



Hospice - Transfers

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Today's Presenter

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Objectives

 Assist both the transferring and receiving hospice providers in handling a transfer





Agenda

- Transfers
- Transferring and receiving hospice's responsibilities











Hospice Transfers

- Patient may change hospices once in each benefit period
 - Patient must file a transfer statement with original hospice and newly designated hospice
 - Must include
 - the name of the hospice from which the patient received care
 - the name of the hospice from which they plan to receive care and;
 - the date the change is to be effective
- Transfer effective date can occur on same date as the discharge from previous agency or the next day





Hospice Transfers

- TOB: 81C/82C
 - Submitted by the hospice agency the beneficiary is transferring to prior to submitting their first claim
 - Notifies contractor and CWF that the admission is a continuation of the current hospice election period
 - The notice of change can only be submitted after the agency the beneficiary is transferring from has submitted their final claim

Step-by-step guidance is provided in the Hospice Transfers job aid





Hospice Transfers

- Transfers that occur on the same day
 - Both agencies are permitted to bill and each will be reimbursed at the appropriate level of care for its respective day of discharge or admission
 - The hospice day count will reflect two days if both agencies bill for the same day
 - Transfer occurs May 4th the 43rd day
 - Both agencies bill for May 4th
 - May 5th will be day 45

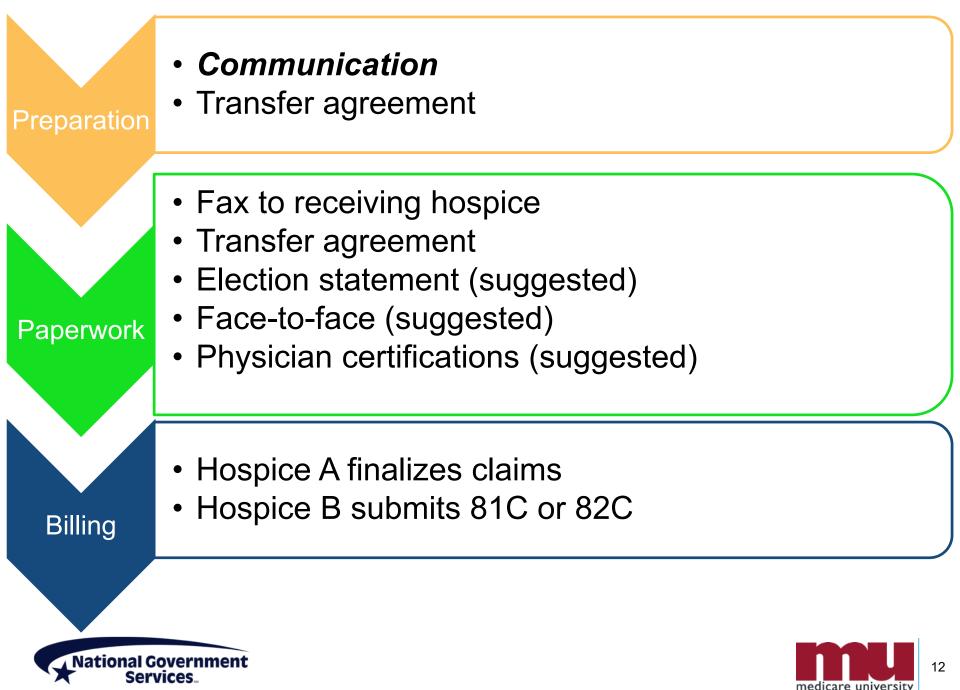




Transferring and Receiving Hospice Responsibilities







Transferring Agency Billing Responsibilities

Do

- Send the receiving hospice all paper work related to the transfer
- File (TOB 8X4) as quickly as possible
 - Through date is the last date on service
 - Patient Discharge Status Codes must be 50 or 51
- Notify the receiving hospice when discharge claim has been processed



Do not

- File an NOTR
- Include an occurrence code 42
 - This will terminate the benefit period



Receiving Agency Responsibilities

Do

- Make sure you receive the transfer agreement
- Submit 8XC only after the previous hospice has completed their billing

Do not

- Submit an 8XC until the previous hospice has completed all billing
- Submit a claim until the 8XC has processed and finalized
- Code your first claim as a late NOE





Transfer/Claim Overlap Disputes

- Hospices should always try to work it out with the other provider first
 - Document contact attempts
- If all attempts to work it out with the other provider fail
 - Call the Provider Contact Center





Thank You!

- Follow-up email
 - Attendees will be provided a Medicare University Course Code
- Questions?





