



Submitting Part B Medicare Secondary Payer Claims Appropriately

2/1/2024

Closed Captioning: Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.





Today's Presenters

Provider Outreach and Education Consultants

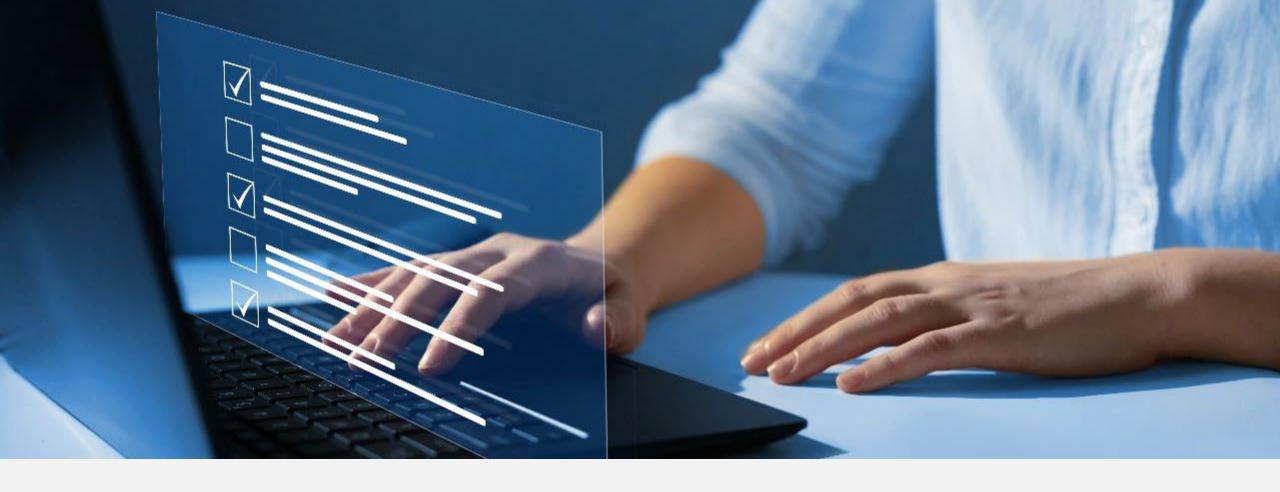
- Carleen Parker
- Lori Langevin









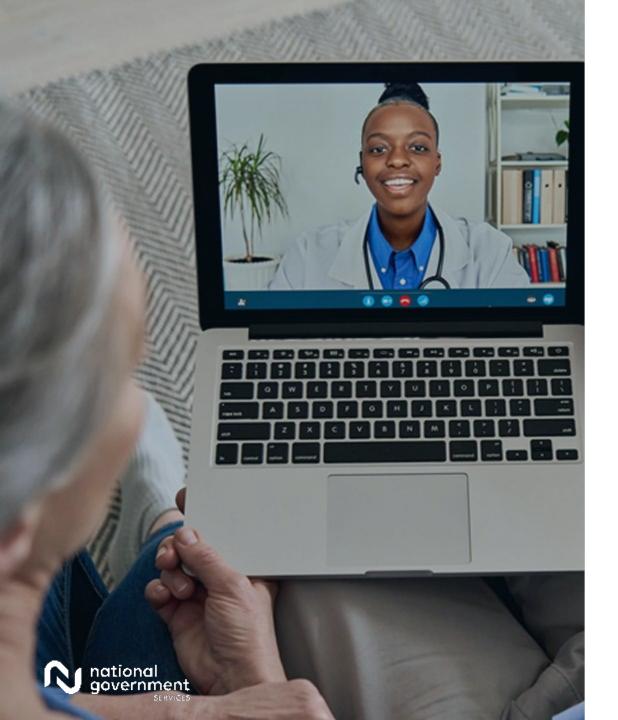


Disclaimer

National Government Services, Inc. has produced this material as an informational reference for providers furnishing services in our contract jurisdiction. National Government Services employees, agents, and staff make no representation, warranty, or guarantee that this compilation of Medicare information is error-free and will bear no responsibility or liability for the results or consequences of the use of this material. Although every reasonable effort has been made to assure the accuracy of the information within these pages at the time of publication, the Medicare Program is constantly changing, and it is the responsibility of each provider to remain abreast of the Medicare Program requirements. Any regulations, policies and/or guidelines cited in this publication are subject to change without further notice. Current Medicare regulations can be found on the CMS website.







Recording

Attendees/providers are never permitted to record (tape record or any other method) our educational events. This applies to webinars, teleconferences, live events and any other type of National Government Services educational events.

Objective

- To understand how to properly bill Medicare as the secondary payer to avoid unnecessary appeals, including how to submit claims conditionally.
- Learn how to utilize NGS self-service tools on our website and where to find MSP information.



Agenda

General MSP

- MSP Insurance Type Codes
- Government Programs
- Provider Responsibilities

MSP Claim Submissions

- Paper CMS-1500 Claim Form (02/12)
- Electronic
- Conditional







General MSP

Why MSP?

- Medicare Secondary Payer term used when Medicare does not have primary payment responsibility
- Protects Medicare Trust Fund by ensuring Medicare does not pay for services when other health insurance coverage is primarily responsible







MSP Categories and Type Codes

- Group Health Plans
 - Working aged (12)
 - Disabled (43)
 - ESRD (13)
- Nongroup Health Plans
 - Workers' Compensation (15)
 - Automobile or other no-fault insurance (14)
 - Liability (47)
- CMS IOM Publication 100-05, Medicare
 Secondary Payer Manual, Chapters 1-8





Government Programs



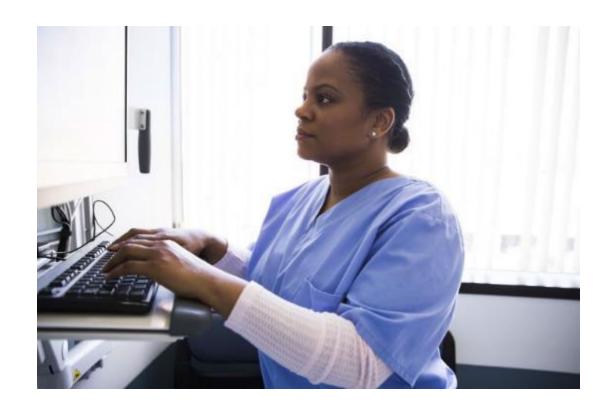
- Federal Black Lung Program
- Veterans Administration
 - CMS IOM Publication 100-05, Medicare Secondary Payer Manual, Chapter 3
 - CMS IOM Publication 100-02, Medicare Benefit Policy Manual, Chapter 16
 - CMS IOM Publication 100-05,
 Medicare Secondary Payer Manual,
 Chapter 5





Provider Responsibilities

- Determine if Medicare is primary payer for services rendered
 - Maintain office procedures to identify primary payer other than Medicare at each visit
 - Bill other payers before billing Medicare
 - Submit MSP claims when required even if primary payer made payment in full
- CMS IOM Publication 100-05,
 Medicare Secondary Payer Manual,
 Chapter 3, Sections 20.2.1





Claim Submission Timeliness



- Limit is one calendar year from date of service
 - Claims not submitted timely are provider-liable
 - ✓ Beneficiary cannot be charged
- Exceptions: <u>CMS IOM Publication 100-04, Medicare Claims Processing Manual, Chapter 1, Section 70.7</u>
 - Administrative error
 - Retroactive Medicare entitlement, including when state Medicaid agencies involved
 - Retroactive disenrollment from Medicare Advantage Plan or Program of All-Inclusive Care of the Elderly (PACE) Provider Organization





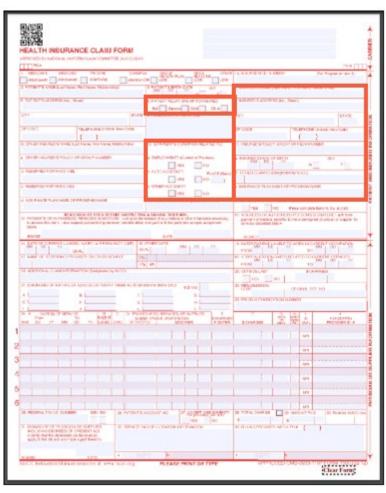
Administrative Simplification Compliance Act (ASCA)

- Most providers required to submit MSP claims electronically due to ASCA regulations
 - If submit all other claims electronically, must also submit MSP claims electronically
- Ten ASCA exceptions include
 - Medicare tertiary (third) payer claims
 - Providers submitting < ten claims per month
 - Physician/practitioner/supplier with < ten FTE employees
- CMS IOM Publication 100-04, Medicare Claims Processing Manual, Chapter 24, Section 90-90.6



Paper CMS-1500 Claim Form (02/12)

MSP Paper Claim Submissions



- Paper claims shall be submitted
 - Original red and white
 - CMS-1500 claim form (02/12)
- For MSP claims, specific items must be completed
- NGS website > Claims and Appeals > Medicare Secondary Payer (MSP) > <u>Prepare and Submit</u> an MSP Claim
 - <u>Electronic Data Interchange:</u>
 <u>Medicare Secondary Payer ANSI Specifications for 837P</u>





MSP Paper Claim Submissions: Line Items 4, 6, and 7

Item 4

- If insurance primary to Medicare, list name of insured
- When insured and patient are same, enter "SAME"

Item 6

 Check appropriate box for patient's relationship to insured

Item 7

- Enter insured's address and telephone number
- When address is same as patient's, enter "SAME"



6. PATIENT	RELATIONS	HIP TO INS	URED
Self	Spouse	Child	Other

```
7. INSURED'S ADDRESS (No., Street)

CITY STATE

ZIP CODE TELEPHONE (Include Area Code)

( )
```



MSP Paper Claim Submissions: Line Item 10

■ Item 10a

 Is patient's condition related to employment? Yes/No

■ Item 10b

- Is patient's condition related to auto accident? Yes/No
- If answer = yes, include two-digit state code under Place

■ Item 10c

 Is patient's condition related to other accident? Yes/No

10. IS PATIENT'S CONDIT	TION RELATED TO:
a. EMPLOYMENT? (Curre	ent or Previous)
YES	NO
b. AUTO ACCIDENT?	PLACE (State)
YES	NO L
c. OTHER ACCIDENT?	
YES	NO



MSP Paper Claim Submissions: Line Item 11-11c

- Item 11
 - Enter insured's policy or group number
- Item 11a
 - Enter insured's eight-digit birth date and sex if different from Item 3
- Item 11b
 - Enter employer's name, if applicable
- Item 11c
 - Enter nine-digit payer ID for primary insurer or complete primary payer's program/plan name

```
a. INSURED'S DATE OF BIRTH SEX

MM DD YY

M F

b. OTHER CLAIM ID (Designated by NUCC)

c. INSURANCE PLAN NAME OR PROGRAM NAME

d. IS THERE ANOTHER HEALTH BENEFIT PLAN?

YES NO If yes, complete items 9, 9a and 9d.
```



MSP Electronic Submissions

MSP Electronic Claims

- Electronic claim submission methods
 - Directly to Medicare (PC-ACE)
 - Through clearinghouse or vendor via HIPAA-compliant software
- Must use 837P
- Information needed similar to paper claims
 - Required items on paper claim have electronic equivalents





MSP Electronic Claim Submission Requirements



- Required MSP data for electronic claims
 - Indication of Medicare as the secondary payer
 - Insurance type code
 - COB payer paid amount claim level
 - Claim contract information (OTAF) claim level
 - ✓ OTAF = obligated to accept as payment in full
 - Claim adjudication date claim level
 - Service line information
 - ✓ Line adjudication information
 - ✓ Line adjustments
 - ✓ Line adjudication date
- <u>Electronic Data Interchange: Medicare</u>
 <u>Secondary Payer ANSI Specifications for 837P</u>



Indication of Medicare as Secondary Payer

- Payer responsibility sequence number code
- 2000B SBR01 element
 - P = Primary
 - S = Secondary
 - T = Tertiary

Item No.	Claim Description	Loop	Field Data Element Description		Requirements
			SBR09	Claim editing indicator code	Must = MB for Medicare Part B
1	Type of Health Insurance	2000B	SBR01	Payer Responsibility Sequence Number Code	Primary Payer Responsibility (P = Primary, S = Secondary T = Tertiary
			SBR02	Individual Relationship Code	Individual relationship code (18 = Self)





Claim Filing Indicator Codes

- 2000B SBR09 element
 - MB = Medicare (for most cases)
 - AM = Automobile medical
 - CI = Commercial insurance company
 - LM = Liability medical
 - WC = Workers' Compensation health claim

Item No.	Claim Description	Loop	Field	Data Element Description	Requirements
			SBR09	Claim editing indicator code	Must = MB for Medicare Part B
1	Type of Health Insurance	2000B	SBR01	Payer Responsibility Sequence Number Code	Primary Payer Responsibility (P = Primary, S = Secondary T = Tertiary
			SBR02	Individual Relationship Code	Individual relationship code (18 = Self)





Common MSP Insurance Type Codes

■ 2000B or 2320 SBR05 element

		Insurance Type Code
2000B or 2320	SBR05	Indicator's must equal one of the following values: 12, 13, 14, 15, 16, 41, 42, 43 or 47 if 2000B SBR01 = "T" or "S"

Code	Description
12	Working aged beneficiary ages 65 or over with employer GHP through self or spouse
13	End-stage renal disease beneficiary in 30-month coordination period with an employer GHP
14	No fault insurance including automobile and other types
15	Worker's Compensation
41	Federal Black Lung Program
42	Veteran's Administration
43	Disabled beneficiary under age 65 with LGHP
47	Liability insurance





COB Payer Paid Amount

- Claim level
 - Required when claim has service line approved/allowed amount and service line paid amount
 - AMT segment loop 2320 (Other subscriber information)
 - ✓ COB payer paid amount claim level
 - With D qualifier
 - Total amount primary payer paid on claim (zero allowed)

H		AMT01	Amount qualifier code = D
232	20	AMT02	Monetary amount (Primary Paid Claim Level)



COB Payer Allowed Amount

- Claim level
 - Obligated to accept as payment in full (OTAF)
 - ✓ Only required when OTAF amount greater than zero
 - ✓ Medicare claims processing system determines OTAF amount
 - Subtracts contractual obligation group code amount from submitted charges

Loop	Field	Data Element Description
2300 or 2400	CN102	OTAF amount



Claim Adjudication Date

Claim level

- Required on all electronic MSP claims
- Report the date the claim paid/processed by primary payer by using a DTP segment in loop 2330B
 - ✓ DTP01 element = 573 (indicates date listed is date claim paid)
 - ✓ DTP02 element = D8 (indicates format of date)
 - ✓ DTP03 element = enter date claim paid/adjudicated by primary payer

DTP01	Primary insurance adjudication date
DTP02	Date time period qualifier
DTP03	Date paid
	DTP02





Service Line Information

- Line adjudication information
 - Services billed to primary payer
 - ✓ Procedure code, units billed, amount paid, etc.
 - Required if claim adjudicated by primary payer and service line adjustments applied
 - SVD segment in 2430 loop
 - ✓ Information in SVD01 must match payer ID for primary payer

	SVD01	Identification code
	SVD02	Primary payer paid amount (line level)
	SVD03	Medical procedure identifier
2430	SVD03-	Service ID qualifier
	SVD03- 2	Service ID
	SVD05	Quantity





Service Line Adjustment Information

- Line adjustments
 - Required if primary payer made line level adjustments
 - CAS segment of 2430 loop, include
 - ✓ Monetary adjustment amounts
 - ✓ CARC from primary remittance advice
 - ✓ Claim adjustment group code CO,OA, PI, PR

2222	CAS01	Claim adjustment reason code (CO, PR, OA)
2320 or 2430	CAS02	Claim adjustment reason codes
2430	CAS03	Adjustment amount
	CAS04	Adjustment quantity
2330B or 2430	DTP01	Primary insurance adjudication date
	DTP02	Date time period qualifier
	DTP03	Date paid



Service Line Adjudication Date

- Line adjudication date
 - Required on all electronic MSP claims
 - DTP segment of 2430 loop
 - ✓ Date/time qualifier of 573
 - ✓ Date/time-period format qualifier of D8

2330B or	DTP01	Primary insurance adjudication date
2430	DTP02	Date time period qualifier
	DTP03	Date paid



Reminder



- Payment amount entered in service line adjudication field
- Plus
 - Adjustments listed in line level adjustment fields
- Equals
 - Total amount billed for that service line



MSP Electronic Claim Submissions

- MSP electronic billing guidance
 - NGS Website > Resources > Claims and Appeals > CMS 1500 Claim Form
 - ✓ Medicare Part B CMS-1500 Crosswalk for 5010 Electronic Claims
 - NGS Website > Resources > Claims and Appeals > Medicare Secondary Payer (MSP)
 - > Prepare and Submit an MSP Claim
 - ✓ Medicare Secondary Payer Manual for Electronic Submitters/ANSI Specifications for 837P
- Billing MSP Claims via PC-ACE
 - Parallels items on paper CMS-1500 claim form
 - Creates compliant ANSI X12 file to submit to NGS electronically
 - PC-ACE Medicare Secondary Payer Reference Guide available on our website
 - ✓ Resources > EDI Solutions
 - EDI Software PC-ACE





MSP Conditional Payment

Conditional Payment

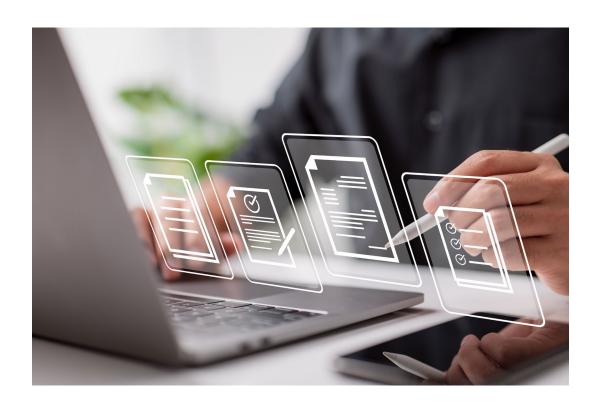
- Medicare pays the provider because payment has not been made or is not expected to be made by primary insurer
- Payments are made "on condition" that Medicare will be reimbursed if it is demonstrated that the insurance is or was responsible for making primary payment for services rendered







Conditional Claim Payments



- Four circumstances when a conditional payment can be made
 - Beneficiary appeal/protest GHP denial of claim
 - 2. GHP denied claim because timely filing limit expired
 - Provider failed to file proper claim due to mental/ physical incapacity of beneficiary
 - 4. Claim sent to specific primary insurers and payment not made within promptly period



Conditional Payment Data Requirements

Type of Insurance	CAS	Insurance Type Code 2320 SBR05 from previous payer(s)	Claim Filing Indicator (2320 SBR09)	Paid Amount (2320 AMT or 2430 SVD02)	Condition Code (2300 HI)	Date of Accident
No- Fault/Liability	2320 or 2430 – valid information why NGHP or GHP did not make payment	14 / 47	AM or LM	\$0.00	NA	2300 DTP 01 through 03 and 2300 CLM 11-1 through 11-3 with value AA or OA
WC	2320 or 2430 – valid information why NGHP or GHP did not make payment	15	WC	\$0.00	02-Condition is Employment Related	2300 DTP 01 through 03 and 2300 CLM 11-1 through or 11-3 with value EM



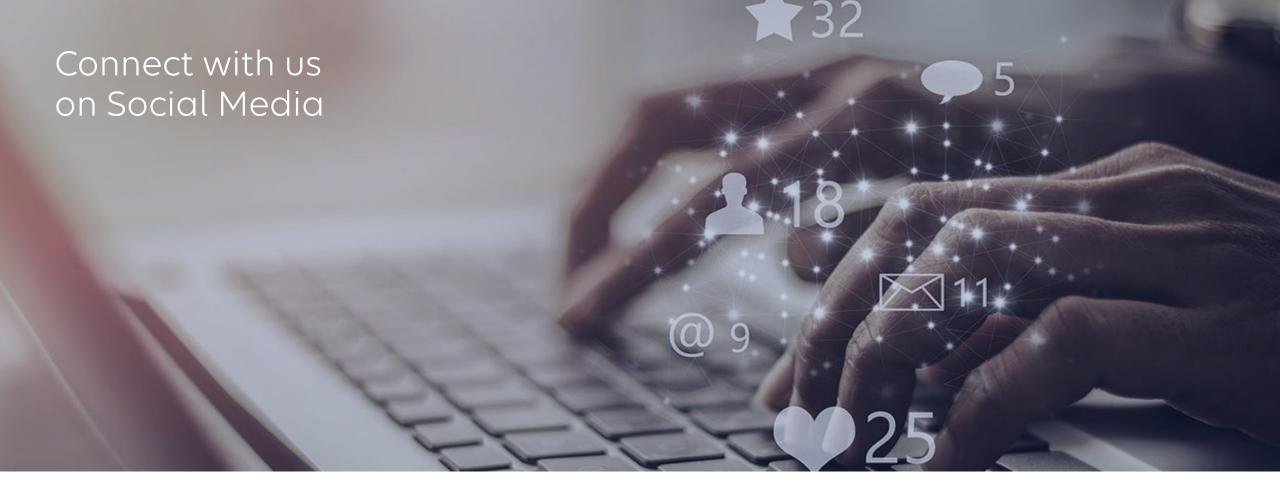
References and Resources

- Prepare and Submit MSP Claim
- Conditional Payment Information
- Medicare Part B CMS-1500 Crosswalk for 5010 Electronic Claims
- <u>Electronic Data Interchange: Medicare Secondary Payer ANSI</u>
 <u>Specifications for 837P</u>
- MLN® Fact Sheet Medicare Secondary Payer: Don't Deny Services & Bill Correctly
- <u>Centers for Medicare & Medicaid Services Internet-Only Manual</u>
 <u>Publication 100-05, Medicare Secondary Payer (MSP) Manual, Chapter 2,</u>
 <u>MSP Provisions, Section 40.2: Billing in MSP Liability Insurance Situations</u>



Questions?

Thank you! A follow-up email will be sent to attendees with the Medicare University Course Code.







Text NEWS to 37702; Text GAMES to 37702



www.MedicareUniversity.com

Self-paced online learning











www.NGSMedicare.com

Online resources, event calendar, LCD/NCD, and tools



IVR System

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



NGSConnex

Web portal for claim information



Sign up for Email Updates

Subscribe for Email updates at the top of any NGSMedicare.com webpage to stay informed of news



