



### PECOS: Manage Signatures and Additional Information Requests

4/20/2023



2389\_0323



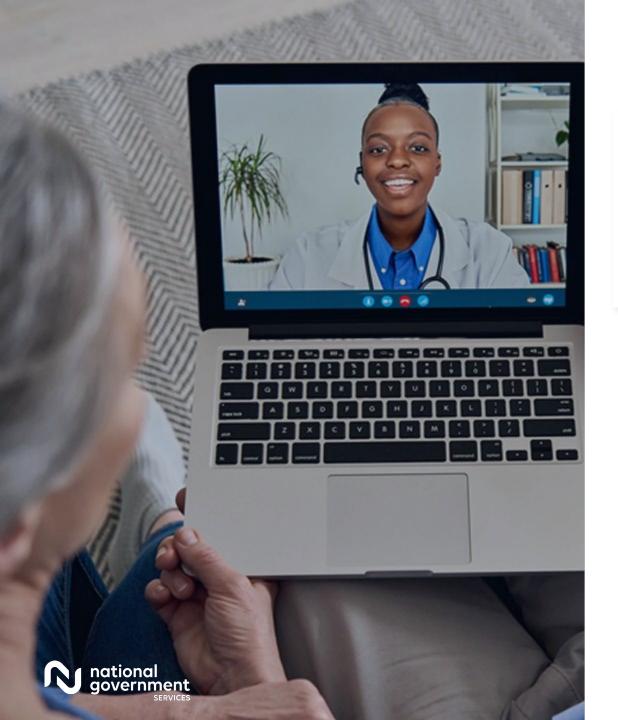


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## Today's Presenters



- Laura Brown, CPC
  - Provider Outreach and Education, Consultant
- Susan Stafford PMP, COA, AMR
  - Provider Outreach and Education, Consultant







### Agenda

Verify and Manage Signature(s) After Submission

- Print Certification Statements
- Upload Certification Statements
- E-signature Certification

### **PECOS Application Status**

### Request for Additional Information

- Returned for Corrections
- Verify and Manage Signatures after corrections

### Resources







## Verify and Managing Signature(s) After Submission

## Log Into <u>PECOS</u>

#### Welcome to the Medicare Provider Enrollment, Chain, and Ownership System (PECOS)

#### (\*) Red asterisk indicates a required field.

PECOS supports the Medicare Provider and Supplier enrollment process by allowing registered users to securely and electronically submit and manage Medicare enrollment information.

New to PECOS? View our videos at the bottom of this page.

### SYSTEM NOTIFICATIONS

 [NOTICE] CMS is using its authority under Section 1135 of the Social Security Act to waive the application fee for any applications submitted on or after March 1, 2020 in response to COVID-19. Please do not submit an application fee with your application. For more information on provider enrollment flexibilities related to COVID-19, please visit the CMS website.

#### USER LOGIN

#### BECOME A REGISTERED USER

Please use your I&A (Identity & Access Management System) user ID and password to log in.

\* User ID

\* Password



Forgot Password?

Forgot User ID?

Manage/Update User Profile

Who Should I Call? [PDF, 155KB] 
- CMS Provider Enrollment Assistance Guide You may register for a user account if you are: an Individual Practitioner, Authorized or Delegated Official for a Provider or Supplier Organization, or an individual who works on behalf

of Providers or Suppliers. Register for a user account

Questions? Learn more about registering for an account

Note: If you are a Medical Provider or Supplier, you must register for an NPI 🚍 before enrolling with Medicare.

### Helpful Links

Application Status C - Self Service Kiosk to view the status of an application submitted within the last 90 days.

Important Note: CMS is using its authority under Section 1135 of the Social Security Act to waive the application fee for any applications submitted on or after March 1, 2020 in response to COVID-19. Please do not submit an application fee with your application. For more information on provider enrollment flexibilities related to COVID-19, please visit the CMS website (PDF).

Pay Application Fee 🖾 - Pay your application fee online.

View the list of Providers and Suppliers [PDF, 94KB] 
who are required to pay an application fee.





## Select My Associates

### Welcome

### Release Notes

Want to learn what's new in the latest PECOS release? Please review the Release Notes[PDF].

### System Notifications

Note: JavaScript must be enabled in your internet browser for PECOS to work properly. If JavaScript is currently disabled in your browser, refer to the Accessibility section in PECOS Help for instructions on enabling JavaScript.

Details

There are no notifications at this time.

### Manage Medicare and Account Information

Applications Requiring Signatures

MY ASSOCIATES	
Enroll in Medicare for the first time	<ul> <li>Update your user account information, request or remove access to organizations</li> </ul>
<ul> <li>View and update existing Medicare information</li> </ul>	<ul> <li>Manage access to Medicare enrollments</li> </ul>
<ul> <li>Continue working on saved applications</li> </ul>	
REVALIDATION NOTIFICATION CENT	TER D
View All Applications requiring reva	lidation
Start or continue revalidation applic	ation
Innara Signaturas	
lanage Signatures	



NGS	MŨ
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## My Associates Filter

### My Associates

### Initial Enrollment

Create an application for initial enrollment ONLY if you are:

- · Enrolling in Medicare for the first time
- · Enrolling in a new state, or
- · Enrolling with a new specialty

### IMPORTANT:

If you are responding to a **request for Revalidation**, **do not** create an initial enrollment application. Instead, select a provider from the "Existing Associates" section below then select from the list of existing enrollments.

Please Note: If your organization is currently enrolled in Medicare but you do not see your enrollment, please take the following steps to confirm your access to the enrollment.

- If you are a Staff End User of the organization, please contact the organization's Authorized/Delegated Official to ensure your account has access to PECOS.
- If you are an Authorized/Delegated Official of the organization, please confirm your role with the organization and ensure access to PECOS is active. To verify your account status, select the Account Management button on the Home Page and then choose Update user account information option.

The following checklists will help you gather the information needed to enroll via Internetbased PECOS:

- Checklist for Sole Proprietor or Solely Owned Organizations (eg. LLC, PC) using PECOS IP
- Checklist for Individual Physician and Non-Physician Practitioners using PECOS
- Checklist for Provider or Supplier Organization using PECOS

Select the Create Initial Enrollment Application button **ONLY** if you are enrolling for the first time, or enrolling in a new state or specialty.



CREATE INITIAL ENROLLMENT APPLICATION

### Application Warning

### OPENED FOR CORRECTIONS

You currently do not have any applications that are Opened for Corrections.

### RETURN FOR CORRECTIONS

You currently do not have any applications that are Returned for Corrections.

### REJECTED

You currently do not have any applications that are Rejected.

### Existing Associates

Please provide one or more of the following options to filter your associates. Selecting the reset button will clear the options selected and load the full list of associates.

Provider/Supplier Type	
All Provider/Supplier Types	~
TIN 	
NPI 10 Digits	
State All States	
R D RESET D	
	All Provider/Supplier Types TIN XXX-XX-XXX NPI 10 Digits State All States



~

## My Associates

Select "View Enrollments"

Individuals		2
	Records 1 - 2 of 2	
Name: DUCK, DONALD	NPI:	VIEW ENROLLMENTS
Name:	NPI:	VIEW ENROLLMENTS
	Records 1 - 2 of 2	
- Organizations		2
	Records 1 - 2 of 2	
Name: ABC Care	Records 1 - 2 of 2	VIEW ENROLLMENTS
Name: ABC Care		VIEW ENROLLMENTS  VIEW ENROLLMENTS

NGSMU

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### Verify All Signatures - Existing Enrollment

Existing En	rollments							
State: CONNE	IATIONAL GOVERNMENT S ECTICUT ty: CLINIC/GROUP PRACTIC							
Enrollment T Medicare ID: Status: APPR		) Report 🖨 Ilment Record 🗗						
Pending Reas	ssignments: 1 ssignments Applications: 0 Reassignments							
Type of Up date	Status	Tracking ID	Action	View/Manage Reassi	gnments			
Change of In formation	view Awalung Flocessing:	·	VIEW	Pending Reassignm		Pending Reassignments Ap	plications Details	
	Application 🖾 🦷		And a second	Name/LBN	NPI	Status PENDING E-SIGNATURES <u>View Pending E-Signatures Application</u>	Tracking ID	Action MANAGE SIGNATURES () CORRECT & RE-SUBMIT ()
				Reassignments Rep				
					or more of the following	options to filter the enrollments. Selecting the reset button Enrollment Status	will clear the options selected and load the Relationship	
				All Statuses	×	All Statuses		
				You currently do not ha	ve any Existing Reassi	ignments.		
				RETURN TO MY ENRO	DLLMENTS			



national

aovernment



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## Verify All Signatures - New Enrollment

New Enrollments		
Contractor: NATIONAL GOVERNMENT SERVICES, INC. State: CONNECTICUT Type/Specialty: OPHTHALMOLOGY Enrollment Type: 8551 Status: PENDING E-SIGNATURES View Pending E-Signa		
tures Application Tracking ID: Tracking ID: Pending Reassignments Applications: 1	View/Manage Reassignments Pending Reassignments Applications Pending Reassignments Applications Details	
Records 1 - 1 of 1	Name/LBN         NPI         Status         Tracking ID         Action           C         AWAITING PROCESSING View Awaiting Processing Application         Image: Signatures Image	
PREVIOUS PAGE	Reassignments Report         Filter Reassignment Records         Please provide one or more of the following options to filter the enrollments. Selecting the reset button will clear the options selected and load the full list of enrollments.         Reassignment Status (1)       Enrollment Status         All Statuses       All Relationship Status         All Statuses       All Relationships	
	You currently do not have any Existing Reassignments.    RETURN TO MY ENROLLMENTS	





## Signature Status

Manage Signatures	
Name: DONALD DUCK Web Tracking ID:	TIN: XXX-XX-XXXX NPI:
Any Authorized or Delegated Officials with an signatures. Authorized or Delegated Officials v now upload their signature documents.	
Name: DONALD DUCK SSN: XXX-XX-XXXX Signature Method: UPLOAD	Role: PRACTITIONER Document: AUTHORIZATION STATEMENT
	FOR INDIVIDUAL PRACTITIONERS (855R) Status: Pending
Note: One or more signature documents have not been uploaded. To upload a	status: Pending
signature document or change the signature method, please select the Update button for the appropriate document(s).	
Name: Organization: SSN: XXX-XX-XXXX Signature Method: ELECTRONIC Email:	Role: AUTHORIZED OFFICIAL Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R) Status: Pending
	(UPDATE ()) RE-SEND EMAIL ()
	Medicare Supplier Enrollment Application Privacy Act Statement for Individual Practitioners

RETURN TO MY ENROLLMENTS





# **Print Certification Statements**

### **Enrollment Record**

### **Existing Enrollments**

Contractor: NATIONAL GOVERNMENT SERVICES, INC. State: ILLINOIS Type/Specialty: CLINIC/GROUP PRACTICE

Enrollment Type: 8558 Medicare ID: TESTI View Medicare ID Report Status: APPROVED View Approved Enrollment Record

Current ADI Accreditation?: No

Existing Reassignments: 1 Pending Reassignments Applications: 0 View/Manage Reassignments

Type of Up date	Status	Tracking ID	Action	
Revalidatio n	AWAITING PROCESSIN G View Awaiting Proces sing Application	тххххххх		





### View Certification Statements

RETURN TO MY ENROLLMENTS

Home > My Associates > My Enrollments > Application Questionnaire

Application Questionnaire	
Submitted Application         • What type of action is the applicant trying to p         ○ View Printable Mailing Instructions         ○ View Printable Supporting Documentation         ○ View Printable Certification Statements         ○ View Printable Submission History Report	n
NEXT PAGE	





### **Print Certification Statements**

Home > My Associates > My Enrollments > Application Questionnaire

### View and Print Application

not e-signed.

### Printing Instructions Each document listed below may be saved to your computer and/or printed for your personal records by clicking the "View and Print"link next to each document. Only the required supporting documentation must be printed and mailed to the Medicare contractor. Certification / Authorization Statement(s) must be printed and uploaded if

Please do not mail a copy of this application or the Certification / Authorization Statement(s)to the Medicare contractor if you are submitting it electronically.

View and Print (PDF) Authorized Official Certification Statement for Clinics and Group Practices Note: Please do not mail a signed Certification Statement. Signature documents must be either e-signed or uploaded. View and Print Medicare Supplier Enrollment Application Privacy Act Statement for Clinics and Group Practices View and Print Supporting Documentation View and Print (PDF) CMS-588 Electronic Funds Transfer (EFT) Authorization Agreement Note: Please do not mail a signed Certification Statement. Signature documents must be either e-signed or uploaded. View and Print CMS-460 Medicare Participating Physician or Supplier Agreement Note: Documents in PDF format require the Adobe Acrobat Reader® 
 If you experience problems with PDF documents, please download the latest version of the Reader®







# **Upload Certification Statements**

## Manage Signatures

Existing En	rollments									
state: ILLINO	IATIONAL GOVERNMENT IS ty: CLINIC/GROUP PRACT									
inrollment T Medicare ID: Status: APPR		are ID Report 🛱 proliment Record 🛱								
urrent ADI	Accreditation?: No									
ending Rea	ssignments: 1 ssignments Applications: Reassignments	: 0			/iew/Manage Rea					
Type of Up	Status	Tracking ID	Action		Pending Reassig	nments Applications		Pending Reassignments Applicati	ons Details	
date	Status	Tracking ID	Action		Name/LBN	NPI	Status		Tracking ID	Action
Revalidatio	AWAITING PROCESSIN G View Awaiting Proces	тххххххх		I				SIGNATURES		(MANAGE SIGNATURES ) CORRECT & RE-SUBMIT
	sing Application 🖾				Reassignments	Report				
					Filter Reassign Please provide o		options to filter t	he enrollments. Selecting the reset button will cl	ear the options selected and load ti	ne full list of enrollments.
					Reassignment All Statuses	Status ①		Enrollment Status All Statuses	Relationship All Relationsh	
								FILTER D RESET D	)	
					You currently do no	t have any Existing Reassi	gnments.			
					RETURN TO MY E	NROLLMENTS				





## Update

Name: DONALD DUCK Web Tracking ID:	TIN: XXX-XX-XXXX NPI
Any Authorized or Delegated Officials with an signatures. Authorized or Delegated Officials v now upload their signature documents.	
Name: DONALD DUCK SSN: XXX-XX-XXXX Signature Method: UPLOAD Note: One or more signature documents have not been uploaded. To upload a signature document or change the signature method, please select the Update button for the appropriate document(s).	Role: PRACTITIONER Document: AUTHORIZATION STATEMEN FOR INDIVIDUAL PRACTITIONERS (855R Status: Pending
Name: Organization: SSN: XXX-XX-XXXX Signature Method: ELECTRONIC Email:	Role: AUTHORIZED OFFICIAL Document: AUTHORIZATION STATEMEN FOR ORGANIZATIONS (855R) Status: Pending
	WPDATE C RE-SEND EMAIL Medicare Supplier Enrollment Application Privacy Act Statement for Individual Practitioners





## **Upload Certification Statement**

### **Electronic Signature Status** (\*) Red asterisk indicates a required field. Update Signature Record NEW! - Any Authorized or Delegated Officials with an ITIN will not be able to submit electronic signatures. Authorized or Delegated Officials with an ITIN entered on this application must now upload their signature documents. Name Role AUTHORIZED OFFICIAL Document AUTHORIZED OFFICIAL CERTIFICATION STATEMENT FOR CLINICS AND GROUP PRACTICES E-Sign Status Pending Selected Signature Method Upload Update Signature Method to: O Electronic The following documents can be used to upload a signature: · Signature page from the corresponding Medicare provider/supplier enrollment application form available on the CMS website. · Signature page from the Required/Supporting Documentation topic, or from the My Enrollments Page select this application then select View > View Printable Certification To upload a signature document now, browse for the file then select the Upload button. **(i)** UPLOAD 💴 Browse... CANCEL CONFIRM 22

RETURN TO MY ENROLLMENTS





## Verify Signature Status

TIN: XXX-XX-XXXX NPI:
ITIN will not be able to submit electronic vith an ITIN entered on this application must
Role: PRACTITIONER Document: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R) Status: Complete Date: 02/26/2021
Role: AUTHORIZED OFFICIAL Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R) Status: Pending
(UPDATE D) RE-SEND EMAIL D) Medicare Supplier Enrollment Application Privacy Act Statement for Individual Practitioners D





# **E-Signature Certification**

## E-Signature Status

RETURN TO MY ENROLLMENTS

Manage Signatures	
Name: DONALD DUCK Web Tracking ID: Any Authorized or Delegated Officials with an signatures. Authorized or Delegated Officials now upload their signature documents.	TIN: XXX-XX-XXXX NPI:
Name: DONALD DUCK SSN: XXX-XX-XXXX Signature Method: UPLOAD File Name: Certification statement.pdf Date Uploaded: 02/26/2021	Role: PRACTITIONER Document: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R) Status: Complete Date: 02/26/2021
Name: Organization: S SN: XXX-XX-XXXX Signature Method: ELECTRONIC Email:	Role: AUTHORIZED OFFICIAL Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R) Status: Pending
	WPDATE () RE-SEND EMAIL () Medicare Supplier Enrollment Application Privacy Act Statement for Individual Practitioners ()





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## **Resend E-Signature Email Confirmation**

Electronic Signature Status	
Authorization Statement Electronic Signature Confirmation An e-mail has been resent to:	(*) Red asterisk indicates a required field. E-mail:
Name Role AUTHORIZED OFFICIAL	
Document AUTHORIZATION STATEMENT FOR OF	RGANIZATIONS (855R)
RETURN TO E-S	IGNATURES 🔊



RETURN TO MY ENROLLMENTS



## E-Signature Email

From: customerservice-donotreply@cms.hhs.gov <customerservice-donotreply@cms.hhs.gov></customerservice-donotreply@cms.hhs.gov>	
Sent: Monday, September 13, 2021 3:39 PM	
To: I	
Subject: PECOS Electronic Signature Request	
· ·	
A Medicare application for	ed by . You have been identified as an
authorized signer for this application for which CMS allows you to provide an electronic signature u	
signature.	sing the instructions below. Prease disregard this emainin you have already submitted a
Signature.	
Enrollment Application Information:	
Provider/Supplier Name:	
Provider/Supplier Specialty Type: CLINIC/GROUP PRACTICE	
State: IL	
Form Type: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R)	
Practice LocationY, SPRINGFIELD, IL 627021507	The email will provide 2 options for e-signing the
NPI:	application:
Web Tracking ID	1. Log into Internet-based PECOS using your existing
Signatory Name:	PECOS ID and password
Signatory Role: PRACTITIONER	2. 2. E-sign via the PECOS e-signature website if you don't
Topic/s Changed: Reassignment	have an existing PECOS ID and password
Instructions:	
You may provide an electronic signature using your PECOS user ID at (https://urldefense.com/v3/	https://pecos.cms.hhs.gov ;!!IZ3IH8c!nJWZzGuzwfvG QUbgrdGdMdDc2-
fiT0hi7FMWT9G5n6nBBooJyaUmsVvley1ND9jSg\$ ) OR through the PECOS E-Signature website	
(https://urldefense.com/v3/ https://pecos.cms.cmsval/pecos/eSignLogin.do ;!!IZ3IH8c!nJWZzGu	uzwfvG_QUbgrdGdMdDc2-fiT0hi7FMWT9G5n6nBBooJyaUmsVvlewFKprDXQ\$ ), using your
identifying information, e-mail address, and unique PIN XXXXXXX 5. Continue to the 'Pending s	Signatures' section and locate the respective enrollment application to review and apply your
E-Signature.	
Please note the PIN is valid for 14 days from the time the submitter completed the application. If 14	4 days or more have elapsed, you can access the PECOS E-Signature website to request a new

Plase note the Physical of 14 days from the time the submitter completed the application. If 14 days of more have elapsed, you can access the PECOS E-signature website PIN or contact the submitter identified above.





## Login to PECOS

Welcome	Manage Signatures
Release Notes	Applications Requiring Signatures
Want to learn what's new in the latest PECOS release? Please review the Release Notes[PDF]. System Notifications	Applicant Name: TIN (SSN): XXX-XX-XXXX
Note: JavaScript must be enabled in your internet browser for PECOS to work properly. If JavaScript is currently disabled in your browser, refer to the Accessibility section in PECOS Help for instructions on enabling JavaScript.	Web Tracking ID: Form Type: 855B Application Submitted: 12/09/2020
Details     There are no notifications at this time.	Role: AUTHORIZED OFFICIAL Document: CERTIFICATION STATEMENT FOR INDIVIDUAL PRACTITIONERS
Manage Medicare and Account Information           MY ASSOCIATES         Image: Account Management imagement imagem	Role: AUTHORIZED OFFICIAL Document: ELECTRONIC FUNDS TRANSFER (EFT) AUTHORIZATION AGREEMENT
Enroll in Medicare for the first time     Update your user account information, request or remove access to organizations	Applicant Name: TIN (SSN): XXX-XX-XXXX
View and update existing Medicare information     Continue working on saved applications     Manage access to Medicare enrollments	Web Tracking ID: Form Type: 8551 Application Submitted: 12/09/2020
REVALIDATION NOTIFICATION CENTER	Role: PRACTITIONER Document: CERTIFICATION STATEMENT FOR INDIVIDUAL PRACTITIONERS
<ul><li>View All Applications requiring revalidation</li><li>Start or continue revalidation application</li></ul>	VIEW ALL SIGNATURES



SERVICES



## Copy PIN and Select Link

	(*) Red asterisk indicates a require
Remote Aut	thentication Page
	en directed to this site in order to electronically sign certain required elated to Medicare enrollment application recently submitted on your
this page imr accessing an misuse will be	f you believe you have been directed to this site by mistake, please c mediately. Only authorized users have the right to access this site ad using this system you expressly consent to system monitoring, e documented as evidence of possible criminal activity and reported to aw enforcement officials.
Verify Your	Identity and Validate Your Application Record
Enter the rea	guired Identity information:
* First Name	
* Last Name	
* Date of Birt	
MM/DD/YYYY	
MM/DD/YYYY	
	Y
	Y
MM/DD/YYYY * SSN No Format Re	Y
MM/DD/YYYY * SSN No Format Re Enter the en	Y equired nail address and PIN you received in the PECOS emails:
MM/DD/YYYY * SSN No Format Re Enter the en	Y equired nail address and PIN you received in the PECOS emails:
MM/DD/YYYY * SSN No Format Re	Y equired nail address and PIN you received in the PECOS emails:
MM/DD/YYYY * SSN No Format Re Enter the en	Y equired nail address and PIN you received in the PECOS emails:
MM/DD/YYYY * SSN No Format Re Enter the en	Y equired nail address and PIN you received in the PECOS emails:
MM/DD/YYYY * SSN No Format Re Enter the en	Y equired nail address and PIN you received in the PECOS emails:





## **Application Requiring Signature**

### Manage Signatures

**Applications Requiring Signatures** 

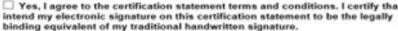
Applicant Name:	
TIN (EIN):	
Web Tracking ID:	
Form Type: 855B	
Application Submitted: 03/23/2021	
Role: AUTHORIZED OFFICIAL	
Document: AUTHORIZED OFFICIAL CERTIFICATION	VIEW AND SIGN 题
STATEMENT FOR CLINICS AND GROUP PRACTICES	





### **E-Signature Attestation**

E-Signature Instructions	(*) Red asterisk indicates a required
Click here if you wish to review the appli	ication 🖙 Acceptance of all applicable Terms and complete your E-Signature, follow the steps
1. Review all applicable Terms and Co	nditions.
2. Read and scroll to the end of each o checkbox.	document window to enable the acceptance
3. Select the checkbox to accept all ap	plicable Terms and Conditions.
4. Click the Submit button to complete	your E-Signature.
erms and Conditions	
PENALTIES FOR FA	LSIFYING INFORMATION
This section explains the penalties for this application to gain or maintain en	r deliberately furnishing false information in rollment in the Medicare program.
any matter within the jurisdiction	inal penalties against an individual who, in of any department or agency of the United titles, conceals or covers up by any trick
	ATION STATEMENT FOR CLINICS AND ACTICES (8558)
	at the provider must meet and maintain to bill e provider is attesting to have read the n.
	d official named below agrees to adhere to









## **E-Signature Completion**

Electronic Signature Status
Your E-Signature Has Been Accepted
You have successfully e-signed the following document(s):
Web tracking ID:
View Submitted Application
Signer Name:
Role: AUTHORIZED OFFICIAL
Document: AUTHORIZED OFFICIAL CERTIFICATION STATEMENT FOR CLINICS AND GROUP PRACTICES
Signed Date: Thu Apr 08 08:23:46 EDT 2021
CLOSE 🔯





# **PECOS Application Status**

### **PECOS Application Status**

#### Welcome to the Medicare Provider Enrolment, Chain, and Ownership System (PECOS) (\*) Red asteriak indicates a required field. PECOS supports the Medicare Provider and Supplier enrollment process by allowing registered users to securely and electronically submit and manage Medicare enrollment information. New to PECOS? View our videos at the bottom of this page. SYSTEM NOTIFICATIONS INOTICE] CMS is using its authority under Section 1135 of the Social Security Act to waive the application fee for any applications submitted on or after March 1, 2020 in response to COVID-19. Please do not submit an application fee with your application. For more information on provider enrollment flexibilities related to COVID-19, please visit the CMS website(C). **USER LOGIN** BECOME A REGISTERED USER annoiment. You may register for a user account if you are: an Individual Please use your I&A (identity & Access Management Practitioner, Authorized or Delegated Official for a Provider or System) user ID and password to log in. Supplier Organization, or an individual who works on behalf of Providers or Suppliers. \* User ID **Enrollment Tutorials** Register for a user account Initial Enrollment: \* Password Questions? Learn more about registering for an account Change of Information: Note: If you are a Medical Provider or Supplier, you must register for an NP1 C before enrolling with Medicare. LOG IN Revalidation: Helpful Links Forgot Password? Application Status 💭 - Self Service Klosk to view the status · Deactivated: of an application submitted within the last 90 days. Forgot User ID? (C) Important Note: CMS is using its authority under Section Manage/Update User Profile Reactivation: 1135 of the Social Security Act to waive the application fee for any applications submitted on or after March 1, 2020 in Who Should I Call? (PDF, 155KB) (C) - CMS Provider response to COVID-19. Please do not submit an application Enrollment Assistance Guide fee with your application. For more information on provider enrolment flexibilities related to COVID-19, please visit the DNE Supplier @

CMS website IPDFL C

#### Provider & Supplier Resources

- CMS pov/Providers (C) Section of the CMS pov website that is designed to provide Medicare enrollment information for providers, physicians, nonphysician practitioners, and other suppliers.
- Revalidation Notice Sent List C Check to see if you have been sent a notice to revalidate your information on file with Medicare.
- Enrolment Checklists C Review checklists of information needed to complete an application for various provider and supplier types.
- Ordering, Certifying, or Prescribing Practitioners List - View the Ordering, Certifying, or Prescribing Practitioners List to verify eligibility to order or certify. items or services to Medicare beneficiaries, or prescribe part D drugs.
- Medicare Learning Network® (MLN) C Helpful articles and tutorials about changes in Medicare
- Ordering, Certifying, or Prescribing Information (PDF) 1.64MB C - Learn about the Ordering, Certifying, or Prescribing enrolment process.

- Step-by-step demonstration of an initial enrolment application in PECOS. Individual Provider 💭 er Organization/Supplier 💭
- Step-by-step demonstration of how to update or change information for an existing enrolment already on file with CMS. Individual Provider 💭 er Organization/Supplier 💭
- Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider 💭 er Organization/Supplier 💭
- Example of how to deactivate an existing enrollment record. Individual Provider 💭
- Step-by-step demonstration of how to re-enrol based on enrolment information that already exists in PECOS. Organization/Supplier
- Adding a Practice Location (OMEPO's Only): Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS.

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## **PECOS Self-Service Application**

### **PECOS Self Service Application**

### Search and View PECOS Application Status

Providers/Suppliers may run simple search queries to retrieve and view the status of their PECOS application. For example, users may search for the application status by the NPI or Legal Business Name. There is no charge to use this functionality.

Search & View PECOS application status for an:

Individual

View the enrollment application status of an individual provider in an organization or private practice setting.

Organization

View the enrollment application status of an organization.





## **PECOS Application Status Steps**

- Step 1
  - Received
- Step 2
  - Being Reviewed
  - Returned for Corrections
- Step 3
  - Entering Information In PECOS
- Step 4
  - Processed in PECOS and being transferred to claims system
  - Note: Wait for approval letter before you submit claims

PECOS Self Service Application			
PECOS Application Status			
Enrollment Information:			
Legal Business Name: LLC Application Type: 8558 Specialty: CLINIC/GROUP PRACTICE State: III INOIS L&T ID. Web Tracking II Submittal Reason: A provider or supplier is enrolling in the Medicare program for the first time with this Medicare fee-for-service contractor under this tax identification number. Date Submitted/Received: 08/30/2021 Status of your PECOS application:			
Note: The status of you Step 1. Your application was successfully submitted/received on 08/30/2021	Step 2. Your application is being reviewed.	Step 3. Your application is being processed.	Step 4. Your application has been processed and has a status of: APPROVED.
For additional information about the status of your PECOS application, please contact your Fee-For-Service Medicare Contractor: NATIONAL GOVERNMENT SERVICES, INC. PO BOX 6474 INDIANAPOLIS, IN 46206-6474			





# **Request for Additional Information**

# Email Request

- Email to Contact Person
  - customerservice-donotreply@cms.hhs.gov
- Information on Email
  - Tracking number, NPI, legal name, state and MAC
  - Instructions for request
    - $\checkmark\,$  States additional information needed
    - ✓ Directions on "How to Correct & Resubmit" in the PECOS system
  - Processor contact and phone number





## Respond to Request

- Sign into PECOS
  - Select "Return for Corrections" or "Correct & Resubmit" button
  - Update Topics where needed
    - ✓ Upload missing supporting documents in PDF or TIFF format
  - Resubmit application to return for review to MAC
  - Verify all signatures are complete
    - $\checkmark$  Even if no signatures were required when resubmitting

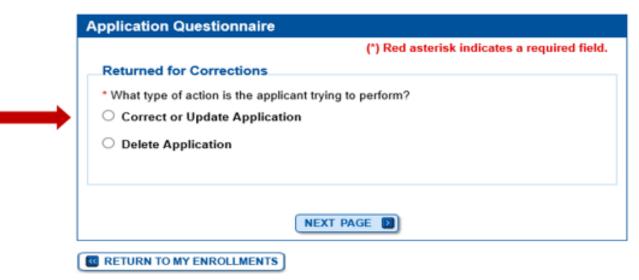




# **Return for Corrections**

# My Associates – Return for Corrections

ou currently do not ha	we any applications that are Op	bened for Corrections.
RETURN FOR COR	RECTIONS	1
(TIN		
nrollment Type: 855		VIEW D
tatus: RETURNED F	OR CORRECTIONS	MORE OPTIONS
racking ID:	View Email Notifical	tion 🖙
REJECTED		
ou currently do not ha	we any applications that are Re	ejected.







## My Associates – Multiple Return for Corrections

You currently do not have any applications that are Opened fo	r Corrections.	
RETURN FOR CORRECTIONS	2	
DUCK, DONALD		
Enrollment Type: 8551 Status: RETURNED FOR CORRECTIONS		
View Returned For Corrections Application 🖾	MORE OPTIONS	
Tracking ID: View Email Notification		
DUCK, DONALD		
Enrollment Type: 855R		
Status: RETURNED FOR CORRECTIONS	MORE OPTIONS	
View Returned For Corrections Application 🖾		
Tracking ID: View Email Notification 🛱		





## **Correct and Resubmit**

Existing E	nrollments							
State: CONN Type/Specia Enrollment Medicare ID Status: APP Existing Res Pending Res	Ity: CLINIC/GROUP PRACT	ICE ID Report 💭 oliment Record 🗲		View/Manage Re	assignments			
Type of U pdate	Status	Tracking ID	Action	Pending Reassi	gnments Application	s Pending Reassignments Appli	antiana Dataila	
Change of Information	RETURNED FOR CORR ECTIONS View Returne d For Corrections Applica			Name/LBN	NPI	Status RETURNED FOR CORRECTIONS View Returned For Corrections Application	Tracking ID	Action
	tion 🗭		(DELETTE D	Reassignment All Statuses	Status (1)	ing options to filter the enrollments. Selecting the reset button w Enrollment Status All Statuses FILTER () RESE	Relationship S All Relationsh	itatus
				You currently do no	NROLLMENTS	ssignments.		





## Make Corrections or Upload Document(s)

Topic V	iew Fast Track View Error/Warning Check 4
2.5	5 - MAR
nrollment ID:	
eb Tracking II	D:
	A 11 11
Reason for	
Changing Inf	plier is Updating their Enrollment by Adding, Deleting, and/or ormation
EDIT REASO	4 🖾
Reports	
	erlink to view the Application being edited:
View Applicati	ion being edited 🖙
	erlink to view the Medicare ID Report: a ID Report 🖙
where interaction	
Topics	
	ired for this enrollment application is grouped into topics. In order to submit this enrollment application, you must complete all of the following
	and print this enrollment application at any time during the enrollment cking the View and Print button below.
This application	on is collecting the following topics:
Completed	Topics
1	Business Information more information about Business
*	Supplier Type
*	PAR Status Information   PAR Status Information
1	Physical Location and "Special Payments" Address more information about Physical Location and "Special Payments" Address





# Error/Warning Check Tab

		Error/Warning Check 3
	tion is ready for submis ages and select the Beg	sion with warning messages. Please review in Submission button.
rollment ID: cID: b Tracking ID:		
Errors for this E	Inrollment	
No Errors were for	und for this enrollment a	pplication.
Al	ie Enrellment	
Warnings for th		nnlication. Please review the warnings listed
Warnings were for below and verify th	and for this enrollment a nat the information enter information is optional;	pplication. Please review the warnings listed ed is correct. the submission process may continue withou
Narnings were for below and verify th Verification of this	and for this enrollment a nat the information enter information is optional;	ed is correct. the submission process may continue withou
Warnings were for below and verify the Verification of this verification of this	und for this enrollment a nat the information enter information is optional; information. Warn Reas prima recon	ed is correct. the submission process may continue withou
Warnings were for below and verify the Verification of this verification of this Topic	und for this enrollment a nat the information enter information is optional; information. Warn Reas prima recon practi Transfer EFT o Medii	ed is correct. the submission process may continue withou ing signment of Benefits exist that are missing a ry and/or secondary practice location. It is nmended that a primary and secondary ce location be specified, but are not required dataset SOME BANK is not associated to an care IDs. Please associate a Medicare ID to FT dataset in the Electronic Funds Transfer
Warnings were for below and verify the Verification of this verification of this <b>Topic</b> Reassignment	und for this enrollment a nat the information enter information is optional; information. Warn Reas prima recon practi Transfer EFT o Medii this E topic. Transfer Medii	ing signment of Benefits exist that are missing a ry and/or secondary practice location. It is nmended that a primary and secondary ce location be specified, but are not required dataset SOME BANK is not associated to an care IDs. Please associate a Medicare ID to FT dataset in the Electronic Funds Transfer care ID(s) CT002021 is not associated to any datasets. Please associate an EFT dataset to ledicare ID(s) in the Electronic Funds Transfer





# Select Signatories

## **Select Signatories**

Signatory for Organization Enrollment

No Signatures required for this application. No changes have been made, or only Supporting Documentation has been modified. Please continue your submission without signatures.

NEXT PAGE D

RETURN TO MY ENROLLMENTS

## **Select Signatories**

Signatory for	Organization Enrollr	(*) Red asterisk indicates a required field ment	-
	er will be responsible the E ment for the Organization E	lectronic Funds Transfer Agreement and Enrollment.	
* Authorized Sign Please select aut			
	NEXT PAG	GE D	
	ROLLMENTS		





## **Complete Submission**

### Submission Page

(\*) Red asterisk indicates a required field.

#### Medicare Contractor

The Medicare Contractor(s) listed here would be responsible for processing your electronic and printed application materials. If more than one contractor is listed, you must mail copies of print documents to each contractor listed. You must mail all required print documents within 15 days of submitting the electronic part of your application.

Medicare Contractor: NATIONAL GOVERNMENT SERVICES, INC.

NATIONAL GOVERNMENT SERVICES, INC. P.O. BOX 7149 INDIANAPOLIS, IN 46207-7149

### Reason(s) for submission:

 A Part B supplier is currently enrolled in the Medicare program. The supplier is adding, deleting, or changing general Medicare enrollment information.

### Reports

Select the hyperlink to view the Application being submitted: View Application being submitted G

Select the hyperlink to view the Medicare ID Report: View Medicare ID Report

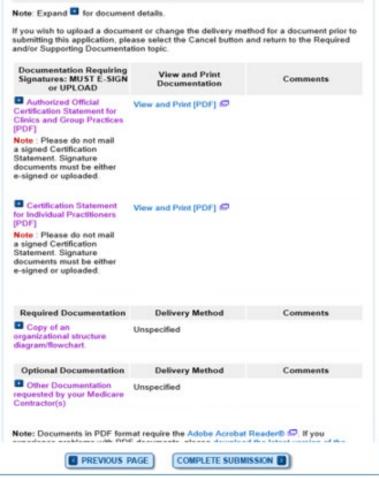
### Required and Supporting Documents

The following Required and Supporting Documents must be mailed in, e-signed or uploaded as part of your submission. Some documents may not be uploaded. Please read the notes below.

### Do not upload to your submission:

 A copy of the Medicare provider/supplier enrollment application form (such as a CMS-855 form).

#### Required and/or Supporting Documents:







# Submission Confirmation

			My Application Progress 100%
Message	e from webpage	×	Submission Confirmation - Print Your Receipt
	IMPORTANT! Your enrollment application with any uploaded documentation has been submitted to your fee-for-service contractor. Required and/or supporting documentation not e-signed or uploaded must be mailed in to the fee-for-service contractor. You indicated the following documentation will be provided by mail/paper: • Copy of an organizational structure diagram/flowchart. Your application may be delayed or not processed if any required/supporting documentation is missing. OK	]	<ul> <li>You have successfully submitted your application!</li> <li>Remember: <ul> <li>If you selected to electronically sign this application, an e-mail containing the PIN and Web Tracking ID have been sent to the Authorized Signer(s) to complete the E-Signature process for documents pertaining to this enrollment application.</li> <li>If you selected to upload the signature for any Authorized Signer(s) for this application, and have not done so yet, please navigate to the My Enrollments page, find this application, and select the Manage Signatures option to upload a signature document, or change your signature method.</li> <li>Your application is not complete until the Medicare Contractor receives fully signed documentation for your application.</li> <li>Mail all remaining supporting documents to your Medicare Contractor within 15 days of submitting the electronic part of our application.</li> <li>Include the Tracking ID or a copy of this page when you mail supporting documentation to your Medicare Contractor.</li> <li>Print this page for your records. Note: You can print and/or save copies of the application and required documents for your records by also visiting the "My Enrollments" page.</li> <li>When submitting an application with Electronic Funds Transfer (EFT) Information, please include a voided check or confirmation of account information on bank letterhead.</li> <li>Make sure to add "customerservice-donotrepty@cms.hhs.gov" to your safe sender list. You will receive e-mail from this address about your application status.</li> </ul> </li> </ul>
			Enrollment Tracking Information Applicant Name: Tracking ID: Submitted Date: WED - MARCH 24 2021 01:22:24 PM EST Submitted By

Contact Email(s):





# Verify and Manage Signatures after Corrections

# Verify Signature Completed

Existing Enr	rollments							
State: CONNE Type/Special Enrollment T Medicare ID: Status: APPR Existing Reas Pending Reas	Ity: CLINIC/GROUP PRACTICE ype: 855B View Medicare ID I ROVED View Approved Enrolls ssignments: 1 ssignments Applications: 0	Report 🗗		View/Manage Reassign	nments			
-	Reassignments	_		Pending Reassignmen	nts Applications			
Type of Up date	Status	Tracking ID	Action	Name/LBN	NPI	Pending Reassignments Applie Status	cations Details Tracking ID	Action
Change of In formation	AWAITING PROCESSING View Awaiting Processing Application		(VIEW D)			AWAITING PROCESSING View Awaiting Processing Application		(MANAGE SIGNATURES
	Approximent es			Reassignments Repor Filter Reassignment Please provide one or m Reassignment Status All Statuses You currently do not have	Records more of the followin: (1) any Existing Reass	g options to filter the enrollments. Selecting the reset button with the enrollment Status All Statuses FILTER (Constraint) (RESET) gnments.	Relationship All Relationsh	Status





# Resources

## Internet-Based PECOS Tutorials

## **Enrollment Tutorials**

## Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider 🖨 or Organization/Supplier 🖨

### Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider 🖨 or Organization/Supplier 🖨

### Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider in or Organization/Supplier

## Deactivated:

Example of how to deactivate an existing enrollment record. Individual Provider

Reactivation:

Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier

## Adding a Practice Location (DMEPOS Only):

Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS. DME Supplier





## **Online Account Self-Service Features**

Welcome to the Medicare Provider Enrollment, Chain, and Ownership System (PECOS)

## (\*) Red asterisk indicates a required field. PECOS supports the Medicare Provider and Supplier enrollment process by allowing registered users to securely and electronically submit and manage Medicare enrollment information.

New to PECOS? View our videos at the bottom of this page.

#### USER LOGIN

Please use your I&A (Identity & Access Management System) user ID and password to log in.

\* User ID



\* Password



Forgot Password?

Manage/Update User Profile

Who Should I Call? [PDF, 155KB] 
- CMS Provider Enrollment Assistance Guide

### BECOME A REGISTERED USER

You may register for a user account if you are: an Individual Practitioner, Authorized or Delegated Official for a Provider or Supplier Organization, or an individual who works on behalf of Providers or Suppliers.

Register for a user account

Questions? Learn more about registering for an account

Note: If you are a Medical Provider or Supplier, you must register for an NPI 
perform before enrolling with Medicare.

### Helpful Links

Application Status 🗗 - Self Service Kiosk to view the status of an application submitted within the last 90 days.

Important Note: CMS is using its authority under Section 1135 of the Social Security Act to waive the application fee for any applications submitted on or after March 1, 2020 in response to COVID-19. Please do not submit an application fee with your application. For more information on provider enrollment flexibilities related to COVID-19, please visit the CMS website [PDF].

Pay Application Fee 🗁 - Pay your application fee online.

View the list of Providers and Suppliers [PDF, 94KB] 
who are required to pay an application fee.

E-Sign your PECOS application - Access the PECOS E-Signature website using your identifying information, email address, and unique PIN to electronically sign your application.





# **Contact Information**

For Assistance With	Contact	Contact Information
<ul> <li>Changing an NPPES password</li> <li>Establishing a new user ID and password for NPPES</li> <li>Questions related to the NPI and/or application</li> </ul>	NPI Enumerator	Phone: 800-465-3203 TTY: 800-692-2326 Email: <u>customerservice@npienumerator.com</u>
<ul> <li>Errors encountered while accessing or entering information in PECOS</li> <li>Forgotten PECOS user ids and passwords</li> </ul>	EUS Help Desk	Phone: 866-484-8049 TTY: 866-523-4759 Email: <u>EUSSupport@cgi.com</u> Live Chat: <u>https://eus.custhelp.com/</u>





## NGS Website

	RESOURCES 🕶	EVENTS	ENROLLMENT	APPS 🔻
VIEW ALL RESOURCES				
Claims and Appeals		Contact Us		
Cost Reports		EDI Enrollm	ent	
EDI Solutions		Fee Schedu	les and Pricers	
Forms		Medical Pol	icies	
Medicare Compliance		NGSConnex	c	
Overpayments		Production	Alerts	
Tools & Calculators				
Mailing Addre	sses	Pro	ovider Enrollme	ent
For ADRs, claims, EDI, FOIA, me enrollment, or other inq				

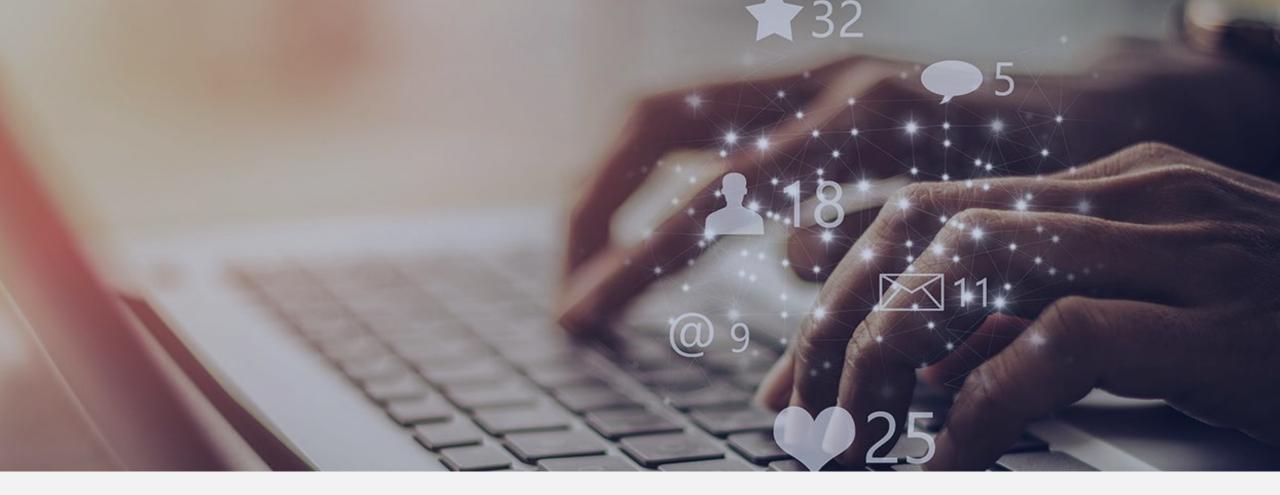




# Questions?

Thank you! A follow-up email will be sent to attendees with the Medicare University Course

Code.







Text NEWS to 37702; Text GAMES to 37702



youtube.com/ngsmedicare



