



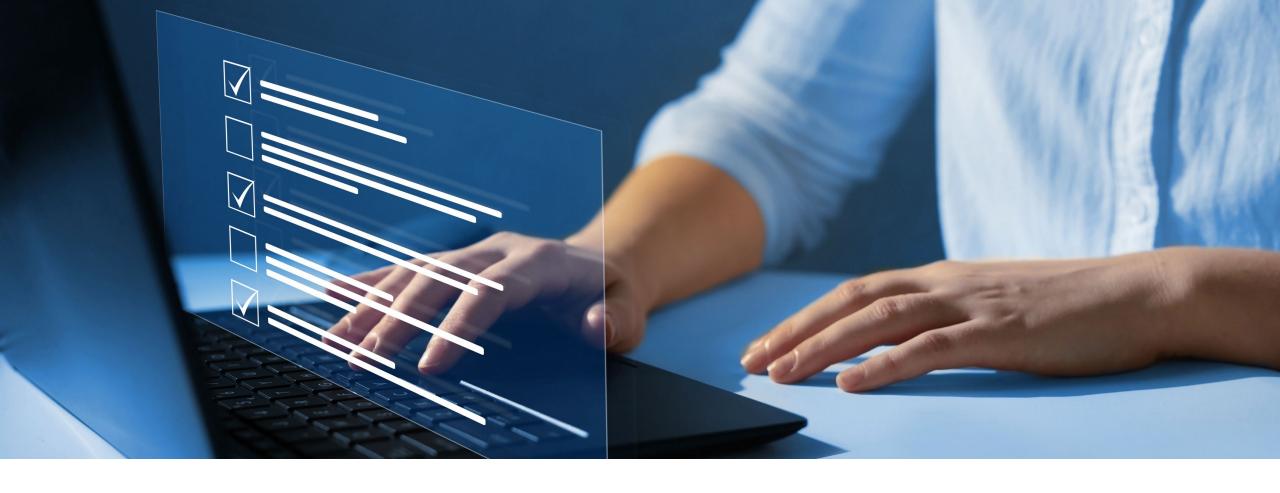
Submitting Revalidation via PECOS

7/16/2024

Closed Captioning: Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.





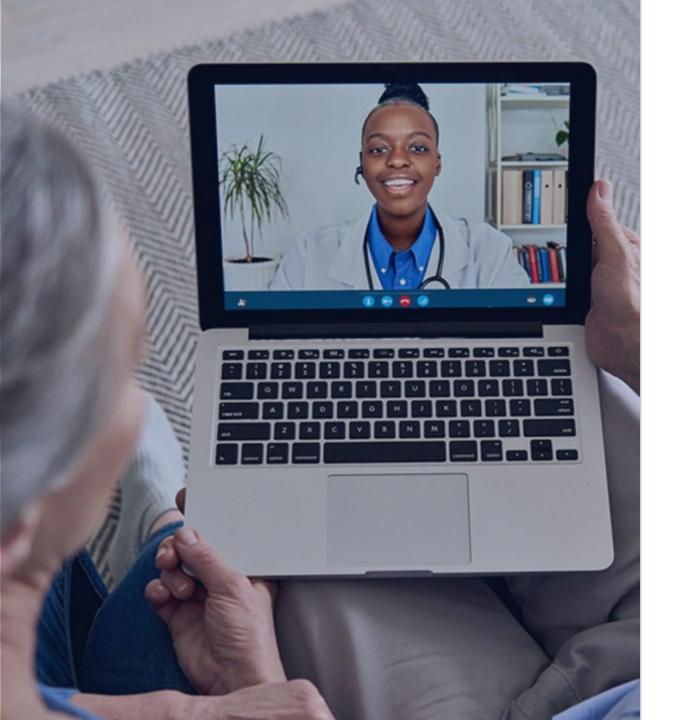


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Today's Presenters



- Provider Outreach and Education Consultants
 - Laura Brown, CPC
 - Susan Stafford PMP, COA, AMR







Agenda

- What is PECOS
- Start and Process Application
 - Tabs and Topic View Examples
 - Unfinished Application
 - Signature Method
 - E-signature
- Process after Submission
- Verify and Manage Signatures
- Application Status
- Resources







What Is PECOS?

What Is PECOS?

- Provider Enrollment, Chain and Ownership System (PECOS) is a CMS Internet-based system
 - PECOS is used to
 - Electronically submit applications
 - initial enrollment
 - revalidation
 - change of information
 - View and print reports to know what Medicare currently has on file
 - Voluntarily withdraw
 - Track application status





What Is PECOS?

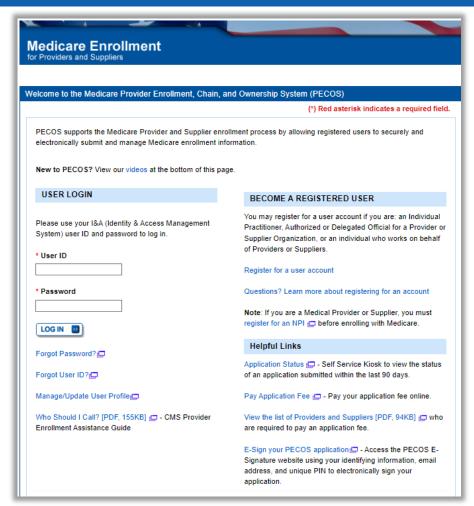
- Identity & Access Management System
 - Access PECOS by creating profile in the I&A System
 - Create User ID and Password
 - Establish a connection to the individual or groups information
 - Attend next Getting Access to PECOS Webinar
 - Our Website > Events > Current Events





Start and Process Application

PECOS Home Page to Login



Provider & Supplier Resources

- Ordering, Certifying, or Prescribing Practitioners List
 View the Ordering, Certifying, or Prescribing
 Practitioners List to verify eligibility to order or certify items or services to Medicare beneficiaries.
- Medicare Learning Network® (MLN)
 — Helpful articles and tutorials about changes in Medicare applicant.
- Ordering, Certifying, or Prescribing Information [PDF, 1.84MB] — - Learn about the Ordering, Certifying, or Prescribing enrollment process.

Enrollment Tutorials

Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider C or Organization/Supplier C

change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider C or Organization/Supplier C

Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider C or Organization/Supplier C

Deactivated:

Example of how to deactivate an existing enrollment record. Individual Provider

Reactivation:

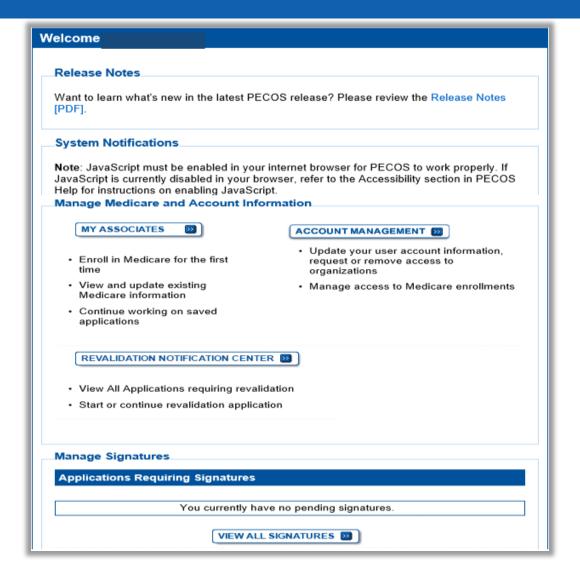
Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier

Adding a Practice Location (DMEPOS Only):
 Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS.
 DME Supplier





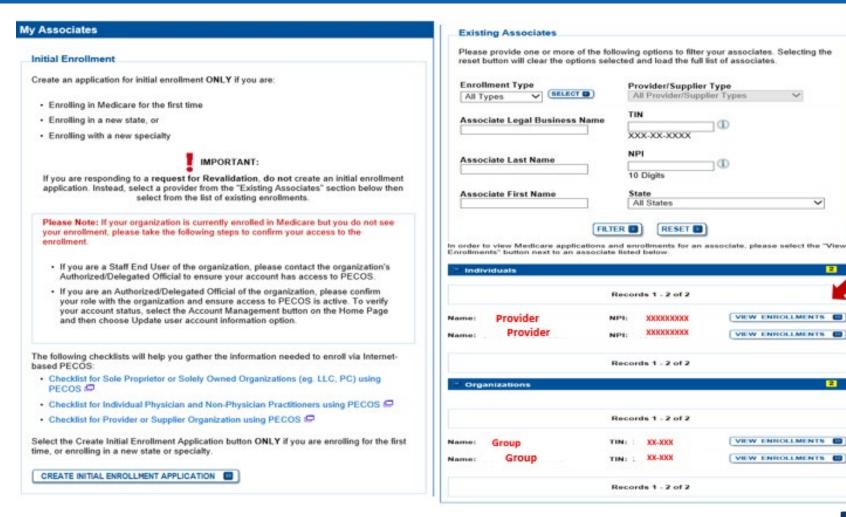
Welcome – My Associates







Existing Associates - View Enrollments







VIEW ENROLLMENTS (2)

VIEW ENROLLMENTS

VIEW ENROLLMENTS (III

VIEW ENROLLMENTS

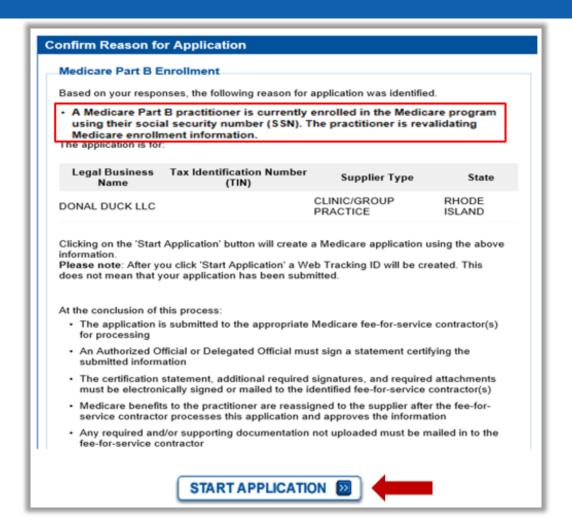
Enrollment Box to Revalidate







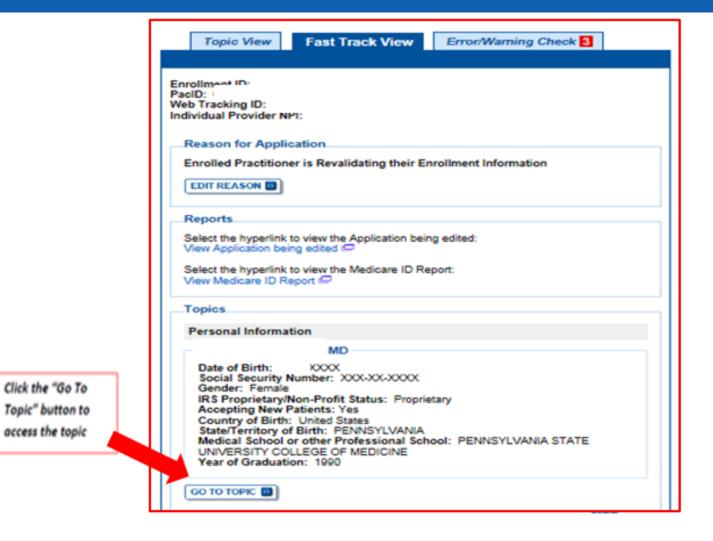
Start Application





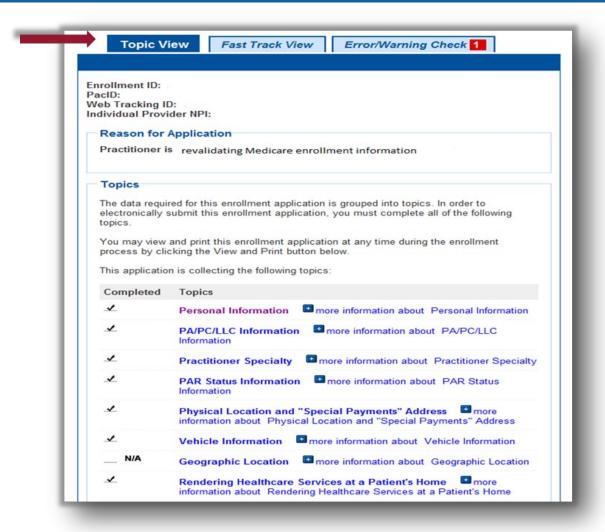


Fast Track View





Topic View





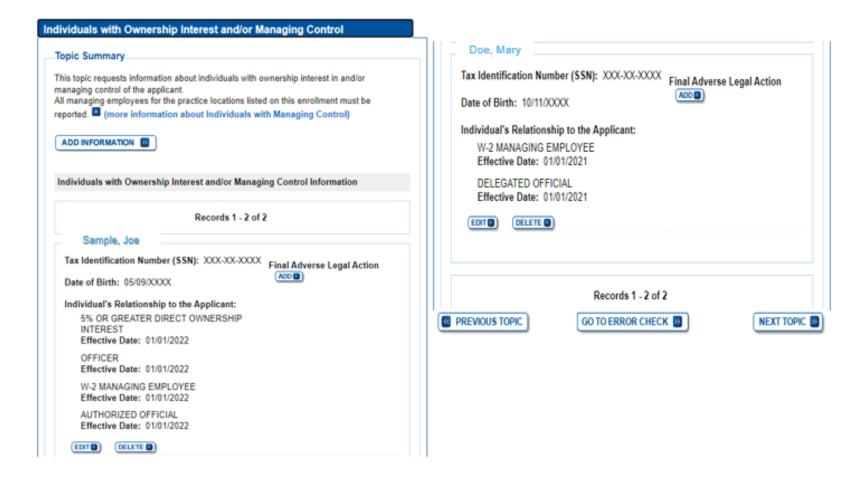
Topic View



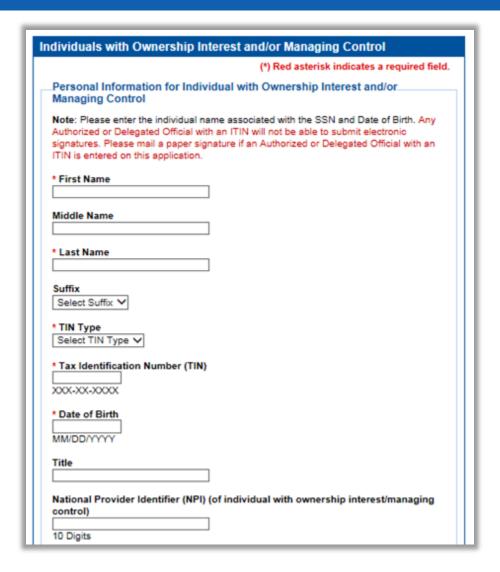




Individual Control

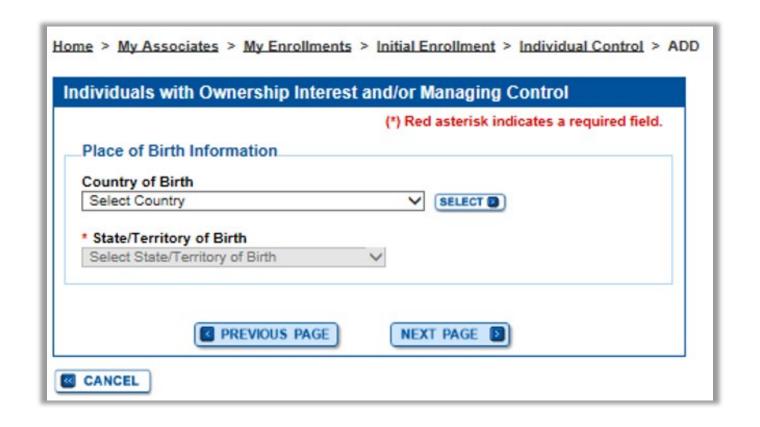






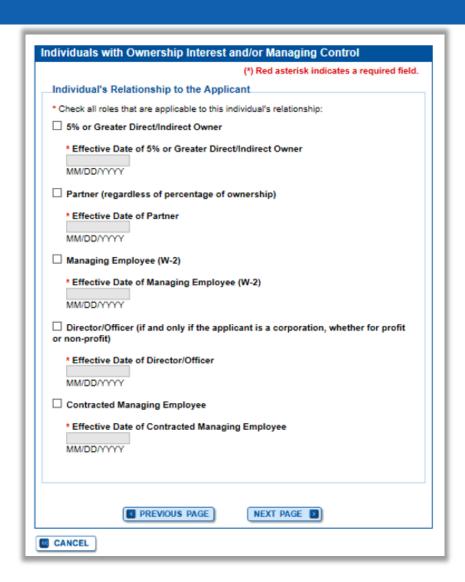






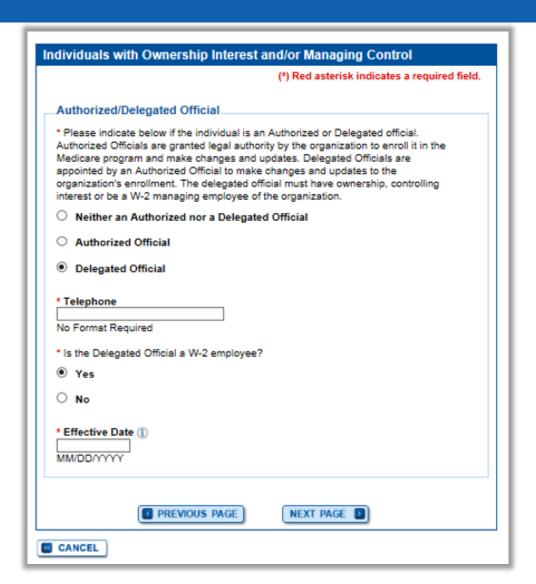








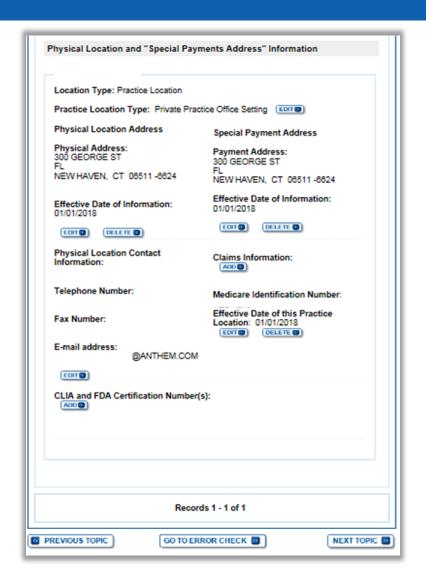








Physical Location and "Special Payment"







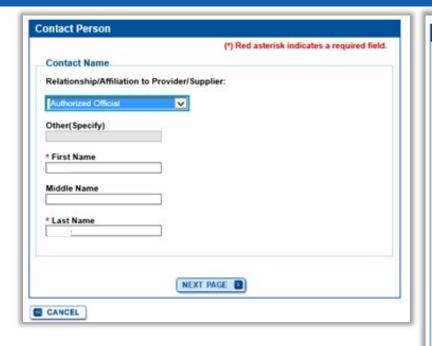
Contact Person Information







Edit and Save

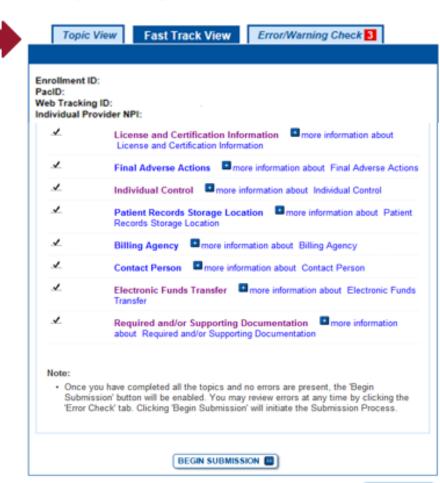


Contact Information	(*) Red asterisk indicates a required field	
Previously Entered Address Info	rmation	
Select an address or enter a new address in the fields below:		
Select an address or enter a new ad Select address	dress in the fields below:	
APPLY (1)	[200]	
Address Line 1		
Drive		
Address Line 2		
City		
Harrisburg		
State/Territory:		
PENNSYLVANIA	•	
Zip Code +4		
17110 9436		
Telephone 555) 555-5555	_	
Fax 555) 555-5555		
E-mail Address		





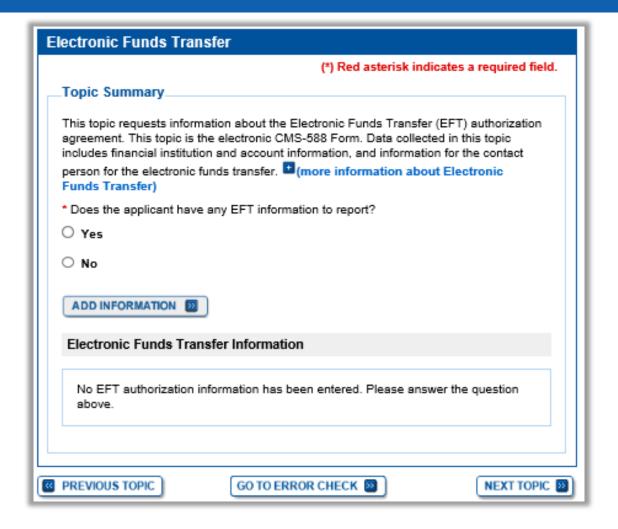
Topic View



Home > My Associates > My Enrollments > Revalidation







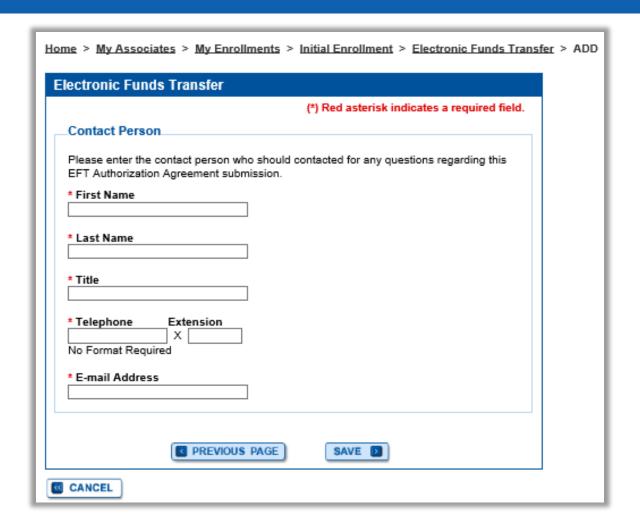




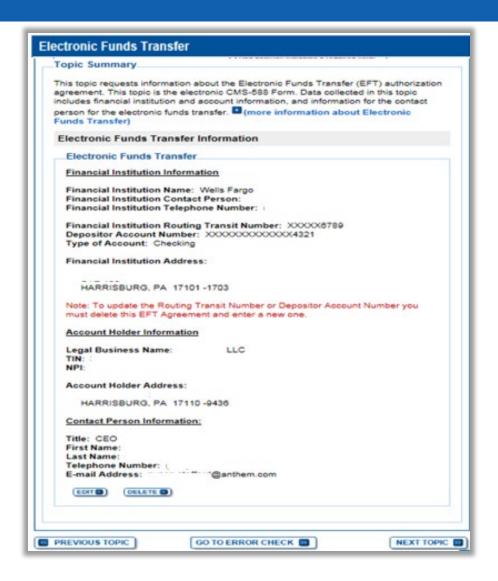
Please enter the information for	the account holder	
Legal Business Name: TIN:	rrc	
National Provider Identifier	(NPI)	
10 Digits		
Medicare Identification Numb	per (if issued)	
	he 'Select address' dropdown field and click the Apply	
button or enter a new address i		
Select a previously entered a	ddress:	
Select address		V
APPLY D		_
Street Address Line 1	_	
No resource and the		
Street Address Line 2		
Street Address Line 2		
*City		
City		
*State/Territory Select State/Territory		
Street Address Line 2 City State/Territory Select State/Territory Zip Code +4		
*State/Territory Select State/Territory		
*State/Territory Select State/Territory *Zip Code +4		
*State/Territory Select State/Territory *Zip Code +4		















Required and/or Supporting Documentation

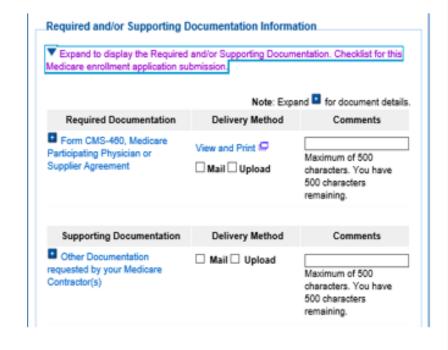
Required and/or Supporting Documentation (*) Red asterisk indicates a required field. Whether or not you identify the delivery method(s) in Step 1, please complete Step 2, which Topic Summary is required. In addition, if you select the Upload delivery method and you want to upload documents now, please complete Steps 2 and 3 to upload the documents from your This topic covers information pertaining to required and/or supporting documentation computer and attach them to your Medicare enrollment application. If you select the Mail you will need to furnish to your Medicare Administrative Contractor (MAC) to process delivery method, please mail the documents to your MAC via U.S. Mail. your Medicare enrollment application. Based on information you provide in your enrollment application. PECOS displays a checklist of the types of required and/or supporting documentation you need to provide to your MAC. Required and/or Supporting Documentation Information. Expand to display the Required and/or Supporting Documentation. Checklist for this For each document, you have the option of selecting which delivery method to use -Medicare enrollment application submission. upload a digital copy or send a hard copy via U.S. Mail. PECOS provides a feature to upload digital copies of documents from your computer that you want to deliver to your MAC with the Internet-based PECOS enrollment application. Medicare Administrative Contractor Information: Step 2: Confirm that you want to upload digital copies of the documents now N/A Instructions for this step: If you selected the Upload delivery method for any documentation selected in Step 1, and you want to upload them now, please select "Yes". If you did not select the Upload delivery method for any documentation Step 1, you did not Please remember that your application could be delayed or not processed if any complete Step 1, or you do not want to upload the documents now, please select "No". required and/or supporting documentation is missing from your Medicare enrollment application. If you have questions about required and/or supporting You may return to this topic at a later time - but before application submission - to upload documentation, please contact your MAC. Do you want to upload one or more documents with your Medicare enrollment Instructions for Completing This Topic application now? There are three steps to complete for this topic. Step 1 and Step 2 are required; Step 3 is Yes, I would like to upload one or more documents now. required only if you are uploading digital copies of documents identified in Step1 now. No, I do not want to upload any documents now. (You may upload documents at a Step 1. Review the required and/or supporting documentation, optionally, identify the later time.) delivery method for each document; optionally, print the other required documentation; and save the checklist. Document Information Step 2. Confirm that you want to upload digital copies of the required or supporting Step 3. Upload digital copies of the documents. (Step 3 might not appear depending No documents have been listed. Please answer the question above. on your response in Step 2) PREVIOUS TOPIC GO TO ERROR CHECK RETURN TO TOPICS

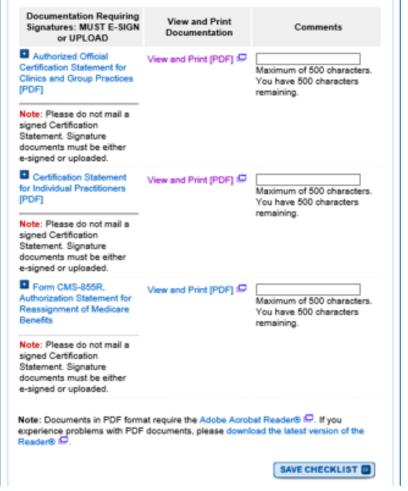
Step 1: Review the required and/or supporting documentation; optionally identify

the delivery method for each document; and save the checklist.



Required and/or Supporting Documentation

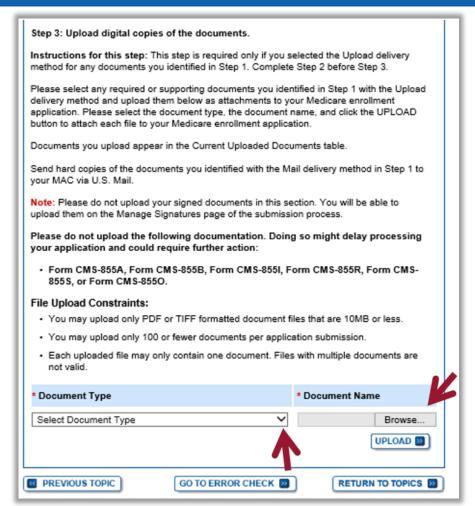


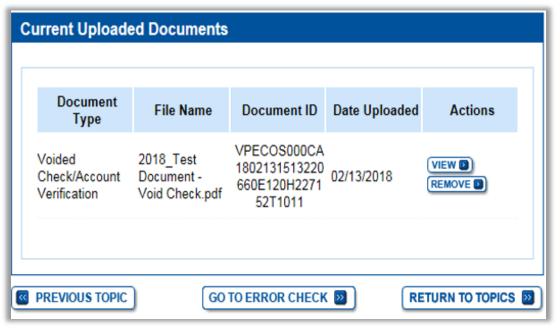






Uploaded Documents









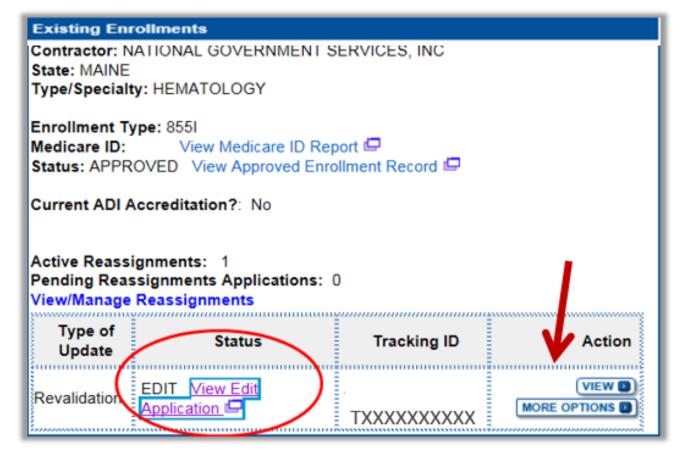
Error/Warning Check

Error/Warning Check 4 Fast Track View Topic View Enrollment ID: PacID: Web Tracking ID: Individual Provider NPI: Errors for this Enrollment Errors were found for this enrollment application or the enrollment on file with Medicare. Please review the errors listed below and verify that the information entered is correct. Verification of this information is required; the submission process will not continue without verification of this information. Topic Error Personal Information is required. Personal Information Individual Control Individual Control is required. Billing Agency is required. Billing Agency Contact Person At least one contact person listed should have an email address. Warnings for this Enrollment No Warnings were found for this enrollment application.



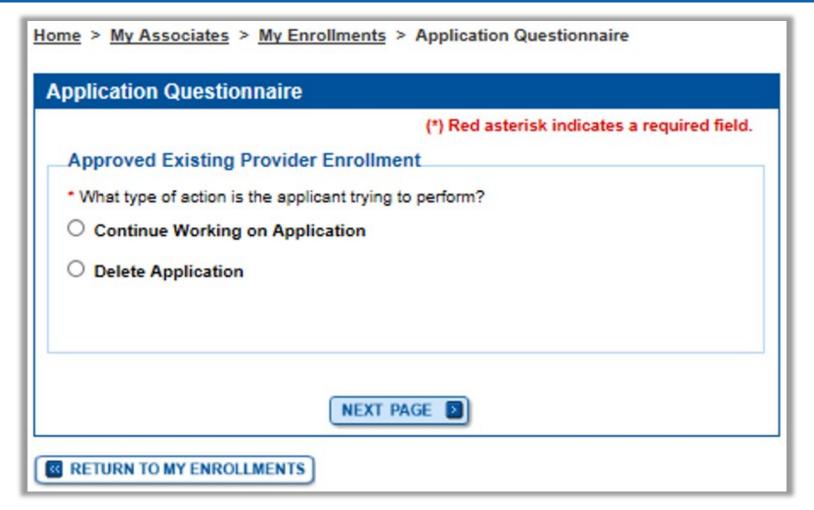
Unfinished Application

My Associates > "View Enrollment"





Unfinished Application





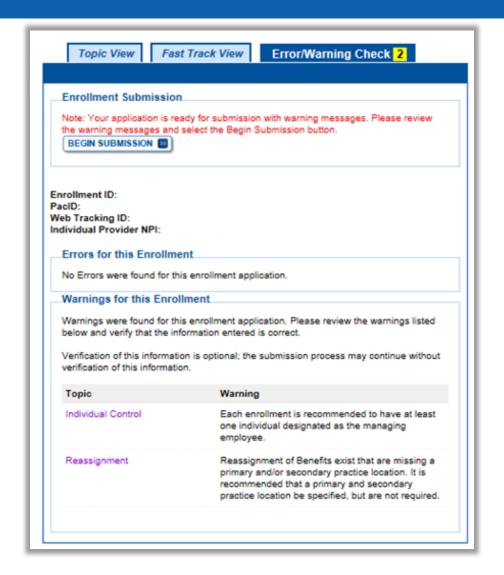
Topic View







Error/Warning Check

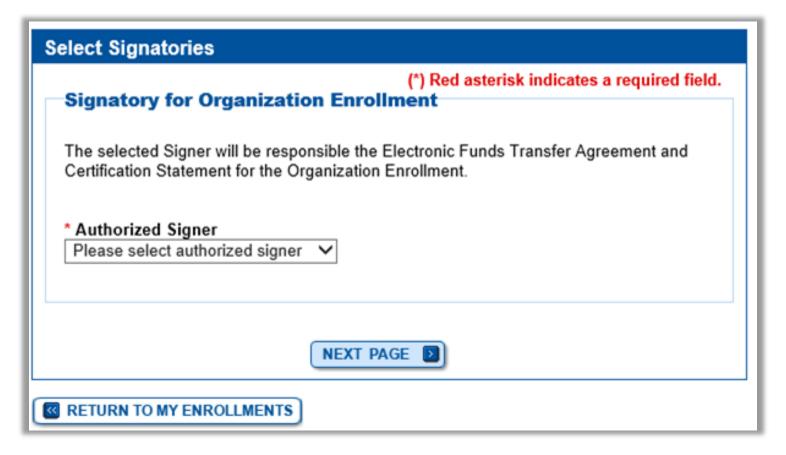






Signature Method

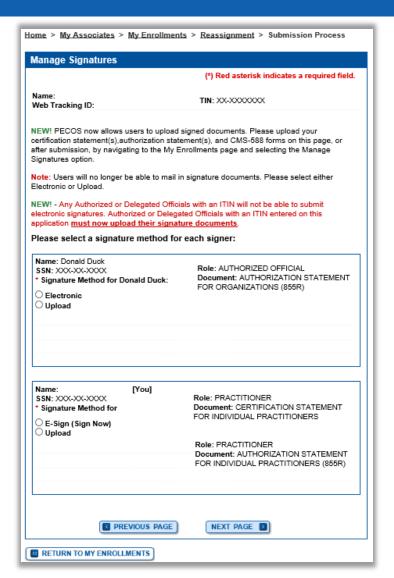
Authorized/Delegated Official Selection







Manage Signatures

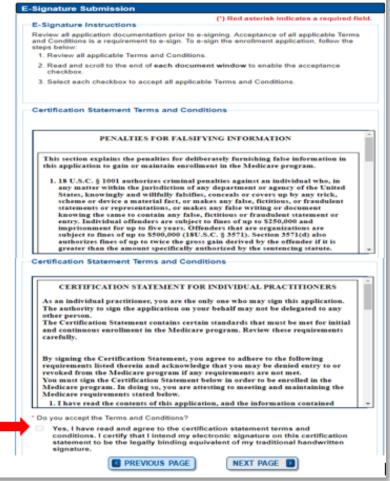






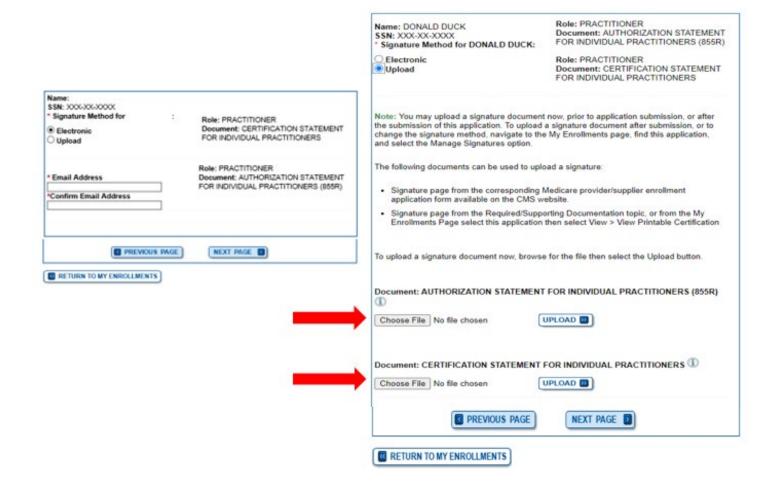
Manage Signatures





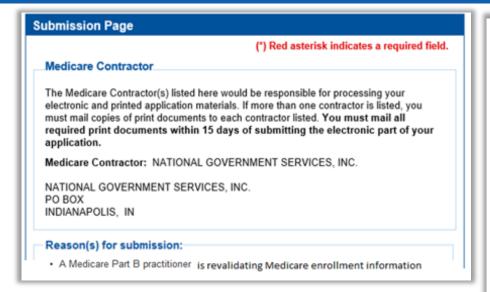


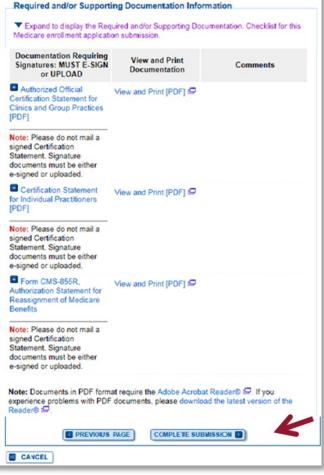
Manage Signatures





Complete Submission









Submission Confirmation



IMPORTANT!

Your enrollment application with any uploaded documentation has been submitted to your fee-for-service contractor.

Required and/or supporting documentation not e-signed or uploaded must be mailed in to the fee-for-service contractor.

You indicated the following documentation will be provided by mail/paper:

- Form CMS-460, Medicare Participating Physician or Supplier Agreement
- Copy of IRS Form CP 575 or other official IRS communication confirming Tax Identification Number and Legal Business Name

Your application may be delayed or not processed if any required/supporting documentation is missing.

OK

My Application Progress

100%

Submission Confirmation - Print Your Receipt

Submission Complete

You have successfully submitted your application



Remember to:

- · Make sure all required and supporting documents that require a signature are signed.
- Mail all required and supporting documents that has not been uploaded to your Medicare Contractor within 15 days of submitting the electronic part of your application. Your application is not complete until the Medicare Contractor(s) receives the signed required documentation of your application in the mail.
- Any required and/or supporting documentation not uploaded must be mailed in to the fee-for-service contractor.
- Your application may be delayed or not processed if any required/supporting documentation is missing.
- If you are submitting an application with Electronic Funds Transfer (EFT) Information, please include confirmation of account information on bank letterhead or a voided check.
- Print this page for your records. Note: You can print and/or save copies of the application and required documents for your records by visiting the "My Enrollments" page.
- You will receive e-mails about your application status. Make sure to add "customerservice-donotreply@cms.hhs.gov" to your safe sender list.

You have successfully submitted your application!



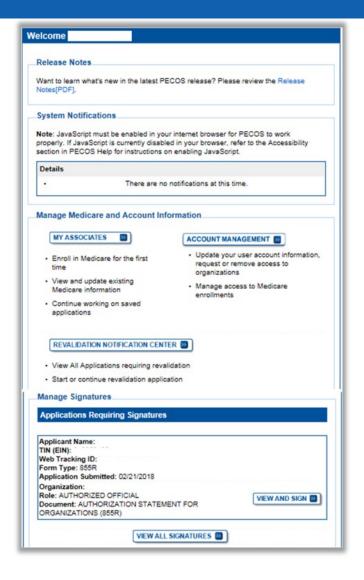


E-Signature Email

'Subject: PECOS E-Signature Request	
Sent: 02/21/2018 13:11 PM	
	is been submitted by: Santhern.com You have been identified as an authorized signer for this gnature using the instructions below. Please disregard this email if you have already submitted a signature.
Enrollment Application Information: Provider/Supplier Name: / LLC Provider/Supplier Specialty Type: CLINIC/GROUP PRACTICE State: CT Form Type: 855R	
Practice Location: , NEW HAVEN, CT 06511 NPI: Web Tracking ID: T	1010
Instructions:	
GX6P9ovB1qTBp7iQve2Q&r=o0BQ2penuwNIWdSiq9olqsac-Pu OR through the PECOS E-Signature website https://urldefense GX6P9ovB1qTBp7iQve2Q&r=o0BQ2penuwNIWdSiq9olqsac-Pu I&e=, using your identifying information, e-mail address, and u apply your E-Signature.	ID at (https://uridefense.proofpoint.com/v2/uri?u=http-3A pecos.cms.hhs.gov&d=DwiCAg&c=A- JkF1BiiQCH1UPUIM&m=2BK5BOnt&oMkTihMCXcjSbLRC-SBDeblurKCrZvkjJ8&s=bWVRtfkSifjlt0143w5FEJOWpiOehBpZ6Lvn_vqWA6Q&e=) proofpoint.com/v2/uri?u=https:3A pecos.cms.cmsval_pecos_eSignLogin_do&d=DwiCAg&c=A- JkF1BiiQCH1UPUIM&m=28K5BOnt&oMkTihMCXcjSbLRC-SBDeblurKCrZvkjJ8&s=NgRmveqNrc_1JHmOtYZMSaUXsunkwYZl8GPM7oUU4- nique_PIN
	o this message as it is sent from an unmonitored account. If you require assistance at any point in the process, please refer to
	usthelp.com&d=DwICAg&c=A-GX6P9ovB1qTBp7iQve2Q&r=o0BQ2penuwNIWd5iq9olqsac- DeblurKCr2vkiJ8&s=shU50VCpiditiZR578MnVnCiXvU6SjuiNsSWWdNwMWM&e= or dial 1-866-484-8049/TTY: 1-866-523-4759
Unauthorized interception of this communication could be a v information. This communication is solely for the use of the pe	plation of Federal and State Law. This communication and any files transmitted with it are confidential and may contain protected health is son or entity to which it was addressed. If you are not the intended recipient, any use, distribution, printing or acting in reliance on the lived this message in error, please notify the sender and destroy all copies of the message.
The e	mail will provide 2 options for e-signing the
177.00	ation:
	g into Internet-based PECOS using your existing COS ID and password
2. 2.	E-sign via the PECOS e-signature website if you don't ve an existing PECOS ID and password

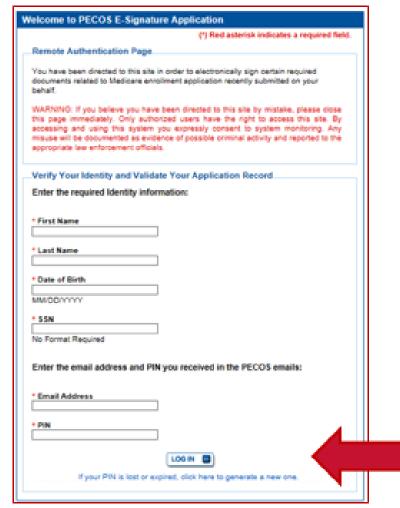


PECOS Welcome Page to E-sign





E-Signature



- Provider/AO or DO
 - First and last name
 - Date of birth
 - SSN
 - Telephone
 - Email
 - PIN



Process After Submission

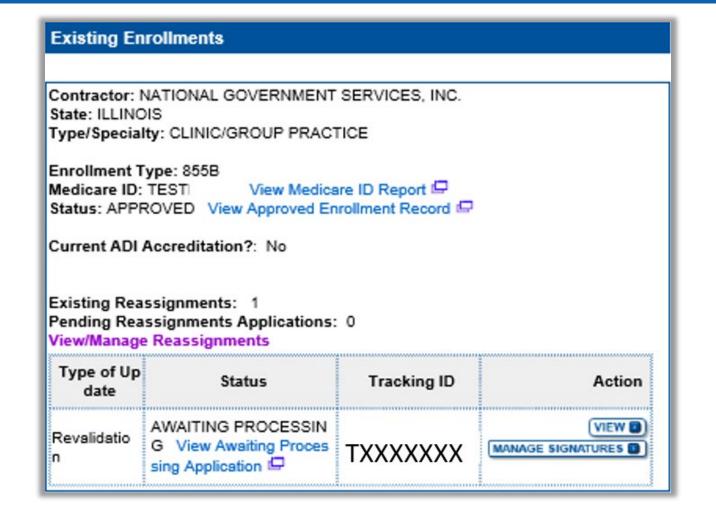
Process After Submission

- Contact person on application will receive by email
 - Acknowledgement Notice
 - Add to safe sender list
 - customerservice-donotreply@cms.hhs.gov
 - NGS-PE-Communications@elevancehealth.com
 - Development requests for additional information
 - Respond within 30 days
 - Log into PECOS to make necessary corrections or upload the required documents, view and manage signatures
 - Response letter
 - Deactivation for incomplete/no response to development request
 - Approval



Verify and Manage Signature

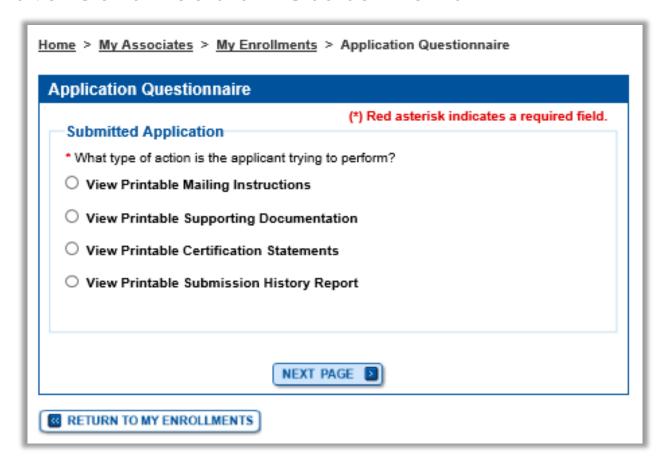
Verify and Manage Signatures





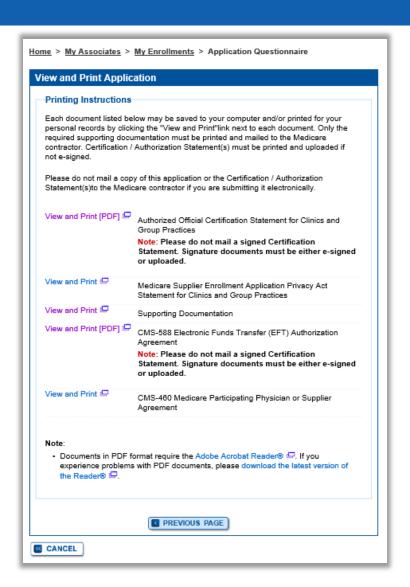
Verify and Manage Signatures

View Printable Certification Statement



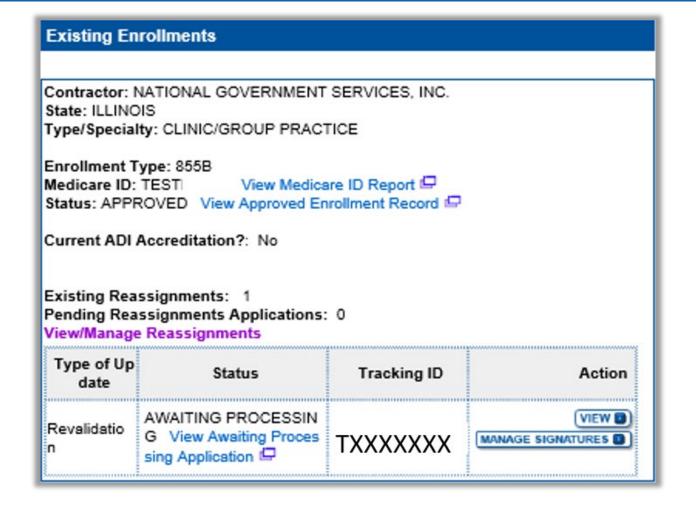


View and Print Certification Statement



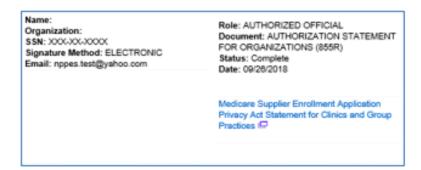


Verify and Manage Signatures





Verify Signature Status



Name:
Organization:
SSN: XXX-XXXXX
Signature Method: ELECTRONIC
Email: nppes.test@yahoo.com

Role: AUTHORIZED OFFICIAL
Document: AUTHORIZATION STATEMENT
FOR ORGANIZATIONS (855R)
Status: Pending

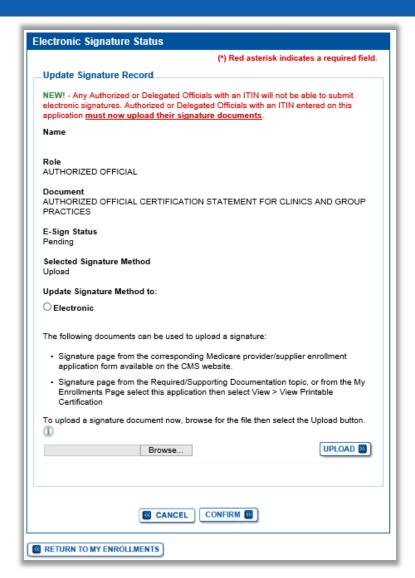
Medicare Supplier Enrollment Application
Privacy Act Statement for Individual
Practitioners

Home > My Associates > My Enrollments > Signatures





Update Signature Record

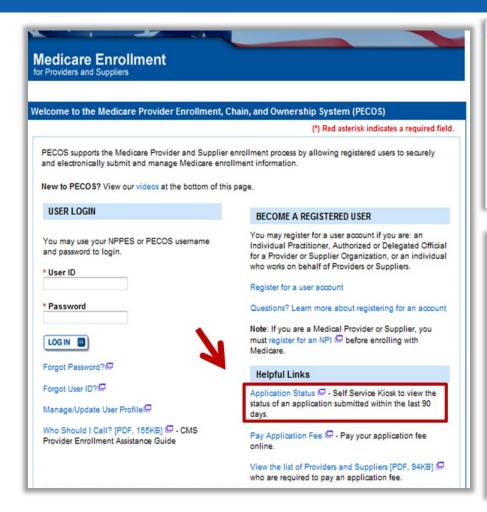






Application Status

PECOS Application Status



Provider & Supplier Resources

- CMS.gov/Providers Section of the CMS.gov website that is designed to provide Medicare enrollment information for providers, physicians, nonphysician practitioners, and other suppliers.
- Medicare Learning Network® (MLN) ^{LD} Helpful articles and tutorials about changes in Medicare enrollment.

- Revalidation Notice Sent List Check to see if you have been sent a notice to revalidate your information on file with Medicare.
- Ordering, Certifying, or Prescribing Practitioners List
 View the Ordering, Certifying, or Prescribing
 Practitioners List to verify eligibility to order or certify items or services to Medicare beneficiaries, or prescribe part D drugs.
- Ordering, Certifying, or Prescribing Information [PDF, 1.64MB] - Learn about the Ordering, Certifying, or Prescribing enrollment process.

Enrollment Tutorials

· Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider ☐ or Organization/Supplier ☐

· Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS.

Individual Provider 🗗 or Organization/Supplier 🗗

Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider □ or Organization/Supplier □

Deactivated:

Example of how to deactivate an existing enrollment record. Individual Provider

Reactivation:

Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier 🗗

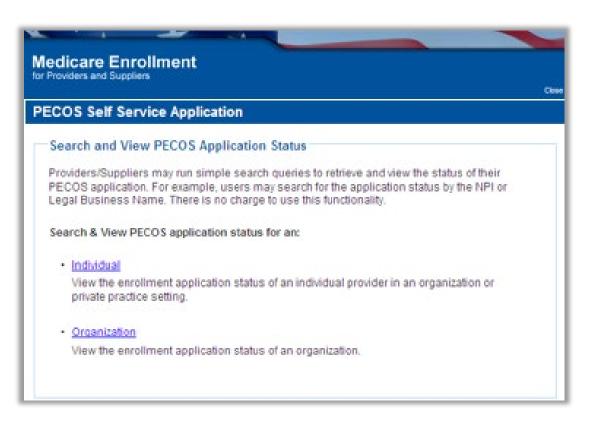
Adding a Practice Location (DMEPOS Only):

Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS. DME Supplier ©





PECOS Self-Service Application



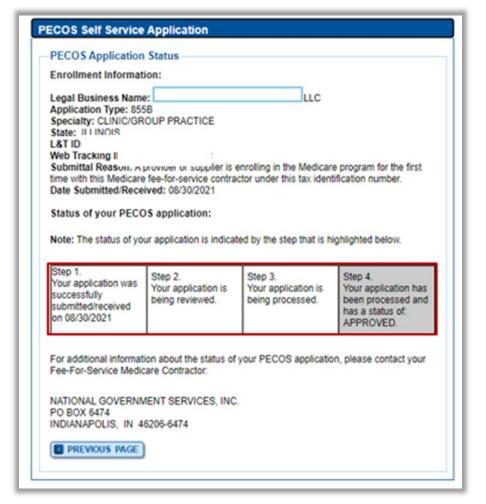
- Check Status
 - Individual
 - Organization



PECOS Application Status

- Step 1
 - Received
- Step 2
 - Being Reviewed
 - Returned for Corrections
- Step 3
 - Entering Information In PECOS
- Step 4
 - Processed in PECOS and being transferred to claims system

Note: Wait for approval letter before you submit claims







Resources

Internet-Based PECOS Tutorials

Enrollment Tutorials

Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS.

Individual Provider 🗗 or Organization/Supplier 🗖

· Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider or Organization/Supplier

· Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider Corporation/Supplier

Deactivated:

Example of how to deactivate an existing enrollment record.

Individual Provider 🗗

Reactivation:

Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier

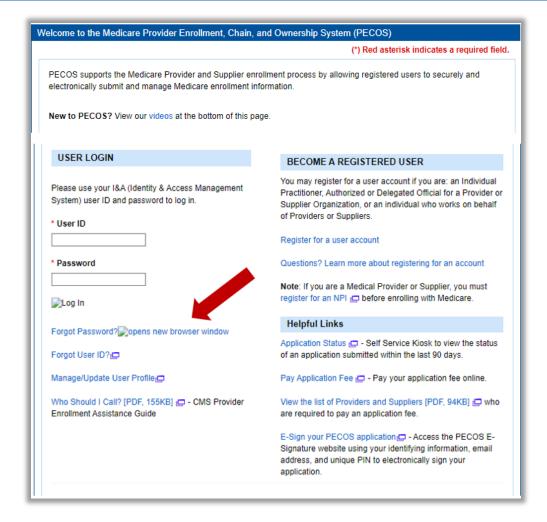
Adding a Practice Location (DMEPOS Only):

Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS.

DME Supplier



Online Account Self-Service Features



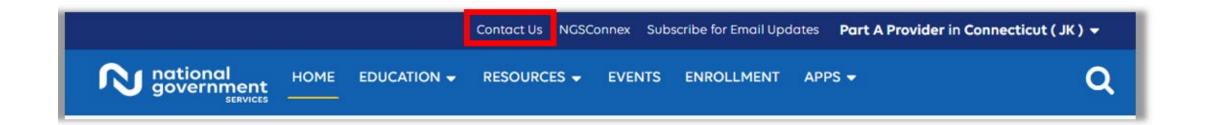


Contact Information

For Assistance With	Contact	Contact Information
 Changing an NPPES password Establishing a new user ID and password for NPPES Questions related to the NPI application 	NPI Enumerator	Phone: 800-465-3203 TTY: 800-692-2326 Email: customerservice@npienumerator.com
 Errors encountered while accessing or entering information in PECOS Forgotten PECOS user IDs and passwords 	EUS Help Desk	Phone: 866-484-8049 TTY: 866-523-4759 Email: <u>EUSSupport@cgi.com</u> Live Chat: <u>https://eus.custhelp.com/</u>



NGS Website



Mailing Addresses

For ADRs, claims, EDI, FOIA, medical policy, enrollment, or other inquiries. **Provider Enrollment**



Resources

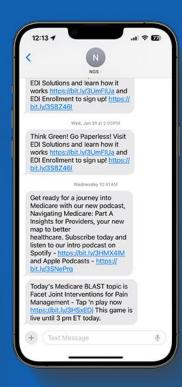
- Prevent Revalidation Processing Delays
- Supporting Documentation Required for Enrollment Revalidations











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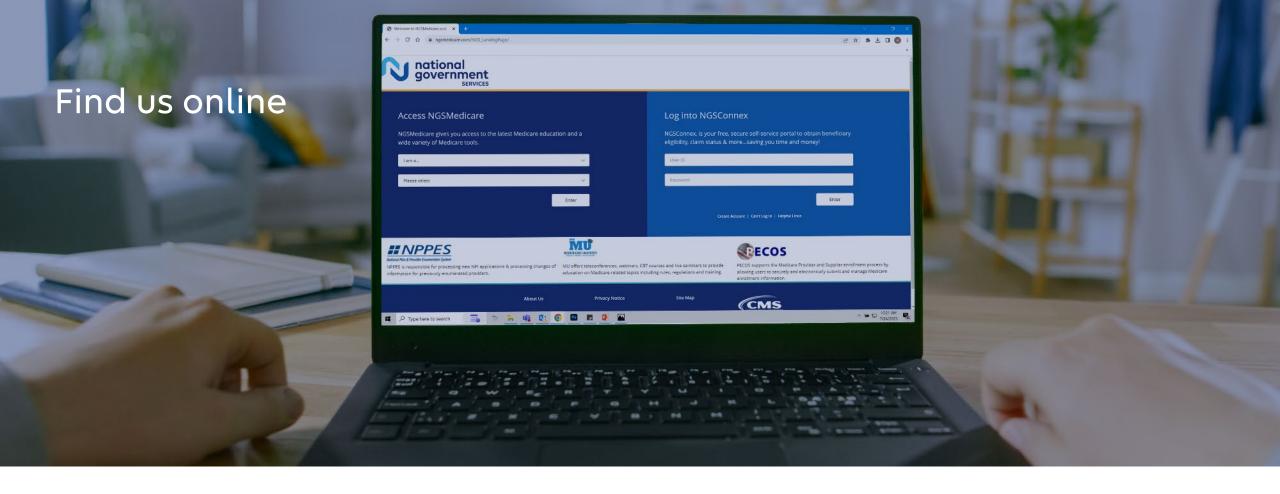
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IVR System

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



NGSConnex

Web portal for claim information



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Questions?

Thank you!