



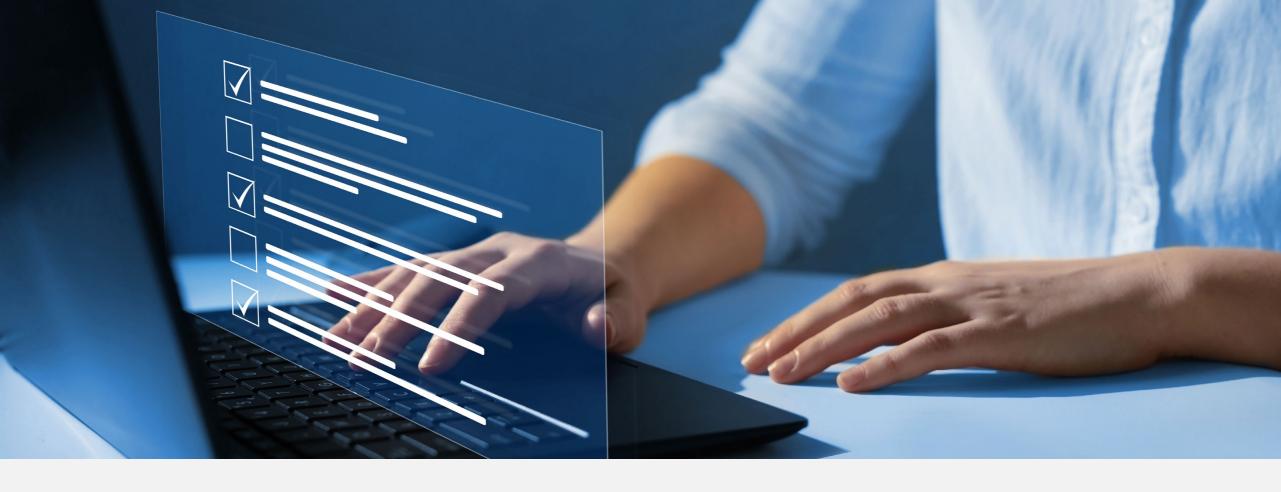
Submitting Revalidation via PECOS

1/16/2024

Closed Captioning: Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.





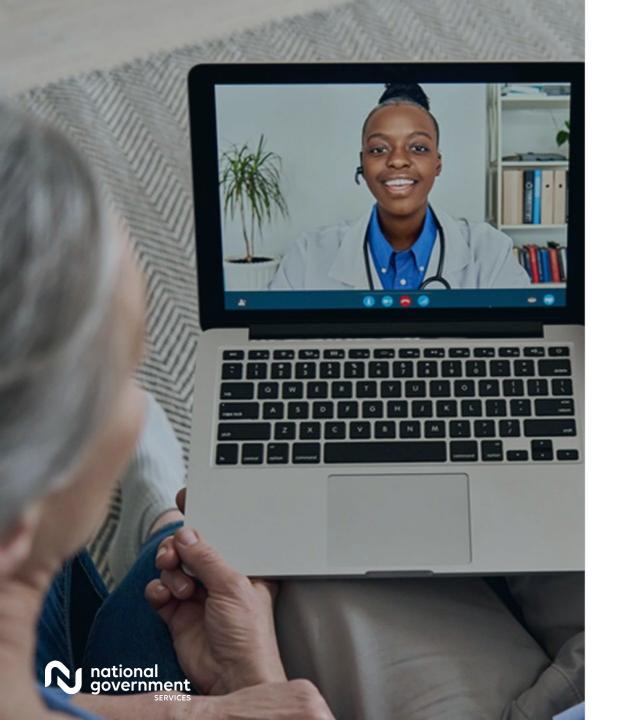


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Attendees/providers are never permitted to record (tape record or any other method) our educational events. This applies to webinars, teleconferences, live events and any other type of National Government Services educational events.

Today's Presenters

Provider Outreach and Education Consultants

- Laura Brown CPC
- Susan Stafford PMP, COA, AMR











Agenda

- What is PECOS
- Locate Enrollment and Start Application
- Tabs and Topic View Examples
- Unfinished Application
- Signature Method
- E-signature
- Process after Submission
- Verify and Manage Signatures
- Application Status
- Resources







What Is PECOS?

- Provider Enrollment, Chain and Ownership System (PECOS) is a CMS Internet-based system
 - PECOS is used to
 - ✓ Electronically submit applications
 - initial enrollment
 - revalidation
 - change of information
 - ✓ View and print reports to know what Medicare currently has on file
 - ✓ Voluntarily withdraw
 - ✓ Track application status





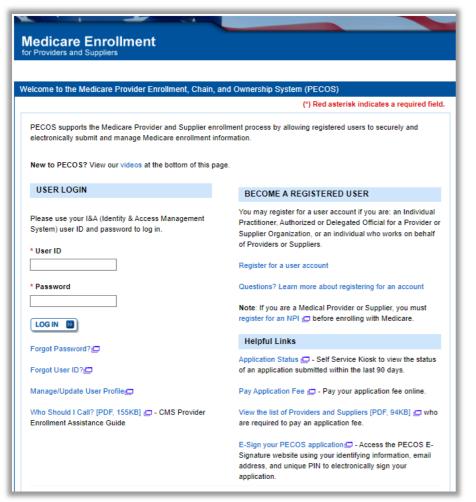
What Is PECOS?

- Identity & Access Management System
 - Access PECOS by creating profile in the I&A System
 - ✓ Create User ID and Password
 - ✓ Establish a connection to the individual or groups information
 - Attend next Getting Access to PECOS Webinar
 - ✓ Our Website > Events > Current Events





PECOS Home Page to Login



Provider & Supplier Resources

- Revalidation Notice Sent List Check to see if you have been sent a notice to revalidate your information on file with Medicare.
- Ordering, Certifying, or Prescribing Practitioners List
 — View the Ordering, Certifying, or Prescribing
 Practitioners List to verify eligibility to order or certify
 items or services to Medicare beneficiaries.
- Ordering, Certifying, or Prescribing Information [PDF, 1.64MB] — - Learn about the Ordering, Certifying, or Prescribing enrollment process.

Enrollment Tutorials

. Initial Enrollment

Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider C or Organization/Supplier C

Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider © or Organization/Supplier ©

Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider C or Organization/Supplier C

Deactivated:

Example of how to deactivate an existing enrollment record. Individual Provider C

Reactivation:

Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier

Adding a Practice Location (DMEPOS Only);

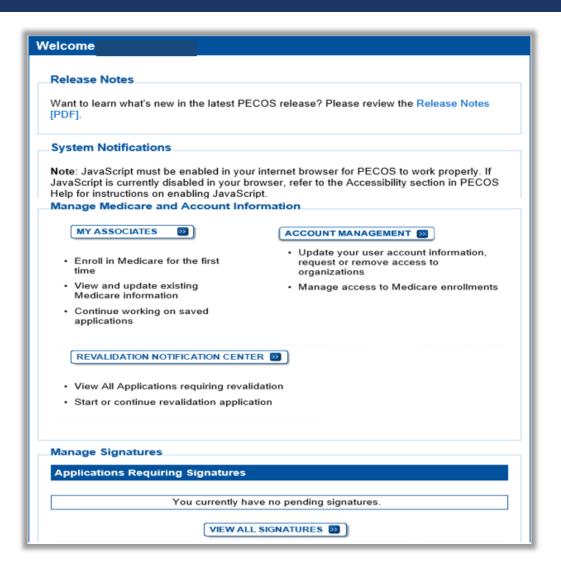
Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS.

DME Supplier





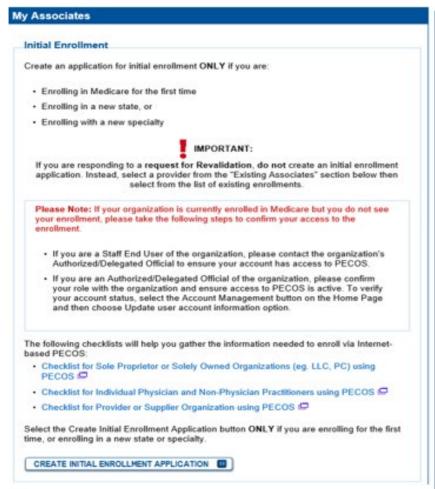
Welcome – My Associates

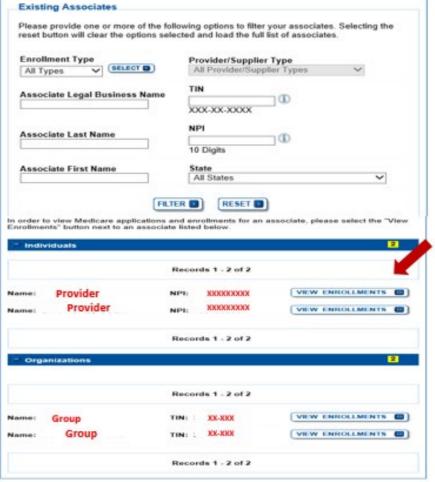






Existing Associates - View Enrollments







Enrollment Box to Revalidate





Start Application

Confirm Reason for Application

Medicare Part B Enrollment

Based on your responses, the following reason for application was identified.

 A Medicare Part B practitioner is currently enrolled in the Medicare program using their social security number (SSN). The practitioner is revalidating Medicare enrollment information.

The application is for:

Legal Business Name	Tax Identification Number (TIN)	Supplier Type	State
DONAL DUCK LLC		CLINIC/GROUP PRACTICE	RHODE

Clicking on the 'Start Application' button will create a Medicare application using the above information.

Please note: After you click 'Start Application' a Web Tracking ID will be created. This does not mean that your application has been submitted.

At the conclusion of this process:

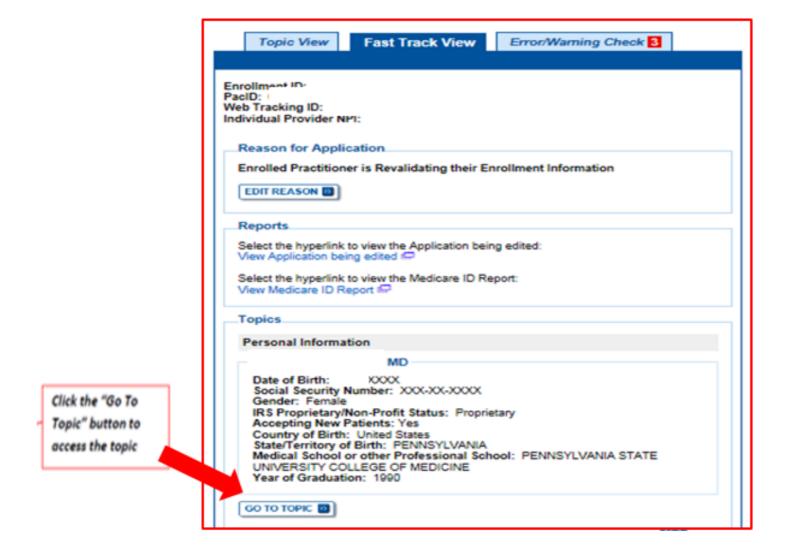
- The application is submitted to the appropriate Medicare fee-for-service contractor(s) for processing
- An Authorized Official or Delegated Official must sign a statement certifying the submitted information
- The certification statement, additional required signatures, and required attachments must be electronically signed or mailed to the identified fee-for-service contractor(s)
- Medicare benefits to the practitioner are reassigned to the supplier after the fee-forservice contractor processes this application and approves the information
- Any required and/or supporting documentation not uploaded must be mailed in to the fee-for-service contractor





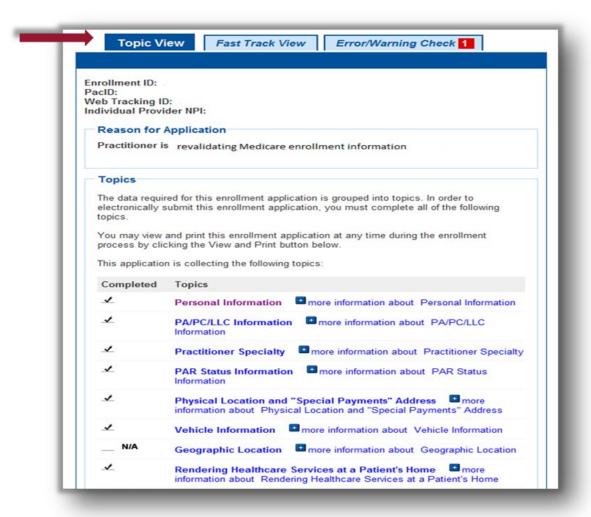


Fast Track View





Topic View





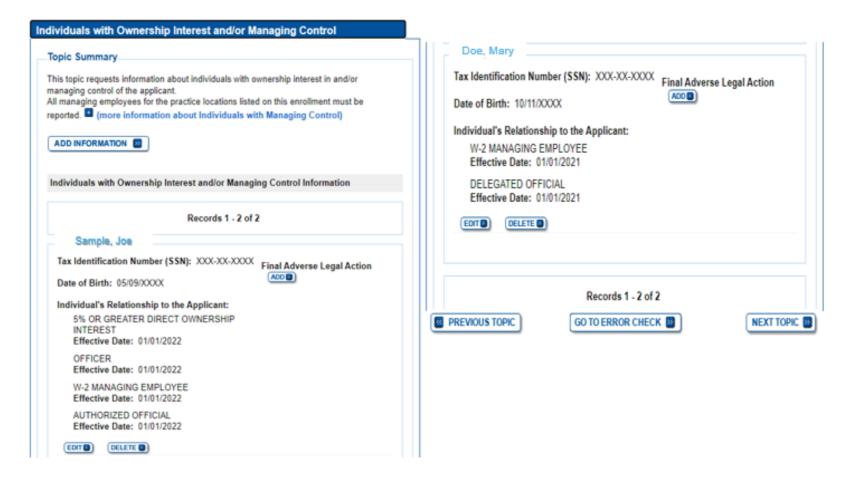
Topic View



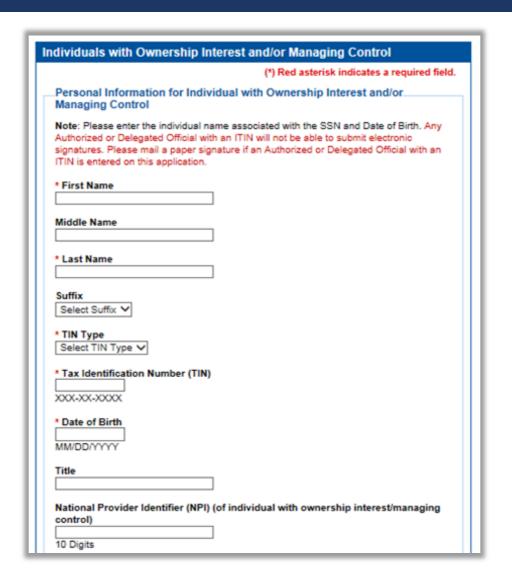




Individual Control







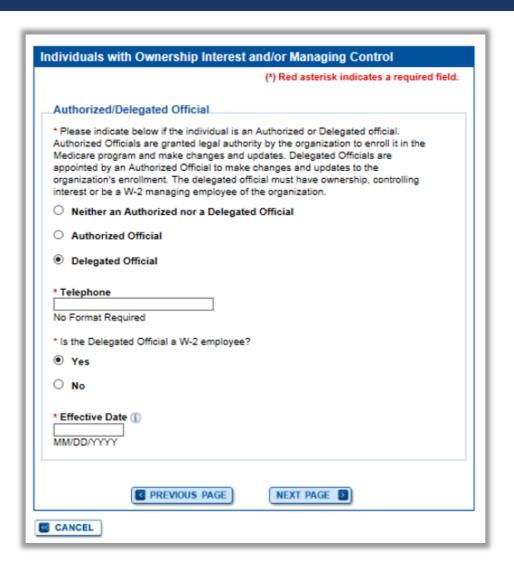
















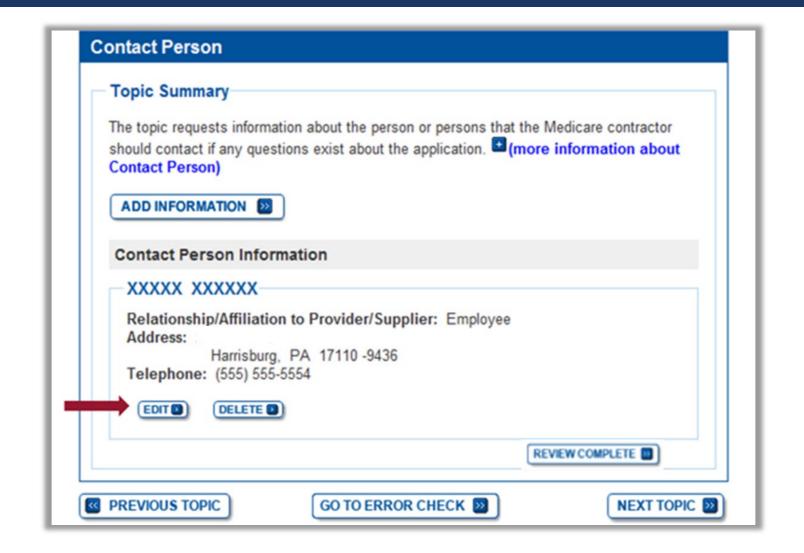
Physical Location and "Special Payment"

Physical Location and "Special Pay	ments Address" Information	
Location Type: Practice Location		
Practice Location Type: Private Pra	ctice Office Setting EDIT®	
Physical Location Address	Special Payment Address	
Physical Address: 300 GEORGE ST FL NEW HAVEN, CT 08511 -8824	Payment Address: 300 GEORGE ST FL NEW HAVEN, CT 08511-8824	
Effective Date of Information: 01/01/2018	Effective Date of Information: 01/01/2018	
EDIT® DELETE®	EDITO DELLETIO	
Physical Location Contact Information:	Claims Information:	
Telephone Number:	Medicare Identification Number:	
Fax Number:	Effective Date of this Practice Location: 01/01/2018 EDIT OCLETE O	
E-mail address: @ANTHEM.COM	1	
EDIT		
CLIA and FDA Certification Number	(s):	
Records 1 - 1 of 1		
REVIOUS TOPIC GO TO ERROR CHECK NEXT TOPIC		





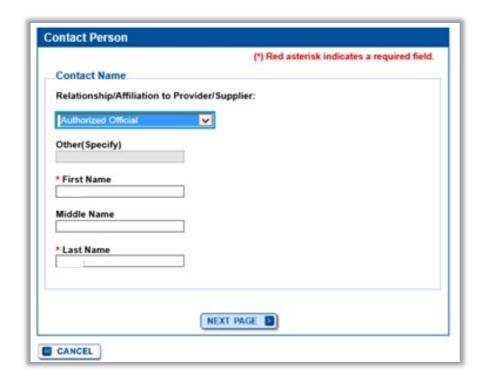
Contact Person Information

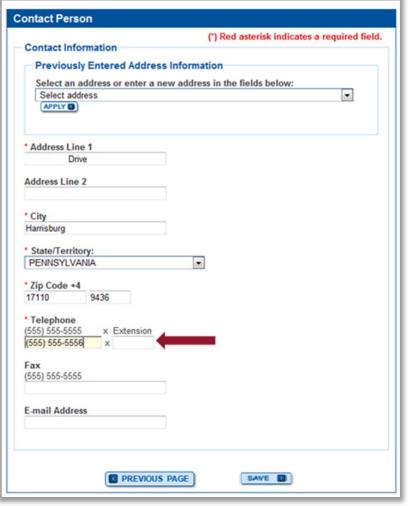






Edit and Save

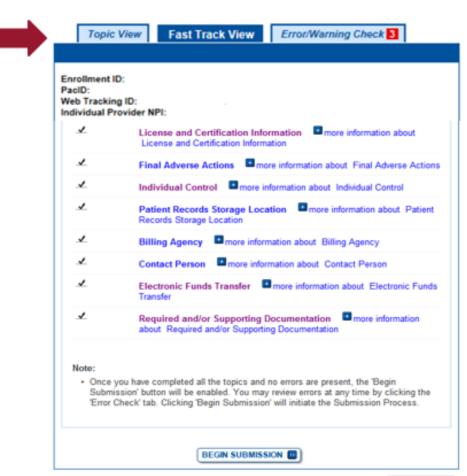








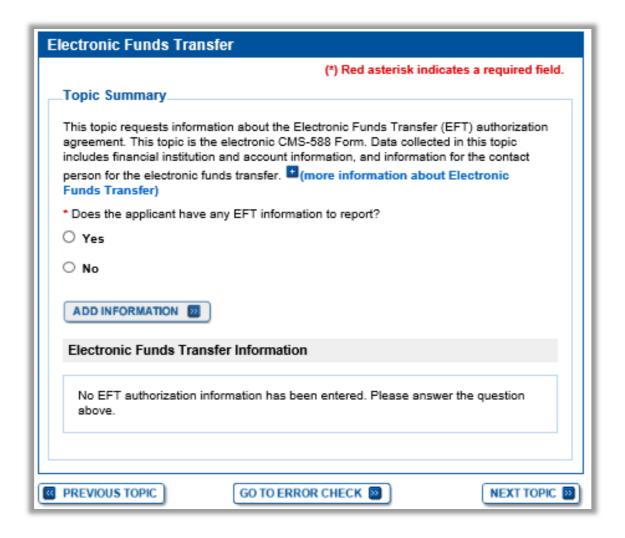
Topic View



Home > My Associates > My Enrollments > Revalidation









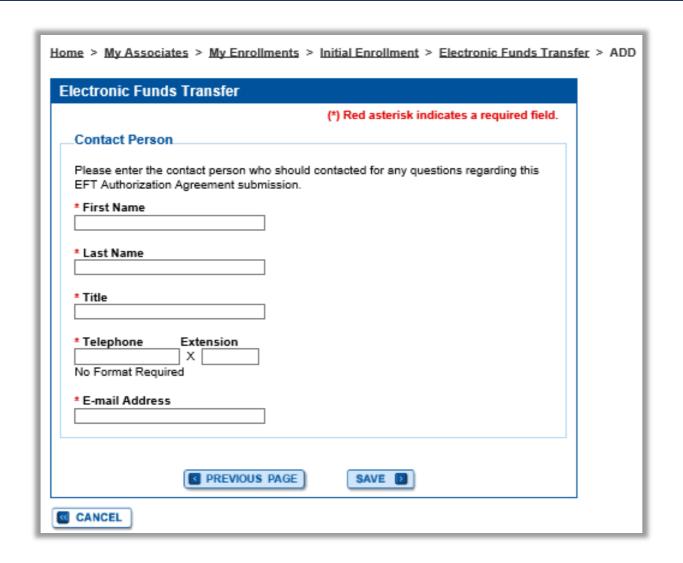




Please enter the information for the accou	nt holder.
Legal Business Name: LLC TIN:	
National Provider Identifier (NPI)	
10 Digits	
Medicare Identification Number (if issu	ed)
Either select an address from the 'Select button or enter a new address in the field: Select a previously entered address:	address' dropdown field and click the Apply s below.
Select address	V
APPLY (3)	
Street Address Line 1	
Street Address Line 1	
Street Address Line 1	
Street Address Line 2	
Street Address Line 2	
Street Address Line 2 *City	
Street Address Line 1 Street Address Line 2 City State/Territory Select State/Territory	✓
Street Address Line 2 *City *State/Territory	▼

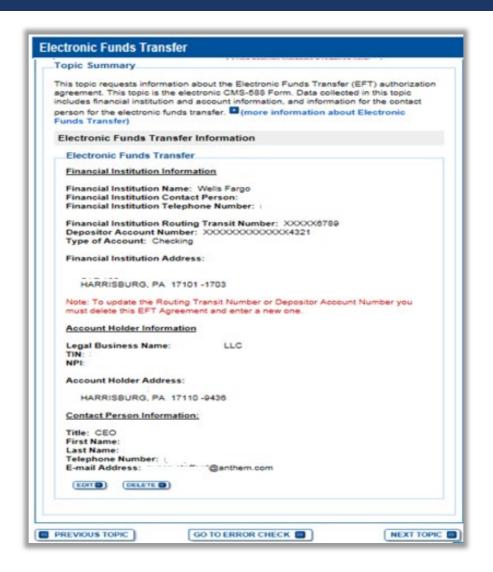
















Required and/or Supporting Documentation

Required and/or Supporting Documentation (*) Red asterisk indicates a required field. Whether or not you identify the delivery method(s) in Step 1, please complete Step 2, which Topic Summary is required. In addition, if you select the Upload delivery method and you want to upload documents now, please complete Steps 2 and 3 to upload the documents from your This topic covers information pertaining to required and/or supporting documentation computer and attach them to your Medicare enrollment application. If you select the Mail you will need to furnish to your Medicare Administrative Contractor (MAC) to process delivery method, please mail the documents to your MAC via U.S. Mail. your Medicare enrollment application. Based on information you provide in your enrollment application. PECOS displays a checklist of the types of required and/or Required and/or Supporting Documentation Information. supporting documentation you need to provide to your MAC. Expand to display the Required and/or Supporting Documentation. Checklist for this For each document, you have the option of selecting which delivery method to use -Medicare enrollment application submission. upload a digital copy or send a hard copy via U.S. Mail. PECOS provides a feature to upload digital copies of documents from your computer that you want to deliver to your MAC with the Internet-based PECOS enrollment application. Medicare Administrative Contractor Information: Step 2: Confirm that you want to upload digital copies of the documents now Instructions for this step: If you selected the Upload delivery method for any documentation selected in Step 1, and you want to upload them now, please select "Yes". If you did not select the Upload delivery method for any documentation Step 1, you did not Please remember that your application could be delayed or not processed if any complete Step 1, or you do not want to upload the documents now, please select "No". required and/or supporting documentation is missing from your Medicare enrollment application. If you have questions about required and/or supporting You may return to this topic at a later time - but before application submission - to upload documentation, please contact your MAC. documents. Do you want to upload one or more documents with your Medicare enrollment. Instructions for Completing This Topic application now? There are three steps to complete for this topic. Step 1 and Step 2 are required: Step 3 is Yes, I would like to upload one or more documents now. required only if you are uploading digital copies of documents identified in Step1 now. No. I do not want to upload any documents now. (You may upload documents at a Step 1. Review the required and/or supporting documentation, optionally, identify the later time.) delivery method for each document; optionally, print the other required documentation; and save the checklist. Document Information Step 2. Confirm that you want to upload digital copies of the required or supporting documents. Step 3. Upload digital copies of the documents. (Step 3 might not appear depending No documents have been listed. Please answer the question above. on your response in Step 2) PREVIOUS TOPIC GO TO ERROR CHECK RETURN TO TOPICS

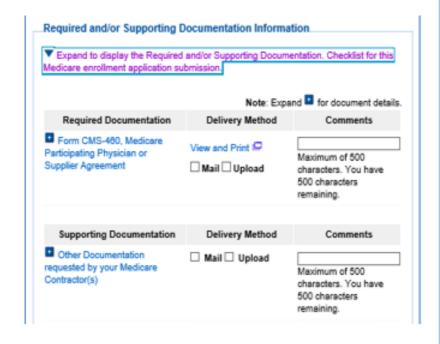
Step 1: Review the required and/or supporting documentation; optionally identify

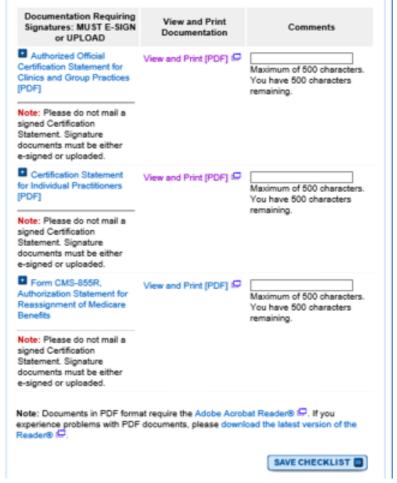
the delivery method for each document; and save the checklist.





Required and/or Supporting Documentation

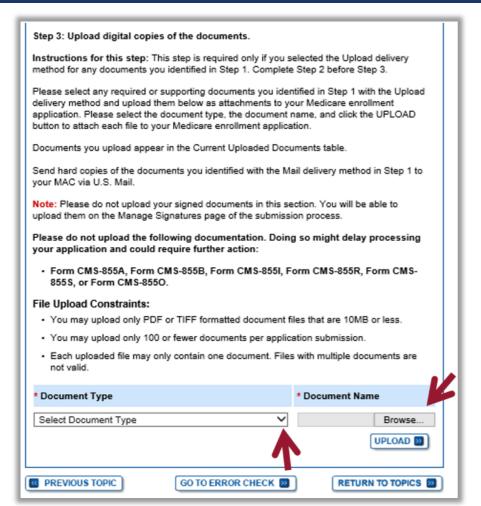


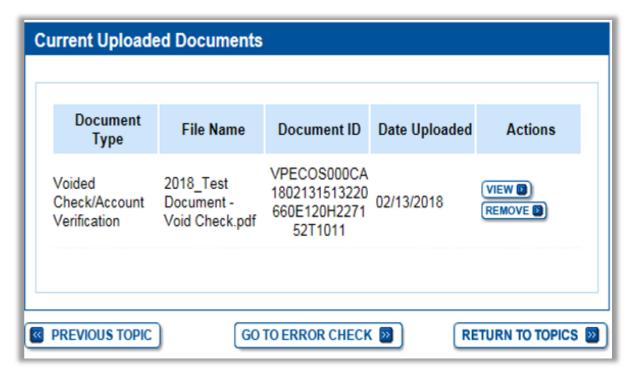






Uploaded Documents









Error/Warning Check

Topic View Fast Track View Error/Warning Check 4



Enrollment ID: PacID: Web Tracking ID: Individual Provider NPI:

Errors for this Enrollment

Errors were found for this enrollment application or the enrollment on file with Medicare. Please review the errors listed below and verify that the information entered is correct.

Verification of this information is required; the submission process will not continue without verification of this information.

Topic	Error
Personal Information	Personal Information is required.
Individual Control	Individual Control is required.
Billing Agency	Billing Agency is required.
Contact Person	At least one contact person listed should have an e- mail address.





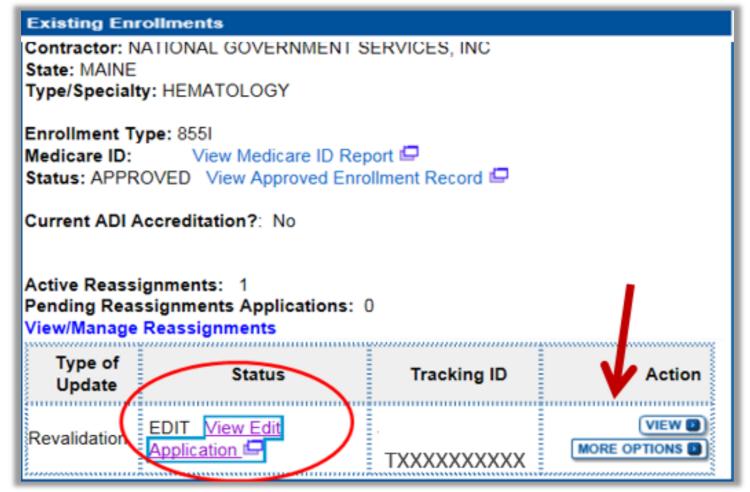
No Warnings were found for this enrollment application.





Unfinished Application

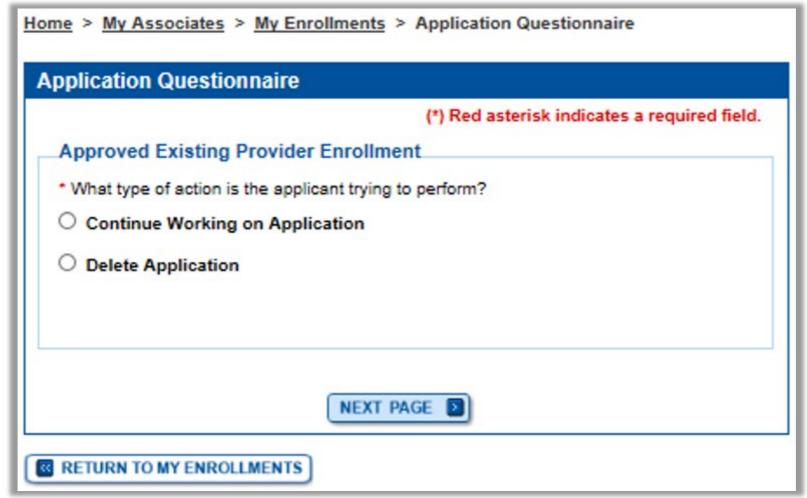
My Associates > "View Enrollment"







Unfinished Application





Topic View

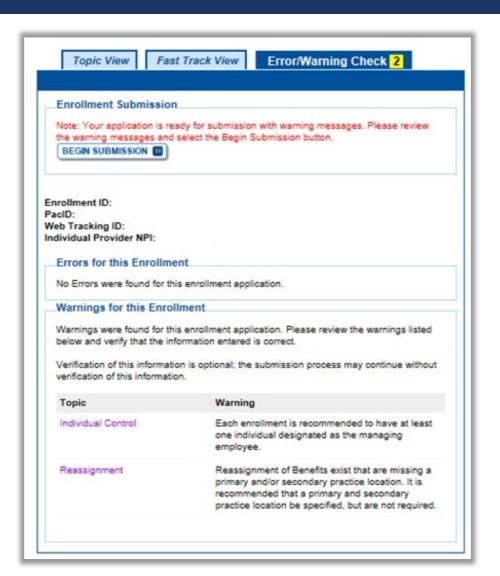


Home > My Associates > My Enrollments > Revalidation





Error/Warning Check

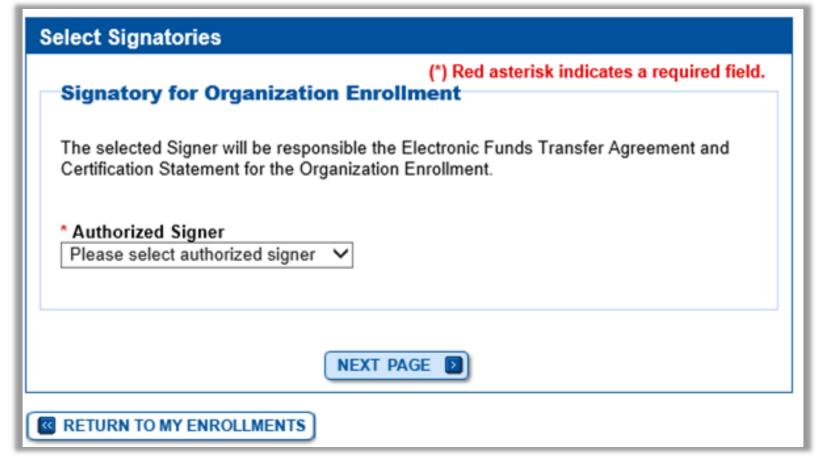






Signature Method

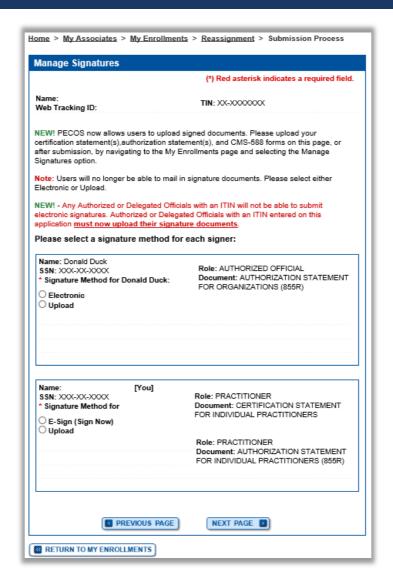
Authorized/Delegated Official Selection







Manage Signatures

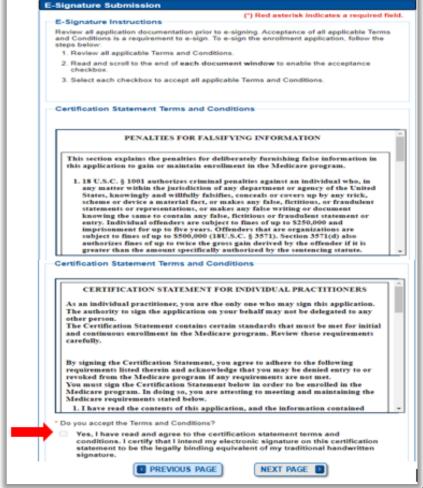






Manage Signatures

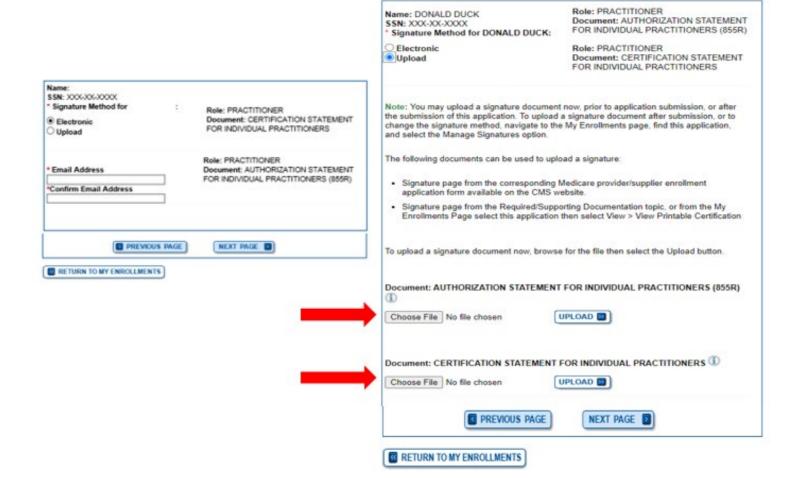






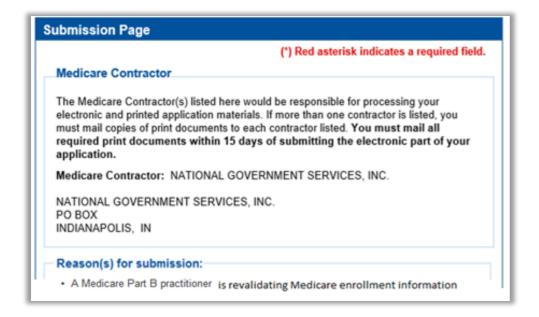


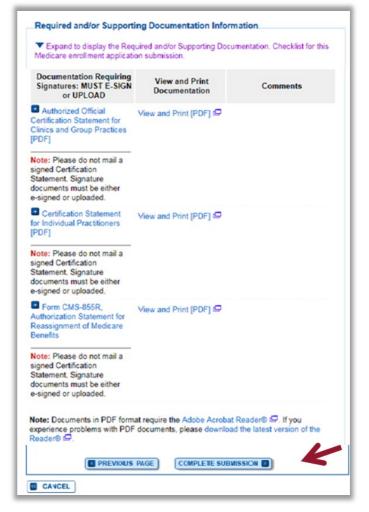
Manage Signatures





Complete Submission

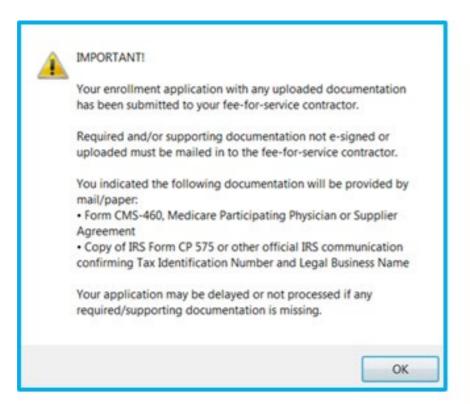


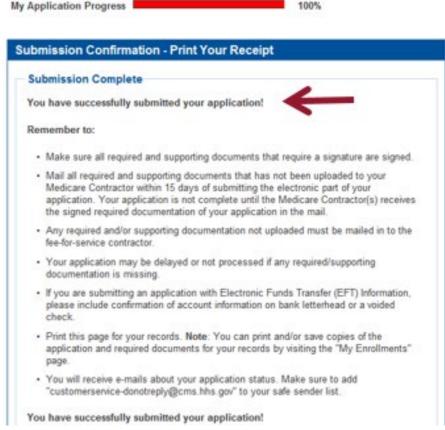






Submission Confirmation





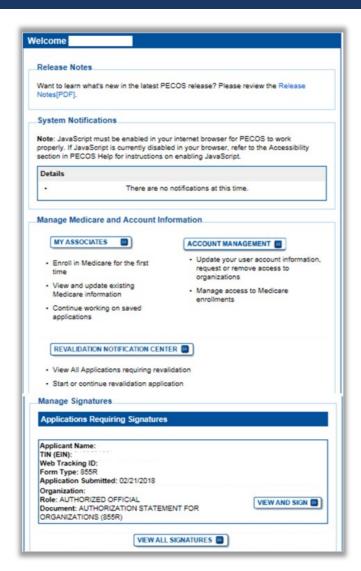


E-Signature Email

Sent: 02/21/2018 13:11 PM	Request
A Medicare application for application for which CMS allo	for Reassignment has been submitted by: <u>Janthem.com</u> . You have been identified as an authorized signer for ows you to provide an electronic signature using the instructions below. Please disregard this email if you have already submitted a signature.
Enrollment Application Inform	mation:
Provider/Supplier Name: _	
	ty Type: CUNIC/GROUP PRACTICE
State: CT	F 3 TT 0.04 **C.04 \$20 **C.04
Form Type: 855R	
Practice Location:	, NEW HAVEN, CT 065113010
NPI:	
Web Tracking ID: T	
Instructions:	
You may provide an electroni	ic signature using your PECOS user ID at (https://urldefense.proofpoint.com/v2/url?u=http-3A pecos.cms.hhs.gov&d=DwICAg&c=A-
SX6P9ovB1qTBp7iQve2Q&r=	-o0BQ2penuwNIWdSig9olqsac-PuUkF1BiiQCH1UPUIM&m=2BK5BOnt8oMkTihMCXcjSbLRC-S8DeblurKCr2vkjJ8&s=bWVRtfkSifjlt0143w5FEJOWplOeh8pZ6Lvn_vqWA6Q&i
OR through the PECOS E-Sign	nature website https://urldefense.proofpoint.com/v2/url?u=https-3A pecos.cms.cmsval pecos eSignLogin.do&d=DwICAg&c=A-
GX6P9ovB1qTBp7iQve2Q&r=	-o08Q2penuwNIWd5iq9olqsac-PuUkF18iQCH1UPUIM&m=28K58Ont8oMkTihMCXcj5bLRC-S8DeblurKCr2vkj18&s=NgRmveqNrc_1JHmOtYZMSaUXsunkwY2l8GPM7oUU4
GX6P9ovB1qTBp7iQve2Q&r= I&e=, using your identifying in	-o08Q2penuwNIWd5iq9olqsac-PuUkF18iQCH1UPUIM&m=28K58Ont8oMkTihMCXcj5bLRC-S8DeblurKCr2vkj18&s=NgRmveqNrc_1JHmOtYZMSaUXsunkwY2l8GPM7oUU4
GX6P9ovB1qTBp7iQve2Q&r=	
GX6P9ovB1qTBp7KQve2Q&r= L&e=, using your identifying in apply your E-Signature.	co08Q2penuwNIWdSig9olqsac-PuUkF1BiQCH1UPUIM&m=28K58Ont8oMkTihMCXcjSbLRC-S8DeblurKCrZvkji8&s=NgRmveqNrc_1JHmOtYZMSaUXsunkwY2l8GPM7oUU4 Information, e-mail address, and unique PIN XXXXXXXX Continue to the 'Pending Signatures' section and locate the respective enrollment application to review and
GX6P9ovB1qTBp7iOve2Q8r= 18e=, using your identifying in apply your E-Signature. Please note the PIN is valid for	on 14 days from the time the submitter completed the application. If 14 days or more have elapsed, you can access the PECOS E-Signature website to request a new PIN or market in the time the submitter completed the application.
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GX6P9ovB1qTBp7iQve2Q&r= I&e=, using your identifying in apply your E-Signature. Please note the PIN is valid for contact the submitter identifi This email message is an auto https://uridefense.proofpoir	on 14 days from the time the submitter completed the application. If 14 days or more have elapsed, you can access the PECOS E-Signature website to request a new PIN or ided above.
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GX6P9ovB1qTBp7iQve2Q8r= IRe=, using your identifying in apply your E-Signature. Please note the PIN is valid for contact the submitter identified. This email message is an auto- https://uridefense.proofpoint PuUkF1BiQCH1UPUIM8m=2 Unauthorized interception of	on the communication. Do not reply to this message as it is sent from an unmonitored account. If you require assistance at any point in the process, please refer to not.com/v2/uri?u=https-3Aeus.custhelp.com&d=DwiCAg&c=A-GX6P9ovBlqTBp7iQve2Q&r=o0BQ2penuwNiWd5iq9olqsac. 28KSBOnt8oMkTihMCXcjSbLRC-SBDeblurKCr2vkj18&s=shU50VCpidjtt2RS78MmVnCjXvU6SjuiNsSWWdNwMWM&e= or dial 1-866-484-8049/TTY: 1-866-523-4759 In this communication could be a violation of Federal and State Law. This communication and any files transmitted with it are confidential and may contain protected health
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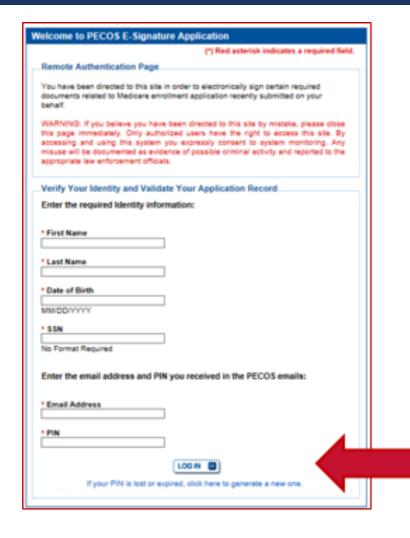
PECOS Welcome Page to E-sign







E-Signature



- Provider/AO or DO
 - First and last name
 - Date of birth
 - SSN
 - Telephone
 - Email
 - PIN



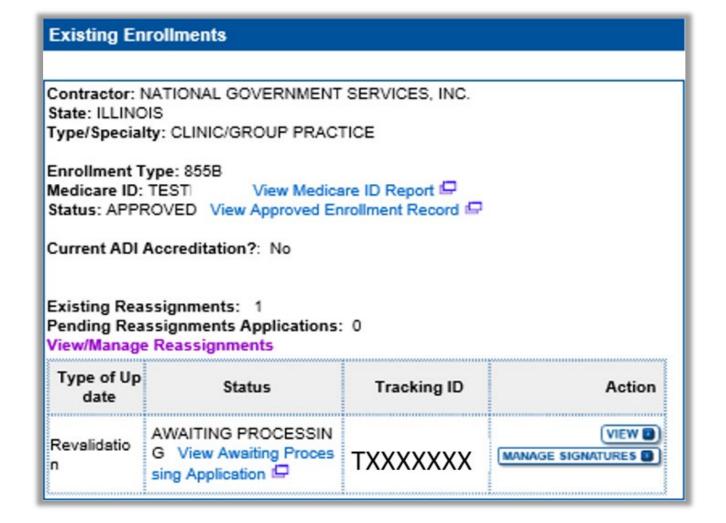
Process After Submission

- Contact person on application will receive by email
 - Acknowledgement Notice
 - ✓ Add to safe sender list.
 - customerservice-donotreply@cms.hhs.gov
 - NGS-PE-Communications@elevancehealth.com
 - Development requests for additional information
 - ✓ Respond within 30 days
 - ✓ Log into PECOS to make necessary corrections or upload the required documents, view and manage signatures
 - Response letter
 - ✓ Deactivation for incomplete/no response to development request
 - ✓ Approval



Verify and Manage Signature

Verify and Manage Signatures

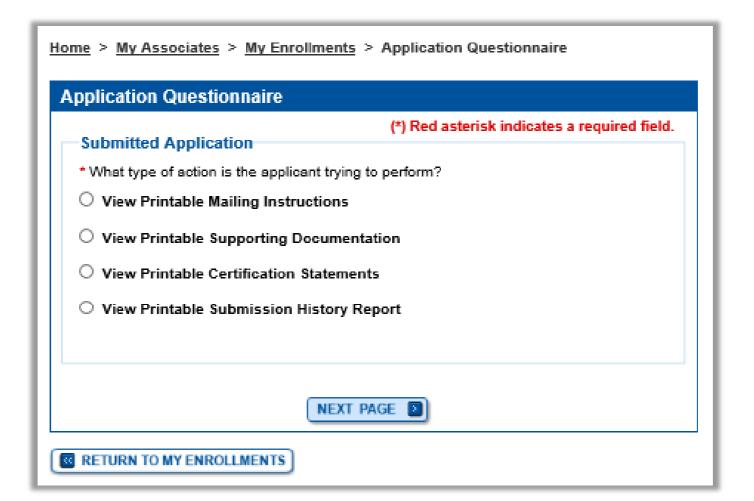






Verify and Manage Signatures

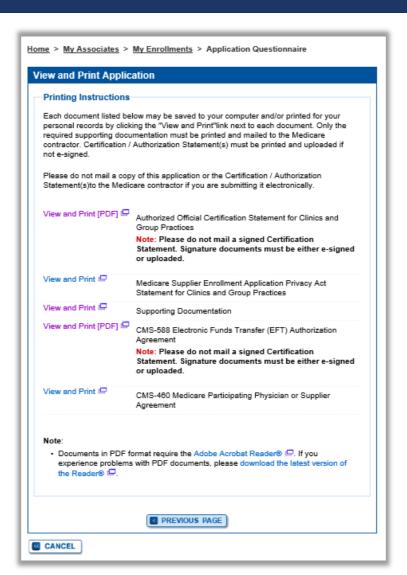
View Printable Certification Statement





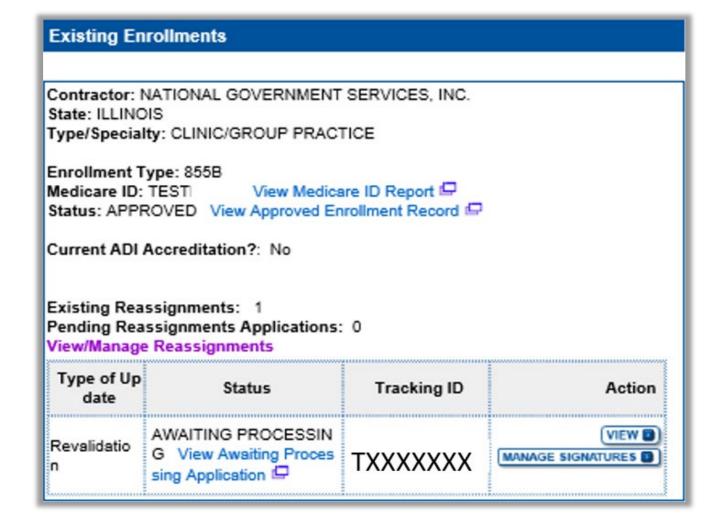


View and Print Certification Statement





Verify and Manage Signatures

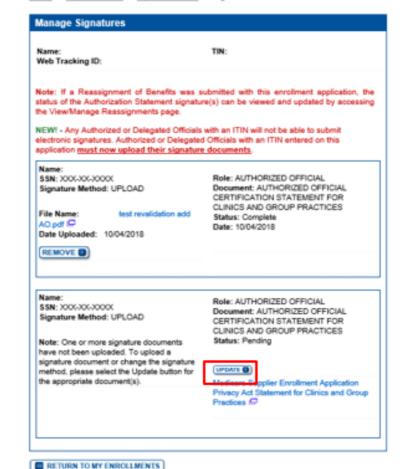






Verify Signature Status

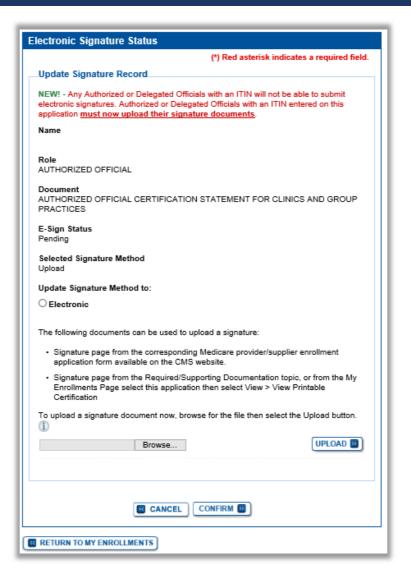
Home > My Associates > My Enrollments > Signatures







Update Signature Record

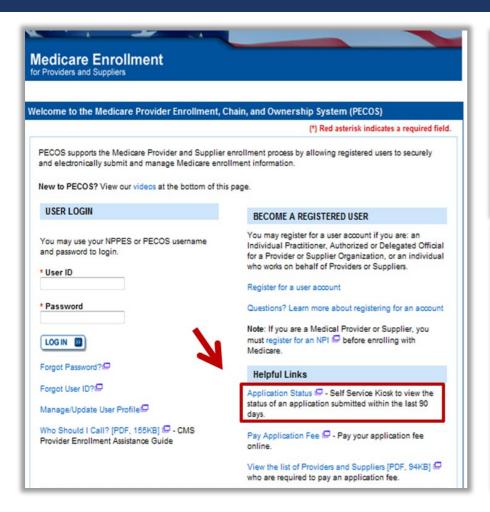






Application Status

PECOS Application Status



Provider & Supplier Resources

- CMS.gov/Providers Section of the CMS.gov website that is designed to provide Medicare enrollment information for providers, physicians, nonphysician practitioners, and other suppliers.
- Enrollment Checklists Review checklists of information needed to complete an application for various provider and supplier types.
- Medicare Learning Network® (MLN)

 Helpful articles and tutorials about changes in Medicare enrollment

- Revalidation Notice Sent List Check to see if you have been sent a notice to revalidate your information on file with Medicare.
- Ordering, Certifying, or Prescribing Practitioners List
 View the Ordering, Certifying, or Prescribing
 Practitioners List to verify eligibility to order or certify items or services to Medicare beneficiaries, or prescribe part D drugs.
- Ordering, Certifying, or Prescribing Information [PDF, 1.64MB] - Learn about the Ordering, Certifying, or Prescribing enrollment process.

Enrollment Tutorials

Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider ☐ or Organization/Supplier ☐

Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS.

- Individual Provider 🗗 or Organization/Supplier 🗗
- Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider P or Organization/Supplier

Deactivated

Example of how to deactivate an existing enrollment record. Individual Provider

Reactivation

Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier 🖵

Adding a Practice Location (DMEPOS Only):
 Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS.
 DME Supplier



PECOS Self-Service Application



- Check Status
 - Individual
 - Organization

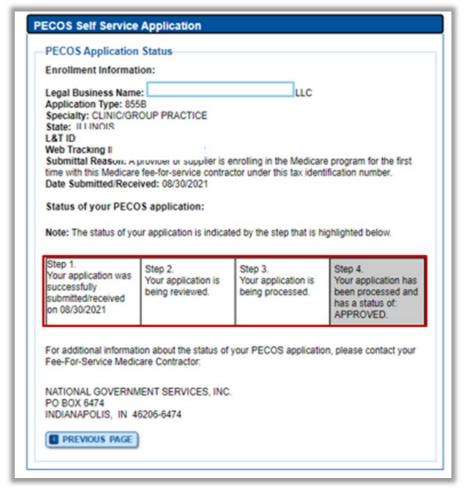




PECOS Application Status

- Step 1
 - Received
- Step 2
 - Being Reviewed
 - Returned for Corrections
- Step 3
 - Entering Information In PECOS
- Step 4
 - Processed in PECOS and being transferred to claims system

Note: Wait for approval letter before you submit claims





Resources

Internet-Based PECOS Tutorials

Enrollment Tutorials

Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS.

Individual Provider - WMV [ZIP, 52MB] or Organization/Supplier - WMV [ZIP, 53MB]

Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider - WMV [ZIP, 46MB] or Organization/Supplier - WMV [ZIP, 48MB]

Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider - WMV [ZIP, 29MB] or Organization/Supplier - WMV [ZIP, 32MB]

Deactivated:

Example of how to deactivate an existing enrollment record. Individual Provider - WMV [ZIP, 11MB]

Reactivation:

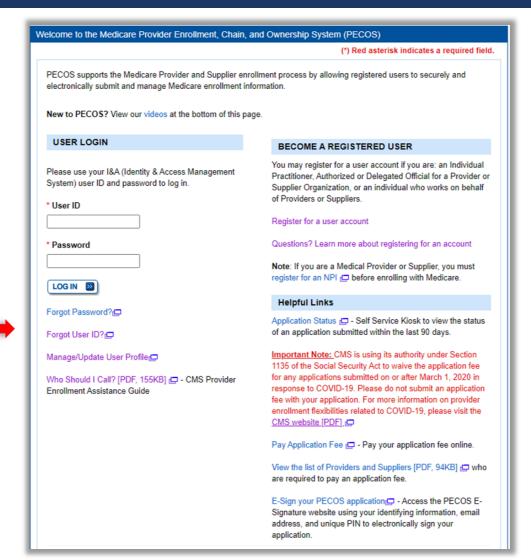
Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS.

Organization/Supplier - WMV [ZIP, 39MB]

Adding a Practice Location (DMEPOS Only):
 Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS.
 <u>DME Supplier - WMV [ZIP, 64MB]</u>



Online Account Self-Service Features





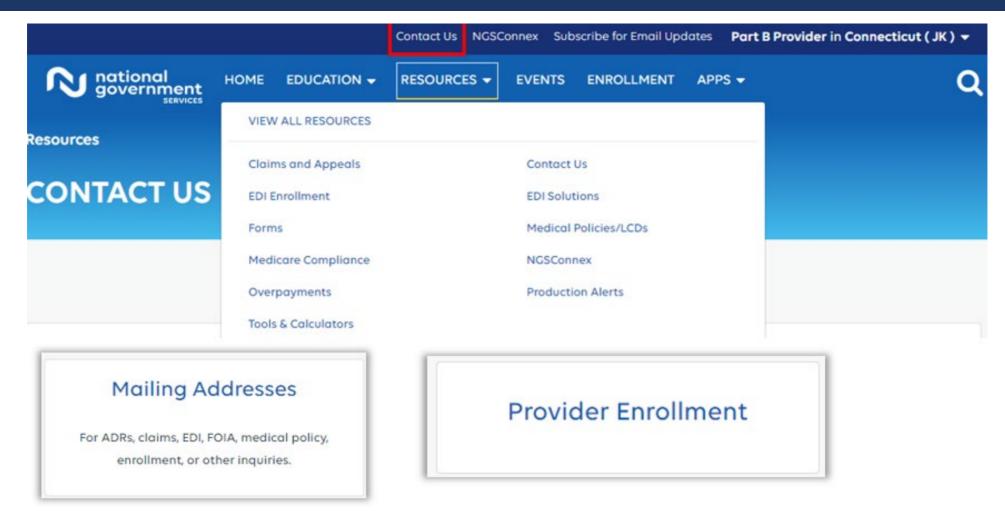




Resources

For Assistance With	Contact	Contact Information
 Changing an NPPES password Establishing a new user ID and password for NPPES Questions related to the NPI application 	NPI Enumerator	Phone: 800-465-3203 TTY: 800-692-2326 Email: customerservice@npienumerator.c om
 Errors encountered while accessing or entering information in PECOS Forgotten PECOS user IDs and passwords 	EUS Help Desk	Phone: 866-484-8049 TTY: 866-523-4759 Email: <u>EUSSupport@cgi.com</u> Live Chat: https://eus.custhelp.com/

NGS Website





Resources

- Prevent Revalidation Processing Delays
- Supporting Documentation Required for Enrollment Revalidations











Text NEWS to 37702; Text GAMES to 37702



www.MedicareUniversity.com
Self-paced online learning

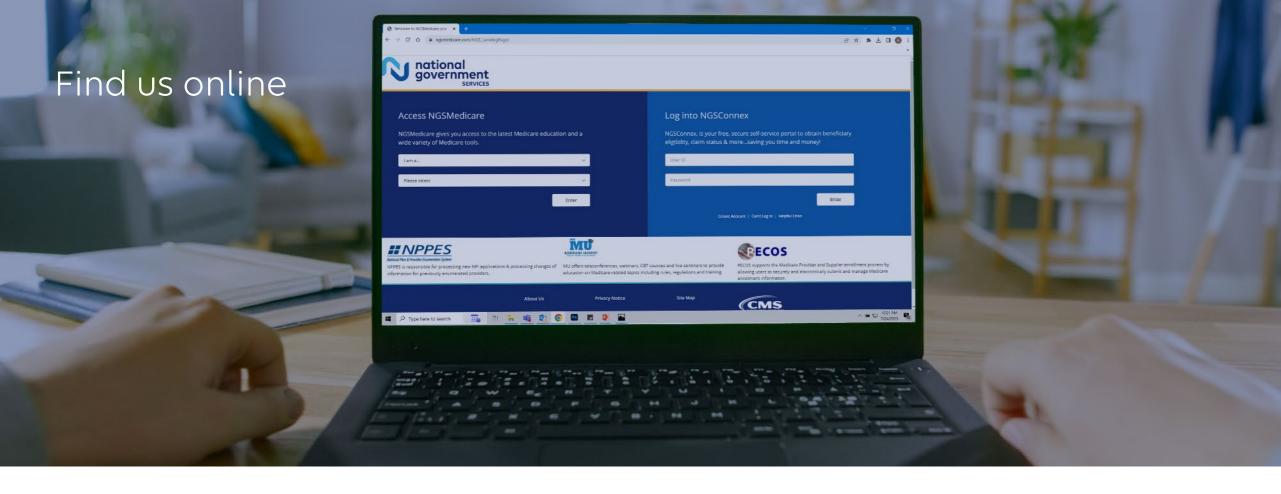


<u>LinkedIn</u>

Educational Content









www.NGSMedicare.com

Online resources, event calendar, LCD/NCD, and tools



IVR System

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



NGSConnex

Web portal for claim information



Sign up for Email Updates

Subscribe for Email updates at the top of any NGSMedicare.com webpage to stay informed of news





Questions?

Thank you! A follow-up email will be sent to attendees with the Medicare University Course Code.