn what's new in the latest PECOS release? Please review the Release Notes[PDF].

#### System Notifications

Note: JavaScript must be enabled in your internet browser for PECOS to work properly. If JavaScript is currently disabled in your browser, refer to the Accessibility section in PECOS Help for instructions on enabling JavaScript.

Details

There are no notifications at this time.

#### Manage Medicare and Account Information

#### MY ASSOCIATES >>

#### ACCOUNT MANAGEMENT

- Enroll in Medicare for the first time
- · View and update existing Medicare information
- · Continue working on saved applications

- · Update your user account information,
- request or remove access to organizations
  - · Manage access to Medicare enrollments

#### REVALIDATION NOTIFICATION CENTER

- · View All Applications requiring revalidation
- · Start or continue revalidation application



### Manage Signatures

### **Applications Requiring Signatures**





NGSMU 27

# Copy PIN and Select Link

	o PECOS E-Signature Application
	(*) Red asterisk indicates a required fie
Remote A	Authentication Page
	een directed to this site in order to electronically sign certain required related to Medicare enrollment application recently submitted on your
this page accessing misuse wil	: If you believe you have been directed to this site by mistake, please close immediately. Only authorized users have the right to access this site. By and using this system you expressly consent to system monitoring. Any be documented as evidence of possible criminal activity and reported to the a law enforcement officials.
Verify Yo	ur Identity and Validate Your Application Record
Enter the	required Identity information:
* First Nar	ne
* Last Nan	1e
* Date of E	Sirth
MM/DD/YY	YY
* SSN	
No Format	Paguirad
NO FOIIIat	Kednied
Enter the	email address and PIN you received in the PECOS emails:
	· · · · · · · · · · · · · · · · · · ·
* Email Ad	dress
* PIN	
	LOG IN 🔯





# **Application Requiring Signature**

#### Manage Signatures

Applications Requiring Signat	ures
-------------------------------	------

Applicant Name:	
TIN (EIN):	
Web Tracking ID:	
Form Type: 855B	
Application Submitted: 03/23/2021	
Role: AUTHORIZED OFFICIAL	
Document: AUTHORIZED OFFICIAL CERTIFICATION	VIEW AND SIGN 🔊
STATEMENT FOR CLINICS AND GROUP PRACTICES	





# **E-Signature Attestation**

eview And Sign Your Certification Stateme	
E-Signature Instructions (*)	) Red asterisk indicates a required field
Click here if you wish to review the application P Ac Conditions is a requirement to e-sign. To complete yo below:	
1. Review all applicable Terms and Conditions.	
2. Read and scroll to the end of each document w checkbox.	indow to enable the acceptance
3. Select the checkbox to accept all applicable Term	is and Conditions.
4. Click the Submit button to complete your E-Signa	iture.
Terms and Conditions	
PENALTIES FOR FALSIFYING I	NFORMATION
This section explains the penalties for deliberately this application to gain or maintain enrollment in th	
<ol> <li>18 U.S.C. § 1001 authorizes criminal penaltie any matter within the jurisdiction of any depar States. knowloobs and willfully falsifies. concernence</li> </ol>	tment or agency of the United
AUTHORIZED OFFICIAL CERTIFICATION STA GROUP PRACTICES (	
These are additional requirements that the provid the Medicare program. By signing, the provider is requirements and understanding them.	
By his/her signature(s), the authorized official nan	ned below agrees to adhere to
Do you accept the Terms and Conditions?	
Yes, I agree to the certification statement ter	







# **E-Signature Completion**

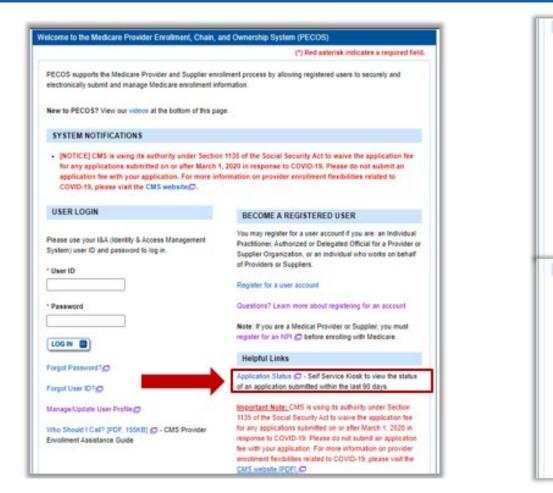
Electronic Signature Status
Your E-Signature Has Been Accepted
You have successfully e-signed the following document(s):
Web tracking ID:
View Submitted Application
Signer Name:
Role: AUTHORIZED OFFICIAL
Document: AUTHORIZED OFFICIAL CERTIFICATION STATEMENT FOR CLINICS AND GROUP PRACTICES
Signed Date: Thu Apr 08 08:23:46 EDT 2021
CLOSE 🔊





# **PECOS Application Status**

## **PECOS Application Status**



#### Provider & Supplier Resources CMS pov/Providers (C) - Section of the CMS pov website that is designed to provide Medicare enrollment information for providers, physicians, nonphysician practitioners, and other suppliers. Revalidation Notice Sent List C - Check to see if you have been sent a notice to revalidate your information on file with Medicare. - Enrolment Checklists C - Review checklists of information needed to complete an application for various provider and supplier types. Ordering, Centifying, or Prescribing Practitioners List - View the Ordering, Certifying, or Prescribing Practitioners List to verify eligibility to order or certify. items or services to Medicare beneficiaries, or prescribe part D drugs. Medicare Learning Network® (MLN) C - Helpful articles and tutorials about changes in Medicare annoiment. Ordering, Certifying, or Prescribing Information (PDF) 1 64MB) C - Learn about the Ordering, Certifying, or Prescribing enrolment process. **Enroliment Tutorials** Initial Enrollment: Step-by-step demonstration of an initial enrolment application in PECCS. Individual Provider 🥥 er Organization/Supplier 💭 - Change of Information: Step-by-step demonstration of how to update or change information for an existing enrolment already on file with CMS. Individual Provider 💭 er Organization/Supplier 💭 Revalidation: Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider 💭 er Organization/Supplier 💭 · Deactivated: Example of how to deactivate an existing enrolment record. Individual Provider Ø Reactivation:

Step-by-step demonstration of how to re-enroll based on enrolment information that already exists in PECOS. Organization/Supplier (2)

 Adding a Practice Location (DMEPOS Only): Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS. DME Supplier c0.

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# **PECOS Self-Service Application**

### **PECOS Self Service Application**

### -Search and View PECOS Application Status

Providers/Suppliers may run simple search queries to retrieve and view the status of their PECOS application. For example, users may search for the application status by the NPI or Legal Business Name. There is no charge to use this functionality.

### Search & View PECOS application status for an:

Individual

View the enrollment application status of an individual provider in an organization or private practice setting.

Organization

View the enrollment application status of an organization.





# **PECOS Application Status Steps**

- Step 1
  - Received
- Step 2
  - Being Reviewed
  - Returned for Corrections
- Step 3
  - Entering Information In PECOS
- Step 4
  - Processed in PECOS and being transferred to claims system
  - Note: Wait for approval letter before you submit claims

PECOS Self Service Application			
-PECOS Application	Status		
Enrollment Informati			
Legal Business Name: Legal Business Name: Application Type: 8558 Specialty: CLINIC/GROUP PRACTICE State: II LINDIS L&T ID Web Tracking II Submittal Reason: A provider or supplier is enrolling in the Medicare program for the first time with this Medicare fee-for-service contractor under this tax identification number. Date Submitted/Received: 08/30/2021 Status of your PECOS application: Note: The status of your application is indicated by the step that is highlighted below.			
Step 1. Your application was successfully submitted/received on 08/30/2021	Step 2. Your application is being reviewed.	Step 3. Your application is being processed.	Step 4. Your application has been processed and has a status of: APPROVED.
For additional informati Fee-For-Service Medic NATIONAL GOVERNM PO BOX 6474 INDIANAPOLIS, IN 44	are Contractor: IENT SERVICES, INC		on, please contact your





# **Request for Additional Information**

# Email Request

- Email to Contact Person
  - customerservice-donotreply@cms.hhs.gov
- Information on Email
  - Tracking number, NPI, legal name, state and MAC
  - Instructions for request
    - States additional information needed
    - Directions on "How to Correct & Resubmit" in the PECOS system
  - Processor contact and phone number





### **Respond to Request**

- Sign into PECOS
  - Select "Return for Corrections" or "Correct & Resubmit" button
  - Update Topics where needed
    - Upload missing supporting documents in PDF or TIFF format
  - Resubmit application to return for review to MAC
  - Verify all signatures are complete
    - Even if no signatures were required when resubmitting





# **Return for Corrections**

### My Associates – Return for Corrections

Application Warning	
You currently do not have any applications that are Opened for Corrections.	
RETURN FOR CORRECTIONS 1	
Enrollment Type: 855B Status: RETURNED FOR CORRECTIONS View Returned For Corrections Application	
	Application Questionnaire
You currently do not have any applications that are Rejected.	(*) Re Returned for Corrections
	* What type of action is the applicant trying to perform O Correct or Update Application
	O Delete Application
	NEXT PAGE

RETURN TO MY ENROLLMENTS

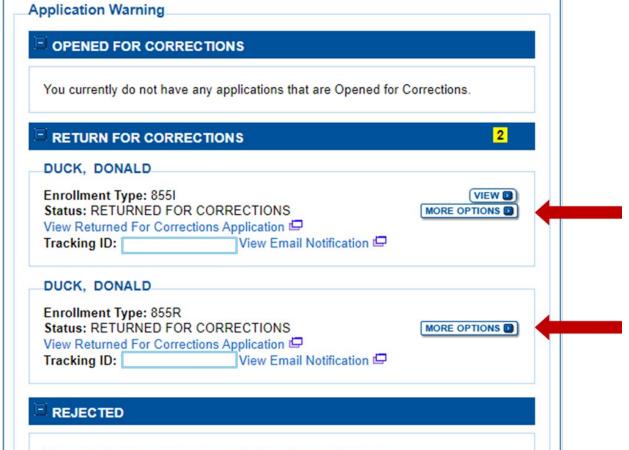




(\*) Red asterisk indicates a required field.

perform?

### My Associates – Multiple Return for Corrections



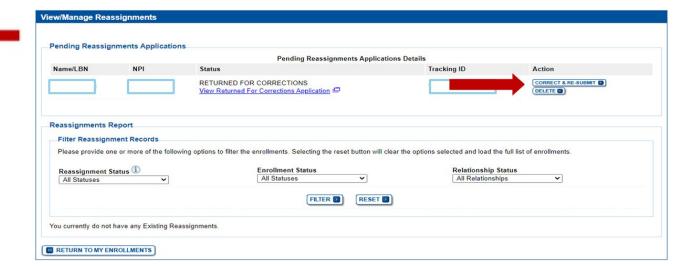
You currently do not have any applications that are Rejected.





### **Correct and Resubmit**

State: CONN	NATIONAL GOVERNMENT : IECTICUT Ity: CLINIC/GROUP PRACT		
Status: APP	Type: 8558 View Medicare ROVED View Approved Enr assignments: 1		2
Pending Rea	assignments Applications:	0	
Pending Rea		0 Tracking ID	Action







### Make Corrections or Upload Document(s)

Topic V	ew Fast Track View Error/Warning Check 4
rollment ID:	
eb Tracking II	D:
Reason for	Application
Enrolled Sup Changing Inf	plier is Updating their Enrollment by Adding, Deleting, and/or ormation
EDIT REASO	
Reports	
	perfink to view the Application being edited: ion being edited i
	erlink to view the Medicare ID Report: e ID Report 🛱
Topics	
	ired for this enrollment application is grouped into topics. In order to submit this enrollment application, you must complete all of the following
	and print this enrollment application at any time during the enrollment cking the View and Print button below.
This application	on is collecting the following topics:
Completed	Topics
1	Business Information Impore information about Business
1	Supplier Type
*	PAR Status Information about PAR Status Information
1	Physical Location and "Special Payments" Address





# Error/Warning Check Tab

Enrollment Submis	sion	
Note: Your application the warning messages BEGIN SUBMISSION	and select the Begin \$	n with warning messages. Please review Submission button.
nrollment ID: acID: /eb Tracking I		
Errors for this Enro	liment	
No Errore were found	or this enrollment appl	ication.
No Litois were jound		
Warnings for this E		instian. Place raview the warnings listed
Warnings for this E Warnings were found to below and verify that the	or this enrollment appl ne information entered mation is optional; the	ication. Please review the warnings listed is correct. submission process may continue withou
Warnings for this E Warnings were found t below and verify that the Verification of this infor	or this enrollment appl ne information entered mation is optional; the	is correct. submission process may continue without
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Warnings for this E Warnings were found i below and verify that the Verification of this infor verification of this infor Topic	or this enrollment apple information entered mation is optional; the mation. Warning Reassig primary recommon practice sfer EFT data Medicare	is correct. submission process may continue without ment of Benefits exist that are missing a and/or secondary practice location. It is ended that a primary and secondary





## **Select Signatories**

#### **Select Signatories**

Signatory for Organization Enrollment	Signatory fo
No Signatures required for this application. No changes have been made, or only Supporting Documentation has been modified. Please continue your submission without signatures.	The selected Si Certification Sta
NEXT PAGE	* Authorized S Please select a
RETURN TO MY ENROLLMENTS	







### **Complete Submission**

#### Submission Page

#### (\*) Red asterisk indicates a required field.

#### Medicare Contractor

The Medicare Contractor(s) listed here would be responsible for processing your electronic and printed application materials. If more than one contractor is listed, you must mail copies of print documents to each contractor listed. You must mail all required print documents within 15 days of submitting the electronic part of your application.

Medicare Contractor: NATIONAL GOVERNMENT SERVICES, INC.

NATIONAL GOVERNMENT SERVICES, INC. P.O. BOX 7149 INDIANAPOLIS, IN 46207-7149

#### Reason(s) for submission:

 A Part B supplier is currently enrolled in the Medicare program. The supplier is adding, deleting, or changing general Medicare enrollment information.

#### Reports

Select the hyperlink to view the Application being submitted: View Application being submitted

Select the hyperlink to view the Medicare ID Report: View Medicare ID Report 💭

#### Required and Supporting Documents

The following Required and Supporting Documents must be mailed in, e-signed or uploaded as part of your submission. Some documents may not be uploaded. Please read the notes below.

#### Do not upload to your submission:

 A copy of the Medicare provider/supplier enrollment application form (such as a CMS-855 form).

#### Required and/or Supporting Documents:

#### Note: Expand I for document details.

CANCEL

If you wish to upload a document or change the delivery method for a document prior to submitting this application, please select the Cancel button and return to the Required and/or Supporting Documentation topic.

Documentation Requiring Signatures: MUST E-SIGN or UPLOAD	View and Print Documentation	Comments
Authorized Official Certification Statement for Clinics and Group Practices [PDF] Note : Please do not mail a signed Certification Statement. Signature documents must be either e-signed or uploaded.	View and Print [PDF] 🛱	
Certification Statement for Individual Practitioners [PDF] Note: Please do not mail a signed Certification Statement. Signature documents must be either e-signed or uploaded.	View and Print (PDF) 🖨	
Required Documentation	Delivery Method	Comments
Copy of an organizational structure diagram/flowchart	Unspecified	Constants
Optional Documentation	Delivery Method	Comments
Other Documentation requested by your Medicare Contractor(s)	Unspecified	
	nat require the Adobe Acrobat R	
PREVIOUS F	PAGE COMPLETE SUBMIS	SION 3





### **Submission Confirmation**

		My Application Progress
Message	e from webpage X	Submission Confirmation - Print Your Receipt
	IMPORTANT! Your enrollment application with any uploaded documentation has been submitted to your fee-for-service contractor. Required and/or supporting documentation not e-signed or uploaded must be mailed in to the fee-for-service contractor. You indicated the following documentation will be provided by mail/paper: • Copy of an organizational structure diagram/flowchart. Your application may be delayed or not processed if any required/supporting documentation is missing. OK	Submission Complete         You have successfully submitted your application!         Remember:         • If you selected to electronically sign this application, and Web Tracking ID have been sent to the Authoriz E-Signature process for documents pertaining to this         • If you selected to upload the signature for any Autho application, and have not done so yet, please naviga find this application, and select the Manage Signatur document, or change your signature method.         • Your application is not complete until the Medicare C documentation for your application.         • Mail all remaining supporting documents to your Med of submitting the electronic part of our application.         • Include the Tracking ID or a copy of this page when y documentation to your records. Note: You can print application and required documents for your records Enrollments" page.         • When submitting an application with Electronic Fund please include a voided check or confirmation of acc letterhead.         • Make sure to add "customerservice-donotreply@cmailist. You will receive e-mail from this address about y

an e-mail containing the PIN ed Signer(s) to complete the enrollment application. rized Signer(s) for this ate to the My Enrollments page, res option to upload a signature Contractor receives fully signed dicare Contractor within 15 days you mail supporting and/or save copies of the by also visiting the "My Is Transfer (EFT) Information, count information on bank s.hhs.gov" to your safe sender our application status. Applicant Name:

100%

Tracking ID:

Submitted Date: WED - MARCH 24 2021 01:22:24 PM EST

Submitted By

Contact Email(s):

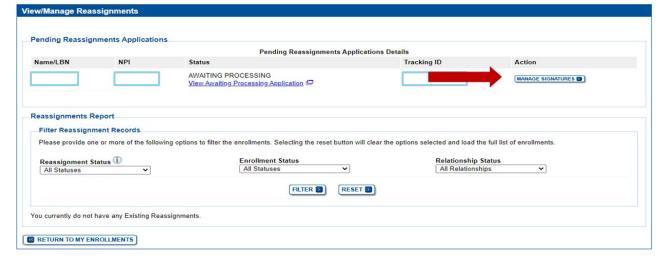




# Verify and Manage Signatures after Corrections

# Verify Signature Completed

State: CONNE	ATIONAL GOVERNMENT SE CTICUT y: CLINIC/GROUP PRACTICE		
Enrollment Ty	(De: 855B		
Medicare ID:		Penert I	
	OVED View Approved Enrollin		
	signments: 1		
Pending Reas	signments: 1 signments Applications: 0 Reassignments	-	
Pending Reas	signments Applications: 0	Tracking ID	Action







# Resources

### Internet-Based PECOS Tutorials

#### **Enrollment Tutorials**

#### Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider 🖾 or Organization/Supplier 🖾

#### Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider 🗁 or Organization/Supplier 🖨

#### Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider 🗖 or Organization/Supplier

#### Deactivated:

Example of how to deactivate an existing enrollment record. Individual Provider

Reactivation:

Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier

#### Adding a Practice Location (DMEPOS Only):

Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS. DME Supplier 🗖





### **Online Account Self-Service Feature**

#### Welcome to the Medicare Provider Enrollment, Chain, and Ownership System (PECOS) (\*) Red asterisk indicates a required field. PECOS supports the Medicare Provider and Supplier enrollment process by allowing registered users to securely and electronically submit and manage Medicare enrollment information. New to PECOS? View our videos at the bottom of this page USER LOGIN BECOME A REGISTERED USER You may register for a user account if you are: an Individual Please use your I&A (Identity & Access Management Practitioner, Authorized or Delegated Official for a Provider or System) user ID and password to log in. Supplier Organization, or an individual who works on behalf of Providers or Suppliers. \* User ID Register for a user account Questions? Learn more about registering for an account \* Password Note: If you are a Medical Provider or Supplier, you must register for an NPI i before enrolling with Medicare. LOG IN 🔊 Helpful Links Forgot Password? Application Status 🗁 - Self Service Kiosk to view the status of an application submitted within the last 90 days. Forgot User ID? Important Note: CMS is using its authority under Section Manage/Update User Profile 1135 of the Social Security Act to waive the application fee for any applications submitted on or after March 1, 2020 in Who Should I Call? [PDF, 155KB] - CMS Provider response to COVID-19. Please do not submit an application Enrollment Assistance Guide fee with your application. For more information on provider enrollment flexibilities related to COVID-19, please visit the CMS website [PDF] Pay Application Fee 🗁 - Pay your application fee online. View the list of Providers and Suppliers [PDF, 94KB] D who are required to pay an application fee.

E-Sign your PECOS application - Access the PECOS E-Signature website using your identifying information, email address, and unique PIN to electronically sign your application.





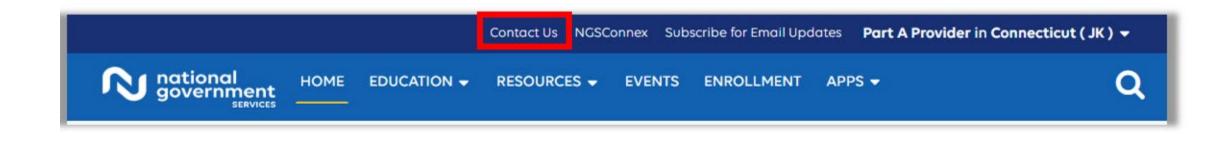
# **Contact Information**

- <u>External User Services (EUS) Website</u>
  - Resources for PECOS, I&A and NPPES
    - Guides
    - Tutorials
    - FAQs
    - Live Chat
    - Email Address
    - Mailing Address
  - Phone numbers
    - EUS helpdesk 866-484-8049
    - NPI Enumerator helpdesk 800-465-3203





### NGS Website



### **Mailing Addresses**

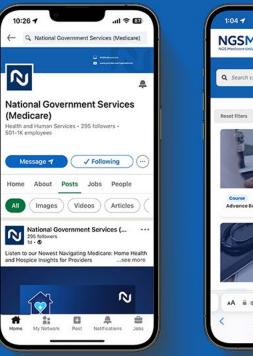
For ADRs, claims, EDI, FOIA, medical policy, enrollment, or other inquiries.

**Provider Enrollment** 











### **Connect with** us on social media



YouTube Channel Educational Videos

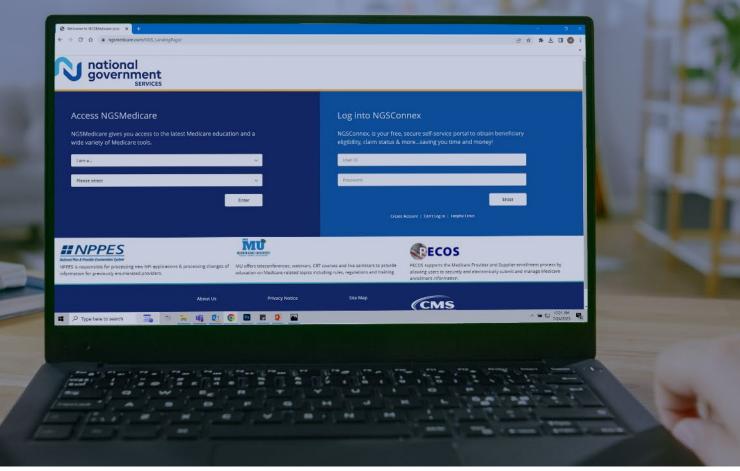








### Find us online





#### www.NGSMedicare.com Online resources, event calendar,

LCD/NCD, and tools



nationa

aovernment

SERVICES

### <u>IVR System</u>

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



#### NGSConnex Web portal for claim information



### Sign up for Email Updates

Subscribe for Email updates at the top of any NGSMedicare.com webpage to stay informed of news





# Questions?

Thank you!