

Getting Access to PECOS

1/2/2024

Closed Captioning: *Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.*



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Today's Presenters

Provider Outreach and Education Consultants

- Laura Brown, CPC
- Susan Stafford PMP, COA, AMR



Agenda

- Benefits of PECOS
- CMS Systems and Relationship
- Retrieve Forgotten User ID
- Create Your Account
- Register as an Authorized Official (AO), Access Manager (AM) or Staff End User for Your Employer
- Initiate a Connection Request to a Provider
- Initiate a Connection Request to a Group/Entity
- Manage Your Employees and Their Access
- Contact Information and Resources

Benefits of PECOS

Benefits of PECOS

- Access to provider enrollment information currently on file with Medicare, submitted
 - Electronic via PECOS
 - CMS paper application
- Submit electronic application for any scenario to update, add or delete provider enrollment information with the following features
 - Electronic signatures or upload certification statements
 - Upload supporting documents (PDF or TIFF)

Benefits of PECOS

- View the following PECOS reports
 - Medicare ID Report (PTAN, Medicare Number)
 - Approved Enrollment Record (view current provider enrollment information)
 - Pending Reassignment Applications
 - Reassignment Report (PTAN, effective date, revalidation due date)

PECOS Reports

Existing Enrollments

Contractor: NATIONAL GOVERNMENT SERVICES, INC.
State: NEW YORK
Type/Specialty: CLINIC/GROUP PRACTICE

Enrollment Type: 855B
Medicare ID: [View Medicare ID Report](#)
Status: APPROVED [View Approved Enrollment Record](#)

Current ADI Accreditation?: No
Revalidation Status: Revalidation Due [Sample Revalidation Notice](#)
Revalidation Due Date: 02/28/2017
Practice Location: ROCHESTER, NY

Existing Reassignments: 2
Pending Reassignments Applications: 0
[View/Manage Reassignments](#)

[VIEW](#)
[REVALIDATE](#)
[MORE OPTIONS](#)



View/Manage Reassignments Report



View/Manage Reassignments

Pending Reassignments Applications

Pending Reassignments Applications Details					
Name/LBN	NPI	Status	Tracking ID	Action	
Provider	XXXXXXXXXX	PENDING E-SIGNATURES View Pending E-Signatures Application	TXXXXXX	MANAGE SIGNATURES CORRECT & RE-SUBMIT	
Provider	XXXXXXXXXX	PENDING E-SIGNATURES View Pending E-Signatures Application	TXXXXXX	MANAGE SIGNATURES CORRECT & RE-SUBMIT	

Reassignments Report

Filter Reassignment Records

Please provide one or more of the following options to filter the enrollments. Selecting the reset button will clear the options selected and load the full list of enrollments.

Reassignment Status ?

Enrollment Status

Relationship Status

Records 1 - 1 of 1

The table below displays Reassignment Information for Approved, Deactivated, Revoked, and Rejected enrollment records. Any changes that you submit will display here only after the Medicare Administrative Contractor has processed the submitted enrollment.

Reassignments Report Details							
Relationship	Provider Name/LBN	NPI	Current Enrollment Status	Medicare ID	Effective Date	Reassignment End Date	Revalidation Due Date
Receiving Benefits from	Provider	XXXXXXXXXX	APPROVED	ptan	05/01/2018	N/A	N/A

Records 1 - 1 of 1

Note: Please select on the "Download Report" button to download this report in CSV format.

[RETURN TO MY ENROLLMENTS](#)
[MANAGE REASSIGNMENTS](#)

Learn About PECOS

- NGS website
 - Learn About PECOS Web [Part A](#) or [Part B](#)
 - ✓ Links to all three systems, PECOS, I&A, NPPES
- CMS website
 - [Internet-based PECOS](#)
- PECOS website
 - Provider and Supplier Resources
 - ✓ [Enrollment Tutorials](#)
 - ✓ [Accessibility](#)

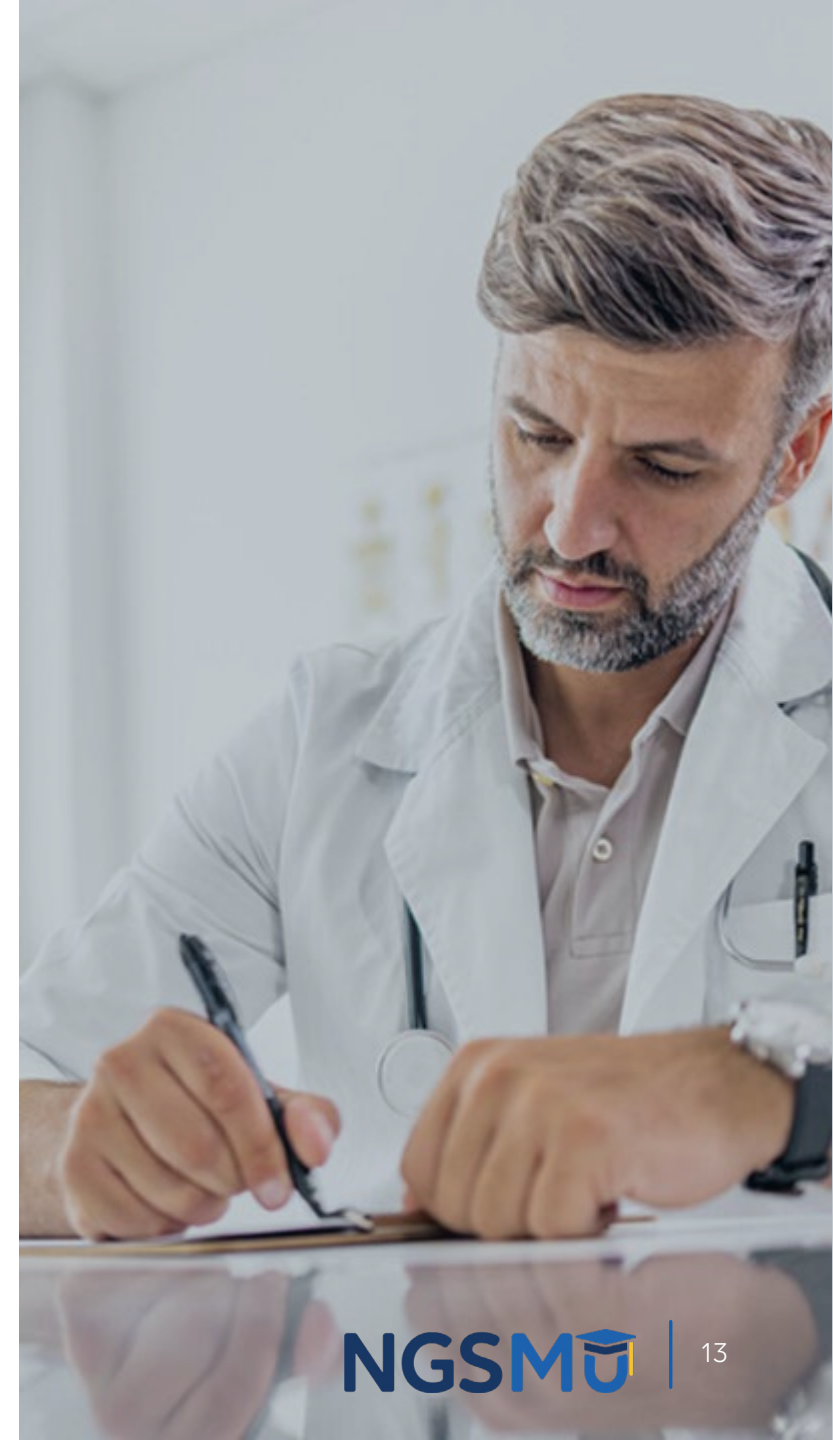
CMS Systems and Relationship

Identity & Access (I&A) Management System

Identity & Access (I&A) Management System

Provider
Enrollment, Chain,
and Ownership
System (PECOS)

National Plan &
Provider
Enumeration
System (NPPES)



Identity & Access Management System

The screenshot shows the CMS Identity & Access Management System interface. At the top, the CMS logo and 'Centers for Medicare & Medicaid Services' are displayed. Below the header, the page title 'Identity & Access Management System' is shown with a 'Help' link. A blue banner contains the text: 'EHR Business Function in I&A' and 'Starting October 1, 2023, the Promoting Interoperability Programs (previously known as The Medicare and Medicaid Electronic Health Records (EHR) Incentive Programs) website will be decommissioned and current users will no longer have access to the website. All options to add the EHR business function to staff will be removed in I&A and all pending requests for EHR will be rejected.' Below this, a paragraph states: 'Authorized users are able to sign in to the Identity & Access Management System. If you are a new user you must first register.'

The main content area is divided into two columns. The left column is titled 'Sign In' and contains a form with the following fields: 'User ID:' and 'Password:'. Both fields are marked with an asterisk to indicate they are required. Below the form is a 'Sign In' button. Underneath the button are three links: 'Forgot Password', 'Retrieve Forgotten User ID', and 'Enter your PIN'. The right column is titled 'One account to access multiple systems' and contains the text: 'Create one account with the Identity & Access Management System to manage access to NPES and PECOS, manage staff, and authorize others to access your information. IMPORTANT! - Every individual user with access to the I&A system is responsible for:' followed by a bulleted list: 'Keeping login information secure.', 'Selecting strong passwords.', and 'Reporting any unauthorized use of accounts.' Below the list is the text: 'Sharing of login information is strictly prohibited!' and a 'Create Account Now' button.

At the bottom of the page, there are two boxes. The left box is titled 'Quick Reference Guide' and contains a PDF icon and the text: 'Overview of features and tools to manage your account.' The right box is titled 'Frequently Asked Questions' and contains a PDF icon and the text: 'Answers to common questions about registration, who should register, and how to manage your account.' Below these boxes is a link: 'To learn more about Multi-Factor Authentication (MFA) click here'.

I&A Management System

- Purpose for I&A security system
 - Individual profile for user ID to access multiple systems
 - ✓ [PECOS](#) (Medicare provider enrollment information)
 - ✓ [NPPES](#) (NPI information)
 - Connection to organization and individual enrollments
 - Authorize and manage staffs access to enrollment information

Retrieve Forgotten User ID

Retrieve Forgotten User ID

CMS Centers for Medicare & Medicaid Services

Identity & Access Management System [Help](#)

[EHR Business Function in I&A](#)

Starting October 1, 2023, the Promoting Interoperability Programs (previously known as The Medicare and Medicaid Electronic Health Records (EHR) Incentive Programs) website will be decommissioned and current users will no longer have access to the website. All options to add the EHR business function to staff will be removed in I&A and all pending requests for EHR will be rejected.

Authorized users are able to sign in to the Identity & Access Management System. If you are a new user you must first [register](#).

Sign In

* indicates required field(s)

* **User ID:**

* **Password:**

Sign In

[Forgot Password](#)

[Retrieve Forgotten User ID](#)

[Enter your PIN](#)

One account to access multiple systems

Create one account with the Identity & Access Management System to manage access to NPPES and PECOS, manage staff, and authorize others to access your information.

IMPORTANT! - Every individual user with access to the I&A system is responsible for:

- Keeping login information secure.
- Selecting strong passwords.
- Reporting any unauthorized use of accounts.

Sharing of login information is strictly prohibited!

Create Account Now

PECOS Use this system to register for Medicare or update your current enrollment information.

NPPES Use this system to apply for and manage National Provider Identifiers (NPIs).

Quick Reference Guide Overview of features and tools to manage your account.

Frequently Asked Questions Answers to common questions about registration, who should register, and how to manage your account.

To learn more about Multi-Factor Authentication (MFA) [click here](#)

Retrieve Forgotten User ID - Information

CMS Centers for Medicare & Medicaid Services

Identity & Access Management System [Help](#)

Retrieve Forgotten User ID - Information [← Back to Previous Page](#)

Note: You have two options for retrieving your User ID.

1. To have your User ID e-mailed to you, enter an e-mail address associated with your account.
2. To have your User ID immediately displayed to you, enter the User Information associated with your account.

If you choose to receive your User ID by e-mail and do not receive the e-mail within 24 hours, please return to this page and enter the User Information associated with your account.

* indicates required field(s)

E-mail Information OR **User Information**

*** E-mail Address:**

Continue

*** Social Security Number (Enter Last 4 Digits):**

*** Date of Birth:**
Ex: (MM/DD/YYYY)

*** First Name:**

*** Last Name:**


*** Personal Phone Number:**

*** Home ZIP/ Postal Code:**

Continue

Retrieve Forgotten User ID - Confirmation

Retrieve Forgotten User ID - Confirmation

 The User ID associated with this account is: XXXXXXXX

[Continue to Change Password](#)

Reset Password

The screenshot shows the 'Reset Password' page of the CMS Identity & Access Management System. The page header includes the CMS logo and 'Centers for Medicare & Medicaid Services'. Below the header, the page title 'Identity & Access Management System' and a 'Help' link are visible. The main content area is titled 'Reset Password' and includes a 'Back to Previous Page' link. A legend indicates that an asterisk (*) denotes a required field. The form contains two input fields: 'New Password' and 'Confirm New Password'. To the right of these fields is a 'Password Compliance' section with a list of rules. A tooltip is positioned over the 'Valid Special Characters' list, showing the characters: @ # & (- _ ' . , * ; / \$!. At the bottom of the form, there are 'Reset' and 'Cancel' buttons.

CMS Centers for Medicare & Medicaid Services

Identity & Access Management System [Help](#)

Reset Password [Back to Previous Page](#)

* indicates required field(s)

Please enter a new password, and the new password again for verification:

* New Password:

* Confirm New Password:

Password Compliance:

- Must be different from your previous 6 passwords.
- ✔ Passwords may only be changed once every 24 hours.
- ✘ Must be 8-12 alphanumeric characters.
- ✘ Must contain at least one letter.
- ✘ Must contain at least one number.
- ✘ Must contain at least one [valid special character](#).
- ✘ Must not contain any invalid special characters.
- ✘ Must not start with numeric characters.
- ✘ Must not contain three repeating characters.
- ✘ Must not contain first name or last name.
- ✘ Must not be the same as the User ID.
- ✘ New Password must match Confirm New Password.

Valid Special Characters: @ # & (- _ ' . , * ; / \$!

Reset | Cancel



Create Your Account

Create Account Now

CMS Centers for Medicare & Medicaid Services

Identity & Access Management System [? Help](#)

[EHR Business Function in I&A](#)

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Authorized users are able to sign in to the Identity & Access Management System. If you are a new user you must first [register](#).

Sign In

* indicates required field(s)

* **User ID:**

* **Password:**

Sign In ▶

[? Forgot Password](#)

[? Retrieve Forgotten User ID](#)

[? Enter your PIN](#)

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- Selecting strong passwords.
- Reporting any unauthorized use of accounts.

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Create Account Now ▶

PECOS Use this system to register for Medicare or update your current enrollment information.


NPPES Use this system to apply for and manage National Provider Identifiers (NPIs).
National Plan & Provider Enumeration System

Quick Reference Guide
Overview of features and tools to manage your account.

Frequently Asked Questions
Answers to common questions about registration, who should register, and how to manage your account.

To learn more about Multi-Factor Authentication (MFA) [click here](#)

User Registration

**CMS** Centers for Medicare & Medicaid Services
CENTERS FOR MEDICARE & MEDICAID SERVICES

Identity & Access Management System Help


User Registration

* indicates required field(s)

Note: The e-mail address provided must be a unique e-mail address for you, and will be the e-mail address used to contact you regarding your user account.


* **E-mail Address:**


* **Confirm E-mail Address:**


[Listen to audio](#)

* **Enter the text from the image above:**

Submit | [Cancel](#)

**Quick Reference Guide**
Overview of features and tools to manage your account.

**Frequently Asked Questions**
Answers to common questions about registration, who should register, and how to manage your account.

User Security

Identity & Access Management System Help

User Registration - User Security

Step 1 User Security | Step 2 User Info | Step 3 MFA Setup | Final Review

* indicates required field(s)

User ID:

Password:

Confirm Password:

User ID Compliance:

- Must be 6-12 alphanumeric characters and unique within the Identity & Access Management System and NPPES.
- Must not contain more than four numeric characters, any spaces, or any special characters.
- Must not contain personally identifiable information such as SSN or NPI.

Password Compliance:

- ✘ Must be 8-12 alphanumeric characters.
- ✘ Must contain at least one letter.
- ✘ Must contain at least one number.
- ✘ Must contain at least one **valid special character**.
- ✘ Must not contain any invalid special characters.
- ✘ Must not start with numeric characters.
- ✘ Must not contain three repeating characters.
- ✘ Must not be the same as your User ID.
- ✘ Password must match Confirm Password.

Valid Special Characters: @ # & (- _ ' * , ; : / \$!

Please select five different security questions and enter their answers below:

Question 1: <input type="text" value="Select"/>	Answer 1: <input type="text"/>
Question 2: <input type="text" value="Select"/>	Answer 2: <input type="text"/>
Question 3: <input type="text" value="Select"/>	Answer 3: <input type="text"/>
Question 4: <input type="text" value="Select"/>	Answer 4: <input type="text"/>
Question 5: <input type="text" value="Select"/>	Answer 5: <input type="text"/>

User Information

Identity & Access Management System [Help](#)

User Registration - User Information

Step 1 User Security | Step 2 User Info | Step 3 MFA Setup | Final Review

Please provide the details below. They will be used to verify your identity. [Back to Previous Page](#)

* indicates required field(s)

<p>* First Name: <input type="text"/></p> <p>Middle Name: <input type="text"/></p> <p>* Last Name: <input type="text"/></p> <p>Suffix: <input type="text"/></p> <p>* Business Phone Number: <input type="text"/></p> <p>Fax Number: <input type="text"/></p> <p>* Date of Birth: (MM/DD/YYYY) <input type="text"/></p> <p>* SSN: <input type="text"/></p> <p>Primary E-mail Address: sam.elliott@email.com</p>	<p>* Personal Phone Number: <input type="text"/></p> <p>* Home Address Line 1: <input type="text"/></p> <p>Home Address Line 2: <input type="text"/></p> <p>* City: <input type="text"/></p> <p>* Country: United States <input type="text"/></p> <p>* State/ Province/ Territory: SE - Select One <input type="text"/></p> <p>* Postal/ZIP Code: <input type="text"/></p>
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Multi-Factor Authentication Setup

CMS Centers for Medicare & Medicaid Services Logged In as SamElliot [Sign Out](#)

Identity & Access Management System [Help](#)

User Registration - Multi-Factor Authentication (MFA) Setup

Step 1 ✓ User Security | Step 2 ✓ User Info | **Step 3 MFA Setup** | Final Review

[← Back to Previous Page](#)

* indicates required field(s)

We need a way to deliver a temporary code to you to verify your identity. We can do this via a phone number (either by voice or Text/SMS) or you can choose to have it sent to you in an e-mail. You must enter this code on the next page.

You must identify at least one method for receiving your verification code; however, you may provide up to two different methods.

Please note the following Text/SMS and Voice Call Details:

- International phone numbers are not supported.
- Standard message and data charges may be applied by your carrier.
- By entering a Mobile Phone Number, you are certifying that you are the account holder or have the holder's permission to use the phone number to receive a Text/SMS message.

Please select a Multi-Factor Authentication Method:

* Authentication Method:

Select Primary Authentication Method
Phone Number Text/SMS
E-mail Address
Phone Number Voice Call

Continue | [Cancel](#)

Registration Complete

User Registration - Registration Complete

Step 1 ✓ User Security → Step 2 ✓ User Info → Step 3 ✓ MFA Setup → Final Complete

📘 Congratulations, your account has been successfully created.

- If you are an Individual Provider, you will be able to see all associations with your NPI.
- If you are an Authorized Official or Access Manager, you will need to add your employer(s) to manage staff and connections associated with your employer(s).
- If you are a Staff End User, you may add your employer and ask an Authorized Official or Access Manager associated with your employer to grant you access; or you can ask an Authorized Official or Access Manager associated with your employer to invite you to work on the behalf of the employer.

[Continue To Home Page](#)

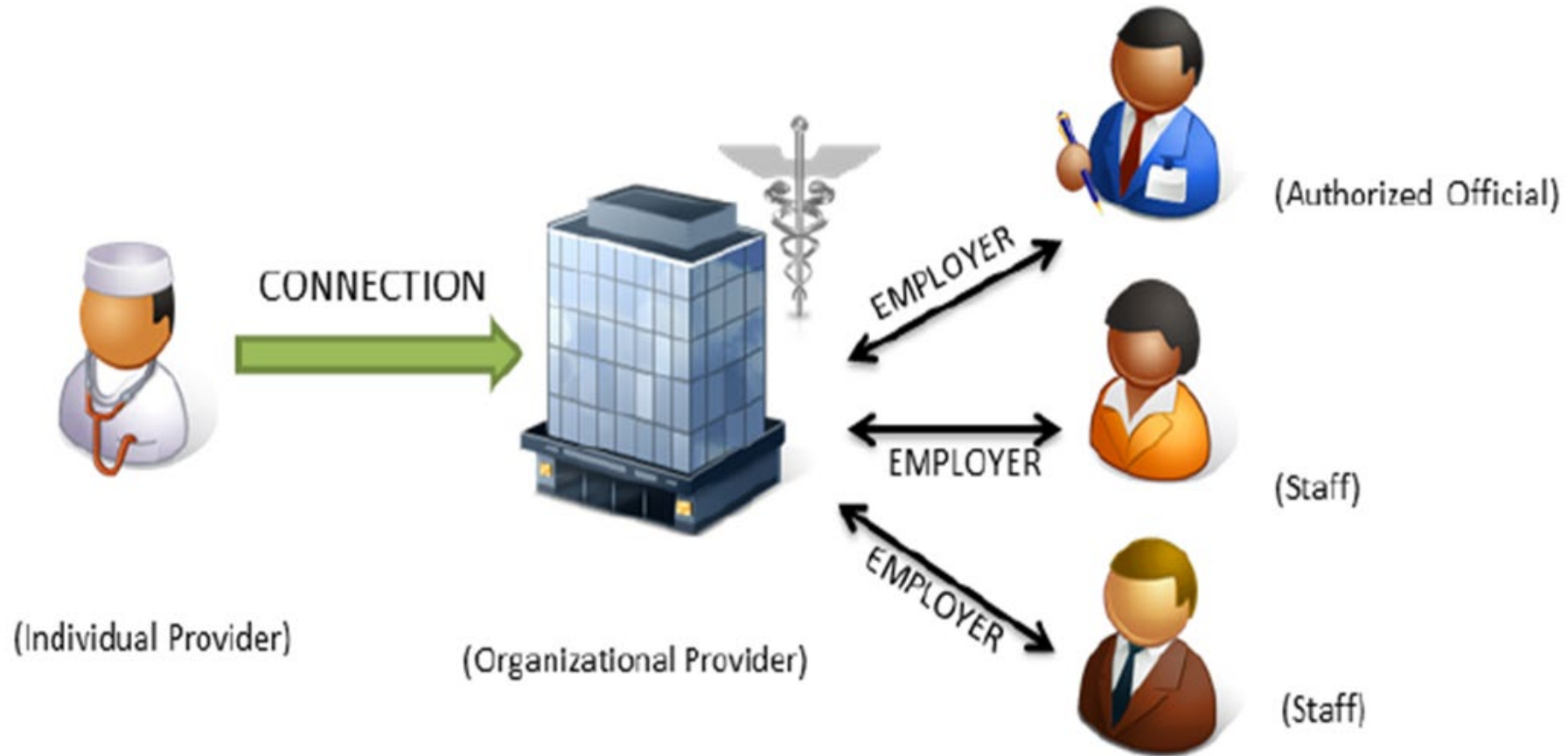
Register as an AO, AM or Staff End
User for Your Employer



Roles

Role	Represent an Organization	Manage Staff	Approve/ Manage Connections	Act on Behalf of Provider in CMS systems
Individual Provider	Yes	Yes	Yes	Yes
Authorized Official	Yes	Yes	Yes	Yes
Access Manager	Yes	Yes	Yes	Yes
Staff End User	No	No	No	Yes
Surrogate	No	No	No	Yes

Roles and Relationships



Register With Employer

Identity & Access Management System [Help](#)

[Home](#) [My Profile](#) [My Connections](#)

My Profile

My Information

Name: My Name **Home Address:** [Redacted]
Date of Birth: [Redacted]
SSN: [Redacted]
Business Phone Number: [Redacted] **Personal Phone Number:** [Redacted]
Fax Number: [Redacted] [Modify My Information](#)

Primary E-mail Address: @email.com [Modify Primary E-mail](#)

Password
Your Password will expire in **57 day(s)**.
[Change Password >](#)

Security
[Change Security Questions & Answers >](#)

Multi-Factor Authentication (MFA)
Setup/Change your MFA Methods
[MFA Setup >](#)

Employer Information


Show:

- All Employers
- Only Approved Employers
- Only Approved and Pending Employers
- Only Cancelled, Disassociated, and Rejected Employers

Search By: "Employer Name" [Search](#) [Clear](#)

No Employers Exist.

Employer	My Role with this Employer	My Status with this Employer	PECOS	EHR	NPPES

If you wish to add an employer, click "Add an Employer". [Add an Employer](#) 

Search on an NPI

Identity & Access Management System Help

[Home](#) [My Profile](#) [My Connections](#)

My Profile ► Add Employer Search [◀ Back to Previous Page](#)

Search for Organizations or Individual Providers that you wish to be associated with as your employer. You can search by entering one or more of the following: Organization Name, Individual Provider's Last Name, City, State, ZIP or NPI. If you are searching for a Provider to work on their behalf, please use My Connections.

Organization Name:	<input type="text"/>	NPI:	<input type="text" value="XXXXXXXXXX"/>	<input type="button" value="Search"/>
First Name:	<input type="text"/>	Last Name:	<input type="text"/>	
City:	<input type="text"/>	State:	<input type="text" value="SE - Select One"/>	ZIP: <input type="text"/>

Search Results

Identity & Access Management System ? Help

[Home](#) [My Profile](#) [My Connections](#) [My Staff](#)

My Profile ► [Add Employer Search](#) [← Back to Previous Page](#)

Search for Organizations or Individual Providers that you wish to be associated with as your employer. You can search by entering one or more of the following: Organization Name, Individual Provider's Last Name, City, State, ZIP or NPI. If you are searching for a Provider to work on their behalf, please use My Connections.

Organization Name: NPI:

First Name: Last Name:

City: State: SE - Select One ZIP:

Search Results

Name	Doing Business As	NPI	View NPI	View Other Name
<input type="radio"/> Group Name		XXXXXXXXXX	<input type="button" value="View NPI(s)"/>	<input type="button" value="View Other Name(s)"/>

If your employer information does not exist, please select "Add Employer Not in List".

Select Role

Identity & Access Management System Help

Home My Profile My Connections My Staff

My Profile ▶ Add Employer Search [Back to Previous Page](#)

Search for Organizations or Individual Providers that you wish to be associated with as your employer. You can search by entering one or more of the following: Organization Name, Individual Provider's Last Name, City, State, ZIP or NPI. If you are searching for a Provider to work on their behalf, please use My Connections.

Organization Name: NPI:
First Name: Last Name:
City: State: SE - Select One ZIP:

Search Results


Name	Doing Business	NPI	View NPI	View Other Name
			<input type="button" value="View NPI(s)"/>	<input type="button" value="View Other Name(s)"/>

Important Note: Once approved, Authorized Officials and Access Managers will automatically have access to all Business Functions for their employer and any provider they have been granted access to. Staff End Users must be granted access to Business Functions by an Authorized Official or Access Manager of the employer.

Identify the Contact E-mail Address for this Employer:
 Use My Primary E-mail Address OR Enter Employer E-mail Address: Confirm E-mail Address:

Please select the role you are requesting for this employer:
-- Select One --
-- Select One --
Authorized Official (signatory for your organization authorized to legally bind the organization in agreements)
Access Manager (managing users, updating account information for your provider/organization)
Staff End User (working in approved CMS applications for your provider/organization)

If your employer information does not exist, please select "Add Employer Not in List"



Access Manager or Staff End User

Important Note: Once approved, Authorized Officials and Access Managers will automatically have access to all Business Functions for their employer and any provider they have been granted access to. Staff End Users must be granted access to Business Functions by an Authorized Official or Access Manager of the employer.

Identify the Contact E-mail Address for this Employer:

Use My Primary E-mail Address OR Enter Employer E-mail Address: Confirm E-mail Address:

Please select the role you are requesting for this employer:

- Access Manager (managing users, updating account information for your provider/organization)
- Staff End User (working in approved CMS applications for your provider/organization)

Please provide the required Authorized Official information associated with this employer:

*Authorized Official Name:

*Authorized Official Title:

*Authorized Official Phone:

* Authorized Official E-mail Address:

* Authorized Official Confirm E-mail Address:

If your employer information does not exist, please select "Add Employer Not in List". [Add Employer Not in List](#)

|

Confirmation and Review

The screenshot shows the 'Identity & Access Management System' interface. The main navigation bar includes 'Home', 'My Profile', 'My Connections', and 'My Staff'. The current page is 'My Profile > Add Employer > Confirmation and Review', with a 'Back to Previous Page' link. A 'Print this page' icon is also present.

You are requesting to be a(n) Access Manager:

- You MUST complete Option A or Option B below before your registration to act on behalf of the Organization below will take effect in CMS applications.
- OPTION A:** Print, Sign and Submit to CMS the [Access Manager Certification](#) for this request, along with the CP 575 [\[or approved alternate\]](#) issued by the IRS for the Organization for which you are requesting to be an Access Manager.
- OPTION B:** Please have an existing Authorized Official for this Organization approve your request by logging in to this system.

Contact Information

External User Services (EUS)
PO Box 792750
San Antonio, Texas 78279
Phone: 1-866-484-8049
TTY: 1-866-523-4759
EUSsupport@cgi.com

The employer you have registered for is:

Legal Business Name	EIN	Mailing Address	Phone Number	Request Tracking ID
Group Name	*****	Louisville KY 40219-3851		

Document Management:

You can upload, view, and delete documents. You can also view, add, and delete comments related to the uploaded documents

[More information about Uploaded Documents](#)

0 of the total required 2 documents for completion have been uploaded.

File Name	Document Type	Comments	Date Added	Actions
-----------	---------------	----------	------------	---------

[Add a Document](#)

NPI(s) associated with your employer are:

NPI	Legal Business Name	Location
-----	---------------------	----------

[Done](#)

Employer Information

Identity & Access Management System Help

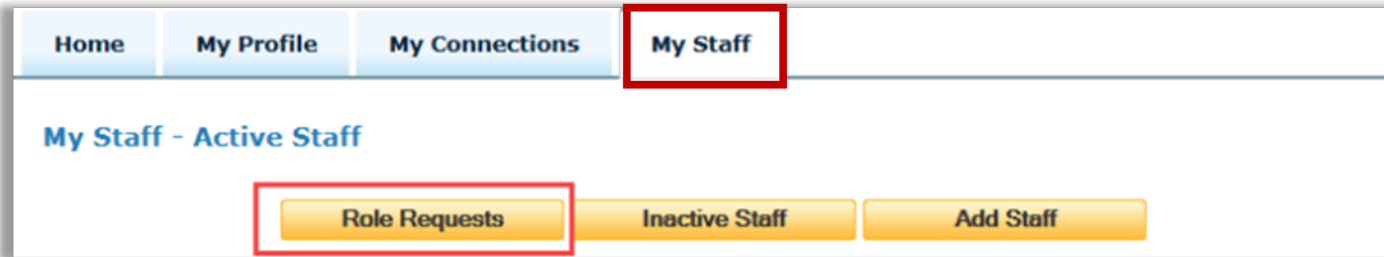
Home **My Profile** My Connections

My Profile

Employer Information

Employer ▼	My Role with this Employer ▼	My Status with this Employer ▼	PECOS	EHR	NPPES
+ Group Name	Access Manager	Pending Approval Tracking Id xxxxxxxx	NO	NO	NO
+ Doe, John	Authorized Official	Approved	YES	YES	YES
+	Staff End User	Approved	NO	NO	YES

AO Role Request Approval



Initiate a Connection Request to a Provider

My Connection Tab

CMS Centers for Medicare & Medicaid Services
Identity & Access Management System

[EHR Business Function in I&A](#)

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Sign In

* indicates required field(s)

* **User ID:**

* **Password:**

Sign In

[Forgot Password](#)
[Retrieve Forgotten User ID](#)
[Enter your PIN](#)

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NPPES Use this system to apply for and manage National Provider Identifiers (NPIs).

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Overview of features and tools to manage your account.

Frequently Asked Questions
Answers to common questions about registration, who should register, and how to manage your account.

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Identity & Access Management System

Home My Profile **My Connections** My Staff

Home

My Pending Connections

These are Pending Connection requests that have been sent to you or your organization and require your action to approve or reject.

Total Pending Providers: 0

Total Pending Surrogates: 0

News & Alerts

EUS Contact Information:
External User Services (EUS)
PO Box 792750
San Antonio, Texas 78279
<https://eus.cmshelp.com>

Application Links

NPPES
National Plan and Provider Enumeration System

PECOS
Medicare Provider Enrollment, Chain, and Ownership System

EHR Incentive Programs
Promoting Interoperability Programs Registration System

Quick Actions

Add Connection
Add Staff
Add Employer

Find Provider

Identity & Access Management System [Help](#)



Home My Profile My Connections My Staff

My Connections

Connections will allow you to create surrogate relationships between Providers and individuals or organizations that work on the Providers' behalf.

Select the name of a Connection to update or view more information about that connection.

Search By: *Employer Name

 **Group Name EIN: xxxx** 

Identity & Access Management System [Help](#)


Home My Profile My Connections My Staff

My Connections

Connections will allow you to create surrogate relationships between Providers and individuals or organizations that work on the Providers' behalf.


Select the name of a Connection to update or view more information about that connection.

Search By: *Employer Name

 **Group Name**

Group Name is a surrogate for the following providers:

Group has been authorized to work on behalf of the Individual Provider(s) or Healthcare Organization(s) listed below. use the Find Provider button below to initiate a request to work on behalf of a Provider or Organization not listed here.



Group Name has authorized the following surrogates:

The following Individual(s) or Organization(s) have been authorized to work on behalf of Group. Use the Add Surrogate button to initiate the process of authorizing an Individual or Organization to work on behalf of Group.

EIN: **-**-****

Search for a Provider

Identity & Access Management System [? Help](#)

[Home](#) [My Profile](#) [My Connections](#) [My Staff](#)

My Connection ▶ **Add Provider** [← Back to Previous Page](#)

Search for an Organization or an Individual Provider that you wish to be associated with as a surrogate to work on their behalf. You can search by entering one or more of the following: Organization Name, Individual Provider's Last Name, City, State, ZIP or NPI.

Organization Name: NPI:

First Name: Last Name:

City: State: SE - Select One ZIP:

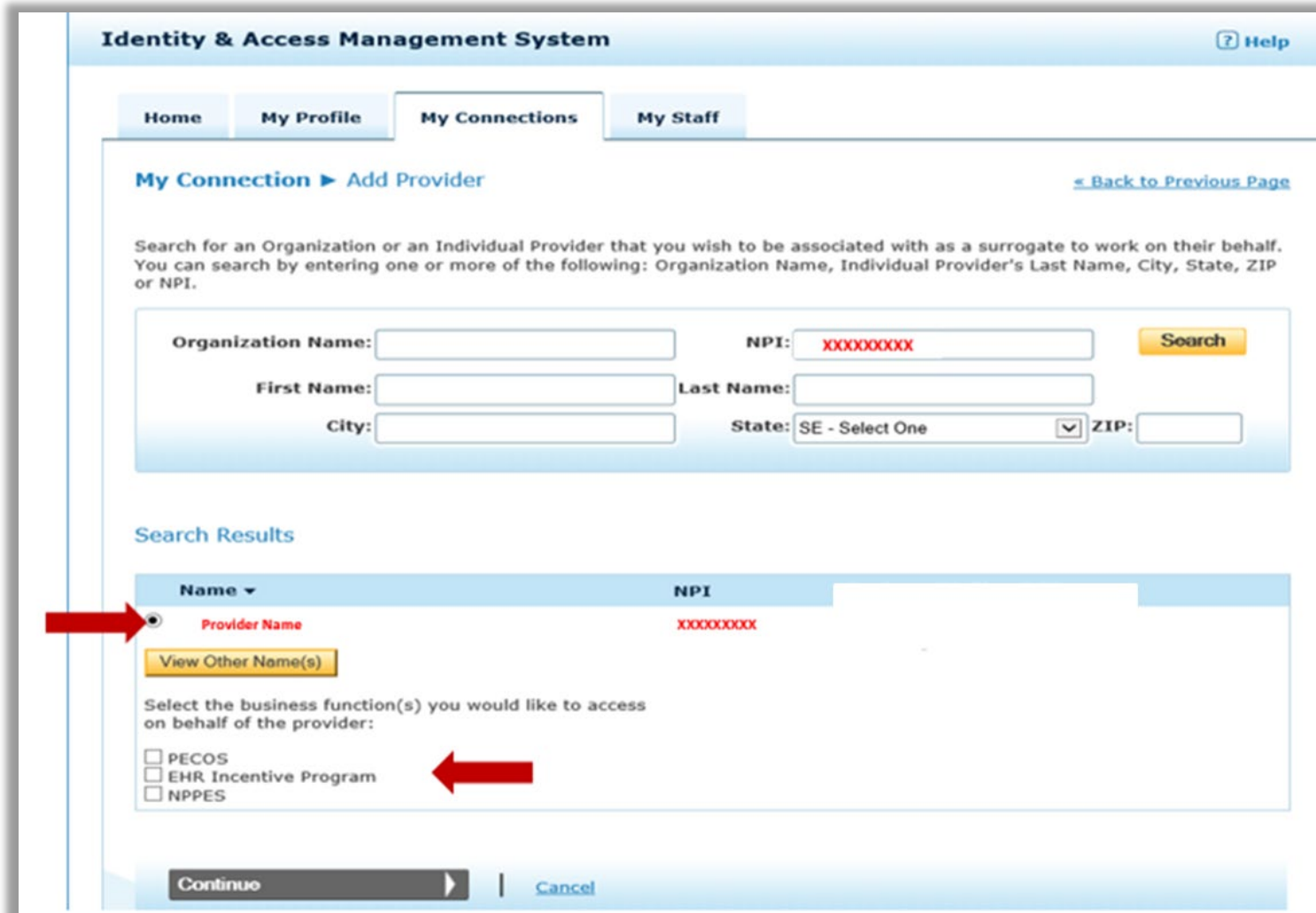
Search Results

Name ▼	NPI
<input checked="" type="radio"/> Provider Name	XXXXXXXX

Select the business function(s) you would like to access on behalf of the provider:

PECOS EHR Incentive Program NPPES

|



Submit and Review for a Provider

Identity & Access Management System [Help]

Home My Profile My Connections My Staff

My Connection ▶ Add Provider [← Back to Previous Page](#)

Provider Name

You have requested to work on behalf of **Provider Name** as a surrogate. Once the connection has been approved, you will automatically be connected to all associated NPI's. Review the information listed below before you continue.

Name: **Provider Name**

Business Function(s) Selected:

- PECOS
- EHR Incentive Program
- NPPES

To send this connection request notification to a another e-mail address in addition to what is currently on file for this provider, enter the additional e-mail address below.

Additional E-mail Address: **Provider Email Address**

NPI(s) Associated with this Provider:

Provider Name	Doing Business As	NPI	Business Mailing Address
Provider		XXXXXXXXXX	Harrisburg, PA 17110-9436

Submit | Cancel

Identity & Access Management System [Help]

Home My Profile My Connections My Staff

My Connections

Connections will allow you to create surrogate relationships between Providers and individuals or organizations that work on the Providers' behalf.

Select the name of a Connection to update or view more information about that connection.

Search By: *Employer Name Search Clear

Group Name is a surrogate for the following providers:

Group Name has been authorized to work on behalf of the Individual Provider(s) or Healthcare Organization(s) listed below. Use the Find Provider button below to initiate a request to work on behalf of a Provider or Organization not listed here.

Find Provider Multiple Connections

Name	Tracking ID	Business Function	Access Status
Provider Name	XXXX	PECOS	Pending
	XXXX	EHR Incentive Program	Pending
	XXXX	NPPES	Pending

Approve Connection Request By Provider

Home Tab

The screenshot displays the 'Identity & Access Management System' interface. At the top, there is a navigation bar with tabs for 'Home', 'My Profile', 'My Connections', and 'My Staff'. The 'Home' tab is selected and highlighted with a red box. Below the navigation bar, the main content area is titled 'Home' and contains a section for 'My Pending Connections'. This section includes a summary box stating 'Total Pending Providers: 0' and another summary box with a warning icon stating 'Total Pending Surrogates: 3'. Below these summaries, there is a table of pending requests with columns for 'Surrogate', 'Provider', 'PECOS', 'EHR', and 'NPES'. The 'Surrogate' column is further divided into 'Group Name'. At the bottom of the table, there are three buttons: 'Select All', 'Approve All Selected', and 'Reject All Selected'. To the right of the main content area, there is a sidebar with 'News & Alerts' and 'Quick Actions' sections. The 'Quick Actions' section contains three buttons: 'Add Connection', 'Add Staff', and 'Add Employer'.

Identity & Access Management System Help

Home | My Profile | My Connections | My Staff

Home

My Pending Connections

These are Pending Connection requests that have been sent to you or your organization and require your action to approve or reject.

Total Pending Providers: 0

Total Pending Surrogates: 3

Below are Individuals or Organizations who are asking you to authorize them as a Surrogate for you (or your organization). Approving these requests will allow them to access and update your information in the CMS systems you specify.

Pending Requests

Surrogate	Provider	PECOS	EHR	NPES
Group Name	Provider Name	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

News & Alerts

EUS Contact Information:
External User Services (EUS)
PO Box 792750
San Antonio, Texas 78279
<https://eus.custhelp.com>

Quick Actions

Initiate a Connection Request to a Group/Entity

My Connection Tab – Individual Provider

CMS Centers for Medicare & Medicaid Services

Identity & Access Management System

[EHR Business Function in I&A](#)

Starting October 1, 2023, the Promoting Interoperability Programs (previously known as The Medicare and Medicaid Electronic Health Records (EHR) Incentive Programs) website will be decommissioned and current users will no longer have access to the website. All options to add the EHR business function to staff will be removed in I&A and all pending requests for EHR will be rejected.

Authorized users are able to sign in to the Identity & Access Management System. If you are a new user you must first [register](#).

Sign In

* indicates required field(s)

* **User ID:**

* **Password:**

Sign In

[Forgot Password](#)

[Retrieve Forgotten User ID](#)

[Enter your PIN](#)

One account to access multiple systems


Create one account with the Identity & Access Management System to manage access to NPPES and PECOS, manage staff, and authorize others to access your information.

IMPORTANT! - Every individual user with access to the I&A system is responsible for:


- Keeping login information secure.
- Selecting strong passwords.
- Reporting any unauthorized use of accounts.

Sharing of login information is strictly prohibited!


Create Account Now




Use this system to register for Medicare or update your current enrollment information.



Use this system to apply for and manage National Provider Identifiers (NPIs).

 **Quick Reference Guide**
Overview of features and tools to manage your account.

 **Frequently Asked Questions**
Answers to common questions about registration, who should register, and how to manage your account.

To learn more about Multi-Factor Authentication (MFA) [click here](#)

Identity & Access Management System

[Home](#) [My Profile](#) **[My Connections](#)** [My Staff](#)

Home

My Pending Connections

These are Pending Connection requests that have been sent to you or your organization and require your action to approve or reject.

Total Pending Providers: 0

Total Pending Surrogates: 0

News & Alerts

EUS Contact Information:
External User Services (EUS)
PO Box 792750
San Antonio, Texas 78279
<https://eus.cmshelp.com>

Application Links

[NPPES](#)
National Plan and Provider Enumeration System

[PECOS](#)
Medicare Provider Enrollment, Chain, and Ownership System

[EHR Incentive Programs](#)
Promoting Interoperability Programs Registration System

Quick Actions

Add Connection

Add Staff

Add Employer

Add Surrogate

The image displays two screenshots of the Identity & Access Management System (IAM) interface, specifically the 'My Connections' page. Both screenshots show the system title, a help icon, and navigation tabs for Home, My Profile, My Connections, and My Staff.

Left Screenshot: The 'My Connections' section is active. It contains a search bar labeled 'Search By: *Employer Name' with 'Search' and 'Clear' buttons. Below the search bar is a list of providers. A red arrow points to a provider entry labeled 'Provider Name'.

Right Screenshot: The 'My Connections' section is active. It contains a search bar labeled 'Search By: *Employer Name' with 'Search' and 'Clear' buttons. Below the search bar is a 'Find Provider' button and a 'Multiple Connections' button. A section titled 'Provider Name' is expanded, showing the text 'is a surrogate for the following providers:'. Below this text is a 'Provider' section with the text 'is been authorized to work on behalf of the Individual Provider(s) or Healthcare Organization(s) listed below. Use the Find Provider button below to initiate a request to work on behalf of a Provider or Organization not listed here.' Below this text are 'Find Provider' and 'Multiple Connections' buttons. A section titled 'Provider Name' is expanded, showing the text 'has authorized the following surrogates:'. Below this text is a section titled 'The following Individual(s) or Organization(s) have been authorized to work on behalf of Provider se the Add Surrogate button to initiate the process of authorizing an Individual or Organization to work on behalf of Provider'. Below this text is an 'Add Surrogate' button, which is highlighted with a red arrow.

Search for a Group

Identity & Access Management System [? Help](#)

[Home](#) [My Profile](#) [My Connections](#) [My Staff](#)

My Connection ▶ [Add Provider](#) [← Back to Previous Page](#)

Search for an Organization or an Individual Provider that you wish to work on your behalf. You can search by entering one or more of the following: Organization Name, Individual Provider's Last Name, City, State, ZIP or NPI.

Organization Name: NPI:

First Name: Last Name:

City: State: ZIP:


Search Results

Name ▼	NPI	E
<input checked="" type="radio"/> Group Name	XXXXXXXX	

Select the business function(s) you would like to access on behalf of the provider:

PECOS EHR Incentive Program NPES

|



Submit and Review for a Group

Home My Profile **My Connections** My Staff

My Connection ► Add Surrogate [Back to Previous Page](#)

You have requests to work on behalf of your provider. Review the information listed below before you continue.

Group name

Your Provider Information

Name: **Provider Name**

Doing Business As (DBA):

NPI: XXXXXXXXXX

Surrogate Information

Name: **Group name**

Business Mailing Address: Harrisburg, PA 17110-9436

Business Function(s) Selected:

- PECOS
- EHR Incentive Program
- NPPES

To send this connection request notification to a another e-mail address in addition to what is currently on file for this surrogate, enter the additional e-mail address below.

Additional E-mail Address:

Submit | Cancel

Identity & Access Management System [Help](#)

Home My Profile **My Connections** My Staff

My Connections

Connections will allow you to create surrogate relationships between Providers and individuals or organizations that work on the Providers' behalf.

Select the name of a Connection to update or view more information about that connection.

Search By: **Employer Name**

Provider Name

Provider Name is a surrogate for the following providers:

Duck, Donald has been authorized to work on behalf of the Individual Provider(s) or Healthcare Organization(s) listed below. Use the Find Provider button below to initiate a request to work on behalf of a Provider or Organization not listed here.

Provider Name has authorized the following surrogates:

The following Individual(s) or Organization(s) have been authorized to work on behalf of **Provider Name**. Use the Add Surrogate button to initiate the process of authorizing an Individual or Organization to work on behalf of **Provider Name**.

Name	Tracking ID	Business Function	Access Status
<input type="checkbox"/> Group Name	XXXX	PECOS	Pending
	XXXX	EHR Incentive Program	Pending
	XXXX	NPPES	Pending

NPI: XXXXXXXXXX



Approval Connection Request by AO/AM

Home Tab

The screenshot displays the 'Identity & Access Management System' interface. At the top, there is a navigation bar with tabs for 'Home', 'My Profile', 'My Connections', and 'My Staff'. The 'Home' tab is selected. Below the navigation bar, the main content area is titled 'Home' and 'My Pending Connections'. A message states: 'These are Pending Connection requests that have been sent to you or your organization and require your action to approve or reject.' A yellow warning box highlights 'Total Pending Providers: 0'. Below this, a section titled 'Pending Requests' contains a table with columns for 'Provider', 'Surrogate', 'PECOS', 'EHR', and 'NPPES'. The 'Provider' column is further divided into 'Provider Name' and 'Group Name'. At the bottom of the table, there are three buttons: 'Select All', 'Approve All Selected', and 'Reject All Selected'. To the right of the main content, there is a 'News & Alerts' section with 'EUS Contact Information' and a 'Quick Actions' section with buttons for 'Add Connection', 'Add Staff', and 'Add Employer'.

Identity & Access Management System Help

Home | My Profile | My Connections | My Staff

Home

My Pending Connections

These are Pending Connection requests that have been sent to you or your organization and require your action to approve or reject.

Total Pending Providers: 0

These are Individual Providers or Healthcare Organizations who have requested you (or your organization) to work on their behalf. Approving these requests will allow you and your staff to work on their behalf.

Pending Requests

Provider	Surrogate	PECOS	EHR	NPPES
Provider Name	Group Name	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

News & Alerts

EUS Contact Information:
External User Services (EUS)
PO Box 792750
San Antonio, Texas 78279
<https://eus.custhelp.com>

Quick Actions

Manage Your Employees and Their Access

Add/Modify Staff, Approve Role Requests

My Staff Tab

Identity & Access Management System Help

Home My Profile My Connections **My Staff**

My Staff - Active Staff

Role Requests Inactive Staff **Add Staff**

Active Staff

Search by: Employee Last Name Employee First Name
Employer Name Search Clear

Name ▼	Role	PECOS	EHR Incentive Program	NPPES
+ <input type="text"/>	Modify			
+ <input type="text"/>	Modify			
+ <input type="text"/>	Modify			
+ <input type="text"/>	Modify			
+ <input type="text"/>	Modify			

Add Staff

Home My Profile My Connections **My Staff**

My Staff ► Add Staff [← Back to Previous Page](#)

* indicates required field(s)

Enter the name and e-mail address of the new staff user you wish to add. Note that the specified e-mail address will be assigned to all the selected employers.

Then, select the Employer(s) the staff user is to be granted access to and select Role the staff user should have for that employer.

Please be aware the PIN generated for this invitation will expire in 72 hours.

* **First Name:**

Middle Name:

* **Last Name:**

* **E-mail Address:**

* **Confirm E-mail Address:**

<input type="checkbox"/> Employer	Role	<input type="checkbox"/> PECOS	<input type="checkbox"/> EHR	<input type="checkbox"/> NPPES
<input type="checkbox"/> Group Name EIN: ***-***-***	<input type="text" value="-- Select One --"/> Staff End User Access Manager	<input type="checkbox"/> PECOS	<input type="checkbox"/> EHR	<input type="checkbox"/> NPPES
<input type="checkbox"/> Provider NPI: xxxxxxxxxx	<input type="text" value="-- Select One --"/>	<input type="checkbox"/> PECOS	<input type="checkbox"/> EHR	<input type="checkbox"/> NPPES

Submit

Approval By Staff

Fro: [redacted]@reply@cms.gov
To: jane.doe@email.com
Subject: You've been invited to register with the Centers for Medicare and Medicaid Identity & Access System

Jon Snow requested that you register as a staff user for your employer(s) AAG Org One, JON SNOW in the Centers for Medicare and Medicaid Services Identity & Access (I&A) system. To continue, please either click on the PIN Entry Page link provided below or cut and paste the link into your browser and enter the e-mail address and the PIN provided below. Note that the PIN will expire in 72 hours if not used.

PIN Entry Page: https://nppes.cms.cmstest/IAWeb/register/register_pin.do ←

PIN: _XXXXXXXX_ ←

Invitation Tracking ID: _XXXX_

Systems that currently accept I&A log in credentials:
Internet-based PECOS (<https://pecos.cms.hhs.gov>)
EHR Incentive Program (<https://ehrincentives.cms.gov>)
NPPES (<https://nppes.cms.hhs.gov>)

Please do not reply to this message via e-mail. This address is automated, unattended, and cannot help with questions or requests. If you have any questions, please contact the External User Services (EUS) Help Desk:
External User Services (EUS) Help Desk
PO Box 792750
San Antonio, TX 78279
1-866-484-8049
EUSsupport@cgi.com

Enter Your PIN

CMS Centers for Medicare & Medicaid Services

Identity & Access Management System

[Help](#)

EHR Business Function in I&A

Starting October 1, 2023, the Promoting Interoperability Programs (previously known as The Medicare and Medicaid Electronic Health Records (EHR) Incentive Programs) website will be decommissioned and current users will no longer have access to the website. All options to add the EHR business function to staff will be removed in I&A and all pending requests for EHR will be rejected.

Authorized users are able to sign in to the Identity & Access Management System. If you are a new user you must first [register](#).

Sign In

* indicates required field(s)

* **User ID:**

* **Password:**

Sign In ▶

[Forgot Password](#)

[Retrieve Forgotten User ID](#)

Enter your PIN

One account to access multiple systems

Create one account with the Identity & Access Management System to manage access to NPPES and PECOS, manage staff, and authorize others to access your information.

IMPORTANT! - Every individual user with access to the I&A system is responsible for:

- Keeping login information secure.
- Selecting strong passwords.
- Reporting any unauthorized use of accounts.

Sharing of login information is strictly prohibited!

Create Account Now ▶

PECOS Use this system to register for Medicare or update your current enrollment information.

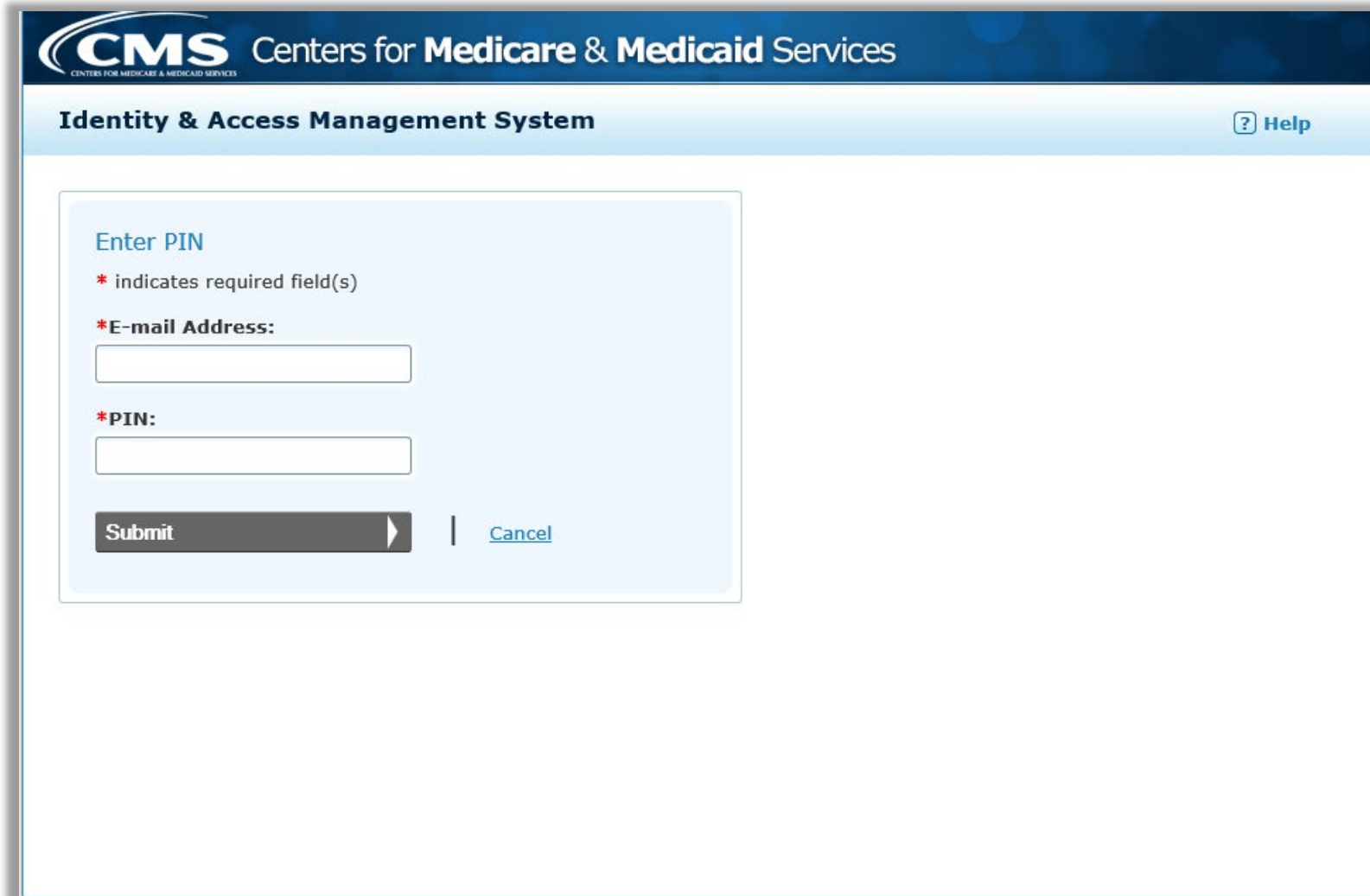
NPPES Use this system to apply for and manage National Provider Identifiers (NPIs).
National Plan & Provider Enumeration System

Quick Reference Guide
Overview of features and tools to manage your account.

Frequently Asked Questions
Answers to common questions about registration, who should register, and how to manage your account.

To learn more about Multi-Factor Authentication (MFA) [click here](#)

Enter Email and PIN



The screenshot shows the CMS Identity & Access Management System login page. At the top, the CMS logo and text "Centers for Medicare & Medicaid Services" are displayed. Below this, the page title "Identity & Access Management System" is shown, along with a "Help" link. The main content area is titled "Enter PIN" and contains a form with two required fields: "E-mail Address" and "PIN". A "Submit" button and a "Cancel" link are located at the bottom of the form.

CMS Centers for **Medicare & Medicaid** Services
CENTERS FOR MEDICARE & MEDICAID SERVICES

Identity & Access Management System [? Help](#)

Enter PIN

* indicates required field(s)

***E-mail Address:**

***PIN:**

Submit | [Cancel](#)

Modify Role

Name ▼	Role	PECOS	EHR Incentive Program	NPPES
+ Jones, Samuel	Modify			
+ nppes, Kavitha	Modify			
+ Shelton, Blake	Modify			

Eleven-six, MFA

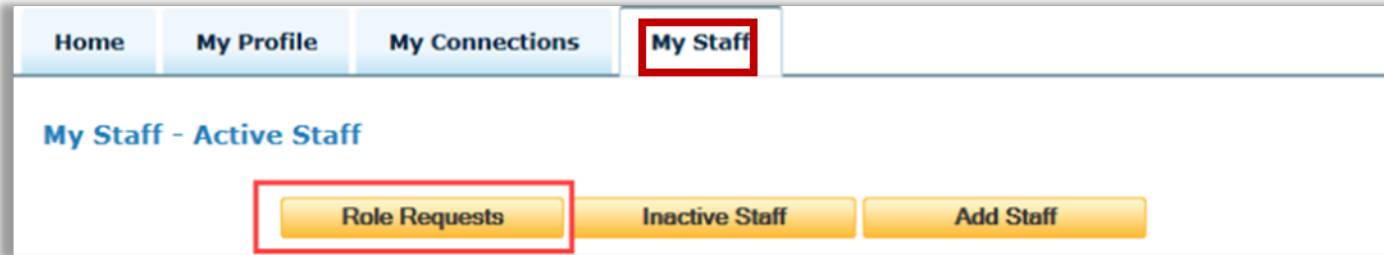
Modify All Current Access Role PECOS EHR NPPES

	Employer	Role	PECOS	EHR	NPPES
Add Access	mercy EIN: **-***6668		<input type="checkbox"/> PECOS	<input type="checkbox"/> EHR	<input type="checkbox"/> NPPES
Modify Access	trussell pharmacy EIN: **-***9974	Access Manager	<input checked="" type="checkbox"/> PECOS	<input checked="" type="checkbox"/> EHR	<input checked="" type="checkbox"/> NPPES

Modify All Current Access Role PECOS EHR NPPES

- Select One --
- Staff End User
- Access Manager

AO Role Request Approval



This screenshot shows a navigation bar with four tabs: Home, My Profile, My Connections, and My Staff. The 'My Staff' tab is highlighted with a red border. Below the navigation bar, the page title is 'My Staff - Active Staff'. Underneath, there are three yellow buttons: 'Role Requests' (highlighted with a red border), 'Inactive Staff', and 'Add Staff'.



This screenshot shows the 'My Staff - Pending Role Requests' page within the CMS Identity & Access Management System. The page header includes the CMS logo, 'Centers for Medicare & Medicaid Services', and user information: 'Logged in as Mehdi101 Sign Out' and 'Last Logged on 04/09/2020 10:43AM'. The navigation bar is the same as in the previous screenshot, with 'My Staff' selected. The page title is 'My Staff - Pending Role Requests'. Below the title are three yellow buttons: 'Active Staff', 'Inactive Staff', and 'Add Staff'. The main content area is titled 'Pending Role Requests' and contains a search section with the following fields and buttons:

Search by: Employee Last Name Employee First Name
Employer Name

Name	Current Role	Request Role	Action
[Redacted]	[Redacted]	Access Manager	<input type="button" value="Approve"/> <input type="button" value="Reject"/>
[Redacted]	[Redacted]	Staff End User	<input type="button" value="Approve"/> <input type="button" value="Reject"/>

Contact Information and Resources




Contact Information


For Assistance With	Contact	Contact Information
<ul style="list-style-type: none">• Changing an NPPES password• Establishing a new user ID and password for NPPES• Questions related to the NPI application	NPI Enumerator	Phone: 800-465-3203 TTY: 800-692-2326 Email: customerservice@npienumerator.com
<ul style="list-style-type: none">• Errors encountered while accessing or entering information in PECOS• Forgotten PECOS user ids and passwords	EUS Help Desk	Phone: 866-484-8049 TTY: 866-523-4759 Email: EUSsupport@cgi.com Live Chat: https://eus.custhelp.com/

NGS Website

Contact Us NGSConnex Subscribe for Email Updates Part A Provider in Connecticut (JK) ▾

 national government SERVICES

HOME EDUCATION ▾ RESOURCES ▾ EVENTS ENROLLMENT APPS ▾



Mailing Addresses

For ADRs, claims, EDI, FOIA, medical policy, enrollment, or other inquiries.

Provider Enrollment

Resources

- Quick reference guides and FAQs for creating and managing accounts
 - [Identity & Access System Quick Reference Guide](#)
 - [CMS Identity & Access Management System](#)

Summary

- CMS systems and relationships
 - NPPES
 - PECOS
 - I&A
- Retrieve and create I&A user account and accessing enrollments
- Manage staff's access
- Contact information and resources

Connect with us on Social Media



[YouTube Channel](#)

Educational Videos

medicare **mobile**

Text NEWS to 37702; Text GAMES to 37702



www.MedicareUniversity.com

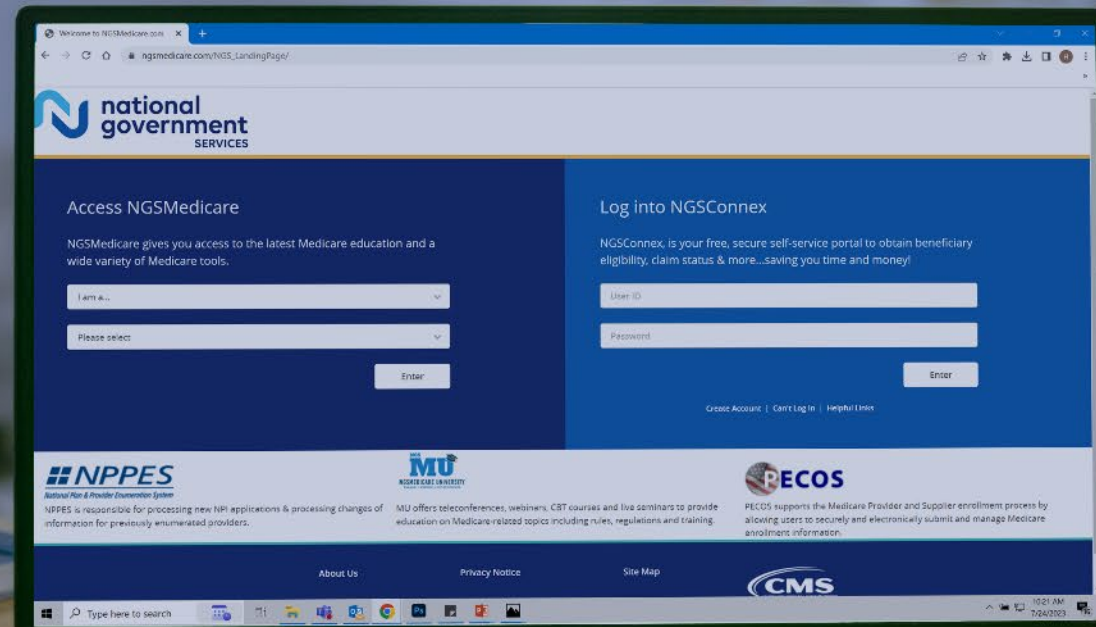
Self-paced online learning



[LinkedIn](#)

Educational Content

Find us online



www.NGS Medicare.com

Online resources, event calendar, LCD/NCD, and tools



IVR System

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



[NGSConnex](#)

Web portal for claim information



[Sign up for Email Updates](#)

Subscribe for Email updates at the top of any NGS Medicare.com webpage to stay informed of news

Questions?

Thank you! A follow-up email will be sent to attendees with the Medicare University Course Code.