

Centers for Medicare & Medicaid Services (CMS)

Standard Companion Guide Health Care Claim Institutional (837I)

Based on ASC X12N TR3, Version 005010X223A2

Companion Guide Version Number: 7.0 July 2022

Disclosure Statement

The Centers for Medicare & Medicaid Services (CMS) is committed to maintaining the integrity and security of health care data in accordance with applicable laws and regulations. Disclosure of Medicare claims is restricted under the provisions of the Privacy Act of 1974 and Health Insurance Portability and Accountability Act of 1996. This Companion Guide is to be used for conducting Medicare business only.

Preface

This Companion Guide (CG) to the ASC X12N Technical Report Type 3 (TR3) Version 005010 and associated errata adopted under Health Insurance Portability and Accountability Act of 1996 (HIPAA) clarifies and specifies the data content when exchanging transactions electronically with Medicare. Transmissions based on this CG, used in tandem with the TR3, are compliant with both ASC X12N syntax and those guides. This CG is intended to convey information that is within the framework of the TR3 adopted for use under HIPAA. This CG is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the TR3.

This CG contains instructions for electronic communications with the publishing entity, as well as supplemental information, for creating transactions while ensuring compliance with the associated ASC X12N TR3s and the Council for Affordable Quality Healthcare – Committee on Operating Rules for Information Exchange (CAQH CORE) companion guide operating rules.

In addition, this CG contains the information needed by Trading Partners to send and receive electronic data with the publishing entity, who is acting on behalf of CMS, including detailed instructions for submission of specific electronic transactions. The instructional content is limited by ASC X12N's copyrights and Fair Use statement.

Table of Contents

Dis	closure Statement	İİ
Pre	face	iii
1	Introduction 1.1 Scope 1.2 Overview 1.3 References 1.4 Additional Information	1 2
2	Getting Started	3 4
3	Testing and Certification Requirements 3.1 Testing Requirements 3.2 Certification Requirements	6
4	Connectivity / Communications	7 8 8
5	Contact Information	10 10 10
6	Control Segments / Envelopes 6.1 ISA-IEA Delimiters – Inbound Transactions Delimiters – Outbound Transactions Inbound Data Element Detail and Explanation 6.2 GS-GE 6.3 ST-SE	13 13 14 14
7	Specific Business Rules7.1 General Notes	
8	Acknowledgments and Reports	
9	Trading Partner Agreement	17

10	Transaction-Specific Information	18
	10.1 Header	18
	10.1.1 Header and Information Source	18
	10.1.2 Loop 1000A Submitter Name	19
	10.1.3 Loop 1000B Receiver Name	19
	10.2 Subscriber Detail	20
	10.2.1 Loop 2000B Subscriber Hierarchical Level	20
	10.2.2 Loop 2010BA Subscriber Name	20
	10.2.3 Loop 2010BB Payer Name	21
	10.3 Patient Detail	22
	10.3.1 Loop 2300 Claim Information	22
	10.3.2 Loop 2310A Attending Provider Name	23
	10.3.3 Loop 2310B Operating Physician Name	23
	10.3.4 Loop 2310C Other Operating Physician Name	23
	10.3.5 Loop 2310D Rendering Provider Name	24
	10.3.6 Loop 2310F Referring Provider Name	24
	10.3.7 Loop 2320 Other Subscriber Information	25
	10.3.8 Loop 2330A Other Subscriber Name	25
	10.3.9 Loop 2330B Other Payer Name	26
	10.3.10 Loop 2400 Service Line Number	26
	10.3.11 Loop 2410 Drug Identification	27
	10.3.12 Loop 2420A Operating Physician Name	28
	10.3.13 Loop 2420B Other Operating Physician Name	28
	10.3.14 Loop 2420C Rendering Provider Name	28
	10.3.15 Loop 2420D Referring Provider Name	29
	10.3.16 Loop 2430 Line Adjudication Information	29
	10.3.17 Transaction Set Trailer	30
11	Appendices	30
	11.1 Implementation Checklist	30
	11.2 Transmission Examples	30
	11.3 Frequently Asked Questions	31
	11.4 Acronym Listing	
	11.5 Change Summary	32
LIS	st of Tables	
Tab	ole 1. EDI Transactions and Code Set References	2
Tab	ple 2. Additional EDI Resources	3
	ole 3. ISA Interchange Control Header	
	ole 4. NGS Delimiters	
Tab	ole 5. Segment / Elements Not Accepted by Medicare	
Tab	ple 6. Header and Information Source	
Tab	ole 7. Loop 1000A NM1 Submitter Name	19

Table 8. Loop 1000B NM1 Receiver Name	19
Table 9. Loop 2000B Subscriber Hierarchical Level	20
Table 10. Loop 2010BA Subscriber Name	20
Table 11. Loop 2010BB Payer Name	21
Table 12. Loop 2300 Claim Information	22
Table 13. Loop 2310A Attending Provider Name	23
Table 14. Loop 2310B Operating Physician Name	23
Table 15. Loop 2310C Other Operating Physician Name	23
Table 16. Loop 2310D Rendering Provider Name	24
Table 17. Loop 2310F Referring Provider Name	24
Table 18. Loop 2320 Other Subscriber Information	25
Table 19. Loop 2330A Other Subscriber Name	
Table 20. Loop 2330B Other Payer Name	26
Table 21. Loop 2400 Service Line Number	
Table 22. Loop 2410 Drug Identification	27
Table 23. Loop 2420A Operating Physician Name	28
Table 24. Loop 2420B Other Operating Physician Name	28
Table 25. Loop 2420C Rendering Provider Name	28
Table 26. Loop 2420D Referring Provider Name	29
Table 27. Loop 2430 Line Adjudication Information	29
Table 28. Transaction Set Trailer	30
Table 29. Acronyms Listing and Definitions	31
Table 30. Companion Guide Version History	32

νi

List of Figures

1 Introduction

This document is intended to provide information from the author of this guide to Trading Partners to give them the information they need to exchange Electronic Data Interchange (EDI) data with the author. This includes information about registration, testing, support, and specific information about control record setup.

An EDI Trading Partner is defined as any Medicare customer (e.g., provider/supplier, billing service, clearinghouse, or software vendor) that transmits to, or receives electronic data from Medicare. Medicare's EDI transaction system supports transactions adopted under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) as well as additional supporting transactions as described in this guide.

Medicare Fee-For-Service (FFS) is publishing this Companion Guide (CG) to clarify, supplement, and further define specific data content requirements to be used in conjunction with, and not in place of, the ASC X12N Technical Report Type 3 (TR3) Version 005010 and associated errata mandated by HIPAA and/or adopted by Medicare FFS for EDI.

This CG provides communication, connectivity, and transaction-specific information to Medicare FFS Trading Partners and serves as the authoritative source for Medicare FFS-specific EDI protocols.

Additional information on Medicare FFS EDI practices are referenced within Internet-only Manual (IOM) Pub. 100-04 Medicare Claims Processing Manual:

Chapter 24 – <u>General EDI and EDI Support, Requirements, Electronic Claims, and Mandatory Electronic Filing of Medicare Claims</u> (https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/clm104c24.pdf)

1.1 Scope

EDI addresses how Trading Partners exchange professional and institutional claims, claim acknowledgments, claim remittance advice, claim status inquiry and responses, and eligibility inquiry and responses electronically with Medicare. This CG also applies to ASC X12N 837I transactions that are being exchanged with Medicare by third parties, such as clearinghouses, billing services or network service vendors.

This CG provides technical and connectivity specification for the 837 Health Care Claim: Institutional transaction Version 005010X223A2.

1.2 Overview

This CG includes information needed to commence and maintain communication exchange with Medicare. In addition, this CG has been written to assist you in designing and implementing the ASC X12N 837P transaction standard to meet Medicare's processing standards. This information is organized in the sections listed below:

- Getting Started: This section includes information related to hours of operation, and data services.
 Information concerning Trading Partner registration and the Trading Partner testing process is also included in this section.
- Testing and Certification Requirements: This section includes detailed transaction testing information as well as certification requirements needed to complete transaction testing with Medicare.
- *Connectivity/Communications:* This section includes information on Medicare's transmission procedures as well as communication and security protocols.
- Contact Information: This section includes EDI customer service, EDI technical assistance, Trading Partner services and applicable websites.
- Control Segments/Envelopes: This section contains information needed to create the Interchange Control Header/Trailer (ISA/IEA), Functional Group Header/Trailer (GS/GE), and Transaction Set Header/Trailer (ST/SE) control segments for transactions to be submitted to or received from Medicare.
- Specific Business Rules and Limitations: This section contains Medicare business rules and limitations specific to the ASC X12N 837I.
- Acknowledgments and Reports: This section contains information on all transaction acknowledgments sent by Medicare and report inventory.
- *Trading Partner Agreement:* This section contains information related to implementation checklists, transmission examples, Trading Partner Agreements and other resources.
- *Transaction Specific Information:* This section describes the specific CMS requirements over and above the information in the ASC X12N 837I TR3.

1.3 References

The following locations provide information for where to obtain documentation for Medicare-adopted EDI transactions and code sets.

Table 1. EDI Transactions and Code Set References

Resource	Location
ASC X12N TR3s	The official ASC X12 website
Washington Publishing Company Health Care Code Sets	The official Washington Publishing Company website

1.4 Additional Information

The websites in the following table provide additional resources for HIPAA Version 005010A1 implementation:

Table 2. Additional EDI Resources

Resource	Web Address
Medicare FFS EDI Operations	https://www.cms.gov/ElectronicBillingEDITrans/
Central Version 005010 and D.0 web page on the CMS website	https://www.cms.gov/Regulations-and- Guidance/Administrative- Simplification/Versions5010andD0/index.html
Responses to Technical Comments	https://www.cms.gov/Regulations-and- Guidance/Administrative-Simplification/HIPAA- ACA/AdoptedStandardsandOperatingRules.html

2 Getting Started

2.1 Working Together

National Government Service (NGS) is dedicated to providing communication channels to ensure communication remains constant and efficient. NGS has several options to assist the community with their electronic data exchange needs. By using any of these methods NGS is focused on supplying the Trading Partner community with a variety of support tools.

An EDI help desk is established for the first point of contact for basic information and troubleshooting. The help desk is available to support most EDI questions/incidents while at the same time being structured to triage each incident if more advanced research is needed. Email is also accessible as a method of communicating with NGS EDI. The email account is monitored by knowledgeable staff ready to assist you. When communicating via email, please exclude any protected health information (PHI) to ensure security is maintained. In addition to the NGS EDI help desk and email access, see Section 5 for additional contact information.

NGS also has several external communication components in place to reach out to the Trading Partner community. NGS posts all critical updates, system issues and EDI-specific billing material to their website (https://www.ngsmedicare.com). All Trading Partners are encouraged to visit this page to ensure familiarity with the content of the site. NGS also distributes EDI pertinent information in the form of an EDI newsletter or comparable publication, which is posted to the website every month. In addition to the website, a distribution list has been established in order to broadcast urgent messages. Please register for NGS distribution list by selecting "Subscribe to Email Updates," to register with the appropriate line of business.

2.2 Trading Partner Registration

An EDI Trading Partner is any entity (provider, billing service, clearinghouse, software vendor, employer group, financial institution, etc.) that transmits electronic data to, or receives electronic data from, another entity.

Medicare FFS and NGS support many different types of Trading Partners or customers for EDI. To ensure proper registration, it is important to understand the terminology associated with each customer type:

- Submitter the entity that owns the submitter ID associated with the health care data being submitted. It is most likely the provider, hospital, clinic, supplier, etc., but could also be a third party submitting on behalf of one of these entities. However, a submitter must be directly linked to each billing National Provider Identifier (NPI). Often the terms submitter and Trading Partner are used interchangeably because a Trading Partner is defined as the entity engaged in the exchange or transmission of electronic transactions. Thus, the entity that is submitting electronic administrative transactions to NGS is a Medicare FFS Trading Partner.
- Vendor an entity that provides hardware, software, and/or ongoing technical support for covered
 entities. In EDI, a vendor can be classified as a software vendor, billing or network service vendor, or
 clearinghouse.
- Software Vendor an entity that creates software used by Trading Partners to conduct the exchange of electronic transactions with Medicare FFS.
- Billing Service a third party that prepares and/or submits claims for a provider.
- Clearinghouse a third party that submits and/or exchanges electronic transactions (claims, claim status or eligibility inquiries, remittance advice, etc.) on behalf of a provider.
- Network Service Vendor a third party that provides connectivity between a Trading Partner and NGS.

To register with NGS EDI, providers must complete the following registration forms:

- The EDI Enrollment Agreement which indicates providers' acceptance to comply with CMS instructions for use of electronic transactions,
- The EDI Registration Form to request a submitter Identifier (ID).

If the provider will be using a clearinghouse or other third-party billing service, the provider must also submit an EDI Registration Form. A clearinghouse or other third-party billing service may register for a Submitter ID by completing the EDI Registration Form. Third party submitters will not be issued a Submitter/Trading Partner ID unless a provider has submitted an EDI Registration Form authorizing the third party to perform EDI transactions on their behalf.

The EDI registration forms are submitted online via the <u>NGS website</u> (https://www.NGSMedicare.com), select Resources > EDI Enrollment option.

Section 4 of this guide contains detailed information needed to complete the EDI registration regarding NGS EDI connectivity options.

Under HIPAA, EDI applies to all covered entities transmitting the following HIPAA-established administrative transactions: 837I and 837P, 835, 270/271, 276/277, and the National Council for Prescription Drug Programs (NCPDP) D.O. Additionally, Medicare Administrative Contractors (MACs) and Common Electronic Data Interchange (CEDI) will use the Interchange Acknowledgment (TA1), Implementation Acknowledgment (999), and 277 Claim Acknowledgement (277CA) error-handling transactions.

Medicare requires that NGS furnish information on EDI to new Trading Partners that request Medicare claim privileges. Additionally, Medicare requires NGS to assess the capability of entities to submit data electronically, establish their qualifications (see test requirements in Section 3), and enroll and assign submitter EDI identification numbers to those approved to use EDI.

A provider must obtain an NPI and furnish that NPI to NGS prior to completion of an initial EDI Enrollment Agreement and issuance of an initial EDI number and password by that contractor. NGS is required to verify that NPI is on the Provider Enrollment Chain and Ownership System (PECOS). If the NPI is not verified on the PECOS, the EDI Enrollment Agreement is denied, and the provider is encouraged to contact the appropriate MAC provider enrollment department (for Medicare Part A and Part B provider) or the National Supplier Clearinghouse (for Durable Medical Equipment suppliers) to resolve the issue. Once the NPI is properly verified, the provider can reapply the EDI Enrollment Agreement.

A provider's EDI number and password serve as an electronic signature and the provider would be liable for any improper usage or illegal action performed with it. A provider's EDI access number and password are not part of the capital property of the provider's operation and may not be given to a new owner of the provider's operation. A new owner must obtain their own EDI access number and password.

If providers elect to submit/receive transactions electronically using a third party such as a billing agent, a clearinghouse, or network services vendor, then the provider is required to have an agreement signed by that third party. The third party must agree to meet the same Medicare security and privacy requirements that apply to the provider in regard to viewing or using Medicare beneficiary data. These agreements are not to be submitted to Medicare but are to be retained by the provider. Providers will notify NGS which third party agents they will be using on their EDI Enrollment form.

Third parties are required to register with NGS by completing the third-party agreement form. This will ensure that their connectivity is completed properly, however they may need to enroll in mailing lists separately in order to receive all publications and email notifications.

Additional third-party billing information can be found on the <u>NGS Website</u> (https://www.ngsmedicare.com), under Resources > EDI Enrollment.

The providers must also be informed that they are not permitted to share their personal EDI access number and password with any billing agent, clearinghouse, or network service vendor. Providers must also not share their personal EDI access number with anyone on their own staff who does not need to see the data for completion of a valid electronic claim, to process a remittance advice for a claim, to verify beneficiary eligibility, or to determine the status of a claim. No other non-staff individuals or entities may be permitted to use a Provider's EDI number and password to access Medicare systems. Clearinghouse and other third-party

representatives must obtain and use their own unique EDI access number and password from NGS. For a complete reference to security requirements, see Section 4.4.

2.3 Trading Partner Certification and Testing Process

New NGS submitters are required to test with NGS. The exception is new submitters who are using an approved vendor software package or the PC-ACE free billing software.

Claims Testing

- Testing is available to all submitters 24/7
- Test 837 claim files should be limited to 25-100 claims. (ISA15 Test/Prod Indicator submitted with a 'T')
- The TRN report and acknowledgement transactions TA1 and 999 will be available within minutes
- The 277 Claims Acknowledgment (277CA) will follow within 2 hours of the TA1 and 999 transactions.
 The acknowledgement transactions will require translation to a 'human readable' or text format. See
 Section 8 for more detail on Reports and Acknowledgments
- Test claims will not be sent to the claims systems
- Production Criteria for 837 Claims:
 - Level I syntax compliance 100%
 - o 999 Acknowledgement status is 'Accepted'
 - Level Medicare situational and business edit compliance 95%
 - 277 Claims Acknowledgement indicates 95% claim acceptance
 - o Trading Partners will be notified with approval for production for 837 claims submission

3 Testing and Certification Requirements

3.1 Testing Requirements

All submitters must produce accurate electronic test files before being allowed to submit claim transactions in production. Test claims are subject to ASC X12N standard syntax and TR3 semantic data edits. Documentation will be provided when this process detects errors.

- Standard syntax testing validates the programming of the incoming file and includes file layout, record sequencing, balancing, alpha-numeric/numeric/date file conventions, field values, and relational edits.
 Test files must pass 100 percent of the standard syntax tests before submission to production is approved.
- TR3 Semantic Data testing validates data required for claims processing, e.g., procedure/ diagnosis
 codes, modifiers. A submitter must demonstrate, at a minimum, 95 percent accuracy rate in data

testing before submission in production is approved where, in the judgment of NGS, the vendor/submitter will make the necessary correction(s) prior to submitting a production file. For MACs, the minimum 95 percent accuracy rate includes the front-end edits applied implementation guide editing module on the NGS website (https://www.NGSMedicare.com), Resources > EDI Enrollment.

 Test results will be provided to the submitter within three business days; during HIPAA version transitions this time period may be extended, not to exceed ten business days.

Many submitters use the same software, or the same clearinghouse to submit their electronic transactions to Medicare. Once a vendor or clearinghouse passes the testing process, clients of that entity using the approved software will not be required to test prior to being migrated to production. If a vendor or clearinghouse supports multiple software products, each product will require testing. Third party agents who have passed testing will be required to provide NGS with their client migration schedule.

Trading Partners who submit transactions directly to more than one A/B MAC must contact each A/B MAC with whom they exchange EDI transactions to inquire about the need for supplemental testing whenever they plan to begin to use an additional EDI transaction, different or significantly modified software for submission of a previously used EDI transaction, or before a billing agent or clearinghouse begins to submit transactions on behalf of an additional Trading Partner. The individual A/B MAC may need to retest at that time to reestablish compatibility and accuracy, particularly if there will also be a change in the telecommunication connection to be used.

Billing services and clearinghouses are not permitted to begin to submit or receive EDI transactions on behalf of a Provider prior to submission of written authorization by the Trading Partner that the billing agent or clearinghouse has been authorized to handle those transactions on the provider's behalf. See Section 2.2 for further information on EDI enrollment.

3.2 Certification Requirements

Medicare FFS does not certify Trading Partners. However, NGS does certify vendors, clearinghouses, and billing services by conducting testing with them and maintaining an approved vendor list that can be accessed on the NGS website (https://www.NGSMedicare.com), Resources > EDI Enrollment.

4 Connectivity / Communications

4.1 Process Flows

Process flows for batch submissions of the HIPAA Transactions Sets can be found in the front matter of the applicable TR3.

NGS supports two EDI Gateways. Requirements for telecommunications for each Gateway are as follows:

sFTP Gateway

All submitters (providers and third-parties) must contract with an NGS Network Service Vendor (NSV) for connectivity to the Secure File Transfer Protocol (sFTP) Gateway. The list of approved NGS NSVs is available on the NGS website (https://www.NGSMedicare.com), Resources > EDI Solutions > Network Service Vendors.

Internet Gateway

In addition to the sFTP Gateway solution, Trading Partners have the option to send/receive batch 276 Claim Status Inquiry transactions, 277 Response Transactions and receive 835 transactions via an NGS Internet EDI Gateway. This Internet solution has been developed to be compliant with CAQH/CORE Phase I, II and Phase III Batch and Telecommunications Operating Rules, excluding real time. The TA1 and 999 Transactions will also be available for download in response to 276 transactions.

Note: The Internet Gateway does not support batch file transfer of Medicare 837 Institutional or Professional claims at this time.

4.2 Transmission

NGS sFTP Gateway is accessed through an NGS-approved NSV. NGS requires use of the sFTP protocol for file transfer.

A list of the approved NGS NSVs, can be found on the <u>NGS website</u> (https://www.NGSMedicare.com), Resources > EDI Solutions > Network Service Vendors.

4.2.1 Re-transmission Procedures

Submitters should not retransmit any file that has successfully passed EDI front-end editing without specific instruction from NGS.

Submitters may retransmit any file that has failed front-end editing, once the file has been corrected.

4.3 Communication Protocol Specifications

NGS supports Secured FTP (sFTP) protocol for all EDI file transfer activity through the NGS sFTP Gateway. Connectivity to this gateway is obtained through an NGS-approved NSV.

The NGS Internet Gateway requires the following protocols:

- HTTP/S V1.1
- HTTP/MIME; or
- SOAP/WSDL

4.4 Security Protocols and Passwords

All Trading Partners must adhere to CMS information security policies; including, but not limited to, the transmission of electronic claims, claim status, receipt of the remittance advice, or any system access to obtain beneficiary PHI and/or eligibility information. Violation of this policy will result in revocation of all methods of system access. NGS is responsible for notifying all affected Trading Partners as well as reporting the system revocation to CMS.

Upon registering with NGS for EDI or Direct Data Entry (DDE) services, NGS will provide a submitter or User ID and a default password. The default password will expire upon initial use to allow the user to define a unique password. See Section 2.2 for EDI registration procedures.

NGS has specific requirements for establishing passwords for both file transfer submitter IDs and Resource Access Control Facility (RACF) User IDs for access to the DDE application. These requirements are as follows:

- The password length must be eight (8) characters
- Contain a combination of alpha and numeric characters
- Passwords must have at least one (1) of these special characters -- @, # or \$ --
- Passwords must include at least one (1) uppercase and one (1) lowercase letter (case sensitive)
- May not contain a four letter or greater 'dictionary' word, i.e., any word four letters or greater that can be found in a dictionary
- A minimum of four characters must be changed in each password reset
- May not be changed more than once in any 24-hour rolling period
- You should choose passwords that are easy for you to remember but hard for others to guess. One of
 the easiest ways to choose a password is to use the first letters of a phrase you can easily remember.
 For example, "I like to go to the dollar theater" could translate to "IL2GTT\$t." Other examples of
 acceptable passwords include SPR1Ng\$4 and C@nad@01
- You should never write down your passwords or share them with anyone
- DDE RACF user IDs are revoked after three (3) consecutive unsuccessful password attempts
- Use of previous 12 passwords is prohibited
- Reset passwords cannot be the same as any of the previous 12 passwords
- EDI Submitter ID passwords will expire after 60 days
- EDI Submitter IDs will suspend after 30 days of inactivity
- Inactive DDE RACF user IDs will auto revoke after 30 days. After 60 days of inactivity the DDE RACF user
 ID will be permanently deleted
- The DDE RACF passwords can only be reset one time a day. End-users must wait a minimum of one (1) day before they can change their own password again

• DDE RACF passwords expire after 30 days. Users are required to enter a new valid password upon receiving this prompt from the system

5 Contact Information

5.1 EDI Customer Service

EDI Help Desk:

J6: 877-273-4334

JK: 888-379-9132

EDI Help Desk hours:

7:00 a.m.-4:00 p.m. CT / 8:00 a.m.-5:00 p.m. ET

Inquiries can be sent using the EDI Help Desk Email Inquiry Form found on the <u>NGS Website</u> (https://www.NGSMedicare.com), Resources > Contact Us, then follow the link to the EDI Help Desk Information.

5.2 EDI Technical Assistance

EDI Help Desk:

J6: 877-273-4334

JK: 888-379-9132

EDI Help Desk hours:

7:00 a.m.-4:00 p.m. CT / 8:00 a.m.-5:00 p.m. ET

Inquiries can be sent using the EDI Help Desk Email Inquiry Form found on the <u>NGS Website</u> (https://www.NGSMedicare.com), Resources > Contact Us, then follow the link to the EDI Help Desk Information.

5.3 Trading Partner Service Number

For questions on claims in the claim's systems or questions on remittance payments, contact the Provider Customer Care or the IVR number.

JK:

IVR: 877-567-7205

Toll-Free Number: 888-855-4356

• TTY: 866-786-7155

J6:

Illinois, Wisconsin, and Federally Qualified Health Centers: IVR: 877-567-7206

Toll-Free Number: 877-702-990

• TTY: 888-897-7523

Hours Available:

Monday – Friday, 7:00 a.m.-4:00 p.m. CT / 8:00 a.m.-5:00 p.m. ET

Thursdays closed for training: 1:00-3:00 p.m. CT / 2:00-4:00 p.m. ET

5.4 Applicable Websites / Email

Refer to Sections 1.4 for applicable websites and Section 5 for email contact.

6 Control Segments / Envelopes

Enveloping information must be as follows:

Table 3. ISA Interchange Control Header

Page #	Element	Name	Codes/Content	Notes/Comments
C.4	ISA01	Authorization Information Qualifier	00	Medicare expects the value to be 00.
C.4	ISA02	Authorization Information	-	ISA02 shall contain 10 blank spaces.
C.4	ISA03	Security Information Qualifier	00	Medicare expects the value to be 00 and ISA04 shall contain 2 blank spaces.
C.4	ISA04	Security Information	-	Medicare does not use Security Information and will ignore content sent in ISA04.

Page #	Element	Name	Codes/Content	Notes/Comments
C.4	ISA05	Interchange ID Qualifier	28, ZZ	Must be "28" or "ZZ"
C.4	ISA06	Interchange Sender ID	-	Each MAC will assign its own ID. This is also required in the GS02.
C.5	ISA07	Interchange ID Qualifier	28, ZZ	Must be "28" or "ZZ"
C.5	ISA08	Interchange Receiver ID		Medicare Administrative Contractor (MAC) contract number for the inbound transactions. California (HHH) 06014 Connecticut 13101 Illinois 06101 Maine 14011 Massachusetts 14211 Minnesota 06201 New Hampshire 14013 New York 13201 Rhode Island 14411 Vermont 14013 Wisconsin (incl. FQHC and HHH) 06001 Home Health & Hospice (HHH): Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and
C.5	ISA11	Repetition Separator	_	Vermont only 14011 NGS repetition separator character.
C.6	ISA14	Acknowledgement Requested	1	Medicare requires submitter to send code value 1 – Interchange Acknowledgment Requested (TA1). Medicare will only return a TA1 segment when there is an error in the ISA/IEA Interchange Envelope.
C.7	GS02	Application Sender Code	-	Submitter number assigned by NGS.

Page #	Element	Name	Codes/Content	Notes/Comments
C.7	GS03	Application Receiver's Code	-	Medicare Administrative Contractor (MAC) contract number for the inbound transactions.
				California (HHH) 06014
				Connecticut 13101
				Illinois 06101
				Maine 14011
				Massachusetts 14211
				Minnesota 06201
				New Hampshire 14013
				• New York 13201
				Rhode Island 14411
				Vermont 14013
				 Wisconsin (incl. FQHC and HHH) 06001
				Home Health & Hospice (HHH):
				 Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont only 14011
C.7	GS04	Functional Group Creation Date	-	Must not be a future date.
C.7	GS08	Version Identifier Code	005010X223A2	Medicare expects value "005010X223A2".

Interchange Control (ISA/IEA), Functional Group (GS/GE), and Transaction Set (ST/SE) envelopes must be used as described in the TR3. Medicare's expectations for the Control Segments and Envelopes are detailed in Sections 6.1, 6.2, and 6.3.

6.1 ISA-IEA

Delimiters – Inbound Transactions

As detailed in the TR3, delimiters are determined by the characters sent in specified, set positions of the ISA header. For transmissions inbound to Medicare FFS, these characters are determined by the submitter and can be any characters as defined in the TR3 and must not be contained within any data elements within the ISA/IEA Interchange Envelope.

Delimiters – Outbound Transactions

Trading Partners should contact NGS for a list of delimiters to expect from Medicare. Note that these characters will not be used in data elements within an ISA/IEA Interchange Envelope.

Table 4. NGS Delimiters

Delimiter	Character Used	Dec Value	Hex Value
Data Element Separator	*	42	2A
Repetition Separator	^	94	5E
Component Element Separator	:	58	3A
Segment Terminator	~	126	7E

Inbound Data Element Detail and Explanation

All data elements within the ISA/IEA interchange envelope must follow ASC X12N syntax rules as defined within the TR3.

6.2 GS-GE

Functional group (GS-GE) codes are transaction specific. Therefore, information concerning the GS/GE Functional Group Envelope can be found in Table 3.

6.3 ST-SE

Medicare FFS follows the HIPAA-adopted TR3 requirements.

7 Specific Business Rules

This section describes the specific CMS requirements over and above the standard information in the TR3.

7.1 General Notes

Errors identified for business level edits performed prior to the Subscriber loop (2000B) will result in immediate file failure at that point. When this occurs, no further editing will be performed beyond the point of failure.

The billing provider must be associated with an approved electronic submitter. Claims submitted for billing providers that are not associated to an approved electronic submitter will be rejected. The following table describes segments/ elements not accepted by Medicare.

Table 5. Segment / Elements Not Accepted by Medicare

Page #	Loop ID	Reference	Name	Codes/Content	Notes/Comments
81	2000A	CUR	Foreign Currency Information	-	Medicare does not support the submission of foreign currency.
99	2010AC	Loop Rule	Pay to Plan Loop	-	Must not be present.
120	2010BA	REF	Subscriber Secondary Identification (REF01 = "SY")	-	Must not be present.
127	2010BB	REF	Payer Secondary Identification	-	Must not be present.
131	2000C	Loop Rule	Patient Hierarchical Level	-	Must not be present. For Medicare, the subscriber is always the same as the patient.
158	2300	CN1	Contract Information	-	Must not be present.
396	2330C	Loop Rule	Other Payer Attending Provider	-	Must not be present.
400	2330D	Loop Rule	Other Payer Operating Physician	-	Must not be present.
404	2330E	Loop Rule	Other Payer Other Operating Physician	-	Must not be present.
408	2330F	Loop Rule	Other Payer Service Facility Location	-	Must not be present.
412	2330G	Loop Rule	Other Payer Rendering Provider Name	-	Must not be present.
416	2330H	Loop Rule	Other Payer Referring Provider	-	Must not be present.

Page #	Loop ID	Reference	Name	Codes/Content	Notes/Comments
420	23301	Loop Rule	Other Payer Billing Provider	-	Must not be present.

8 Acknowledgments and Reports

Medicare has adopted three acknowledgement transactions with the Version 005010 implementation: the 277CA, the TA1, and the 999. These acknowledgments will replace proprietary reports previously provided by the MACs.

Medicare FFS has adopted a process to only reject claim submissions that are out of compliance with the ASC X12N Version 005010 standard; the appropriate response for such errors will be returned on a 999. Batch submissions with errors will not be rejected in totality, unless warranted.

8.1 Report Inventory

Transaction Acknowledgment (TRN) Report

- The TRN is a text report file indicating initial validation of the inbound claims file, including whether or not a claims file was identified as being an American National Standards Institute (ANSI) file.
- The naming format is trn.(input filename).txt.#### where ##### is a sequence number generated by EDI Systems - For example: trn.TRANS.837.041313.txt.52731
- For TRNs generated in response to transactions sent via the sFTP and the Internet Gateway with spaces in the file name "ABC 123 DEF", the naming convention, will replace spaces with underscores and is as follows: TRN.ABC 123 DEF.##### (##### = 5-digit sequence number) o For example: TRN.ABC_123_DEF.12345
- The TRN will contain the Time Stamp, File Name, Trading Partner ID, and Original File size of the received claim file.

Transaction Acknowledgement (TA1)

- The TA1 segment indicates whether there are problems encountered with the X12 interchange control structure.
- The TA1 will not be returned if the originally submitted data was not recognized as an X12 formatted file.

For TA1s generated in response to transactions sent via the sFTP and the Internet Gateway, the file naming convention is as follows: TA1.File Name.#### (4 digit sequence number). For example: TA1.FileName.1234

• For TA1's generated in response to transactions sent via the sFTP and the Internet Gateway with spaces in the file name "ABC 123 DEF", the naming convention, will replace spaces with underscores

and is as follows: TRN.ABC 123 DEF.#### (#### = 4-digit sequence number). For example: TA1.ABC_123_DEF.1234

- The TA1 will return standard ANSI X12 reasons for the rejection of a submitted file based on control structures.
- The TA1 will use the delimiters from the submitted file as the delimiters in the TA1. For example, using > as the Component Element Separator in the inbound claims file will cause the TA1 to return the > as the Component Element Separator.

Implementation Acknowledgement for Health Care Insurance (999)

- The 999 is an ANSI file indicating results of data integrity analysis of the claims file.
- The naming format is 999 (input file name).txt_000001.##### where ##### is the sequence number. For example: 999.TRANS.837.041313.txt 000001.52745.

Note: 'input file name' if more than 32 characters will start to truncate the 999 name generated.

- The 999 will return standard delimiters regardless of those used in the claims file.
- If the 999 is rejected at the Functional Group Response Trailer (AK9), the 999 will instead return the delimiters used in the original submitted file.
- The 999 will be "wrapped," with all segments on one long line of data.

Claims Acknowledgement (277CA)

- The 277CA is an ANSI X12 transaction indicating results of Medicare front end editing of the claims file.
- The naming format is 277CA_X12_20170317 (date in CCYYMMDD) 004413 (time in HHMMSS).####;
 where #### is the sequence number.
- The 277CA will return standard delimiters regardless of those used in the claims file.
- The 277CA will be "wrapped", with all segments on one long line of data.

9 Trading Partner Agreement

EDI Trading Partner Agreements ensure the integrity of the electronic transaction process. The Trading Partner Agreement is related to the electronic exchange of information, whether the agreement is an entity or a part of a larger agreement, between each party to the agreement.

Medicare FFS requires all Trading Partners to sign a Trading Partner Agreement with NGS. This agreement can be found on the NGS Website (https://www.ngsmedicare.com/).

Additionally, NGS requires the following: NGS requires the following: Submission of an EDI Registration Form when contracting with a third party (clearinghouse, billing service) to perform EDI transactions on behalf of a provider. NGS also requires obtaining connectivity to the NGS EDI Gateway through one of the NGS approved

NSVs. A list of the NSVs can be found on the <u>NGS Website</u> (https://www.ngsmedicare.com/), Resources > EDI Solutions > Network Service Vendors.

10 Transaction-Specific Information

This section defines specific CMS requirements over and above the standard information in the ASC X12N 837I TR3.

10.1 Header

The following sub-sections contain specific details associated with header.

10.1.1 Header and Information Source

The following tables define the specific details associated with Header and Information Source:

Table 6. Header and Information Source

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
67	-	ST02	Transaction Set Control Number	-	9	The MAC will reject an interchange (transmission) that is not submitted with unique values in the STO2 (Transaction Set Control Number) elements.
68	-	внт02	Transaction Set Purpose Code	00	2	Must equal "00" (ORIGINAL).
69	-	внт06	Claim/Encounter Identifier	СН	2	Must equal "CH" (CHARGEABLE).

10.1.2 Loop 1000A Submitter Name

The following table defines the specific details associated with Loop 1000A Submitter Name:

Note: A hyphen in the table below means N/A.

Table 7. Loop 1000A NM1 Submitter Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
72	1000A	NM105	Submitter Middle Name or Initial	-	25	The first position must be alphabetic (A-Z).
72	1000A	NM109	Submitter ID	-	80	The MAC will reject an interchange (transmission) that is submitted with a submitter identification number that is not authorized for electronic claim submission. Submitter ID must match the value submitted in ISA06 and GS02.

10.1.3 Loop 1000B Receiver Name

The following table defines the specific details associated with Loop 1000B Receiver Name:

Table 8. Loop 1000B NM1 Receiver Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
77	1000B	NM103	Receiver Name	-	60	-
77	1000B	NM109	Receiver Primary Identifier	-	80	The MAC will reject an interchange (transmission) that is not submitted with a valid Part A MAC code. Each individual MAC determines this identifier. Submitter ID must match the value submitted in ISA08 and GS03.

10.2 Subscriber Detail

The following sub-sections contain specific requirements for the Subscriber Detail.

10.2.1 Loop 2000B Subscriber Hierarchical Level

The following table defines the specific details associated with Loop 2000B Subscriber Hierarchical Level.

Table 9. Loop 2000B Subscriber Hierarchical Level

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
108	2000B	HL04	Hierarchical Child Code	0	1	The value accepted is "0".
109	2000B	SBR01	Payer Responsibilit y Sequence Number Code	P, S, T	1	The values accepted are "P" or "S" or "T".
110	2000B	SBR02	Individual Relationship Code	18	2	For Medicare, the subscriber is always the same as the patient.
110	2000B	SBR09	Claim Filing Indicator Code	MA	2	For Medicare, the subscriber is always the same as the patient.

10.2.2 Loop 2010BA Subscriber Name

The following table defines the specific details associated with Loop 2010BA Subscriber Name.

Table 10. Loop 2010BA Subscriber Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
113	2010BA	NM102	Subscriber Entity Type Qualifier	1	1	The value accepted is "1".
113	2010BA	NM105	Subscriber Middle Name or Initial	-	25	The first position must be alphabetic (A-Z).

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
114	2010BA	NM108	Subscriber Identification Code Qualifier	МІ	2	The value accepted is "MI".
114	2010BA	NM109	Subscriber Primary Identifier		80	The MBI: must be 11 positions in the format of C A AN N A AN N A A N N where "C" represents a constrained numeric 1 thru 9, "A" represents alphabetic character A – Z but excluding S, L, O, I, B, Z, "N" represents numeric 0 thru 9, and "AN" represents either "A" or "N".
118	2010BA	DMG02	Subscriber Birth Date	-	35	Must not be a future date.

10.2.3 Loop 2010BB Payer Name

The following table defines the specific details associated with Loop 2010BB Payer Name.

Table 11. Loop 2010BB Payer Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
123	2010BB	NM108	Payer Identification Code Qualifier	PI	2	The value accepted is "PI".

10.3 Patient Detail

The following sub-sections contain specific details associated with Patient Detail.

10.3.1 Loop 2300 Claim Information

The following tables define the specific details associated with Loop 2300 Claim Information.

Table 12. Loop 2300 Claim Information

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
144	2300	CLM01	Patient Control Number	-	38	Only 20 characters will be stored and returned by Medicare.
145	2300	CLM02	Total Claim Charge Amount		10	When Medicare is primary payer, CLM02 must equal the sum of all SV203 service line charge amounts. When Medicare is Secondary or Tertiary payer, Total Submitted Charges (CLM02) must equal the sum of all 2320 & 2430 CAS amounts and the 2320 AMT02 (AMT01= "D").
147	2300	CLM20	Delay Reason Code	-	2	Data submitted in CLM20 will not be used for processing.
148	2300	DTP03	Admission Date	-	-	Must not be a future date.
149	2300	DTP03	Discharge Hour	-	-	Must be in format HHMM.MM.
-	2300	PWK	Claim Supplement Information	-	-	Only the first iteration of the PWK, at either the claim level and/or line level, will be considered in the claim adjudication.

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
156	2300	PWK02	Attachment Transmission Code	BM, FX, FT, EL	2	Must be "BM", "FX", "FT", or "EL".

10.3.2 Loop 2310A Attending Provider Name

The following tables define the specific details associated with Loop 2310A Attending Provider Name.

Note: A hyphen in the table below means N/A.

Table 13. Loop 2310A Attending Provider Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
320	2310A	NM105	Attending Provider Middle Name	-	25	The first position must be alphabetic (A-Z).

10.3.3 Loop 2310B Operating Physician Name

The following table defines the specific details associated with Loop 2310B Operating Physician Name.

Note: A hyphen in the table below means N/A.

Table 14. Loop 2310B Operating Physician Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
327	2310B	NM105	Operating Physician Middle Name	-	25	The first position must be alphabetic (A-Z).

10.3.4 Loop 2310C Other Operating Physician Name

The following table defines the specific details associated with Loop 2310C Other Operating Physician Name.

Table 15. Loop 2310C Other Operating Physician Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
332	2310C	NM105	Other Operating Physician Middle Name	-	25	The first position must be alphabetic (A-Z).

10.3.5 Loop 2310D Rendering Provider Name

The following table defines the specific details associated with Loop 2310D Rendering Provider Name.

Note: A hyphen in the table below means N/A.

Table 16. Loop 2310D Rendering Provider Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
337	2310D	NM105	Rendering Provider Middle Name	-	25	The first position must be alphabetic (A-Z).

10.3.6 Loop 2310F Referring Provider Name

The following table defines the specific details associated with Loop 2310F Referring Provider Name.

Table 17. Loop 2310F Referring Provider Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
350	2310F	NM105	Referring Provider Middle Name	-	25	The first position must be alphabetic (A-Z).
352	2310F	REF	Referring Provider Name Secondary Identification	-	-	Must not be present (non- VA contractors). Submission of this segment will cause your claim to reject.

10.3.7 Loop 2320 Other Subscriber Information

The following table defines the specific details associated with Loop 2320 Other Subscriber Information.

Note: A hyphen in the table below means N/A.

Table 18. Loop 2320 Other Subscriber Information

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
355	2320	SBR01	Payer Responsibility Sequence Number Code	-	1	The SBR must contain a different value in each iteration of the SBR01. Each value may only be used one time per claim.
356	2320	SBR09	Claim Filing Indicator Code	-	2	The value cannot be "MA" or "MB".
-	2320	CAS	Claim Level Adjustment	-	-	CAS segment must not be present when 2000B SBR01 = "P".
364	2320	AMT01	COB Payer Paid Amount	D	-	Medicare requires that one occurrence of 2320 loop with an AMT segment where AMT01 = "D" must be present when 2000B SBR01 = "S".

10.3.8 Loop 2330A Other Subscriber Name

The following table defines the specific details associated with Loop 2330A Other Subscriber Name.

Table 19. Loop 2330A Other Subscriber Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
378	2330A	NM105	Other Insured Middle Name	-	25	The first position must be alphabetic (A-Z).

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
383	2330A	REF02	Other Insured Additional Identifier	-	9	Must be 9 digits with no punctuation. First 3 digits cannot be higher than "272". Digits 1-3, 4-5, and 6-9 cannot be zeros.

10.3.9 Loop 2330B Other Payer Name

The following table defines the specific details associated with Loop 2330B Other Payer Name.

Note: A hyphen in the table below means N/A.

Table 20. Loop 2330B Other Payer Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
389	2330B	DTP03	Adjudication or Payment Date	-	35	Must not be future date.

10.3.10 Loop 2400 Service Line Number

The following table defines the specific details associated with Loop 2400 Service Line Number.

Table 21. Loop 2400 Service Line Number

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
423	2400	LX01	Assigned Number		-	LX01 must be greater than zero and less than or equal to "449". An individual claim with service lines greater than "449" will be rejected (However, the transmission of claims will be accepted, per HIPAA).
425	2400	SV202-1	Product or Service ID Qualifier	НС, НР	2	Must be "HC" or "HP".

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
426	2400	SV202-2	Procedure Code	-	-	If A0427, A0428 (with a QL modifier in SV202-3, SV202-4, SV202-5, or SV202-6), A0425, A0429, A0430, A0431, A0432, A0433, A0434, A0435, A0488, or A0436 (nonscheduled transportation claim) are the only codes present, 2310A NM1 must not be preset. Otherwise, 2310A NM1 must be present.
427	2400	SV203	Line Item Charge Amount	-	10	SV203 must be greater than zero. SV203's decimal positions are limited to 0, 1, or 2.
428	2400	SV205	Quantity	-	15	SV205 must be greater than zero and less than or equal to "999,999.9". Must be 0 or 1 decimal position.
434	2400	DTP03	Service Date	-	35	Must not be a future date, except for type of bill 0322 after 1/1/2021.

10.3.11 Loop 2410 Drug Identification

The following table defines the specific details associated with Loop 2410 Drug Identification.

Table 22. Loop 2410 Drug Identification

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
452	2410	CTP04	National Drug Unit Count	-	15	CTP04 must be greater than "0" and less than or equal to "9,999,999.999". CTP04 is limited to up to 3 decimal positions.

10.3.12 Loop 2420A Operating Physician Name

The following table defines the specific details associated with Loop 2420A Operating Physician Name.

Note: A hyphen in the table below means N/A.

Table 23. Loop 2420A Operating Physician Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
457	2420A	NM105	Operating Physician Middle Name	-	25	The first position must be alphabetic (A-Z).

10.3.13 Loop 2420B Other Operating Physician Name

The following table defines the specific details associated with Loop 2420B Other Operating Physician Name.

Note: A hyphen in the table below means N/A.

Table 24. Loop 2420B Other Operating Physician Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
462	2420B	NM105	Other Operating Physician Middle Name	-	25	The first position must be alphabetic (A-Z).

10.3.14 Loop 2420C Rendering Provider Name

The following table defines the specific details associated with Loop 2420C Rendering Provider Name.

Table 25. Loop 2420C Rendering Provider Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
467	2420C	NM105	Rendering Provider Name	-	25	The first position must be alphabetic (A-Z).

10.3.15 Loop 2420D Referring Provider Name

The following table defines the specific details associated with Loop 2420D Referring Provider Name.

Note: A hyphen in the table below means N/A.

Table 26. Loop 2420D Referring Provider Name

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
472	2420D	NM105	Operating Physician Middle Name	-	25	The first position must be alphabetic (A-Z).

10.3.16 Loop 2430 Line Adjudication Information

The following table defines the specific details associated with Loop 2430 Line Adjudication Information.

Table 27. Loop 2430 Line Adjudication Information

Page #	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
477	2430	SVD03	Product/Service ID Qualifier	HC, HP	2	Must be "HC" or "HP".
479	2430	SVD05	Quantity	-	15	Must be greater than zero. Must be less than or equal to "999,999.9". Must be 0 or 1 decimal position.
479	2430	SVD06	Bundled Line Number	-	6	Must be an integer (no decimals).
486	2430	DTP03	Line Check/Remit Date	-	35	Must not be a future date.

10.3.17 Transaction Set Trailer

The following table defines the specific details associated with Transaction Set Trailer.

Note: A hyphen in the table below means N/A.

Table 28. Transaction Set Trailer

Pag	ge#	Loop ID	Reference	Name	Codes/Content	Length	Notes/Comments
496	Ö	-	SE02	Transaction Set Control Number	-	9	Must have the same value as ST02. Must be greater than zero.

11 Appendices

11.1 Implementation Checklist

- Network Service Vendor Connectivity established for sFTP Gateway
- Practice Management Software supports current HIPAA versions of transaction sets.
- Practice Management Software supports translation of Acknowledgement Transactions
- EDI Enrollment and Registration Forms on file with NGS
- Submitter ID established or Provider Authorization Form submitted for third-party submitter

11.2 Transmission Examples

Figure 1. 5010 837 Institutional

```
ISA*00* *00* *ZZ*SENDERID *28*13101 *091222*1001*^*00501*355601000*1*T*>~

GS*HC*SENDERID*13101*20091222*1001*178001*X*005010X223A2~

ST*837*00000001*005010X223A2~

SE*31*000000001~

GE*1*178001~

IEA*1*355601000~
```

11.3 Frequently Asked Questions

Frequently asked questions can be accessed at Medicare FFS EDI Operations (https://www.cms.gov/ElectronicBillingEDITrans/) and on the NGS website (https://www.ngsmedicare.com/) Education > Help and FAQ's.

11.4 Acronym Listing

Table 29. Acronyms Listing and Definitions

Acronym	Definition				
276	276 Claim Status Request transaction				
277	277 Claim Status Response transaction				
277CA	277 Claim Acknowledgement				
835	835 Electronic Remittance Advice transaction				
837P	837 Professional Claims transaction				
999	Implementation Acknowledgment				
ASC	Accredited Standards Committee				
CAQH CORE	Council for Affordable Quality Healthcare – Committee on Operating Rules for Information Exchange				
CEDI	Common Electronic Data Interchange				
CG	Companion Guide				
CMS	Centers for Medicare & Medicaid Services				
CMN	Certificate of Medical Necessity				
DME	Durable Medical Equipment				
EDI	Electronic Data Interchange				
ERA	Electronic Remittance Advice				
FFS	Medicare Fee-For-Service				
FISMA	Federal Information Security Management Act				
GS/GE	GS – Functional Group Header / GE – Functional Group Trailer				
HCPCS	Healthcare Common Procedure Coding System				
HIPAA	Health Insurance Portability and Accountability Act of 1996				
НТТР	Hyper Text Transfer Protocol				
HTTPS	Hyper Text Transfer Protocol Secure				

Acronym	Definition		
IOM	Internet-only Manual		
ISA/IEA	ISA – Interchange Control Header / IEA – Interchange Control Trailer		
MAC	Medicare Administrative Contractor		
МВІ	Medicare Beneficiary Identifier		
MIME	Multipurpose Internet Mail Extensions		
NCPDP	National Council for Prescription Drug Programs		
NPI	National Provider Identifier		
NSV	Network Service Vendor		
PDAC	Pricing, Data Analysis and Coding		
PECOS	Provider Enrollment Chain and Ownership System		
PHI	Protected Health Information		
PID Packet Identifier			
sFTP Secure File Transfer Protocol			
SOAP	Simple Object Access Protocol		
ST/SE	ST – Transaction Set Header / SE – Transaction Set Trailer		
TA1	Interchange Acknowledgment		
TR3	Technical Report Type 3		
TRN	Transaction Acknowledgment report (CEDI proprietary report)		
WSDL	Web Services Description Language		
X12 A standards development organization that develops EDI standards and relat documents for national and global markets. (See the official ASC X12 website			
X12N	Insurance subcommittee of X12		

11.5 Change Summary

The following table details the version history of this CG.

Table 30. Companion Guide Version History

Version	Date	Section(s) Changed	Change Summary
1.0	November 5, 2010	All	Initial Draft
2.0	January 3, 2011	All	1st Publication Version

Version	Date	Section(s) Changed	Change Summary
3.0	April 2011	6.0	2nd Publication Version
4.0	September 2015	All	3rd Publication Version
5.0	August 2017	All	4th Publication Version
5.1	July 2018	4.2	4th Publication Revision
6.0	March 2019	All	5th Publication Version
6.1	July 2019	8.1	NOTE added to the naming format of the 999. Small wording corrections.
6.2	May 2020	1.3 and 11.4	Updated URL language for WPC and X12
6.3	April 2021	10.3.10	2400 DTP03 Service Date Language updated
7.0	July 2022	All	508 Compliance