Provider Enrollment – Getting Access to PECOS

12/7/2021

Today's Presenters

- Laura Brown, CPC
  - Provider Outreach and Education
- Susan Stafford
  - Provider Outreach and Education

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Objectives

- Know benefits of using PECOS
- Understand the CMS systems and their relationships
- How to retrieve or create an I&A user account
- How to get connected to organization/individual enrollments and manage staff's access

Agenda

- Benefits of PECOS
- CMS Systems and Relationship
- Retrieve/Create I&A User Account
- Organization/Individual Enrollment Access
- Manage Staff's Access
- Contact Information and Resources

Benefits of PECOS

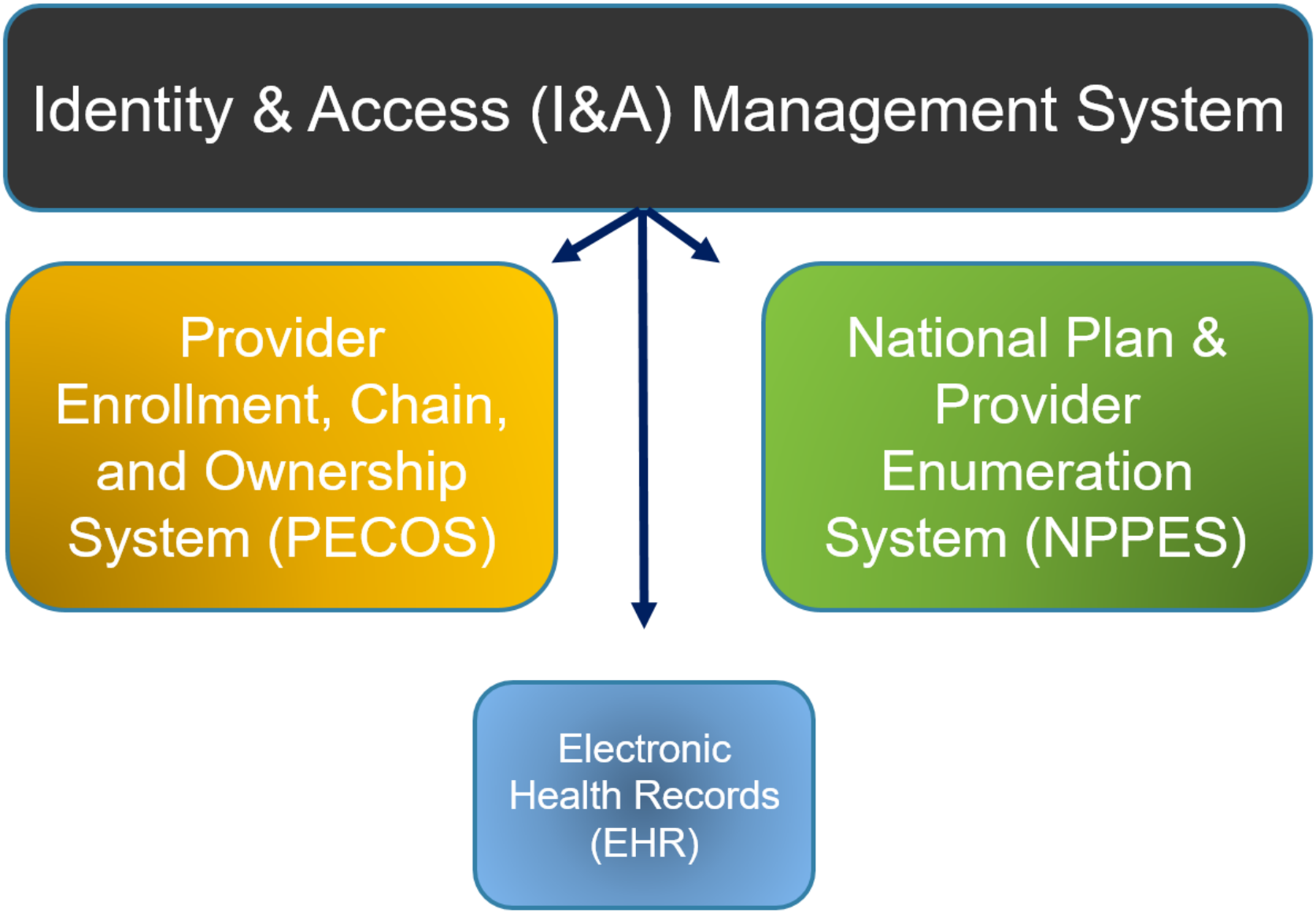
Benefits of PECOS

- Access to current Medicare provider enrollment information submitted electronically or by paper
- Submit electronic application for any provider enrollment scenario with the following features
  - electronic signatures or upload certification statements
  - upload supporting documents (PDF or TIFF)

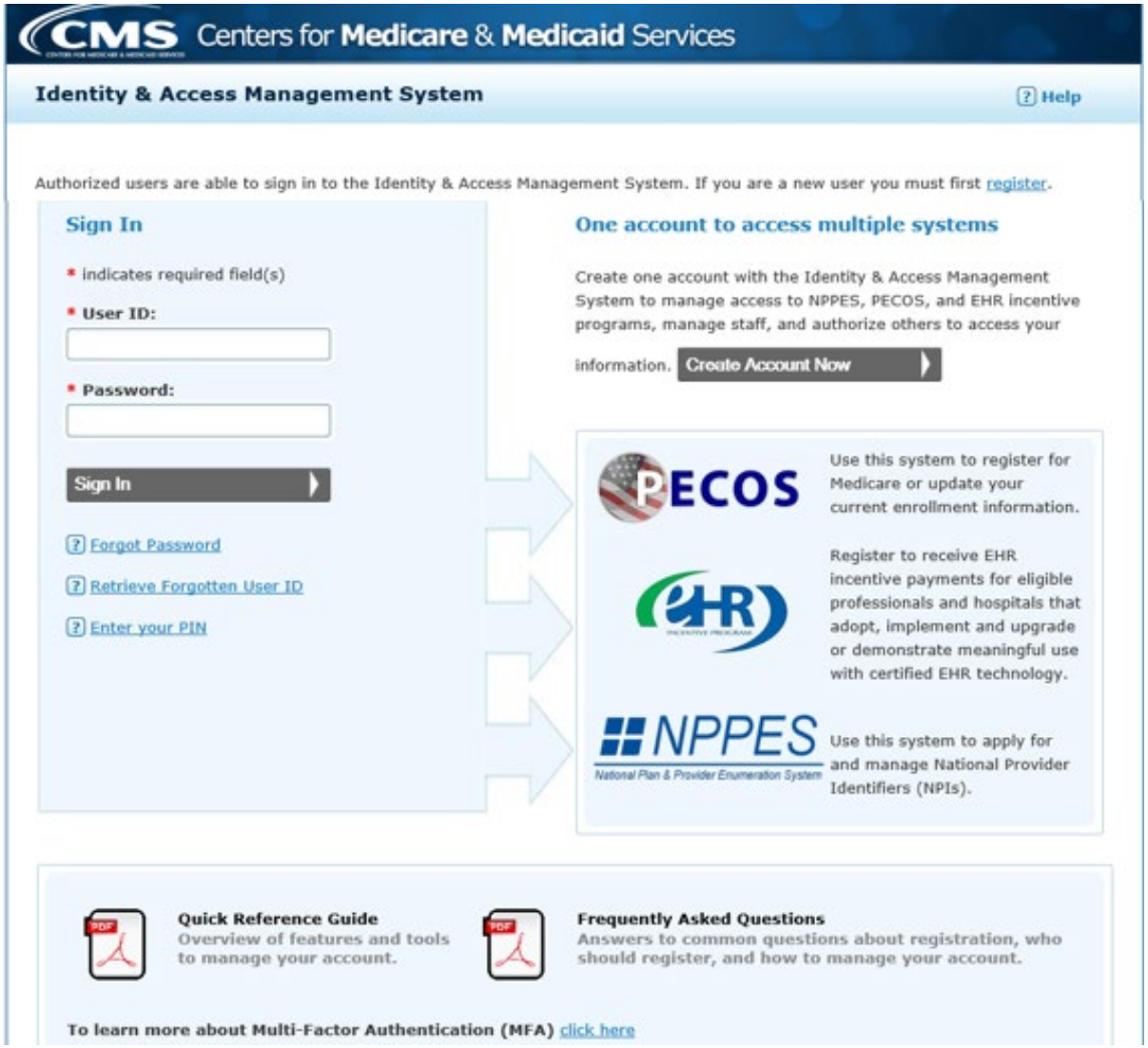
Benefits of PECOS

- References
  - NGS website: Learn About PECOS Web Part A or Part B
  - CMS website: Internet-based PECOS
  - PECOS website: Provider & Supplier Resources, Enrollment Tutorials and Accessibility

CMS Systems and Relationship


Identity & Access (I&A) Management System
Provider Enrollment, Chain, and Ownership System (PECOS)
National Plan & Provider Enumeration System (NPPES)
Electronic Health Records (EHR)

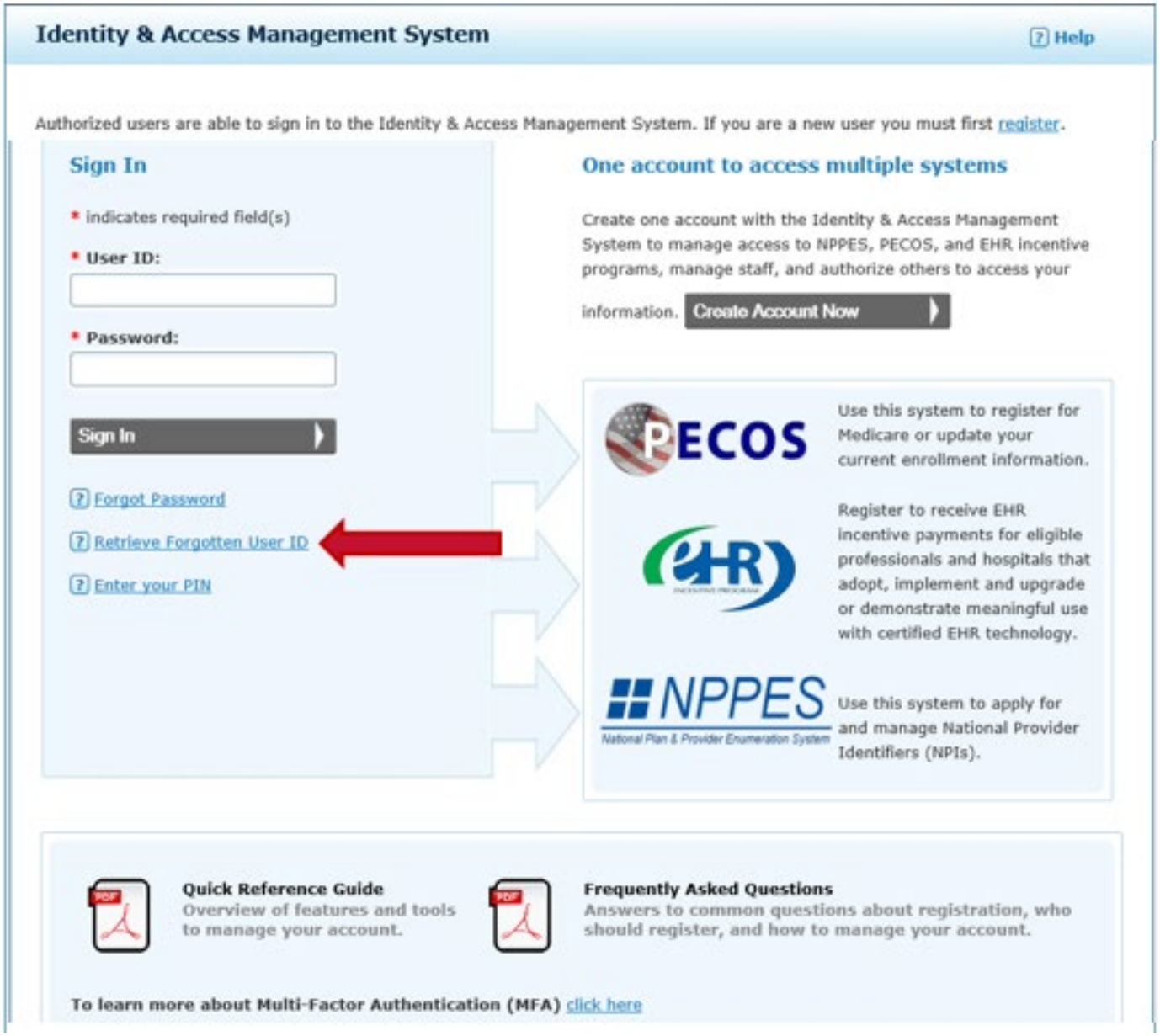
Identity & Access Management System

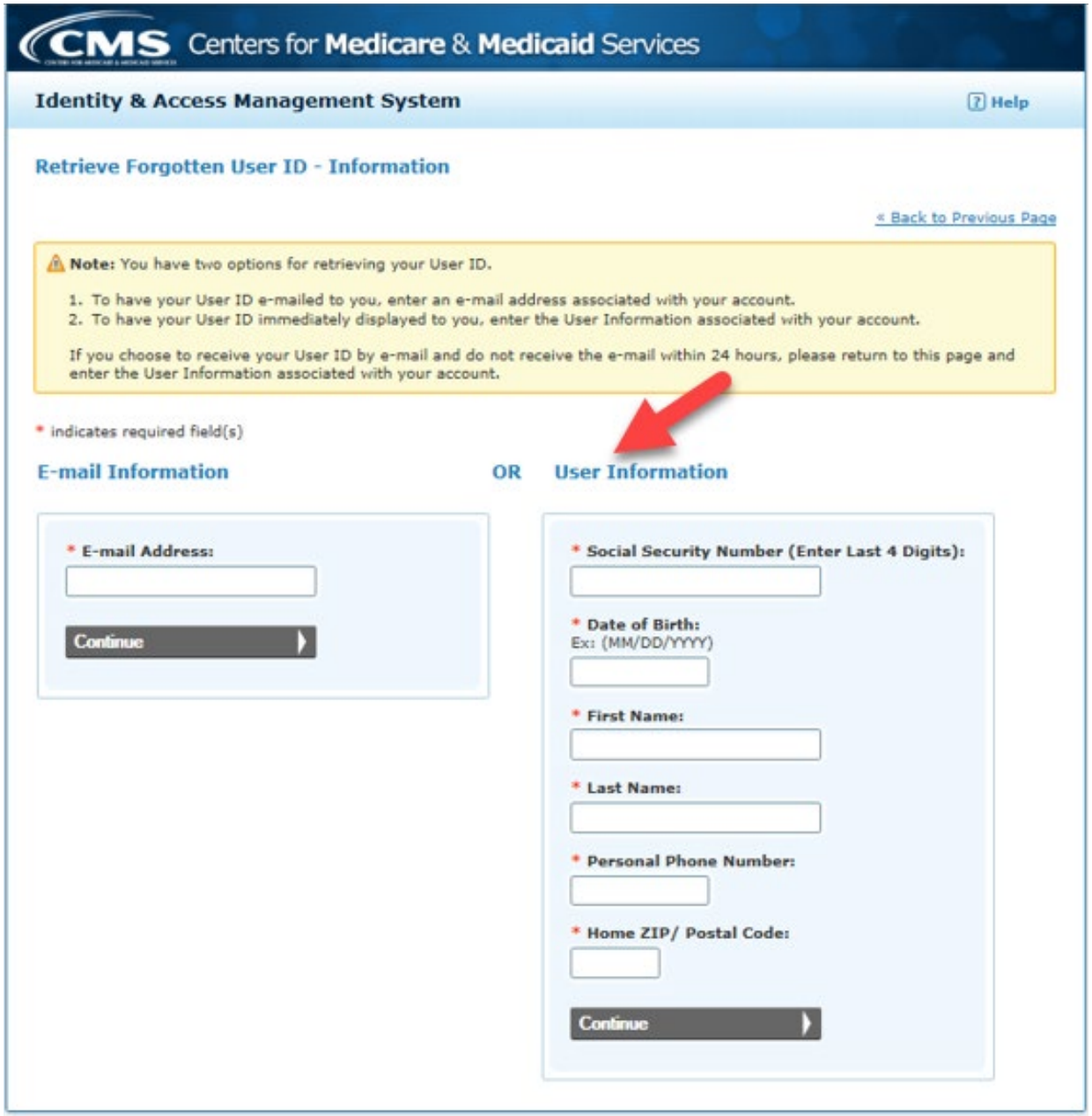


I&A Management System

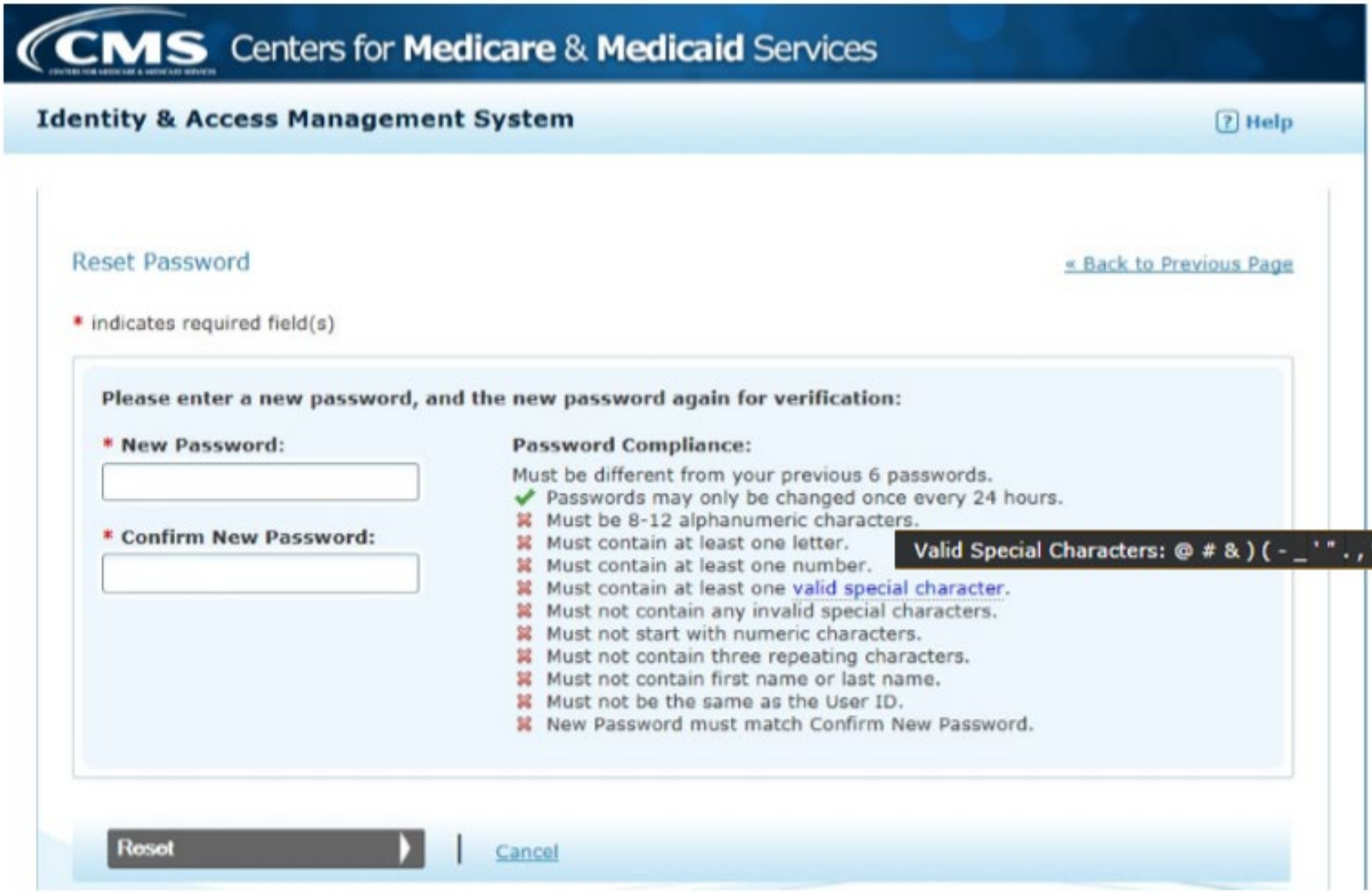
- Purpose for I&A security system
  - Individual profile for user ID to access multiple systems
    - PECOS (Medicare provider enrollment information)
    - NPPES (NPI information)
    - EHR (Electronic Health Records Incentive Program)
  - Connection to organization and individual enrollments
  - Authorize and manage staffs access to enrollment information

Retrieve Established I&A User Account

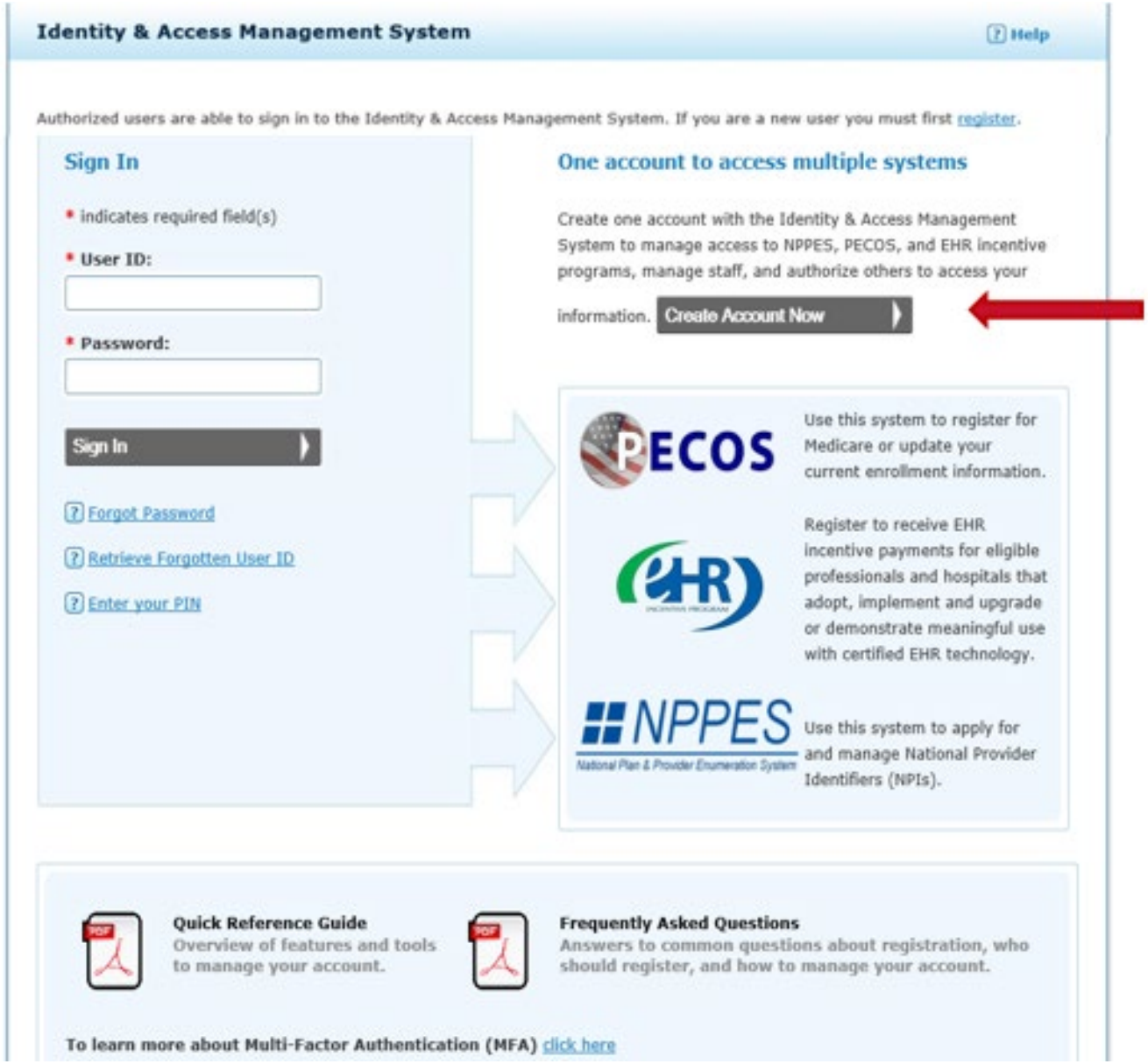

Identity & Access Management System
Help
Authorized users are able to sign in to the Identity & Access Management System. If you are a new user you must first register.
Sign In
* indicates required field(s)
* User ID:
* Password:
Sign In
Forgot Password
Retrieve Forgotten User ID
Enter your PIN
One account to access multiple systems
Create one account with the Identity & Access Management System to manage access to NPPES, PECOS, and EHR incentive programs, manage staff, and authorize others to access your information.
Create Account Now
PECOS
Use this system to register for Medicare or update your current enrollment information.
EHR
Register to receive EHR incentive payments for eligible professionals and hospitals that adopt, implement and upgrade or demonstrate meaningful use with certified EHR technology.
NPPES
National Plan & Provider Enumeration System
Use this system to apply for and manage National Provider Identifiers (NPIs).
Quick Reference Guide
Overview of features and tools to manage your account.
Frequently Asked Questions
Answers to common questions about registration, who should register, and how to manage your account.
To learn more about Multi-Factor Authentication (MFA) click here


CMS Centers for Medicare & Medicaid Services
Identity & Access Management System
Help
Retrieve Forgotten User ID - Information
« Back to Previous Page
Note: You have two options for retrieving your User ID.
1. To have your User ID e-mailed to you, enter an e-mail address associated with your account.
2. To have your User ID immediately displayed to you, enter the User Information associated with your account.
If you choose to receive your User ID by e-mail and do not receive the e-mail within 24 hours, please return to this page and enter the User Information associated with your account.
* indicates required field(s)
E-mail Information
OR
User Information
* E-mail Address:
Continue
* Social Security Number (Enter Last 4 Digits):
* Date of Birth:
Ex: (MM/DD/YYYY)
* First Name:
* Last Name:
* Personal Phone Number:
* Home ZIP/ Postal Code:
Continue

Retrieve Forgotten User ID - Confirmation
The User ID associated with this account is: XXXXXXXX
Continue to Change Password


CMS Centers for Medicare & Medicaid Services
Identity & Access Management System
Help
Reset Password
« Back to Previous Page
* indicates required field(s)
Please enter a new password, and the new password again for verification:
* New Password:
* Confirm New Password:
Password Compliance:
Must be different from your previous 6 passwords.
Passwords may only be changed once every 24 hours.
Must be 8-12 alphanumeric characters.
Must contain at least one letter.
Must contain at least one number.
Must contain at least one valid special character.
Must not contain any invalid special characters.
Must not start with numeric characters.
Must not contain three repeating characters.
Must not contain first name or last name.
Must not be the same as the User ID.
New Password must match Confirm New Password.
Valid Special Characters: @ # &) (- _ ' " . , * ; : / $!
Reset
Cancel

Create New I&A User Account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Use this system to register for Medicare or update your current enrollment information.
EHR
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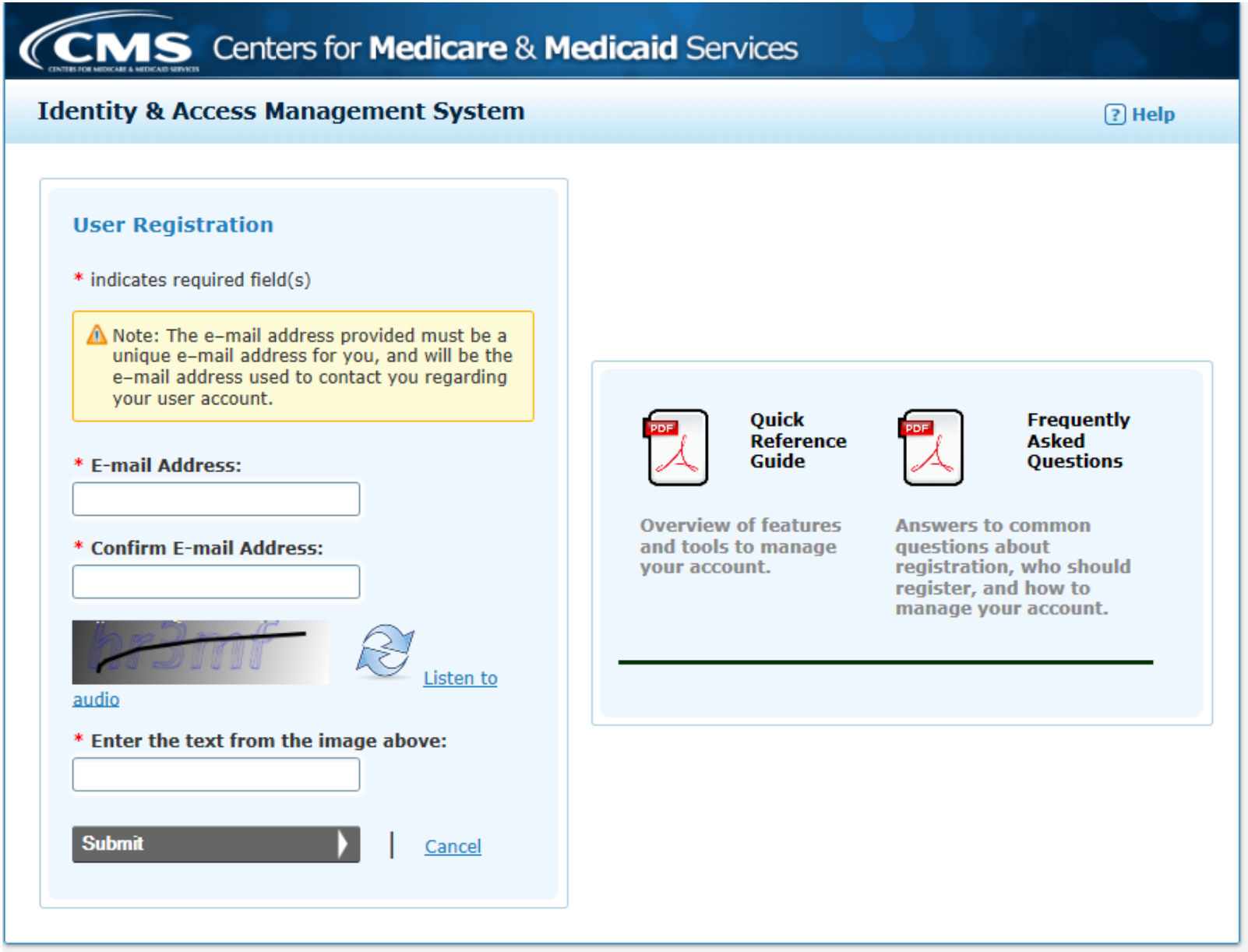
CMS Centers for Medicare & Medicaid Services
Identity & Access Management System
Help
User Registration
* indicates required field(s)
Note: The e-mail address provided must be a unique e-mail address for you, and will be the e-mail address used to contact you regarding your user account.
* E-mail Address:
* Confirm E-mail Address:
Listen to audio
* Enter the text from the image above:
Submit
Cancel
Quick Reference Guide
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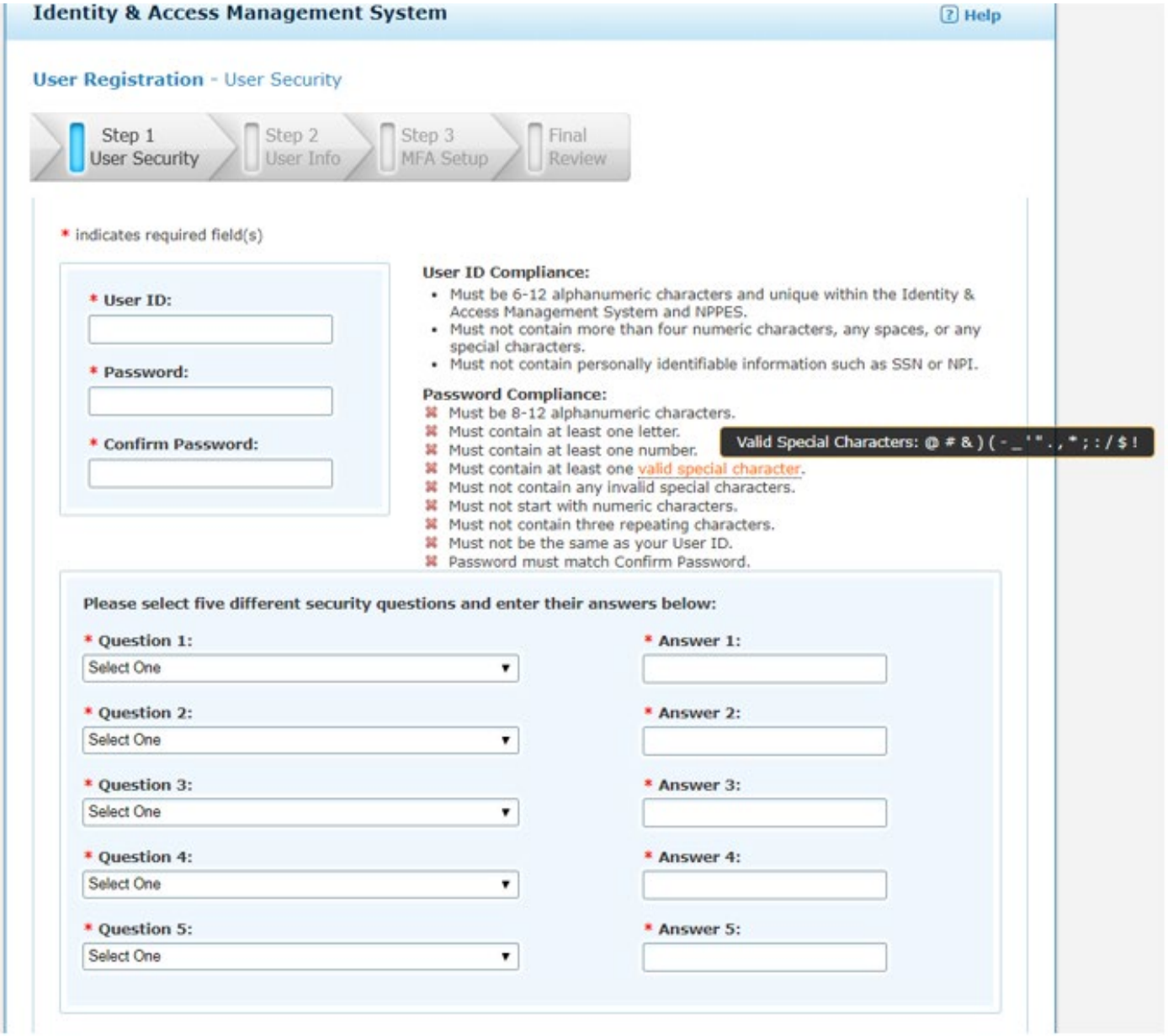
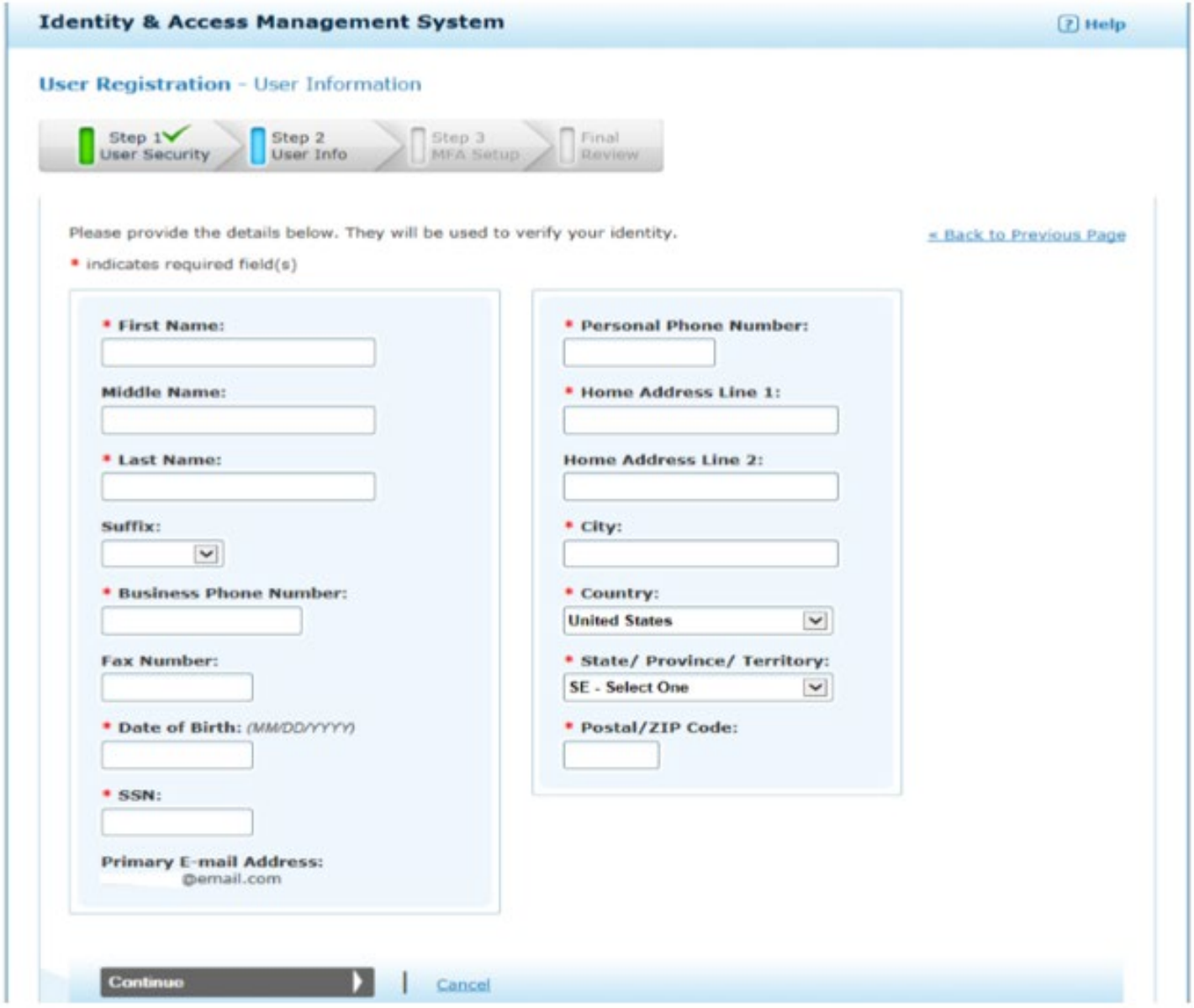
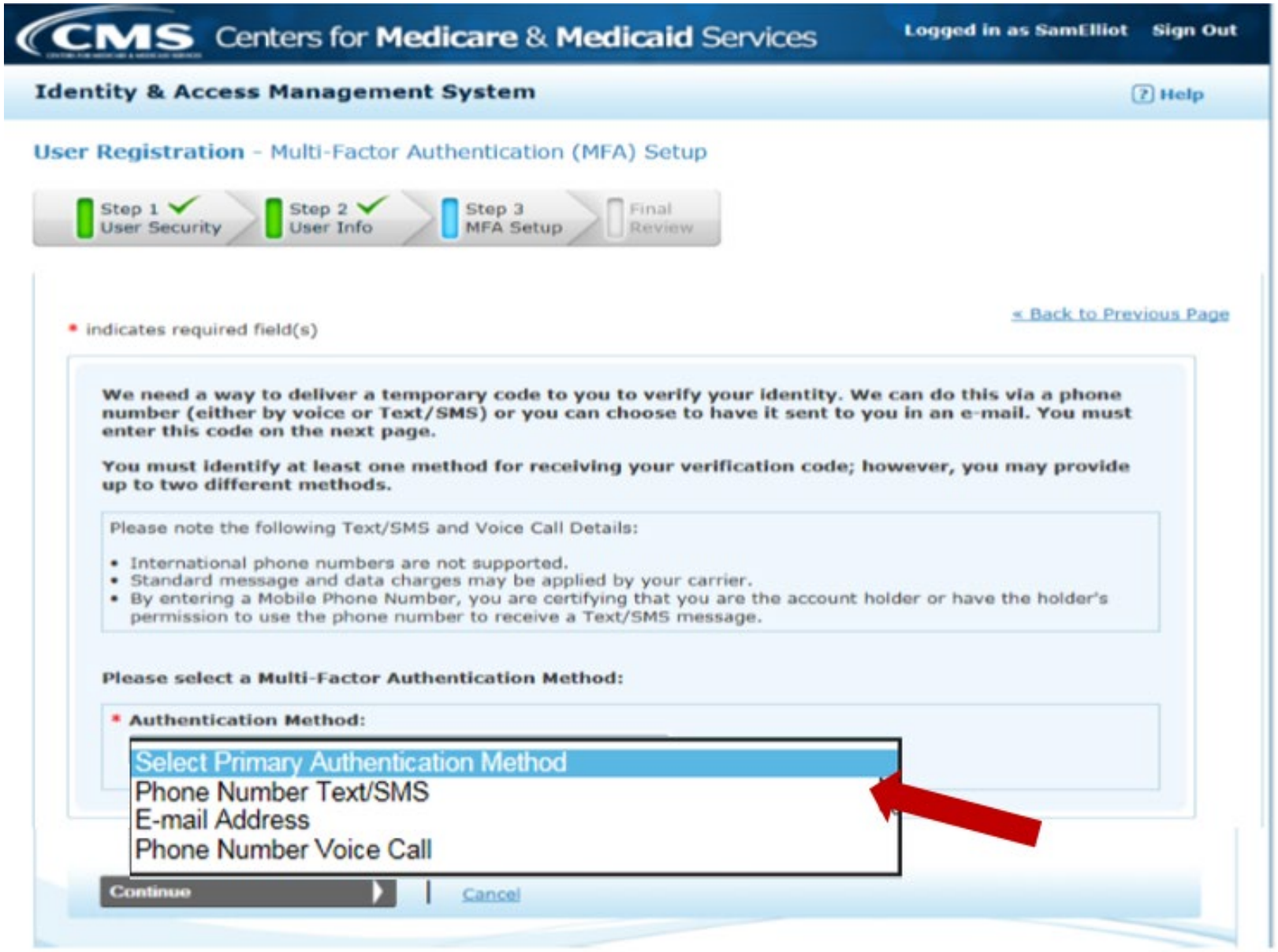

Identity & Access Management System
Help
User Registration - User Security
Step 1 User Security
Step 2 User Info
Step 3 MFA Setup
Final Review
* indicates required field(s)
* User ID:
* Password:
* Confirm Password:
User ID Compliance:
Must be 6-12 alphanumeric characters and unique within the Identity & Access Management System and NPPES.
Must not contain more than four numeric characters, any spaces, or any special characters.
Must not contain personally identifiable information such as SSN or NPI.
Password Compliance:
Must be 8-12 alphanumeric characters.
Must contain at least one letter.
Must contain at least one number.
Must contain at least one valid special character.
Must not contain any invalid special characters.
Must not start with numeric characters.
Must not contain three repeating characters.
Must not be the same as your User ID.
Password must match Confirm Password.
Valid Special Characters: @ # &) (- _ ' " . , * ; : / $!
Please select five different security questions and enter their answers below:
* Question 1:
Select One
* Answer 1:
* Question 2:
Select One
* Answer 2:
* Question 3:
Select One
* Answer 3:
* Question 4:
Select One
* Answer 4:
* Question 5:
Select One
* Answer 5:


Identity & Access Management System
Help
User Registration - User Information
Step 1 User Security
Step 2 User Info
Step 3 MFA Setup
Final Review
Please provide the details below. They will be used to verify your identity.
« Back to Previous Page
* indicates required field(s)
* First Name:
Middle Name:
* Last Name:
Suffix:
* Business Phone Number:
Fax Number:
* Date of Birth: (MM/DD/YYYY)
* SSN:
Primary E-mail Address:
@email.com
* Personal Phone Number:
* Home Address Line 1:
Home Address Line 2:
* City:
* Country:
United States
* State/ Province/ Territory:
SE - Select One
* Postal/ZIP Code:
Continue
Cancel

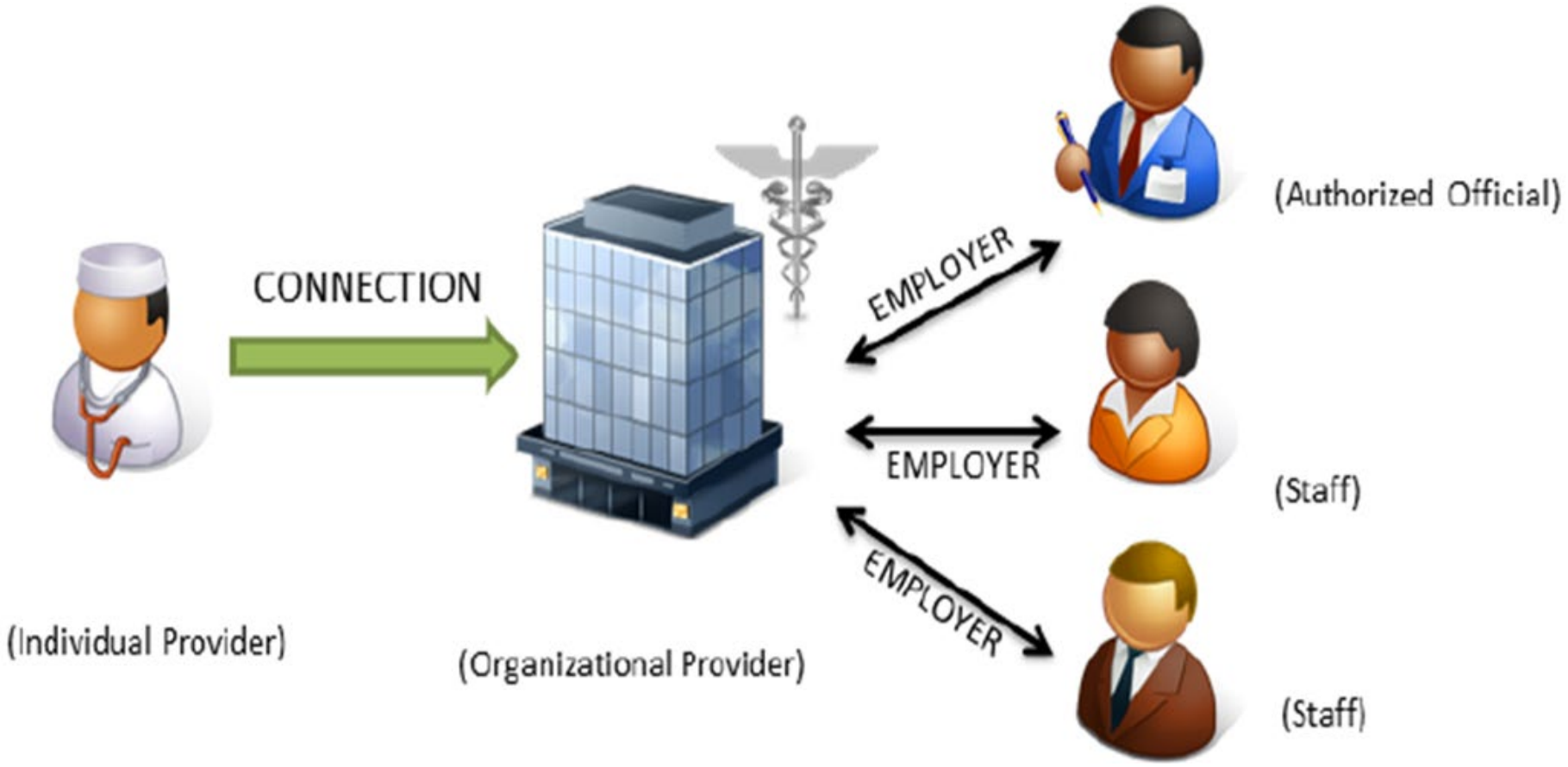

CMS Centers for Medicare & Medicaid Services
Logged in as SamElliot
Sign Out
Identity & Access Management System
Help
User Registration - Multi-Factor Authentication (MFA) Setup
Step 1 User Security
Step 2 User Info
Step 3 MFA Setup
Final Review
« Back to Previous Page
* indicates required field(s)
We need a way to deliver a temporary code to you to verify your identity. We can do this via a phone number (either by voice or Text/SMS) or you can choose to have it sent to you in an e-mail. You must enter this code on the next page.
You must identify at least one method for receiving your verification code; however, you may provide up to two different methods.
Please note the following Text/SMS and Voice Call Details:
International phone numbers are not supported.
Standard message and data charges may be applied by your carrier.
By entering a Mobile Phone Number, you are certifying that you are the account holder or have the holder's permission to use the phone number to receive a Text/SMS message.
Please select a Multi-Factor Authentication Method:
* Authentication Method:
Select Primary Authentication Method
Phone Number Text/SMS
E-mail Address
Phone Number Voice Call
Continue
Cancel

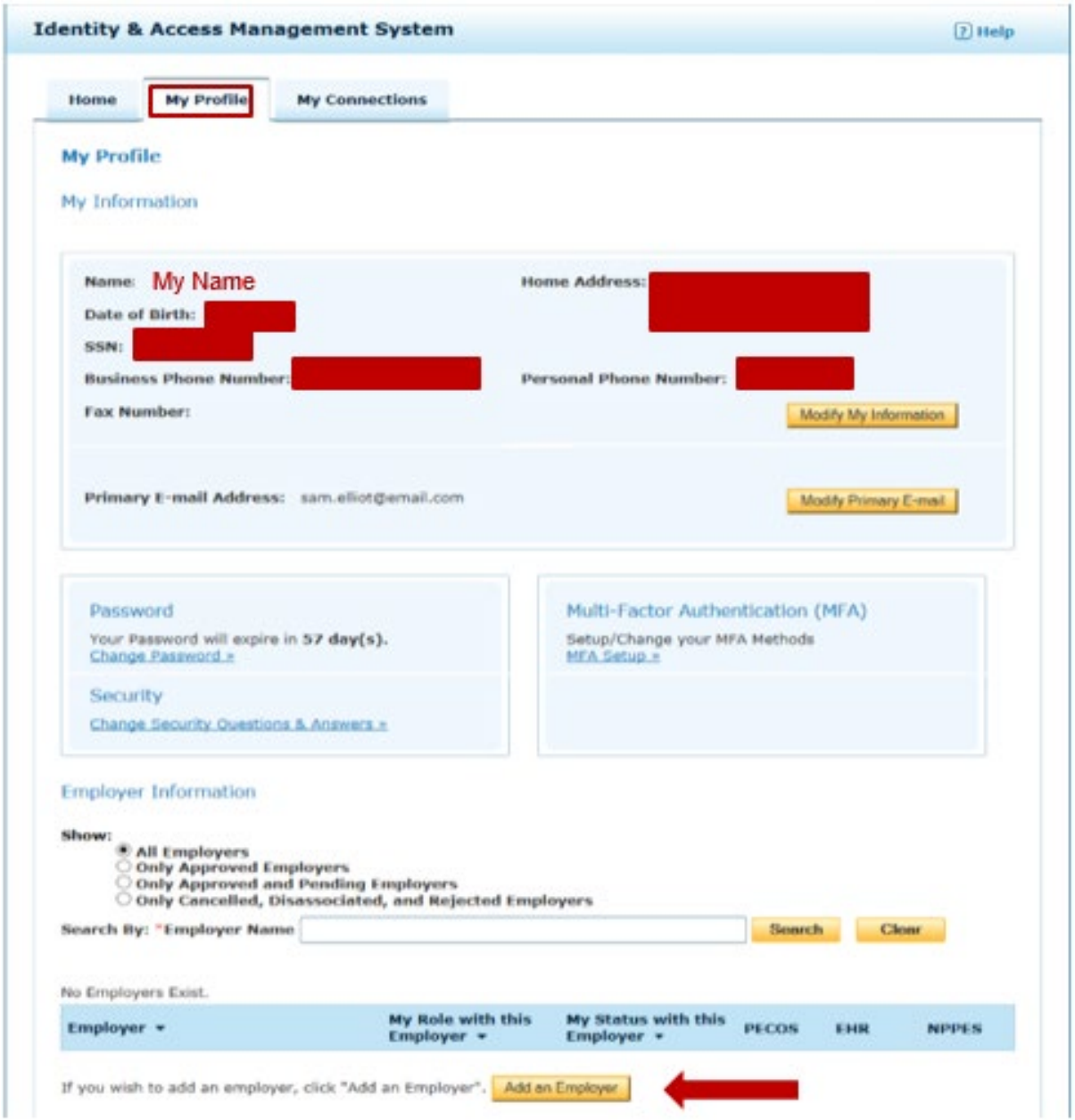
CMS Centers for Medicare & Medicaid Services
Logged in as SamElliot
Sign Out
Identity & Access Management System
Help
User Registration - Registration Complete
Step 1 User Security
Step 2 User Info
Step 3 MFA Setup
Final Complete
Congratulations, your account has been successfully created.
If you are an Individual Provider, you will be able to see all associations with your NPI.
If you are an Authorized Official or Access Manager, you will need to add your employer(s) to manage staff and connections associated with your employer(s).
If you are a Staff End User, you may add your employer and ask an Authorized Official or Access Manager associated with your employer to grant you access; or you can ask an Authorized Official or Access Manager associated with your employer to invite you to work on the behalf of the employer.
Continue To Home Page

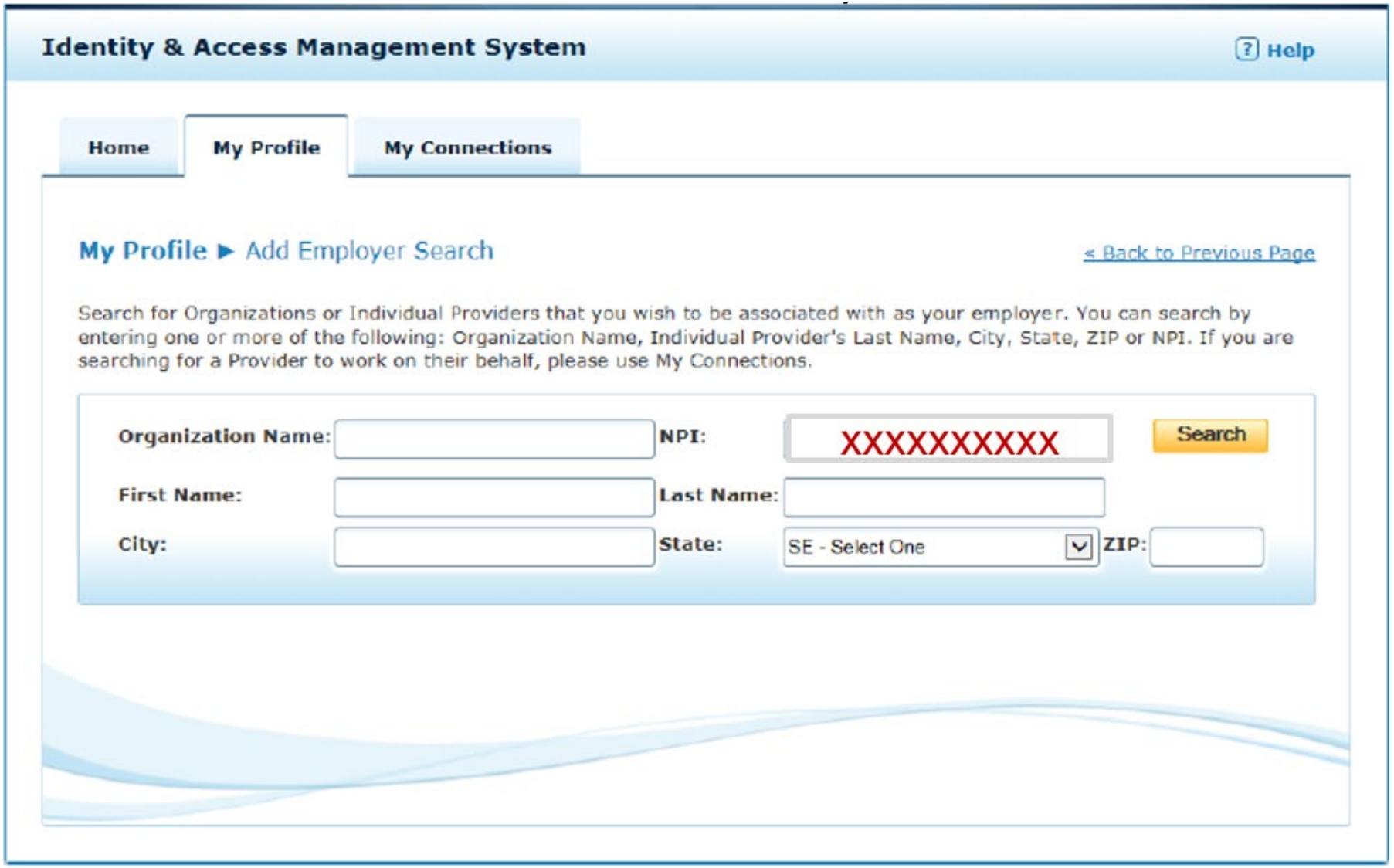
My Profile Tab
Add An Employer

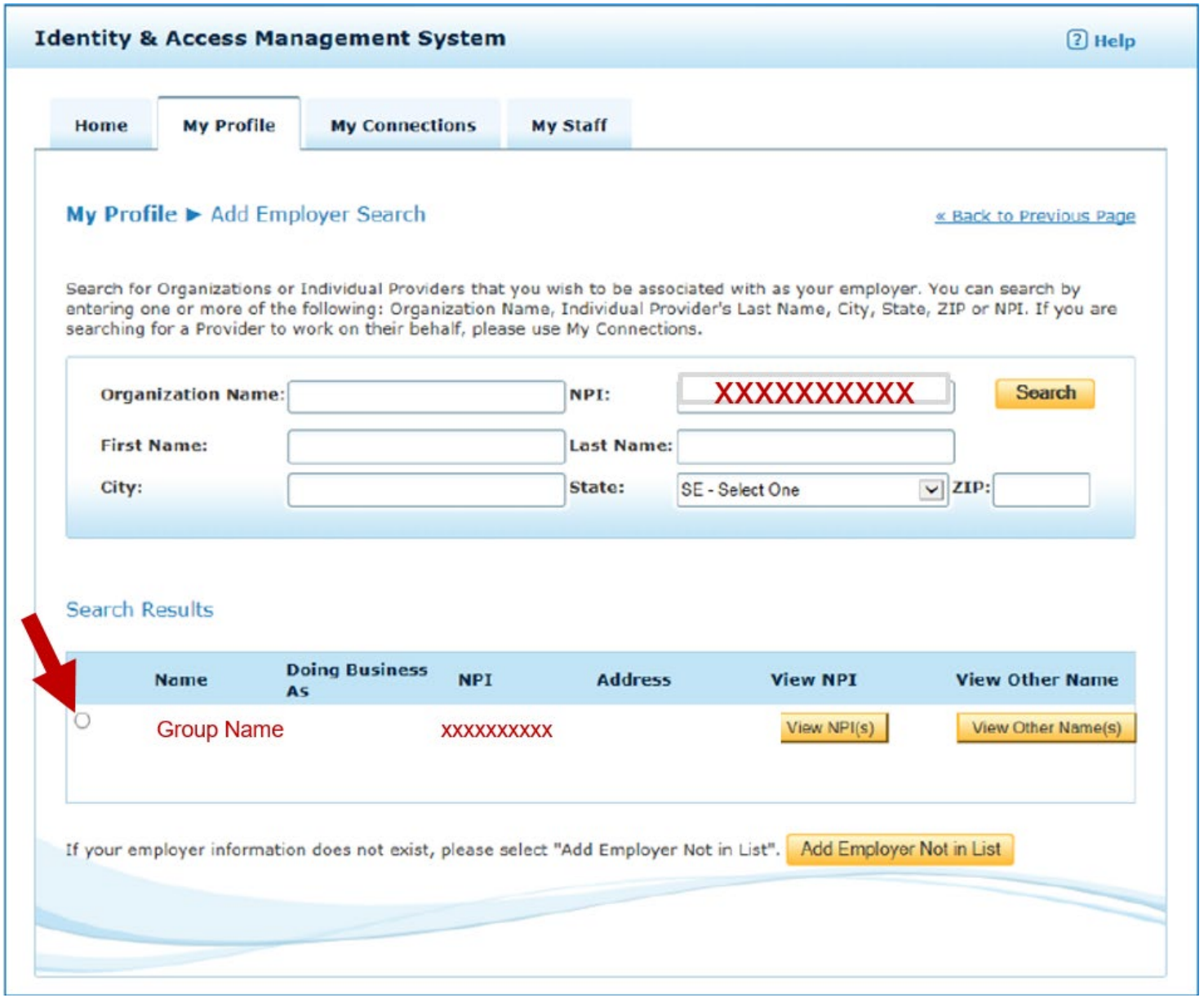
Role	Represent an Organization	Manage Staff	Approve/ Manage Connections	Act on Behalf of Individual or Organizational Providers
Individual Provider	Yes	Yes	Yes	Yes
Authorized Official	Yes	Yes	Yes	Yes
Access Manager	Yes	Yes	Yes	Yes
Staff	No	No	No	Yes
Surrogate	No	No	No	Yes

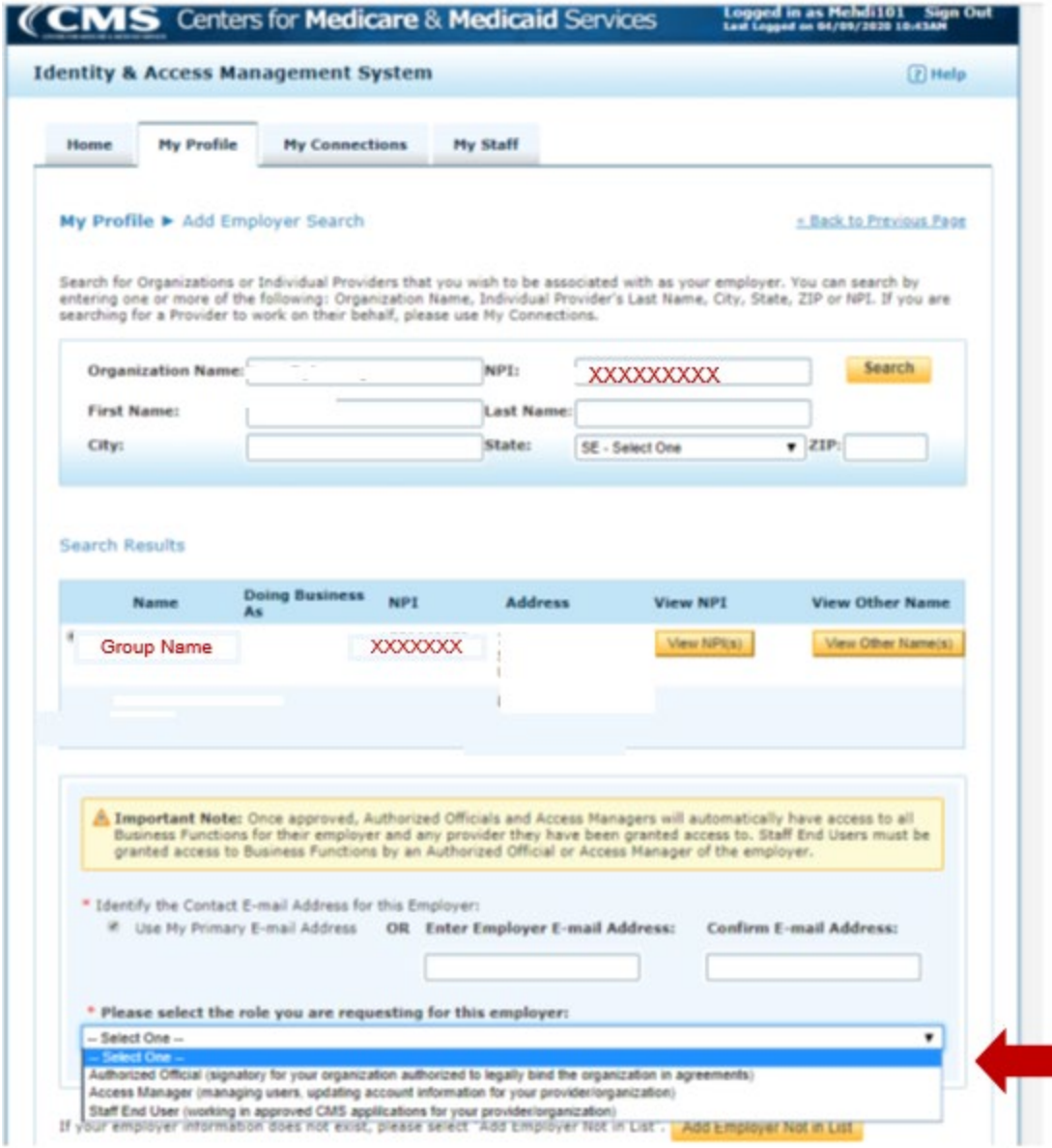
Roles and Relationships



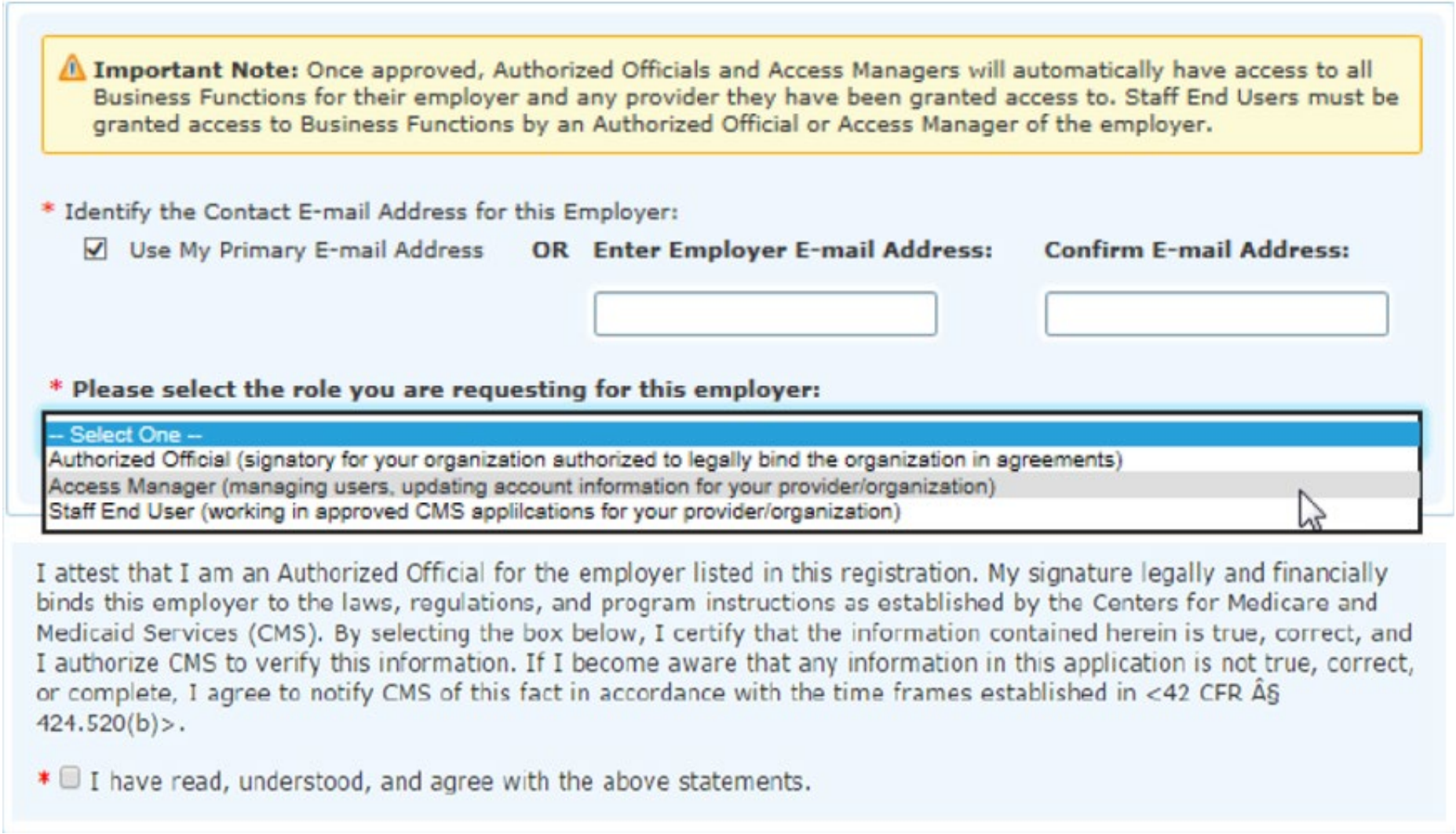

Identity & Access Management System
Help
Home
My Profile
My Connections
My Profile
My Information
Name: My Name
Date of Birth:
SSN:
Business Phone Number:
Fax Number:
Home Address:
Personal Phone Number:
Modify My Information
Primary E-mail Address: sam.elliot@email.com
Modify Primary E-mail
Password
Your Password will expire in 57 day(s).
Change Password »
Security
Change Security Questions & Answers »
Multi-Factor Authentication (MFA)
Setup/Change your MFA Methods
MFA Setup »
Employer Information
Show:
All Employers
Only Approved Employers
Only Approved and Pending Employers
Only Cancelled, Disassociated, and Rejected Employers
Search By: *Employer Name
Search
Clear
No Employers Exist.
Employer
My Role with this Employer
My Status with this Employer
PECOS
EHR
NPPES
If you wish to add an employer, click "Add an Employer".
Add an Employer


Identity & Access Management System
Help
Home
My Profile
My Connections
My Profile ► Add Employer Search
« Back to Previous Page
Search for Organizations or Individual Providers that you wish to be associated with as your employer. You can search by entering one or more of the following: Organization Name, Individual Provider's Last Name, City, State, ZIP or NPI. If you are searching for a Provider to work on their behalf, please use My Connections.
Organization Name:
NPI:
XXXXXXXXXX
Search
First Name:
Last Name:
City:
State:
SE - Select One
ZIP:


Identity & Access Management System
Help
Home
My Profile
My Connections
My Staff
My Profile ► Add Employer Search
« Back to Previous Page
Search for Organizations or Individual Providers that you wish to be associated with as your employer. You can search by entering one or more of the following: Organization Name, Individual Provider's Last Name, City, State, ZIP or NPI. If you are searching for a Provider to work on their behalf, please use My Connections.
Organization Name:
NPI:
XXXXXXXXXX
Search
First Name:
Last Name:
City:
State:
SE - Select One
ZIP:
Search Results
Name
Doing Business As
NPI
Address
View NPI
View Other Name
Group Name
xxxxxxxxxx
View NPI(s)
View Other Name(s)
If your employer information does not exist, please select "Add Employer Not in List".
Add Employer Not in List


CMS Centers for Medicare & Medicaid Services
Logged in as Mehdi101 Sign Out
Identity & Access Management System
Help
Home
My Profile
My Connections
My Staff
My Profile ► Add Employer Search
« Back to Previous Page
Search for Organizations or Individual Providers that you wish to be associated with as your employer. You can search by entering one or more of the following: Organization Name, Individual Provider's Last Name, City, State, ZIP or NPI. If you are searching for a Provider to work on their behalf, please use My Connections.
Organization Name:
NPI:
XXXXXXXXX
Search
First Name:
Last Name:
City:
State:
SE - Select One
ZIP:
Search Results
Name
Doing Business As
NPI
Address
View NPI
View Other Name
Group Name
XXXXXXX
View NPI(s)
View Other Name(s)
Important Note: Once approved, Authorized Officials and Access Managers will automatically have access to all Business Functions for their employer and any provider they have been granted access to. Staff End Users must be granted access to Business Functions by an Authorized Official or Access Manager of the employer.
* Identify the Contact E-mail Address for this Employer:
Use My Primary E-mail Address
OR
Enter Employer E-mail Address:
Confirm E-mail Address:
* Please select the role you are requesting for this employer:
-- Select One --
-- Select One --
Authorized Official (signatory for your organization authorized to legally bind the organization in agreements)
Access Manager (managing users, updating account information for your provider/organization)
Staff End User (working in approved CMS applications for your provider/organization)
If your employer information does not exist, please select "Add Employer Not in List".
Add Employer Not in List

Authorized Official or Access Manager



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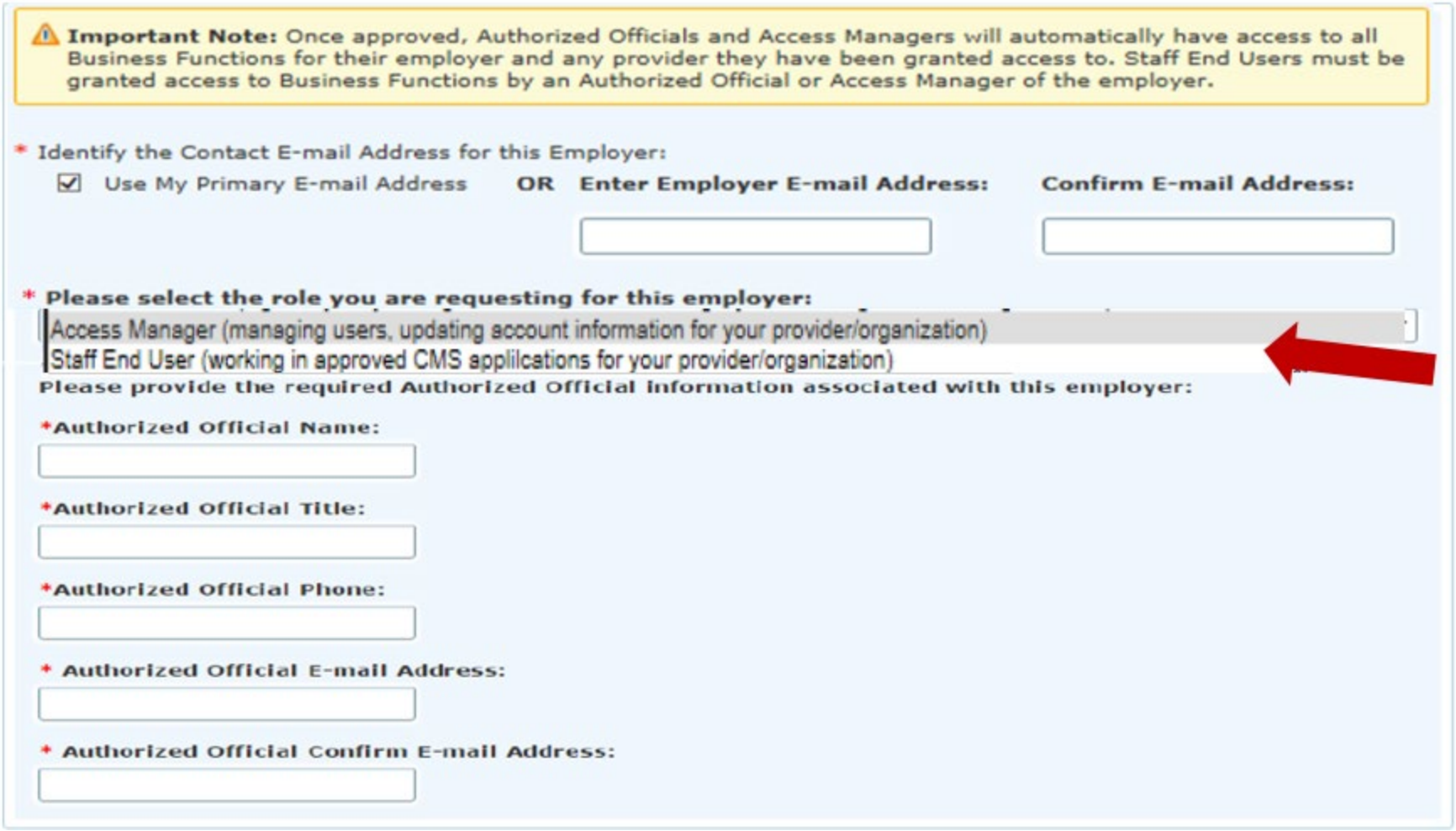
Access Manager or Staff End User



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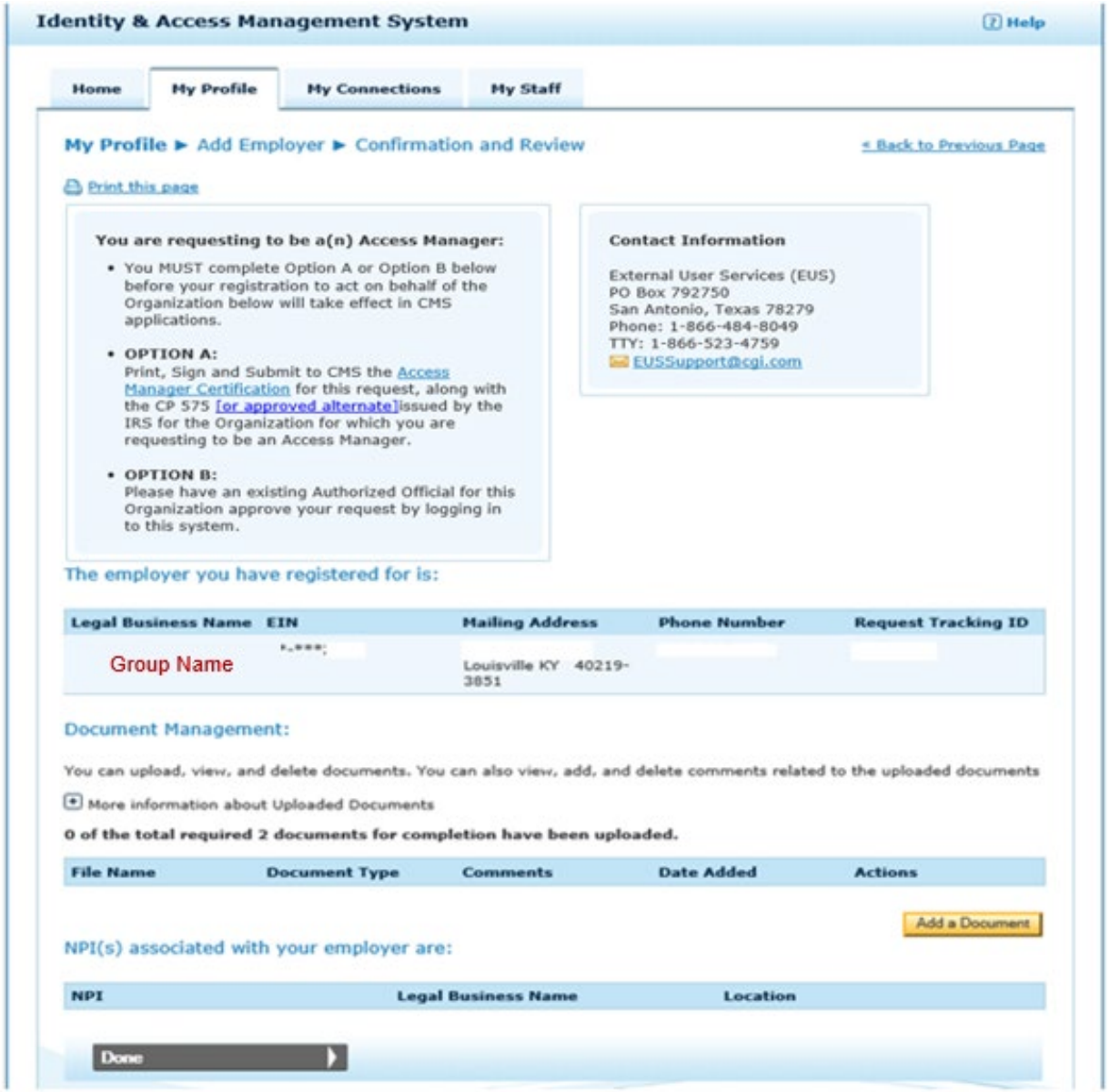
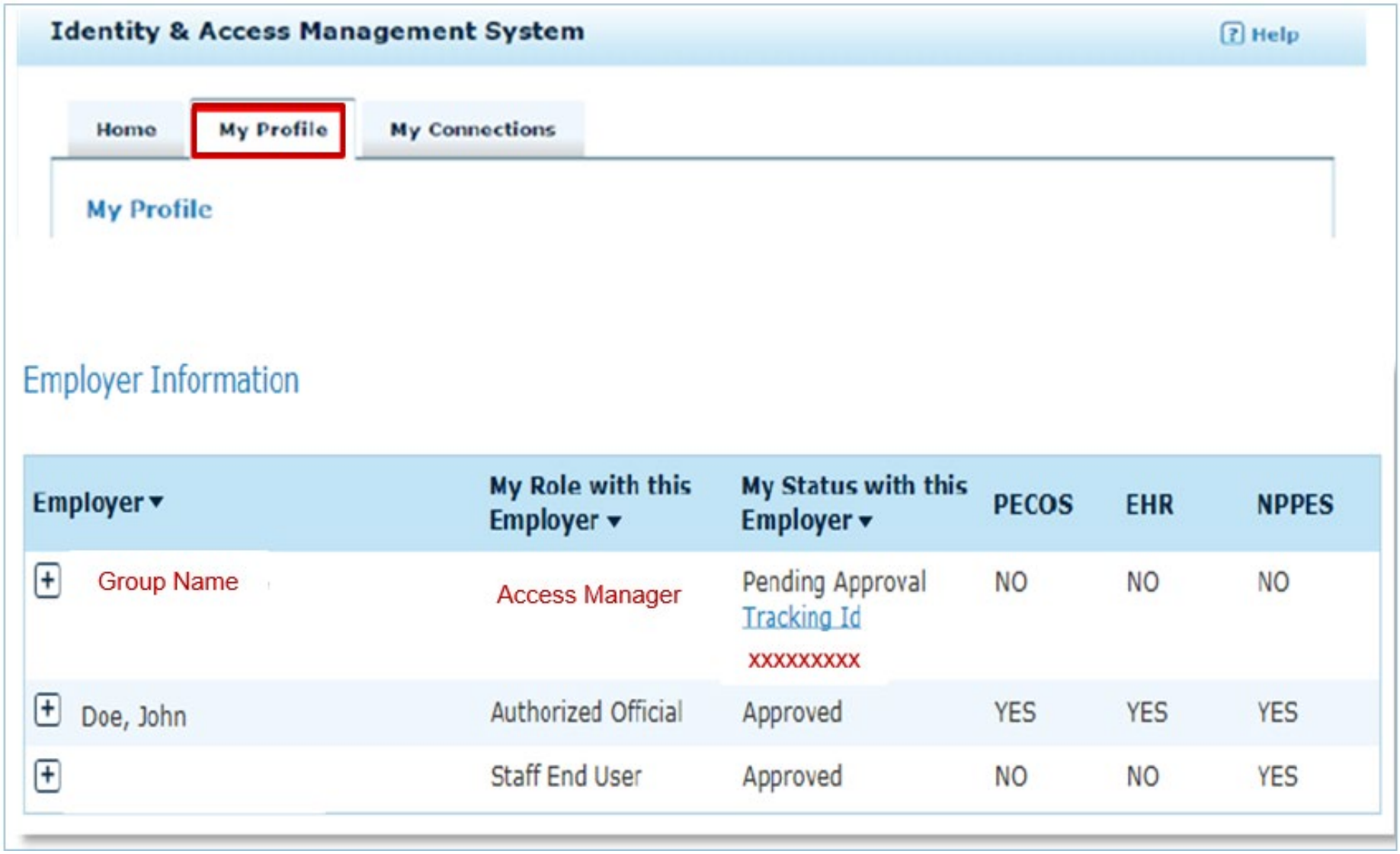
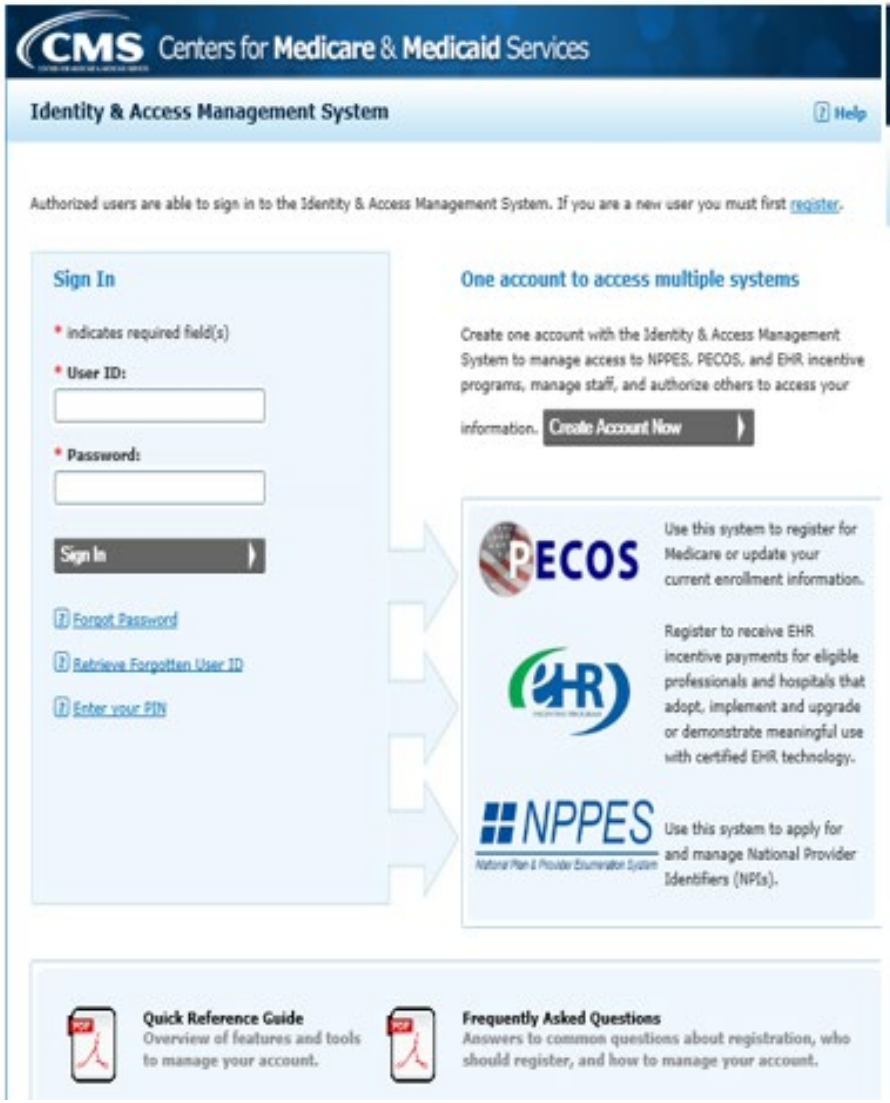

Identity & Access Management System
Help
Home
My Profile
My Connections
My Staff
My Profile ► Add Employer ► Confirmation and Review
« Back to Previous Page
Print this page
You are requesting to be a(n) Access Manager:
• You MUST complete Option A or Option B below before your registration to act on behalf of the Organization below will take effect in CMS applications.
• OPTION A:
Print, Sign and Submit to CMS the Access Manager Certification for this request, along with the CP 575 [or approved alternate]issued by the IRS for the Organization for which you are requesting to be an Access Manager.
• OPTION B:
Please have an existing Authorized Official for this Organization approve your request by logging in to this system.
Contact Information
External User Services (EUS)
PO Box 792750
San Antonio, Texas 78279
Phone: 1-866-484-8049
TTY: 1-866-523-4759
EUSSupport@cgi.com
The employer you have registered for is:
Legal Business Name
EIN
Mailing Address
Phone Number
Request Tracking ID
Group Name
Louisville KY 40219-3851
Document Management:
You can upload, view, and delete documents. You can also view, add, and delete comments related to the uploaded documents
More information about Uploaded Documents
0 of the total required 2 documents for completion have been uploaded.
File Name
Document Type
Comments
Date Added
Actions
Add a Document
NPI(s) associated with your employer are:
NPI
Legal Business Name
Location
Done


Identity & Access Management System
Help
Home
My Profile
My Connections
My Profile
Employer Information
Employer
My Role with this Employer
My Status with this Employer
PECOS
EHR
NPPES
Group Name
Access Manager
Pending Approval
Tracking Id
xxxxxxxxx
NO
NO
NO
Doe, John
Authorized Official
Approved
YES
YES
YES
Staff End User
Approved
NO
NO
YES

My Connections Tab
Authorized Official/Access Manager

National Government Services

medicare university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* User ID:
* Password:
Sign In
Forgot Password
Retrieve Forgotten User ID
Enter your PIN
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Create Account Now
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EHR
Register to receive EHR incentive payments for eligible professionals and hospitals that adopt, implement and upgrade or demonstrate meaningful use with certified EHR technology.
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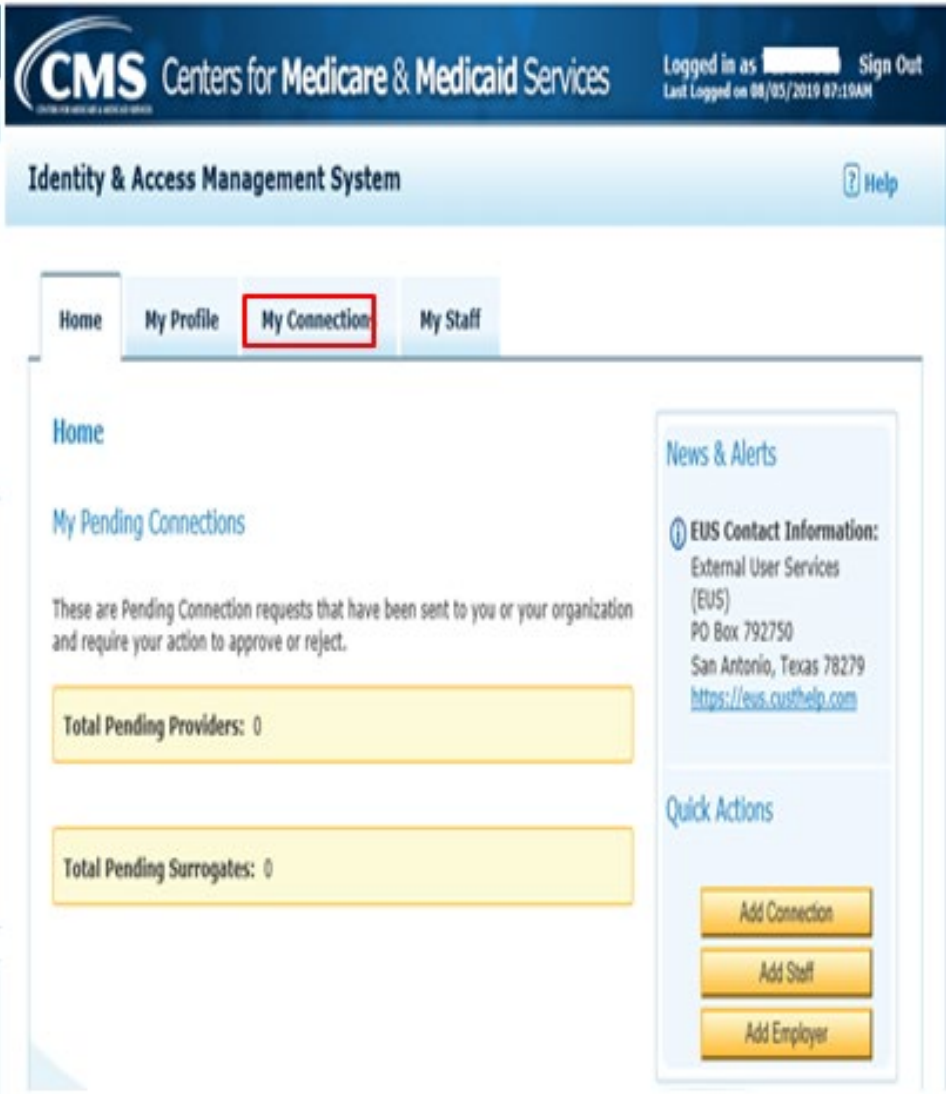
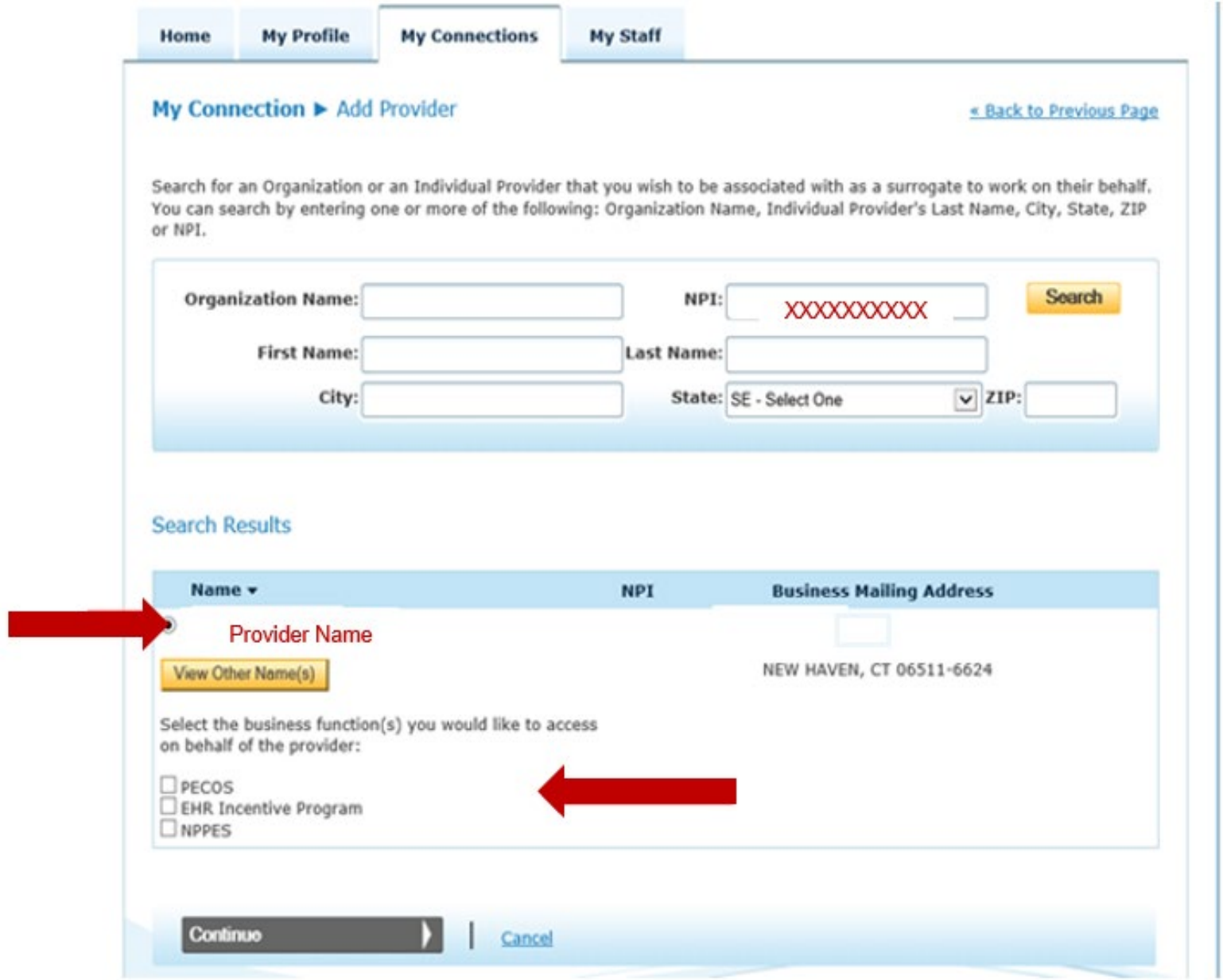

CMS Centers for Medicare & Medicaid Services
Logged in as
Sign Out
Last Logged on 08/05/2019 07:10AM
Identity & Access Management System
Help
Home
My Profile
My Connection
My Staff
Home
My Pending Connections
These are Pending Connection requests that have been sent to you or your organization and require your action to approve or reject.
Total Pending Providers: 0
Total Pending Surrogates: 0
News & Alerts
EUS Contact Information:
External User Services (EUS)
PO Box 792750
San Antonio, Texas 78279
https://eus.custhelp.com
Quick Actions
Add Connection
Add Staff
Add Employer

Identity & Access Management System
Help
Home
My Profile
My Connections
My Staff
My Connections
Connections will allow you to create surrogate relationships between Providers and individuals or organizations that work on the Providers' behalf.
Select the name of a Connection to update or view more information about that connection.
Search By: *Employer Name
Search
Clear
Group Name

Group Name
Group Name is a surrogate for the following providers:
Group Name has been authorized to work on behalf of the Individual Provider(s) or Healthcare Organization(s) listed below. Use the Find Provider button below to initiate a request to work on behalf of a Provider or Organization not listed here.
Find Provider
Group Name has authorized the following surrogates:
The following Individual(s) or Organization(s) have been authorized to work on behalf of (Group Name Use the Add Surrogate button to initiate the process of authorizing an Individual or Organization to work on behalf o Group Name
Add Surrogate


Home
My Profile
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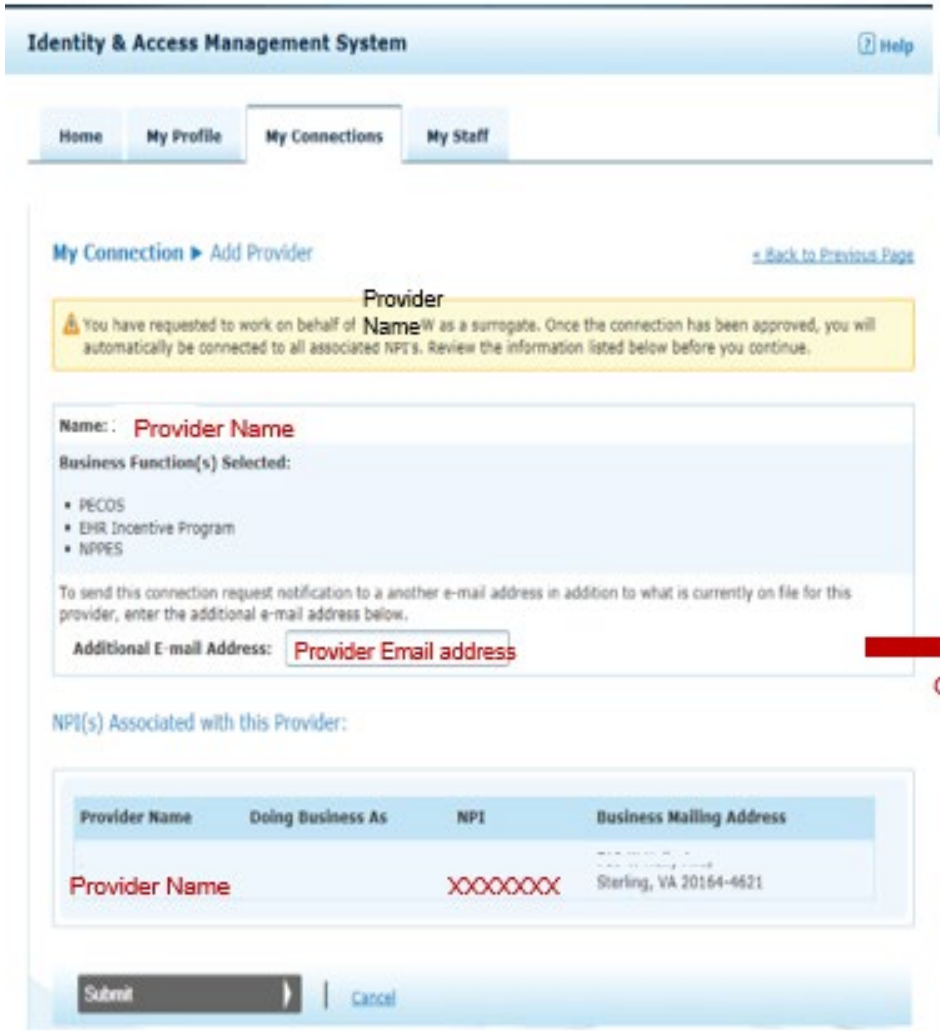
My Staff
My Connection ▶ Add Provider
« Back to Previous Page
Search for an Organization or an Individual Provider that you wish to be associated with as a surrogate to work on their behalf. You can search by entering one or more of the following: Organization Name, Individual Provider's Last Name, City, State, ZIP or NPI.
Organization Name:
NPI:
XXXXXXXXXX
Search
First Name:
Last Name:
City:
State:
SE - Select One
ZIP:
Search Results
Name
NPI
Business Mailing Address
Provider Name
View Other Name(s)
NEW HAVEN, CT 06511-6624
Select the business function(s) you would like to access on behalf of the provider:
PECOS
EHR Incentive Program
NPPES
Continue
Cancel


Identity & Access Management System
Help
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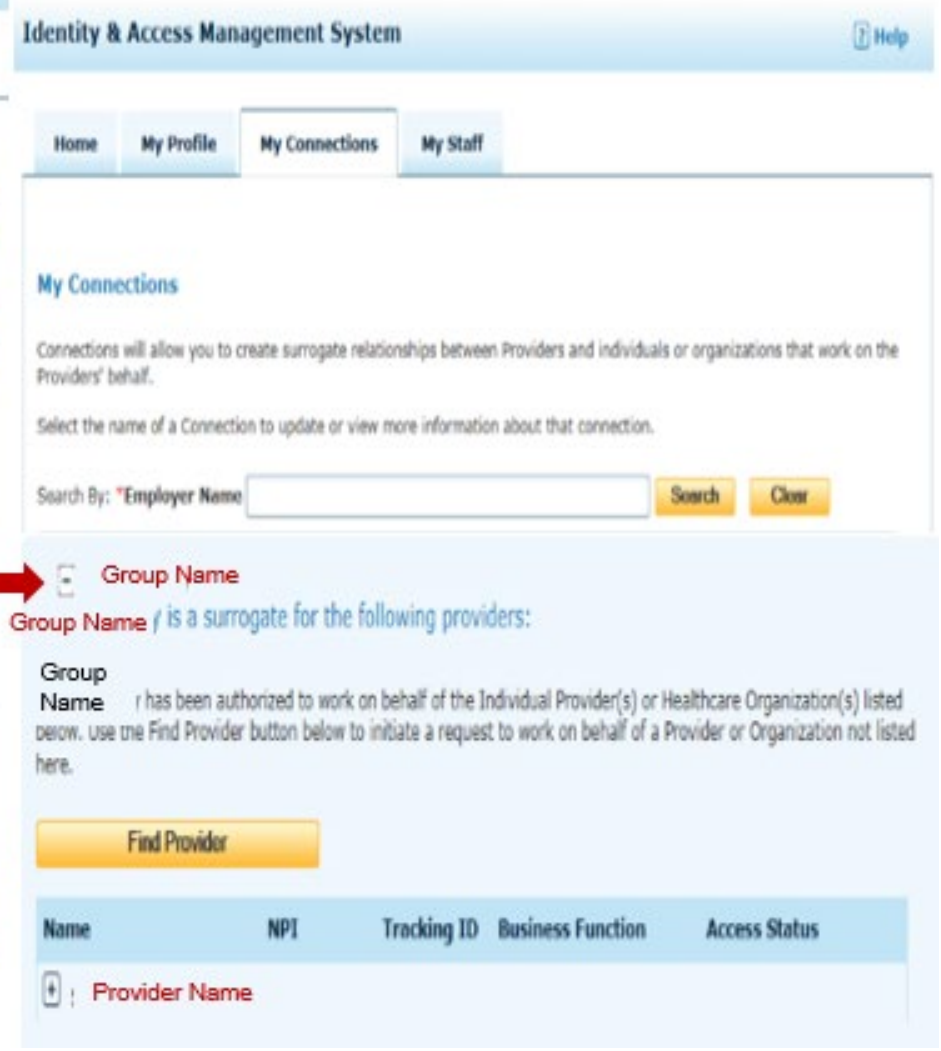
My Staff
My Connection ▶ Add Provider
« Back to Previous Page
Provider Name
You have requested to work on behalf of Provider Name as a surrogate. Once the connection has been approved, you will automatically be connected to all associated NPI's. Review the information listed below before you continue.
Name: Provider Name
Business Function(s) Selected:
• PECOS
• EHR Incentive Program
• NPPES
To send this connection request notification to a another e-mail address in addition to what is currently on file for this provider, enter the additional e-mail address below.
Additional E-mail Address: Provider Email address
NPI(s) Associated with this Provider:
Provider Name
Doing Business As
NPI
Business Mailing Address
Provider Name
XXXXXXX
Sterling, VA 20164-4621
Submit
Cancel


Identity & Access Management System
Help
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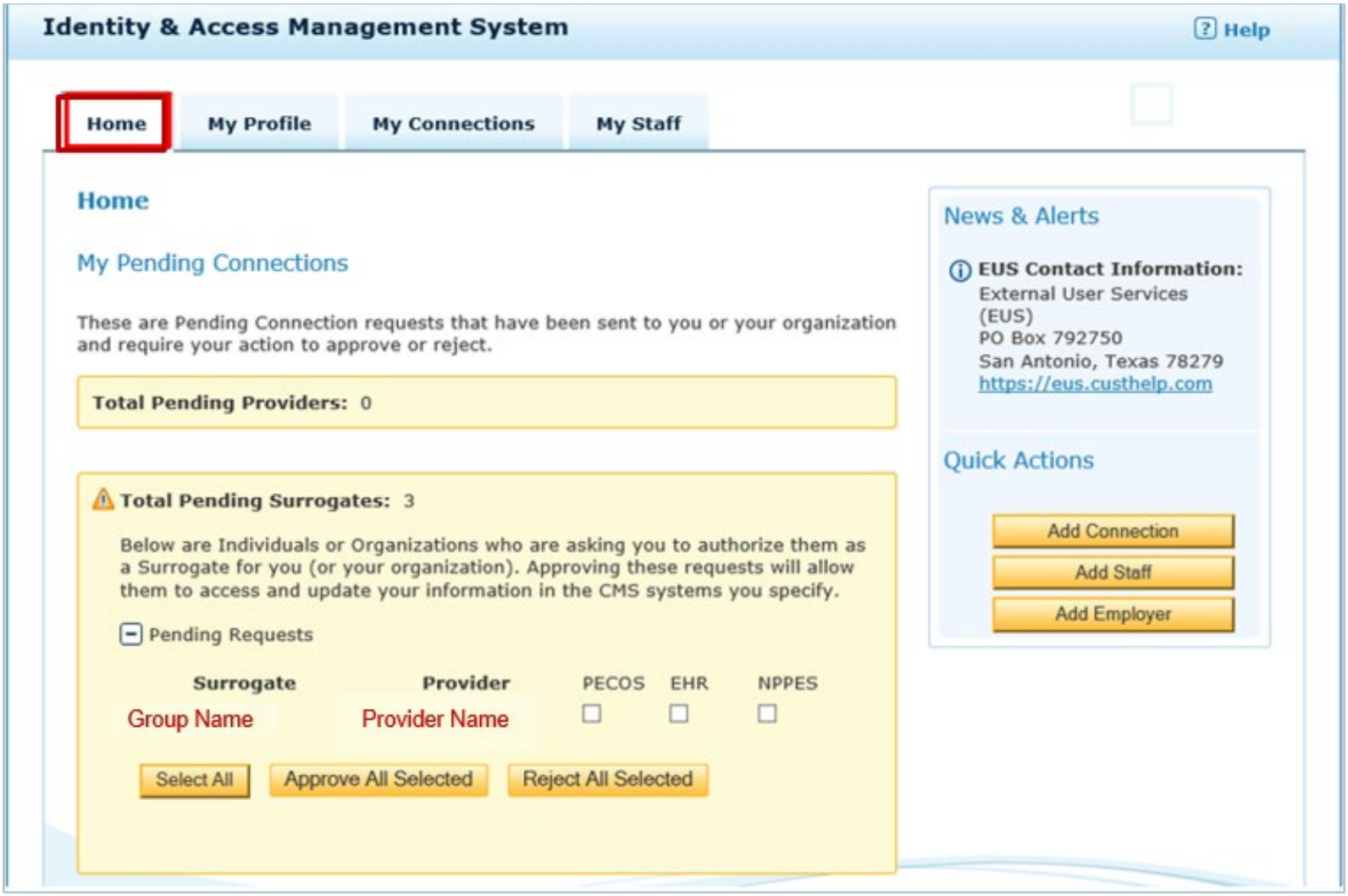
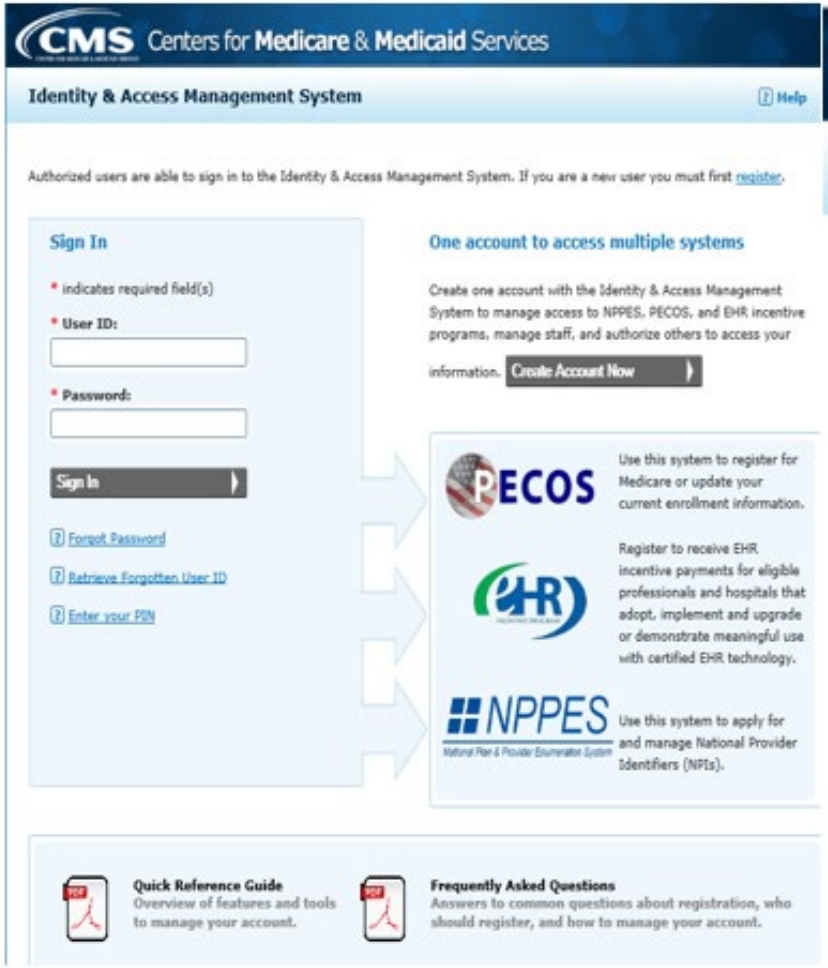
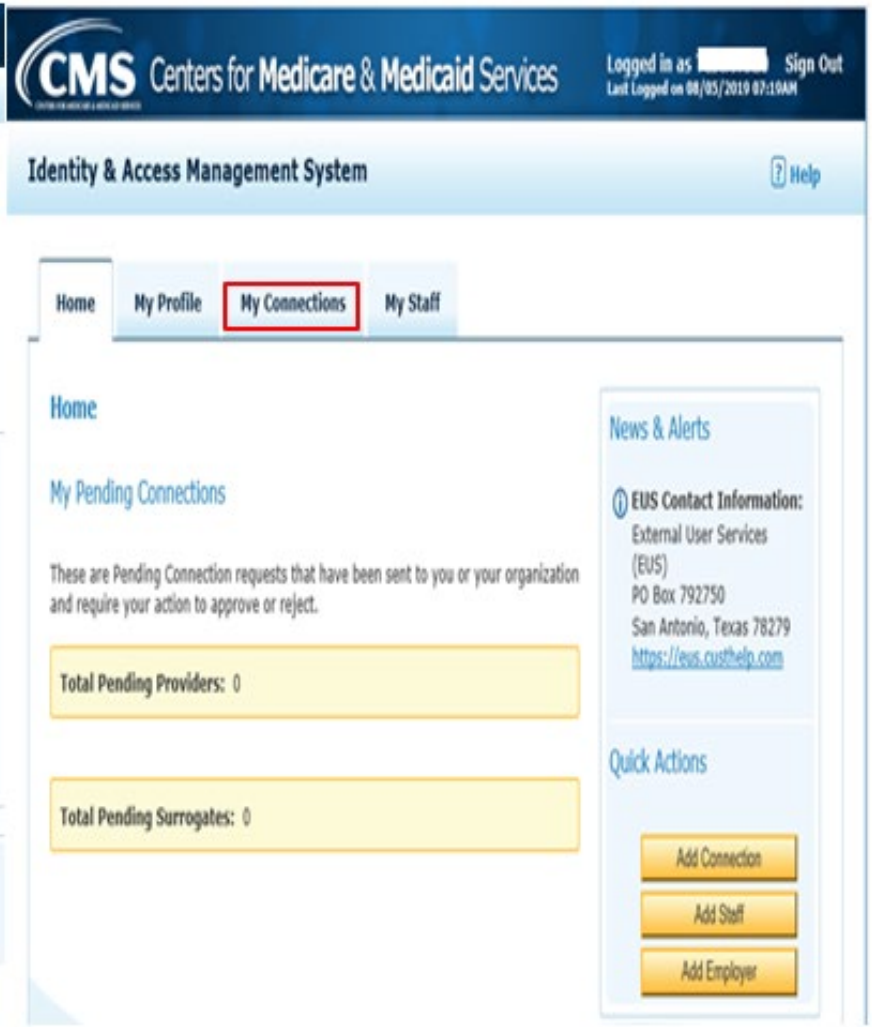
My Profile
My Connections
My Staff
My Connections
Connections will allow you to create surrogate relationships between Providers and individuals or organizations that work on the Providers' behalf.
Select the name of a Connection to update or view more information about that connection.
Search By: *Employer Name
Search
Clear
Group Name
Group Name is a surrogate for the following providers:
Group Name has been authorized to work on behalf of the Individual Provider(s) or Healthcare Organization(s) listed below. use the Find Provider button below to initiate a request to work on behalf of a Provider or Organization not listed here.
Find Provider
Name
NPI
Tracking ID
Business Function
Access Status
Provider Name

Approval by Provider (Home Tab)



My Connections Tab
Individual Provider


CMS Centers for Medicare & Medicaid Services
Identity & Access Management System
Help
Authorized users are able to sign in to the Identity & Access Management System. If you are a new user you must first register.
Sign In
* indicates required field(s)
* User ID:
* Password:
Sign In
Forgot Password
Retrieve Forgotten User ID
Enter your PIN
One account to access multiple systems
Create one account with the Identity & Access Management System to manage access to NPPES, PECOS, and EHR incentive programs, manage staff, and authorize others to access your information.
Create Account Now
PECOS
Use this system to register for Medicare or update your current enrollment information.
EHR
Register to receive EHR incentive payments for eligible professionals and hospitals that adopt, implement and upgrade or demonstrate meaningful use with certified EHR technology.
NPPES
National Plan & Provider Enumeration System
Use this system to apply for and manage National Provider Identifiers (NPIs).
Quick Reference Guide
Overview of features and tools to manage your account.
Frequently Asked Questions
Answers to common questions about registration, who should register, and how to manage your account.


CMS Centers for Medicare & Medicaid Services
Logged in as
Sign Out
Last Logged on 08/05/2019 07:19AM
Identity & Access Management System
Help
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My Staff
Home
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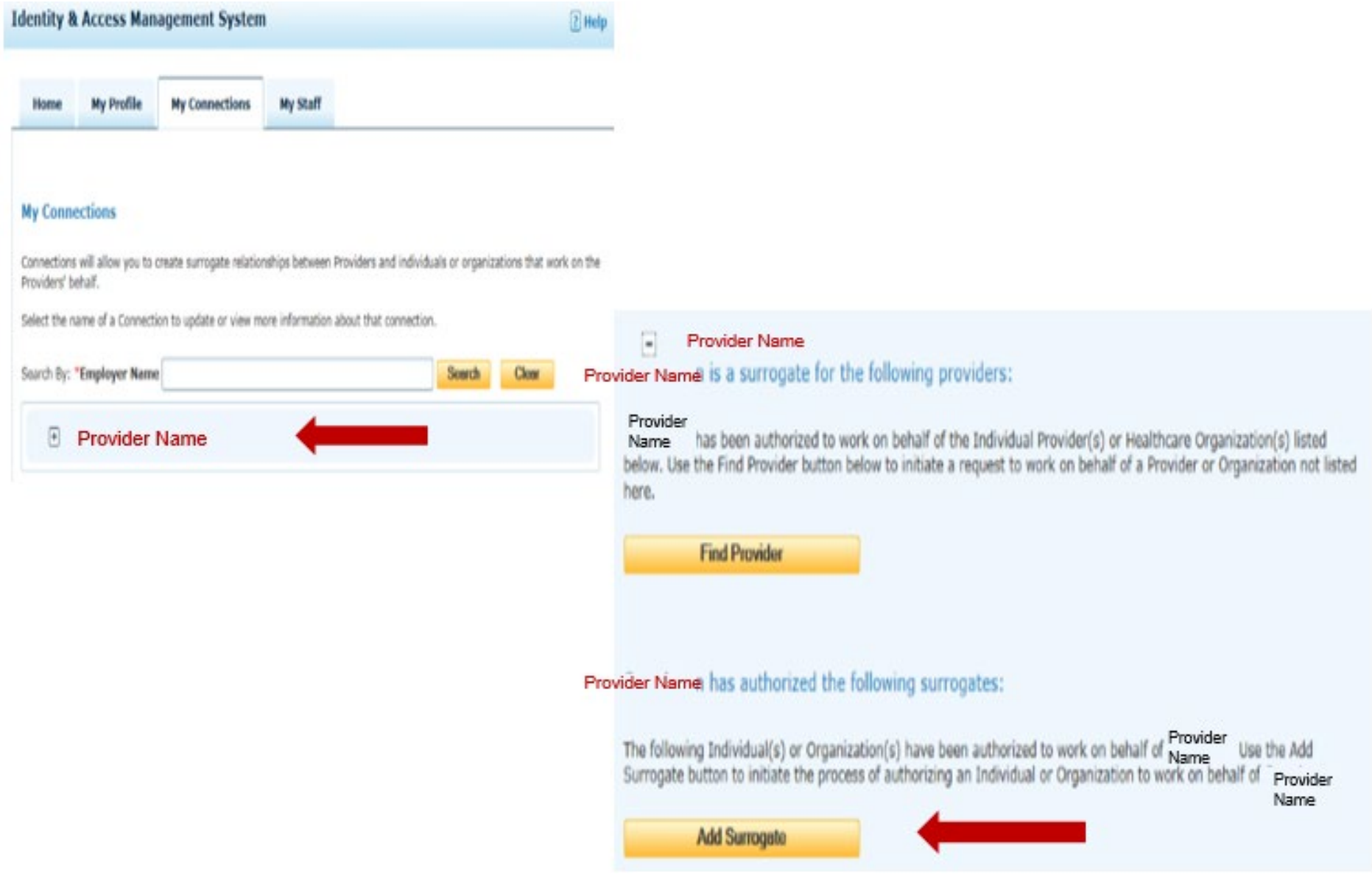
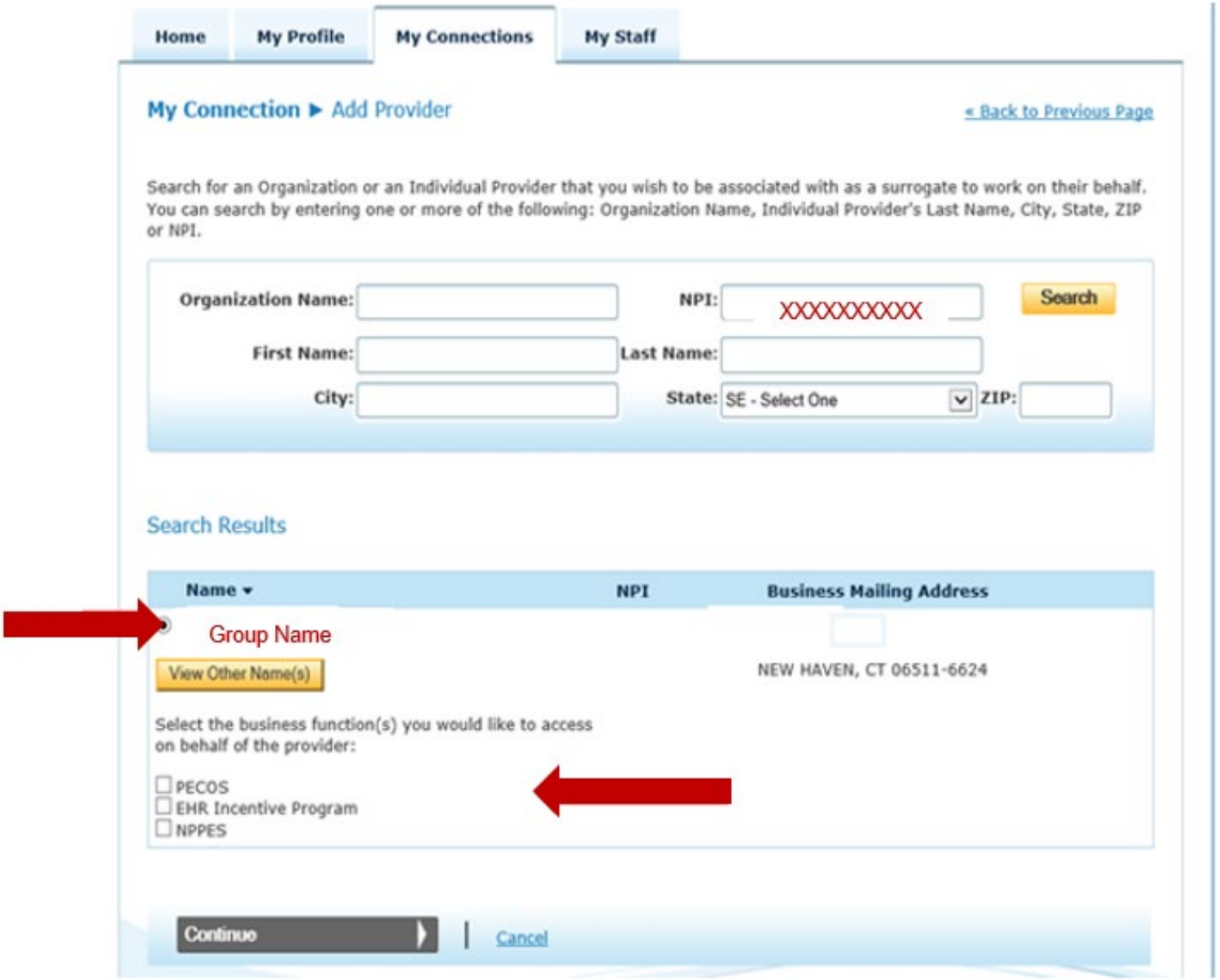
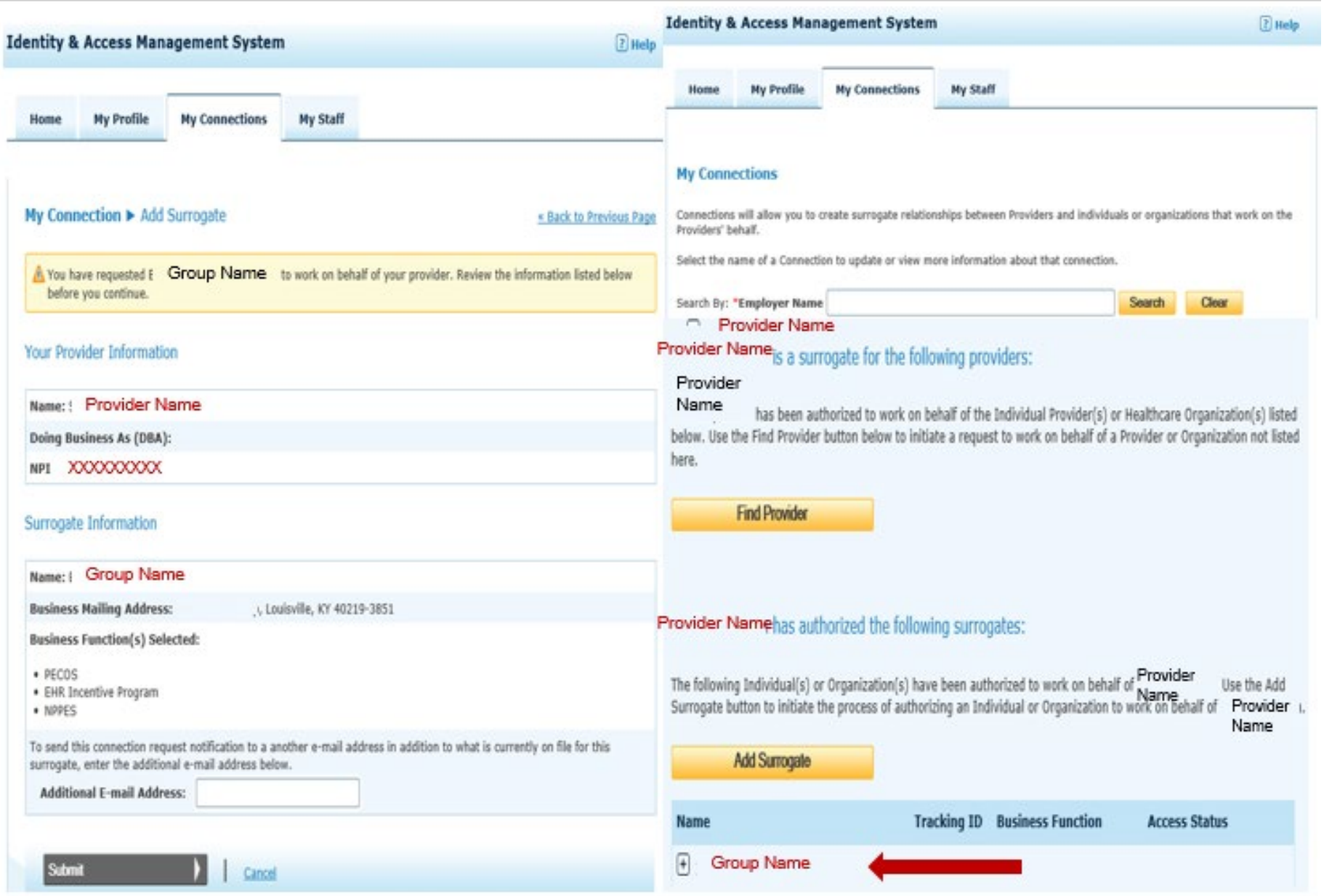
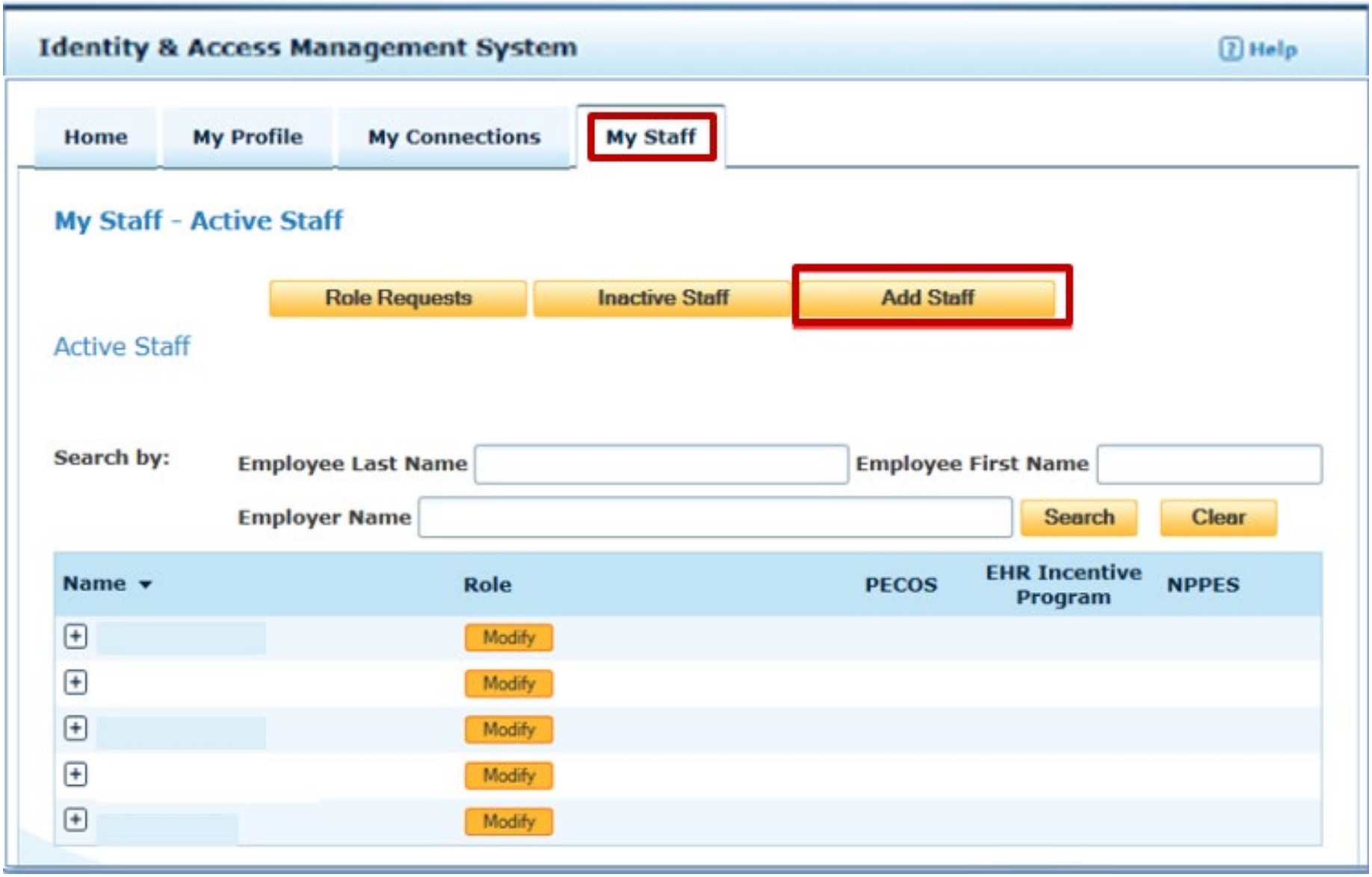

Identity & Access Management System
Help
Home
My Profile
My Connections
My Staff
My Connections
Connections will allow you to create surrogate relationships between Providers and individuals or organizations that work on the Providers' behalf.
Select the name of a Connection to update or view more information about that connection.
Search By: *Employer Name
Search
Clear
Provider Name
Provider Name
Provider Name
Provider Name is a surrogate for the following providers:
Provider Name has been authorized to work on behalf of the Individual Provider(s) or Healthcare Organization(s) listed below. Use the Find Provider button below to initiate a request to work on behalf of a Provider or Organization not listed here.
Find Provider
Provider Name has authorized the following surrogates:
The following Individual(s) or Organization(s) have been authorized to work on behalf of Provider Name Use the Add Surrogate button to initiate the process of authorizing an Individual or Organization to work on behalf of Provider Name
Add Surrogate

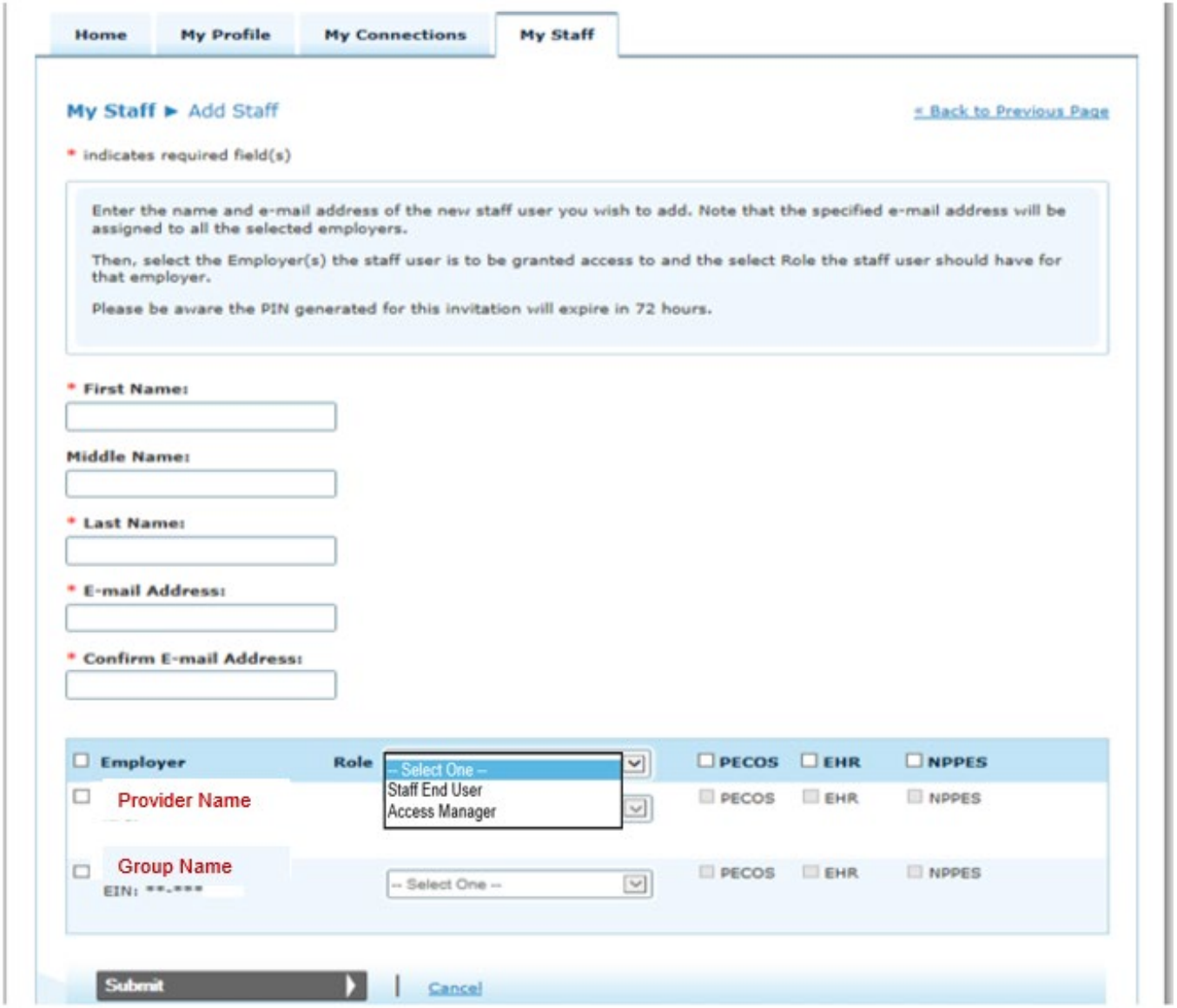

Home
My Profile
My Connections
My Staff
My Connection ▶ Add Provider
« Back to Previous Page
Search for an Organization or an Individual Provider that you wish to be associated with as a surrogate to work on their behalf. You can search by entering one or more of the following: Organization Name, Individual Provider's Last Name, City, State, ZIP or NPI.
Organization Name:
NPI:
XXXXXXXXXX
Search
First Name:
Last Name:
City:
State:
SE - Select One
ZIP:
Search Results
Name
NPI
Business Mailing Address
Group Name
View Other Name(s)
NEW HAVEN, CT 06511-6624
Select the business function(s) you would like to access on behalf of the provider:
PECOS
EHR Incentive Program
NPPES
Continue
Cancel


Identity & Access Management System
Help
Home
My Profile
My Connections
My Staff
My Connection ▶ Add Surrogate
« Back to Previous Page
You have requested E Group Name to work on behalf of your provider. Review the information listed below before you continue.
Your Provider Information
Name: Provider Name
Doing Business As (DBA):
NPI XXXXXXXXX
Surrogate Information
Name: Group Name
Business Mailing Address: , Louisville, KY 40219-3851
Business Function(s) Selected:
• PECOS
• EHR Incentive Program
• NPPES
To send this connection request notification to a another e-mail address in addition to what is currently on file for this surrogate, enter the additional e-mail address below.
Additional E-mail Address:
Submit
Cancel
Identity & Access Management System
Help
Home
My Profile
My Connections
My Staff
My Connections
Connections will allow you to create surrogate relationships between Providers and individuals or organizations that work on the Providers' behalf.
Select the name of a Connection to update or view more information about that connection.
Search By: *Employer Name
Search
Clear
Provider Name
Provider Name is a surrogate for the following providers:
Provider Name has been authorized to work on behalf of the Individual Provider(s) or Healthcare Organization(s) listed below. Use the Find Provider button below to initiate a request to work on behalf of a Provider or Organization not listed here.
Find Provider
Provider Name has authorized the following surrogates:
The following Individual(s) or Organization(s) have been authorized to work on behalf of Provider Name. Use the Add Surrogate button to initiate the process of authorizing an Individual or Organization to work on behalf of Provider Name.
Add Surrogate
Name
Tracking ID
Business Function
Access Status
Group Name

(Home Tab) Approval by Authorized Official/ Access Manager

My Staff Tab
Manage Access


Identity & Access Management System
Help
Home
My Profile
My Connections
My Staff
My Staff - Active Staff
Role Requests
Inactive Staff
Add Staff
Active Staff
Search by:
Employee Last Name
Employee First Name
Employer Name
Search
Clear
Name
Role
PECOS
EHR Incentive Program
NPPES
Modify
Modify
Modify
Modify
Modify


Home
My Profile
My Connections
My Staff
My Staff ► Add Staff
« Back to Previous Page
* indicates required field(s)
Enter the name and e-mail address of the new staff user you wish to add. Note that the specified e-mail address will be assigned to all the selected employers.
Then, select the Employer(s) the staff user is to be granted access to and the select Role the staff user should have for that employer.
Please be aware the PIN generated for this invitation will expire in 72 hours.
* First Name:
Middle Name:
* Last Name:
* E-mail Address:
* Confirm E-mail Address:
Employer
Role
-- Select One --
Staff End User
Access Manager
PECOS
EHR
NPPES
Provider Name
Group Name
EIN: **-***
Submit
Cancel

Approval by Staff

From: donotreply@cms.gov
To: @email.com
Subject: You've been invited to register with the Centers for Medicare and Medicaid Identity & Access System

Jon Snow requested that you register as a staff user for your employer(s) AAG Org One, JON SNOW in the Centers for Medicare and Medicaid Services Identity & Access (I&A) system. To continue, please either click on the PIN Entry Page link provided below or cut and paste the link into your browser and enter the e-mail address and the PIN provided below. Note that the PIN will expire in 72 hours if not used.

PIN Entry Page: https://nppes.cms.cmstest/IAWeb/register/register_pin.do

PIN: XXXXXXXXXX

Invitation Tracking ID:

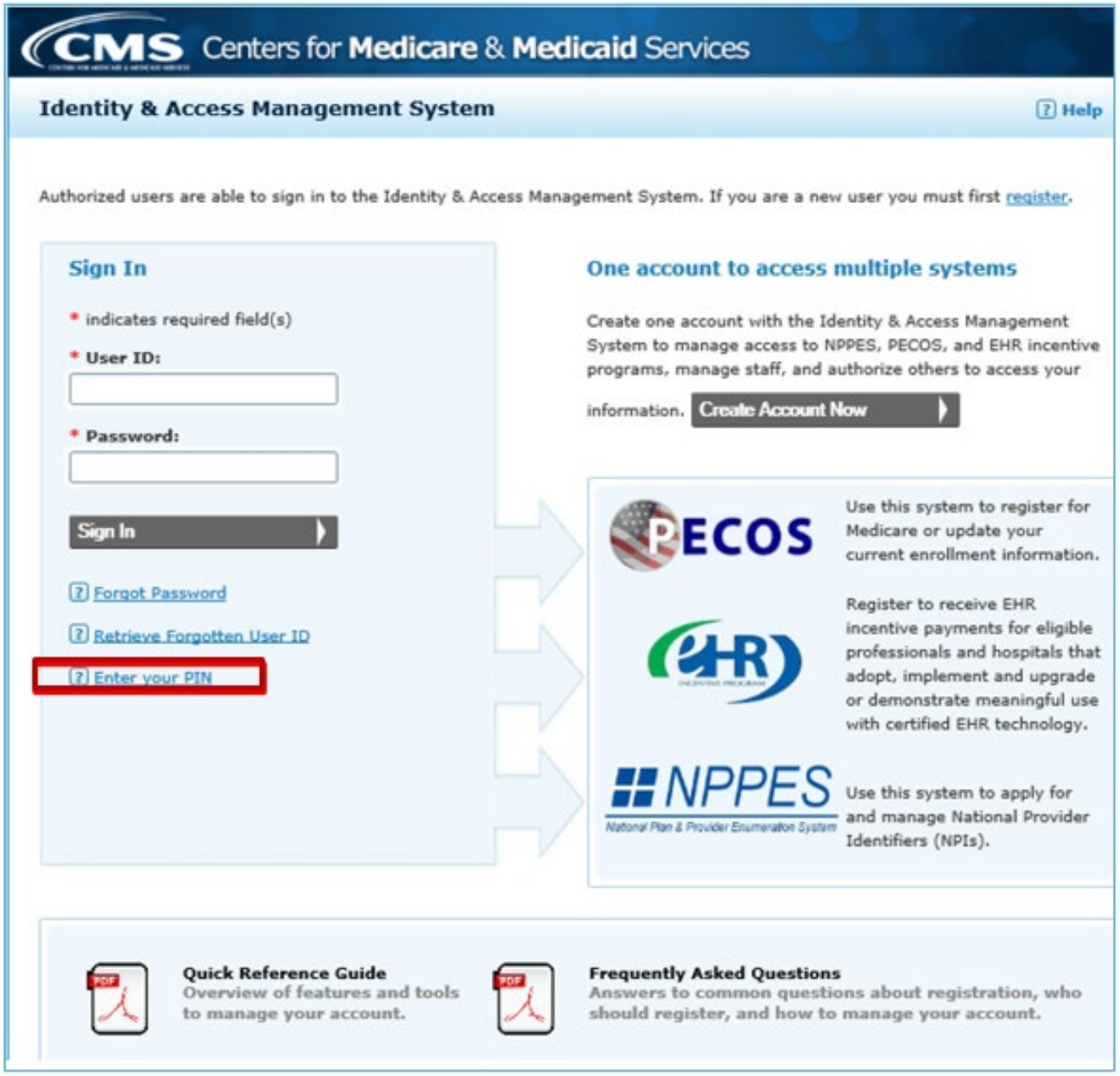
Systems that currently accept I&A log in credentials:
Internet-based PECOS (https://pecos.cms.hhs.gov)

EHR Incentive Program (https://ehrincentives.cms.gov)

NPPES (https://nppes.cms.hhs.gov)

Please do not reply to this message via e-mail. This address is automated, unattended, and cannot help with questions or requests. If you have any questions, please contact the External User Services (EUS) Help Desk:

External User Services (EUS) Help Desk
PO Box 792750
San Antonio, TX 78279
1-866-484-8049
EUSSupport@cgi.com


CMS Centers for Medicare & Medicaid Services
Identity & Access Management System
Help
Authorized users are able to sign in to the Identity & Access Management System. If you are a new user you must first register.
Sign In
* indicates required field(s)
* User ID:
* Password:
Sign In
Forgot Password
Retrieve Forgotten User ID
Enter your PIN
One account to access multiple systems
Create one account with the Identity & Access Management System to manage access to NPPES, PECOS, and EHR incentive programs, manage staff, and authorize others to access your information.
Create Account Now
PECOS
Use this system to register for Medicare or update your current enrollment information.
EHR
Register to receive EHR incentive payments for eligible professionals and hospitals that adopt, implement and upgrade or demonstrate meaningful use with certified EHR technology.
NPPES
National Plan & Provider Enumeration System
Use this system to apply for and manage National Provider Identifiers (NPIs).
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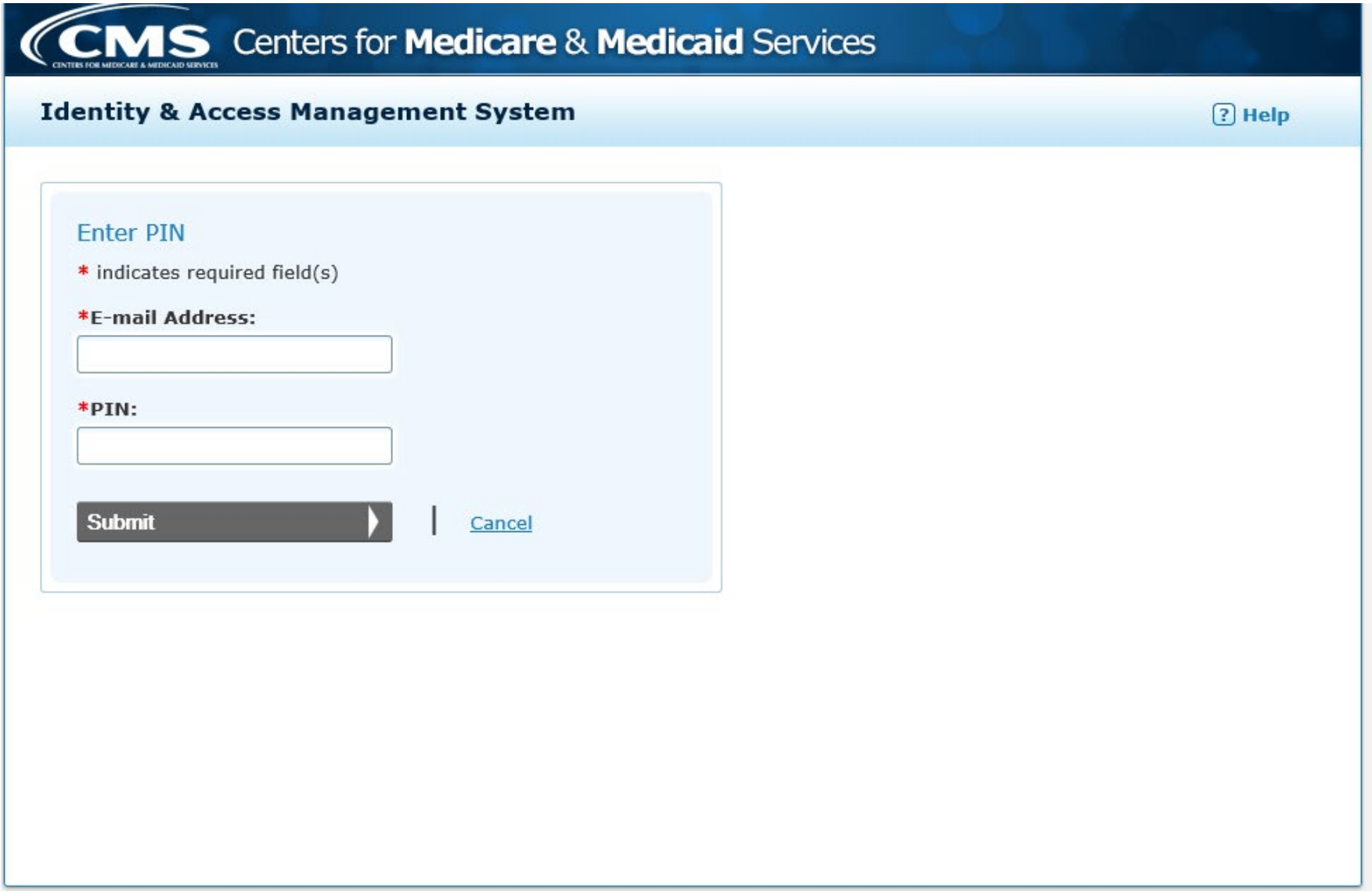
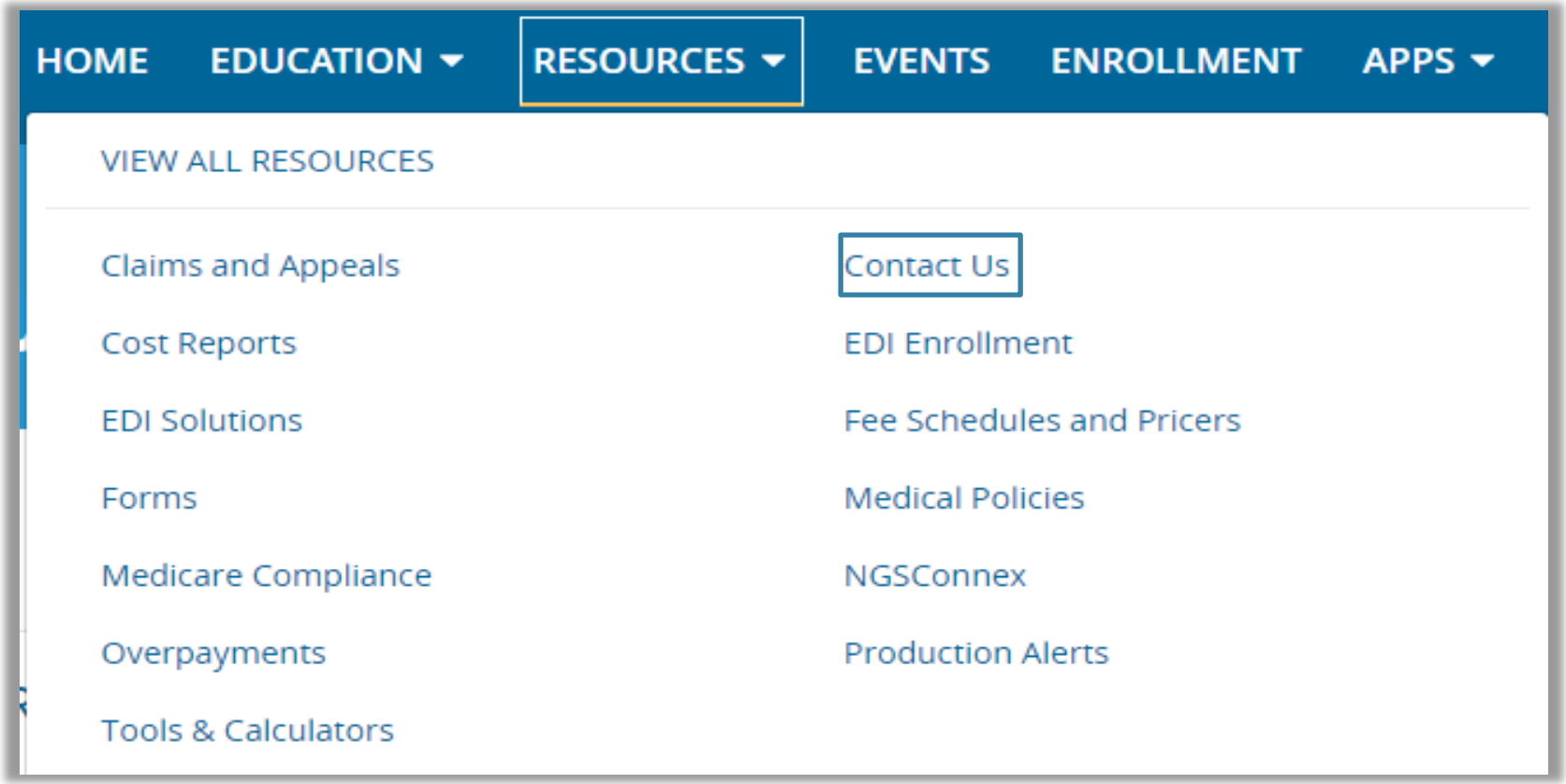

CMS Centers for Medicare & Medicaid Services
Identity & Access Management System
Help
Enter PIN
* indicates required field(s)
*E-mail Address:
*PIN:
Submit
Cancel

Contact Information and Resources

Contact Information and Resources

For Assistance With	Contact	Contact Information
• Changing an NPPES password • Establishing a new user ID and password for NPPES • Questions related to the NPI application	NPI Enumerator	Phone: 800-465-3203 TTY: 800-692-2326 Email: customerservice@npienumerator.com
• Errors encountered while accessing or entering information in PECOS • Forgotten PECOS user ids and passwords	EUS Help Desk	Phone: 866-484-8049 TTY: 866-523-4759 Email: EUSSupport@cgi.com Live Chat: https://eus.custhelp.com/

NGSMedicare.com



Provider Enrollment

Contact Information and Resources

- Quick reference guides and FAQs for creating and managing accounts
  - Identity & Access System Quick Reference Guide
  - CMS Identity & Access Management System

Summary

- CMS systems and relationships
  - NPPES
  - PECOS
  - I&A
- Retrieve and create I&A user account and accessing enrollments
- Manage staff's access
- Contact information and resources

Thank You!

- Follow-up email
  - Attendees will be provided a Medicare University Course Code
- Questions?

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National Government Services

medicare university